

Lake County Community Resource Guide

A comprehensive guide to Lake County social service providers and government agencies.

10TH EDITION, NOVEMBER 2008



Also available and continuously updated at website:
<http://www.lakecountycommunityresourceguide.com/>

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The following is a list of categories that The Connection Helpline handles at the request of Service Providers due to sensitivity and confidentiality issues:

- ABORTION
- ABUSIVE RELATIONSHIPS
- CHURCHES
- CLOTHING
- COUNSELING
- DOCTORS
- DOMESTIC VIOLENCE
- EATING ISSUES
- FAITH-BASED SERVICES
- FINANCIAL
- FOOD
- GRIEF
- HOMOSEXUALITY
- MENTAL HEALTH ISSUES
- SEXUAL ISSUES
- SUICIDE
- UTILITIES ASSISTANCE

For information about any of these categories, or for other information, please call The Connection Helpline at 352-483-2800 or 1-800-351-8082.

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ADOPTION

HALEY'S HOUSE MATERNITY HOME

CLERMONT

Pregnancy Help and Support

PHONE: 352-243-9535

12200 Hancock Road

CLERMONT, FL 34711

WEB: <http://www.hearthousemin.com/>

SERVICES: Residential home for single women (who have no children living with them). Support throughout pregnancy. Christian environment and program: help prepare for successful single parenting or give support through adoption process. Also have non-residential care.

AGE GROUPS: 14 - 21

CONTACT: MARTA HARTZOG, Executive Director 352-243-7505

EMAIL: <mailto:hearthousemin@cs.com>

FAX: 352-242-4581

HOURS: M - F: 10:00 am - 4:00 pm

LANGUAGES: English

KIDS CENTRAL, INC.

OCALA

Child Welfare - Lead Agency for Circuit 5

PHONE: 352-873-6332

2117 SW Highway 484

OCALA, FL 34473

WEB: <http://www.kidscentral.org/>

SERVICES: Early intervention and prevention; foster home licensing; family finding for dependent children; foster care; adoption; relative caregiver (Kinship Care); independent living program for foster teens; adoption subsidies; foster parent board payments. We contract with Lifestream Behavioral Center.

AGE GROUPS: 0-18 years; IL Youth to age 22; relative caregivers of all ages.

CONTACT: LYNN ROUTH, Public Information Officer

EMAIL: <mailto:Lynn.Routh@kidscentralinc.org>

FAX: 352-387-3559

AGENCY NEEDS: Financial donations. Food, clothing & household items for. Assistance with housing, employment & transportation needs of foster teens, especially those who turn 18 in foster care.

HOURS: M-F 8:00 am - 5:00 pm; 24-hour placement services

FEES: None

LANGUAGES: English, Spanish

KIDS, INC. OF LAKE COUNTY

MOUNT DORA

Children and Family Needs

PHONE: 352-735-0446

POB 34

MOUNT DORA, FL 32756-0034

SERVICES: Abandoned, abused and neglected children and their parents are offered support groups, mentors, advocates and educators for foster, adoptive and relative families. Professionals provide in-service training and workshops (educators, doctors, sheriffs, etc.). Phone answers 24/7.

AGE GROUPS: Youths 1 to 22.

CONTACT: SUZANNE STEVENS, Executive Director

EMAIL: <mailto:stevensNA@aol.com>

AGENCY NEEDS: Volunteers for printing quarterly newsletter.

HOURS: M-F: 10:00 am - 4:00 pm (Office)

FEES: None

LANGUAGES: English, Sign Language

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ADOPTION

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-243-2332

1306 W. Main Street

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Free pregnancy test. Parenting classes approved by DCF. Childbirth classes. Clothes closet (maternity, baby, diapers, strollers, cribs, etc.). Adoption referrals. Maternity home referrals. Housing needs. Office number: 352-787-8839.

AGE GROUPS: All

CONTACT: WANDA KOHN, Director

EMAIL: <mailto:wandakohn@fbcleesgurg.org>

FAX: 352-787-1940

AGENCY NEEDS: Volunteers, diapers, car seats, and cribs.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: Most services are free.

LANGUAGES: English, Spanish on Monday mornings or by phone.

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ADULT DAY CARE

MCCOY ADULT DAY-CARE CENTER

MOUNT DORA

PHONE: 352-383-9770

120 20th Avenue E

MOUNT DORA, FL 32757

SERVICES: Medication monitoring. Meals. Exercise. Socials. Alzheimer's patients included. Transportation can be arranged. Licensed nurse on premises.

AGE GROUPS: 65 and Up

EMAIL: <mailto:mccoycare@aol.com>

FAX: 352-383-1545

HOURS: M-F: 8:00 am - 6:00 pm

FEES: One time registration fee of \$25.

LANGUAGES: English

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AIDS/HIV

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432

WEB: <http://www.cdc.gov/>

SERVICES: Covers a multitude of health issues.

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

AIDS INFORMATION

AIDS

PHONE: 1-800-874-2572 TDD 1-888-480-3739

HOURS: M-F: Noon - 5:00 pm ET

FEES: None

LANGUAGES: English, Spanish

AIDS TREATMENT DATA NETWORK

Aids; and Critical Illness

PHONE: 1-800-734-7104

HOURS: M-F: 9:00 am - 6:00 pm

LANGUAGES: English

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline

PHONE: 1-800-227-8922

WEB: <http://www.ashastd.org/>

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm

LANGUAGES: English, Spanish

HIV/AIDS FLORIDA HOTLINE

PHONE: 1-800-352-2437

FL

HOURS: M-F: 8:00 am - 9:00 pm; Sa : 10:30 am - 6:30 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500

249 E. Collins Street

UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English, Spanish

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AIDS/HIV

PROJECT INFORMATION FOR AIDS

AIDS

PHONE: 1-800-822-7422

SERVICES: Help for people who are HIV positive.

HOURS: Pacific time. M-W-F: 1:00 - 4:00pm; Tu: 1:00 - 7:00pm

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ALZHEIMER'S CARE

ALZHEIMER'S DISEASE EDUCATION AND REFERRAL CENTER

PHONE: 1-800-438-4380

SERVICES: No charge for materials but do charge for videos.

HOURS: M-F: 8:00 am - 5:30 pm

FEES: None

LANGUAGES: English, Spanish

ALZHEIMER'S FAMILY ORGANIZATION

NEW PORT RITCHEY

PHONE: 352-454-8303 or 1-888-496-8004

POB 1939

NEW PORT RITCHEY, FL 34656-1939

WEB: <http://www.alzheimersfamily.org/>

SERVICES: Serves Lake County. Free memory screening. Support groups for caregivers of those suffering from dementia. Educational programs and respite assistance. An ID Program-bracelets or pendants-is available for those at risk of wandering from home.

AGE GROUPS: Adults

CONTACT: CAROL McCARTHY, Community Educator Lake and Sumter

EMAIL: <mailto:info@alzheimersfamily.org>

FAX: 727-849-7707

HOURS: M-F: 8:30 am - 4:30 pm

REQUIREMENTS: Some services require a completed application.

LANGUAGES: English

ALZHEIMER'S HELPERS

TAVARES

Assistance Not Normally Provided

PHONE: 352-343-0947

TAVARES, FL 32778

WEB: <http://www.alzheimershelpers.org/>

SERVICES: For people with alzheimer's/dementia issues who are in a skilled retirement or nursing home. When needs arise that the home or family cannot meet, this organization possibly can. They do not do counseling or individual visits but the door is open to almost anything else--equipment procurement, dinner trips, etc. Activities are always done with groups not individuals.

CONTACT: BILL FAY, Director

EMAIL: <mailto:ahifay@earthlink.net>

LANGUAGES: English

CLAREBRIDGE OF LEESBURG, BROOKDALE SENIOR LIVING

LEESBURG

Alzheimer's/Dementia Assisted Living and Support Group

PHONE: 352-728-6661

700-710 S. Lake Street

LEESBURG, FL 34748

WEB: <http://www.brookdaleseniorliving.com/>

SERVICES: Support group: 3rd Th: 2:00 pm

AGE GROUPS: Adults

CONTACT: HENRI COUTURE, Executive Director

EMAIL: <mailto:hcouture@brookdaleliving.com>

FAX: 352-728-5430

HOURS: M - F: 9:00 am - 5:00 pm

FEES: Vary

REQUIREMENTS: Must submit an application

LANGUAGES: English

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ALZHEIMER'S CARE

COOPER MEMORIAL LIBRARY

CLERMONT

Senior Caregiver Hour

PHONE: 352-394-4265

821 W. Minneola Avenue

CLERMONT, FL 34711

WEB: <http://www.lakeline.lib.fl.us/>

SERVICES: Activities for Alzheimer's & dementia visitors for 1 hour while their caregivers utilize any of the libraries resources. Caregiver must remain on the premises to handle personal care or etc.

HOURS: 2nd W: 11:00am - 12:00 Noon

LANGUAGES: English

SUPERIOR RESIDENCES

CLERMONT

Assisted Living and Memory Health Care

PHONE: 352-394-5549

1600 Hunt Trace Boulevard

CLERMONT, FL 34711

WEB: <http://www.superioralf.com/>

SERVICES: Assisted living. Dementia/Respite care. Seniors with special needs. Alzheimer's Levels 1&2 training for lay people. Support groups for caregivers.

AGE GROUPS: 18 Up

CONTACT: CHERYL FLETCHER, Assistant Administrator

EMAIL: <mailto:cfletcher@superioralf.com>

FAX: 352-243-8108

AGENCY NEEDS: Volunteers

HOURS: M - F: 9:00 am - 5:00 pm

FEES: Call for Information

LANGUAGES: English, Spanish

UMATILLA PUBLIC LIBRARY

UMATILLA

Senior Caregiver's Hour

PHONE: 352-669-3284

412 Hatfield Rd.

UMATILLA, FL 32784

WEB: <http://www.lakeline.lib.fl.us/>

SERVICES: Activities for Alzheimer's & dementia persons for 1.5 hours. Caregivers may utilize any of the Libraries Resources at this time but must remain on the premises to do personal care, etc., if needed.

HOURS: Last Wed of the month: 9:30am

LANGUAGES: English

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ANIMAL SHELTERS

CAT PROTECTION SOCIETY

EUSTIS

Animal Protection: Cats

PHONE: 352-589-6228

2700 Getford Road

EUSTIS, FL 32726

WEB: <http://www.thecatprotectionsociety.org/>

SERVICES: For cats that have been abandoned and/or abused. We do not euthanize them; we find them homes.

CONTACT: LOIS LANIUS, Founder and Director

AGENCY NEEDS: Donations of any type: time, litter, funds, etc.

HOURS: M - Sa: 11:00 am - 2:00 pm

FEES: None

LANGUAGES: English

HOUNDHAVEN

Dog Rescue and Care

PHONE: 352-243-9795

FL

WEB: <http://www.houndhaven.org/>

SERVICES: Adoptions are held every Saturday and Sunday at Petsmart in Winter Garden on State Road 50.

For pictures check their website.

FEES: \$ 200 for adoption. Includes shots, worming and spaying or neutering.

LANGUAGES: English

HUMANE SOCIETY

LEESBURG

Animal Control

PHONE: 352-669-3312

41250 Emerald Island Road

LEESBURG, FL 34788

SERVICES: Shelter and adoption of animals.

HOURS: M,Tu,Th ,F, Sa: 10:00 am - 3:00 pm

FEES: TO ADOPT

REQUIREMENTS: Fill out application to adopt.

LANGUAGES: English

HUMANE SOCIETY OF LAKE COUNTY

UMATILLA

Animal Control

PHONE: 352-589-7400

16435 McKinley Road

UMATILLA, FL 32784

WEB: <http://www.hslakeco.org/>

SERVICES: Shelter and adoption of animals.

HOURS: Tu - Sa: 10:00 am - 4:00 pm

FEES: For adoptions only.

REQUIREMENTS: Application for adoptions.

LANGUAGES: English

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ANIMAL SHELTERS

SOUTH LAKE ANIMAL LEAGUE

Dog and Cat Rescue and Adoption

PHONE: 352-409-7231

FL

WEB: <http://www.slal.org/>

SERVICES: A no kill service - rescues abandoned, abused and neglected dog and cats. Go to website to complete an application and set an appointment.

CONTACT: PATRICIA PARKER, Administor and Animal Care Coordinator

EMAIL: <mailto:patricia@slal.org>

HOURS: M - F: 10:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English

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ASSISTED LIVING

ARBOR VILLAGE REHAB AND NURSING CENTER

WILDWOOD

PHONE: 352-748-3322

490 S. Old Wire Road

WILDWOOD, FL 34785

WEB: <http://www.arbor-village.com/>

SERVICES: (Serves Lake County) Physical, Occupational and Speech therapy. Specialized units for orthopedic, cardiac and stroke rehabilitation. Transportation provided for patients to doctors appointments, dialysis, etc.

AGE GROUPS: 21 UP

CONTACT: VICKIE BAILEY, Nurse Liason 352-267-6064

EMAIL: <mailto:dbrazill@arbor-village.com>

FAX: 352-748-7609

AGENCY NEEDS: Volunteers

HOURS: 24/7

FEES: Vary

REQUIREMENTS: Medical history and physical. Social Security, medicare and medicaid cards.

LANGUAGES: English, SpanishFrench

LAKE EUSTIS CARE CENTER

EUSTIS

PHONE: 352-357-3565

411 West Woodward Avenue

EUSTIS, FL 32726

SERVICES: Long-term residential care and short-term skilled nursing rehab.

AGE GROUPS: Adults

CONTACT: ASHLEY THOMAS, Social Services Director

FAX: 352-357-2874

HOURS: M-F: 7:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English, SpanishCreole, French

LAKE HARRIS HEALTH SYSTEMS

LEESBURG

PHONE: 352-728-3366

701 Lake Port Boulevard

LEESBURG, FL 34748

WEB: <http://www.lakeharrishealthsystems.com/>

SERVICES: Short Term Rehabilitation - physical, occupational and speech therapy including ortho and cardiac rehab. Long Term Care. Medicare and Medicaid Certified. Patients with hospice accepted. Respite care provided. On-site Lab, X Ray and Pharmacy Services. Located on the campus of Lake Port Square: a full-service Lifecare Community with registered and licensed nurses, registered dietician and activity programs.

CONTACT: CORA BOUDREAUX, Marketing and Admissions Director

EMAIL: <mailto:cboudreaux@lakeharrishealthsystems.com>

FAX: 352-728-1503

AGENCY NEEDS: Volunteers welcome to help with activities programs

HOURS: M-F: 8:00am - 5:30pm

FEES: Vary. Medicare/Medicaid

REQUIREMENTS: Medical history and physical. Medications. Doctors orders Form 3008.

LANGUAGES: English

Lake County Community Resource Guide

ASSISTED LIVING

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Geriatric Residential Treatment Services

PHONE: 352-360-6630 or 352-360-6506

POB 491000

LEESBURG, FL 34749

WEB: <http://www.lsbcb.net/>

SERVICES: Residential services to adults who have a history of mental illness.

AGE GROUPS: Adults

CONTACT: LINDA DETOMMASO, Supervisor

EMAIL: <mailto:ldetommaso@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

STERLING HOUSE, BROOKDALE SENIOR LIVING

LEESBURG

Assisted Living

PHONE: 352-728-6661

710 S. Lake Street

LEESBURG, FL 34748

WEB: <http://www.brookdaleseniorliving.com/>

SERVICES: Assisted living services with laundry and housekeeping. Also short term care of a week or more is available.

AGE GROUPS: Adults

CONTACT: BONNIE REIDY, Sales and Marketing Director

EMAIL: <mailto:breidy@brookdaleliving.com>

HOURS: M - F: 8:00 am - 5:00 pm. Services 24/7

FEES: Private pay

LANGUAGES: English, Spanish

STERLING HOUSE, BROOKDALE SENIOR LIVING

TAVARES

Assisted Living

PHONE: 352-343-2500

2232 Dora Avenue

TAVARES, FL 32778

WEB: <http://www.assisted.com/>

SERVICES: Independent living with assistance. Medication management. Laundry and housekeeping services. Short-term care of a week or more also available.

CONTACT: DEBBIE FLAHERTY

EMAIL: <mailto:dflaherty@assisted.com>

HOURS: M-F: 9:00 am - 5:00 pm

FEES: VARY

LANGUAGES: English

Lake County Community Resource Guide

ASSISTED LIVING

STERLING HOUSE, BROOKDALE SENIOR LIVING

LEESBURG

Physical and Cognitive Impairment

PHONE: 352-728-6666

700 South Lake Street

LEESBURG, FL 34748

WEB: <http://www.brookdaleseniorliving.com/>

SERVICES: Assisted living with extended congregate care and limited nursing services. Care is provided through the time of terminal illness with hospice.

AGE GROUPS: Geriatrics (Younger if ALF Criteria is met)

CONTACT: KATHY HAVILAND, Executive Director

HOURS: M - F: 9:00 am - 5:00 pm

FEES: Vary

LANGUAGES: English, Spanish

SUMMERVILLE AT OAK PARK

CLERMONT

Assisted Living and Apartments

PHONE: 352-241-0844

650 E. Minnehaha Avenue

CLERMONT, FL 34711

WEB: <http://www.emeritus.com/>

SERVICES: Apartments

AGE GROUPS: 18 Up

CONTACT: ROSE STAVELEY, Community Relations Director

EMAIL: <mailto:oakpark-crd@emeritus.com>

FAX: 352-241-0844

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Price list available

LANGUAGES: English

SUPERIOR RESIDENCES

CLERMONT

Assisted Living and Memory Health Care

PHONE: 352-394-5549

1600 Hunt Trace Boulevard

CLERMONT, FL 34711

WEB: <http://www.superioralf.com/>

SERVICES: Assisted living. Dementia/Respite care. Seniors with special needs. Alzheimer's Levels 1&2 training for lay people. Support groups for caregivers.

AGE GROUPS: 18 Up

CONTACT: CHERYL FLETCHER, Assistant Administrator

EMAIL: <mailto:cfletcher@superioralf.com>

FAX: 352-243-8108

AGENCY NEEDS: Volunteers

HOURS: M - F: 9:00 am - 5:00 pm

FEES: Call for Information

LANGUAGES: English, Spanish

Lake County Community Resource Guide

ASSISTED LIVING

WATERMAN COVE

TAVARES

Retirement Community
PHONE: 352-742-7111
1501 Sunshine Parkway
TAVARES, FL 32778
WEB: <http://www.watermancove.com/>
SERVICES: Independent and assisted living.
AGE GROUPS: 65 Up
CONTACT: KATHY BACHMAN, Administrator
EMAIL: <mailto:kbachman@watermanvillage.com>
FAX: 352-343-7070
AGENCY NEEDS: Volunteers
HOURS: M-F: 8:00 am - 4:30 pm (Office)
FEES: Price list available.
LANGUAGES: English

WATERMAN VILLAGE

MOUNT DORA

Retirement Community
PHONE: 352-383-0051 ext: 278
255 Waterman Avenue
MOUNT DORA, FL 32757
WEB: <http://www.watermanvillage.com/>
SERVICES: Independent living, assisted living in the Bridgewater and skilled nursing in the Edgewater Rehabilitation & Health Care Center.
AGE GROUPS: 65 and older
CONTACT: CHERYL RICHIE, Community Relations Director
EMAIL: <mailto:crichie@watermanvillage.com>
FAX: 352-383-0081
AGENCY NEEDS: Volunteers
HOURS: M-F: 8:00 am - 4:30 pm (Office)
FEES: Price lists available
LANGUAGES: English

WATERMAN VILLAGE

MOUNT DORA

Retirement Community
PHONE: 352-383-0051 ext: 278
445 Waterman Avenue
MOUNT DORA, FL 32757
WEB: <http://www.watermanvillage.com/>
SERVICES: Independent and assisted living. Skilled nursing.
AGE GROUPS: 65 and older
CONTACT: CHERYL RICHIE, Community Relations Director
EMAIL: <mailto:crichie@watermanvillage.com>
FAX: 352-383-0081
AGENCY NEEDS: Volunteers
HOURS: M-F: 8:00 am - 4:30 pm (Office)
FEES: Price list available.
LANGUAGES: English

Lake County Community Resource Guide

CAREGIVERS

CAREGIVER SUPPORT GROUP

CLERMONT

Alzheimer's and Dementia.

PHONE: 352-394-5549

1600 Hunt Trace Boulevard

CLERMONT, FL 34711

SERVICES: Meets at Superior Residences Assisted Living and Memory Care. Primarily for those caring for persons with Alzheimer's and dementia.

CONTACT: CHERYL FLETCHER

HOURS: 2nd & 4th Th: 2:00 pm

LANGUAGES: English

FAMILY CAREGIVING 101

PHONE: Website

WEB: <http://www.familycaregiving101.org/>

SERVICES: For the caregiver and the receiver: assistance, answers, new ideas & helpful advice.

FEES: None

LANGUAGES: English

HOME HELPERS

LADY LAKE

In-Home Homemaker and Companion Service

PHONE: 352-751-1782 or 1-866-903-4795

104 S. Old Dixie Highway

LADY LAKE, FL 32159

WEB: <http://www.homehelpers.cc/>

SERVICES: Care and assistance for the elderly in their home.

AGE GROUPS: Seniors

CONTACT: ANDREW ELLIOTT, President

EMAIL: <mailto:homehelpers.care@gmail.com>

FAX: 352-753-9914

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$15.00 /hr

LANGUAGES: English, Spanish

HOME INSTEAD SENIOR CARE

LEESBURG

Home Care

PHONE: 352-323-6100

216 N. Third Street

LEESBURG, FL 34748

WEB: <http://www.homeinstead.com/239>

SERVICES: Non-medical assistance in the home providing meals, light housekeeping, errands, personal care, transportation to doctors and general assistance.

AGE GROUPS: 55+

CONTACT: REBECCA MORRIS, Community Services

EMAIL: <mailto:homeinsteadlake@embarkmail.com>

FAX: 352-323-6130

HOURS: M-F: 8:00 am - 5:00 pm

FEES: \$14.50 to \$18.50

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S DAY CARE

1ST BAPTIST CHURCH OF MOUNT DORA

MOUNT DORA

Noah's Ark Early Christian Learning Center

PHONE: 352-383-2223

MOUNT DORA, FL 32757

SERVICES: Christian daycare with academic and spiritual curriculum: Spanish, Chapel, Music, and Storytime. Parenting classes mandatory. Behavioral specialist services available if needed.

AGE GROUPS: 6 weeks to age 4

CONTACT: PATRICIA VANETTEN, Director

EMAIL: <mailto:tvanetten@fbcmtdora.org>

FAX: 352-383-5615

HOURS: M-F: 7:00 am - 6:00 pm

FEES: Vary

REQUIREMENTS: Approval from Children Minister

LANGUAGES: English, Spanish

ANTHONY HOUSE

ZELLWOOD

PHONE: 352-383-5577

6215 Holly Street

ZELLWOOD, FL 32798

WEB: <http://www.anthonyhouse.org/>

SERVICES: Serves Lake County. Shelter, temporary housing, food, and clothing. Children's day care.

HOURS: 24/7 Office M-F: 9:00 am - 4:30 pm

FEES: \$5 per day per adult

REQUIREMENTS: Picture ID. Social Security Card. Pass drug test and background check.

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522

1705 E. County Road 44

EUSTIS, FL 32726

WEB: <http://www.bgclsc.org/>

SERVICES: NE Lake Unit.

AGE GROUPS: 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S DAY CARE

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

LEESBURG

After School Care and Children's Services

PHONE: 352-787-0053 or 352-787-1937

400 Executive Boulevard

LEESBURG, FL 34748

WEB: <http://www.bgclsc.org/>

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence.

One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation;

2) character/leadership development; 3) arts; 4) health and life skills; 5) education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

LANGUAGES: English

CHILD CARE AWARE

ARLINGTON

PHONE: 1-800-424-2246

3101 Wilson Blvd., Suite 350

ARLINGTON, VA 22201

WEB: <http://www.childcareaware.org/>

SERVICES: Committed to helping parents find the best information on locating quality child care and child care resources in their community by connecting parents with local agencies best equipped to serve their needs.

Automated system: callers leave their name, number, etc and receive a call back within 24 hours.

FAX: 703-341-4101

LANGUAGES: English

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care

PHONE: 352-435-0566

4014 W. Main Street Suite 301

LEESBURG, FL 34748

WEB: <http://www.elclc.org/>

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHA COFFIELD, Executive Director

EMAIL: <mailto:lcoffield@elclc.org>

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S DAY CARE

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs

PHONE: 352-343-1144

1465 David Walker Drive

TAVARES, FL 32778

WEB: <http://www.centralfloridaymca.org/>

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: <mailto:tbreck@cfymca.org>

AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected

REQUIREMENTS: Picture ID.

LANGUAGES: English

NATIONAL RESOURCE CENTER FOR HEALTH AND SAFETY IN CHILDCARE AND EARLY EDUCATION

NORTH AURORA

PHONE: 1-800-598-KIDS or 1-800-598-5437

Campus Mail Stop F541, POB 6511, East. 19th Avenue

NORTH AURORA, CO 80045

WEB: <http://www.nrc.uchsc.edu/>

SERVICES: Provides referrals to local agencies for child care information.

FAX: 303-724-0960

HOURS: M - F : 7:30 am - 4:30 pm MST

LANGUAGES: English

WEE CENTER

CLERMONT

Children's Day Care

PHONE: 352-394-2259

POB 121151

CLERMONT, FL 34712-1151

AGE GROUPS: 6 weeks - 5 years

CONTACT: JULIA CAYTON, Assistant Director

HOURS: M-F: 6:30 am - 6:00 pm

FEES: VARY

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

1ST UNITED METHODIST CHURCH OF TAVARES

TAVARES

Health and Wellbeing of Adults and Children

PHONE: 352-343-2761

600 West Ianthe Street

TAVARES, FL 32778

WEB: <http://www.fumctavares.com/>

SERVICES: After school programs. Food pantry. Grief and general counseling. Thrift store. Blood pressure checks. Child care. Medical equipment loans.

AGE GROUPS: All

CONTACT: CATHY MIHAL, Office Manager

EMAIL: <mailto:cmihal@fumctavares.com>

AGENCY NEEDS: Volunteers at the Thrift Shop

HOURS: M-Th: 8:00 am - 4:00 pm; F: 8:00 am - Noon

FEES: None

LANGUAGES: English

ACES CHILD SUPPORT

Association for Children for the Enforcement of Support

PHONE: 1-800-738-2237 OR 1-888-310-2237

WEB: <http://www.childsupport-aces.org/>

SERVICES: Locates absent parents. Refers callers to local contacts. Free information booklet on Child Support available. Also contact 407-246-1831 to locate absent parents.

HOURS: M-F: 9:00 am - 5:00 pm

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: <http://www.advocating4kids.org/>

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23

CONTACT: LALENYA J. ROBERTSON, Founder

EMAIL: <mailto:lalenya@advocating4kids.org>

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

ARNETTE HOUSE

LEESBURG

High-Risk Youths

PHONE: 352-326-3663

1411 E. Main Street Suite 6

LEESBURG, FL 34748

WEB: <http://www.arnettehouse.org/>

SERVICES: Non-residential services for status offenders, ages 8-17. Living skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger mgmt. Minister to high risk youth. (Emergency Shelter: Arnette House in Ocala)

AGE GROUPS: Girls: 1-17

CONTACT: CARL ROSS, Family Counselor or SHANNON MILLS, CINS Case Mgr.

AGENCY NEEDS: Educational materials

HOURS: 24/7

FEES: Donations

LANGUAGES: English

BOGGY CREEK GANG

EUSTIS

Camp for Critically Ill Children

PHONE: 352-483-4200 ext: 676

30500 Brantley Branch Road

EUSTIS, FL 32736

WEB: <http://www.boggycreek.org/>

SERVICES: Year-round camp for children who have chronic or life-threatening illnesses. A multi-disease therapeutic camp program: theater, swimming, recreation, equestrian center, and medical center. Call or go on line to request an application. Site is heated and air-conditioned. From the end of May to mid-August weekly camps are for specific diseases.

AGE GROUPS: 7 -16

CONTACT: EVELYN IRMSCHER, Administrator

EMAIL: <mailto:info@boggycreek.org>

FAX: 352-483-0589

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

LANGUAGES: English

BOY SCOUTS OF AMERICA - CENTRAL FLORIDA COUNCIL

APOPKA

Scouting

PHONE: 1-407-889-4403

1951 South Orange Blossom Trail, Suite 102

APOPKA, FL 32703

WEB: <http://www.scouting.org/>

SERVICES: Serves Lake County.

EMAIL: <mailto:cfc@cfcbsa.org>

FAX: 1-407-889-4406

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522

1705 E. County Road 44

EUSTIS, FL 32726

WEB: <http://www.bgclsc.org/>

SERVICES: NE Lake Unit.

AGE GROUPS: 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

LEESBURG

After School Care and Children's Services

PHONE: 352-787-0053 or 352-787-1937

400 Executive Boulevard

LEESBURG, FL 34748

WEB: <http://www.bgclsc.org/>

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence.

One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation; 2) character/leadership development; 3) arts; 4) health and life skills; 5) education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

LANGUAGES: English

BOYS TOWN NATIONAL HOTLINE

BOYSTOWN

PHONE: 1-800-448-3000

14100 Crawford Street

BOYSTOWN, NE 68010

WEB: <http://www.boystown.org/>

SERVICES: Provides children with a safe, caring, loving environment where they gain confidence and learn skills to become productive citizens.

FAX: 402-498-1348

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

CAMP CHALLENGE

SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711

31600 Camp Challenge Road

SORRENTO, FL 32776

WEB: <http://www.fl.easterseals.com/campchallenge>

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director

EMAIL: <mailto:dnugent@fl.easterseals.com>

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information.

LANGUAGES: English

CAMPUS CHILD CARE ACCESS

LEESBURG

PHONE: 352-365-3512

9501 US Hwy 441 Lake-Sumter Community College

LEESBURG, FL 34778-8751

WEB: <http://www.lsc.edu/>

SERVICES: Assists with childcare for qualified Low-income students.

CONTACT: AUDREY WILLIAMS, Director Financial Aid

FAX: 352-435-5011

HOURS: M: 8:00 am - 7:00 pm; Tu - F: 8:00 am - 4:30 pm

REQUIREMENTS: Application must be submitted to qualify.

LANGUAGES: English

CASA

Court Appointed Special Advocates for Children

PHONE: Website

WEB: <http://www.nationalcasa.org/>

SERVICES: See also the Guardian Ad Litem Program in Ocala, Florida.

LANGUAGES: English

CELEBRATION OF PRAISE CHURCH

CLERMONT

Student Ministry

PHONE: 352-394-2855

3700 S. U.S. Highway 27

CLERMONT, FL 34711

WEB: <http://www.celebrationofpraise.net/>

SERVICES: An after-school and evening program providing interaction activities such as: recreation, anger management, team building, family conflict, etc.

AGE GROUPS: 12-19

CONTACT: PASTOR RODNEY McKINLEY

HOURS: W: 3:00 pm Tutoring, 6:00 pm Mentoring

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

CHILD CARE CHOICE SERVICES (LIFESTREAM)

LEESBURG

Child Care

PHONE: 352-315-3905 OR 1-866-463-3905

1017 W. Dixie Avenue (POB 491000)

LEESBURG, FL 34748

WEB: <http://www.childcarechoiceservices.com/>

SERVICES: Assists in finding child care service for working parents. Subsidized funding if qualified. Goal: give children a competitive start in life through early education, behavioral health, family preservation, and voluntary pre-kindergarten.

AGE GROUPS: Birth to 12

CONTACT: CAROL HOBAN, Director

EMAIL: <mailto:choban@childcarechoiceservices.com>

FAX: 352-315-3912

HOURS: M, W, Th-F: 8:00 am - 5:00 pm; Tu: 7:00 am - 6:00 pm.

FEES: Sliding Scale

REQUIREMENTS: Proof of income, number in household, birth certificates, shot records, and proof of residency.

LANGUAGES: English, Spanish

CHILD DEVELOPMENT CENTERS LEESBURG

LEESBURG

Head Start Program

PHONE: 352-323-8732

920 County Road 468

LEESBURG, FL 34748

WEB: <http://www.lakecaa.org/>

SERVICES: Child care for low-income families and children with disabilities.

AGE GROUPS: 3-5

CONTACT: STACY TURNER, MICHELLE BROWN, Family Service Workers

FAX: 352-315-1252

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start

PHONE: 352-357-7070

501 N. Bay Street

EUSTIS, FL 32726

WEB: <http://www.lakecaa.org/>

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4

CONTACT: PORTIA GREEN

EMAIL: <mailto:porchag@lakecaa.org>

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None for Low Income

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

CHILD DEVELOPMENT CENTERS, MOUNT DORA

MOUNT DORA

Early Head Start Program
PHONE: 352-383-7255
1516 Highland Street
MOUNT DORA, FL 32757
WEB: <http://www.lakecaa.org/>
AGE GROUPS: 1-5
CONTACT: CONNIE TURNER, Center Manager
EMAIL: <mailto:conniet@lakecaa.org>
FAX: 352-383-7255 (call before sending fax)
HOURS: M-F: 8:00 am - 5:00 pm
FEES: None
REQUIREMENTS: Call for information.
LANGUAGES: English

CHILD FIND OF AMERICA HOTLINE

NEW PALTZ

PHONE: 1-800-IAM-LOST or 1-800-426-5678
POB 277
NEW PALTZ, NY 12561
WEB: <http://www.childfindofamerica.org/>
SERVICES: Locates missing children through active investigation, prevents child abduction through education, and resolves incidents of parental abduction through mediation.
FAX: 845-883-6614
HOURS: M-F: 9:00 am - 5:00 pm

CHILD HELP USA

PHOENIX

PHONE: 1-800-4-A-CHILD (1-800-422-4453) or 602-271-4500
2346 North Central Avenue
Phoenix, AZ 85004-1329
WEB: <http://www.childhelp.org/>
SERVICES: Offers crisis intervention, information, and referrals.
FAX: 602-282-0102
HOURS: 24/7
LANGUAGES: English

CHILD WELFARE INFORMATION GATEWAY HELPLINE

PHONE: 1-800-394-3366
HOURS: M-F: 8:30 am - 5:30 pm

CHILDREN'S HOME SOCIETY

TALLAHASSEE

PHONE: 1-800-247-4600 OR 850-921-0772
1801 Miccosukee Commons Drive
TALLAHASSEE, FL 32308
WEB: <http://www.chsfl.org/>
SERVICES: Redirects a teen's troubled life onto a new path of hope, provides a safe harbor For a child suffering from abuse and reverses crisis situations so lives are changed for the better.
FAX: 850-921-0726
HOURS: M - F: 8 am - 5 pm
LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

CHILDREN'S WISH FOUNDATION

PHONE: 1-800-323-9474

SERVICES: Grants wishes to children who have life-threatening challenges.

HOURS: M - F: 8:30 am - 5:00 pm

CHRISTIAN CARE CENTER

LEESBURG

PHONE: 352-314-8733

115 N. 13th Street

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Foster care, residential and outreach programs for children, teens and adults. Individuals and families.

AGE GROUPS: All

CONTACT: ART AYRIS, Executive Director

EMAIL: <mailto:aaayris@fbcleesburg.org>

AGENCY NEEDS: Food, clothing, furniture, & volunteers.

HOURS: M-F: 8:00 am - 5:00 pm (Office)

FEES: None

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

Children's Shelter

PHONE: 352-787-2448

LEESBURG, FL 34748

SERVICES: Court-appointed children only. Long-term and immediate care.

AGE GROUPS: 6-18

CONTACT: ART AYRIS, Executive Director

EMAIL: <mailto:aaayris@fbcleesburg.org>

FEES: None

REQUIREMENTS: Must be court-appointed.

LANGUAGES: English

CHRISTIAN HOME AND BIBLE SCHOOL

MOUNT DORA

Foster Parents

PHONE: 352-383-2155

301 W. 13th Avenue

MOUNT DORA, FL 32757

WEB: <http://www.chbs.org/>

SERVICES: Residential cottages and private school for group care.

AGE GROUPS: All

CONTACT: CHUCK SHEPPARD, Director of Social Services, 383-9906

EMAIL: <mailto:chuck.shepherd@chbs.org>

FAX: 352-383-5150

HOURS: M-F: 8:00 am - 4:00 pm

FEES: Sliding scale

REQUIREMENTS: There is a screening process.

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

CHRISTIAN KIDS OF DISTINCTION

LEESBURG

Child Learning Center

PHONE: 352-728-6079 or 352-363-6085

212 Childs Street

LEESBURG, FL 34748

AGE GROUPS: 6 weeks to age 12

CONTACT: MRS. TAKIA HARLEY, Administrator

HOURS: M-F: 6:30 am - 6:00 pm

FEES: Vary

LANGUAGES: English

DEPARTMENT OF CHILDREN AND FAMILIES

TAVARES

Child/Family Safety

PHONE: 352-742-6144

1300 Duncan Drive Building A

TAVARES, FL 32778

WEB: http://www.state.fl.us/cf_web

SERVICES: Provide services to families for children that have been abused, abandoned or neglected.

AGE GROUPS: Infant to 18 yrs

CONTACT: DARNELL B. STEWART, County Manager

EMAIL: mailto:darnell_b_stewart@dcf.state.fl.us

FAX: 352-253-4438

AGENCY NEEDS: Big Brother/Big Sister, placement for children - especially teens i.e. foster homes, group homes. Services for teens, mentoring programs, substance abuse treatment.

HOURS: M-F: 8:00 am - 5:00 pm (Office Hours) - To report Abuse

REQUIREMENTS: Birth Certificates. Social Security card. Picture ID and/or License, etc.

LANGUAGES: English

DEVEREUX KIDS

BUSHNELL

Community Support and Education Toward Safeguarding Children

PHONE: 352-793-0801; 352-586-3496

507 B North Market Street

BUSHNELL, FL 33513

WEB: <http://www.devereuxfl.org/>

SERVICES: Links clients to local resources and educates the community regarding its role in safeguarding children.

AGE GROUPS: Newborn to 18

CONTACT: MARY ANN GNANN and P.J. BOPP

EMAIL: <mailto:mgnann@devereus.org>

FAX: 352-793-0804

AGENCY NEEDS: Donations

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Referral through DCF Child Protective Services.

LANGUAGES: English, Spanish ASL: American Sign Language

Lake County Community Resource Guide

CHILDREN'S SERVICES

EARLY HEAD-START PROGRAM

LEESBURG

Early Head-Start Program

PHONE: 352-326-8277

2000 Park Circle

LEESBURG, FL 34748

WEB: <http://www.lakecaa.org/>

SERVICES: Child development center for low-income families.

AGE GROUPS: 6 weeks - 2 years

CONTACT: CHARLOTTE CHAPMAN, Director

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care

PHONE: 352-435-0566

4014 W. Main Street Suite 301

LEESBURG, FL 34748

WEB: <http://www.elclc.org/>

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHA COFFIELD, Executive Director

EMAIL: <mailto:lcoffield@elclc.org>

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

FIFTH CIRCUIT GUARDIAN AD LITEM PROGRAM

TAVARES

Guardian Ad Litem

PHONE: 352-742-6398

221 N. Joanna Avenue

TAVARES, FL 32778

WEB: <http://guardianadlitem.org/>

SERVICES: Appointed to assist with the educational, medical and psychological needs of children in dependency/adoption cases while they are in the custody/care of the state.

AGE GROUPS: 0-18

CONTACT: NANCY RUSK, Office Manager

EMAIL: <mailto:Nancy.Rusk@gal.fl.gov>

FAX: 352-742-6128

AGENCY NEEDS: Volunteers. Christmas gifts for children.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Appointed by Dependency Court.

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

FLORIDA DEPARTMENT OF HEALTH

Florida KidCare

PHONE: 1-888-540-5437

FL

WEB: <http://www.floridakidcare.org/>

SERVICES: Florida's children's health insurance program for uninsured children. Four levels: MediKids, Healthy Kids, Children's Medical Services and Medicaid. Florida KidCare will assess which program your child may be eligible for based on age and family income.

AGE GROUPS: Under 19

REQUIREMENTS: Submit an application and qualify medically and financially.

LANGUAGES: English

FLORIDA SHERIFF YOUTH RANCH

BARBERVILLE

Boys and Girls

PHONE: 1-386-749-9999

c/o Florida Sheriff Youth Camp POB 1000

BARBERVILLE, FL 32105

WEB: <http://www.youthranches.org/>

SERVICES: Residential program for children to prevent juvenile delinquency and develop lawful citizens. Two summer camps. Each session lasts six days.

AGE GROUPS: 8-17; Campers 10-15

CONTACT: JEFF McCONNELL, Supervisor of Family Services

EMAIL: <mailto:jrmcconnell@youthranches.org>

FAX: 1-386-749-9020

AGENCY NEEDS: Volunteers; Finances

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Sliding; donations also accepted.

REQUIREMENTS: Phone screening before making application through local sheriff's office.

LANGUAGES: English, Spanish

GIRL SCOUTS OF CITRUS COUNCIL

PHONE: 352-669-1042

WEB: <http://www.citrus-gs.org/>

AGE GROUPS: 5-17

CONTACT: BARBARA BURDICK

EMAIL: <mailto:lakecountygirlscouts@yahoo.com>

AGENCY NEEDS: Adult mentors. Training and background checks provided.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs

PHONE: 352-343-1144

1465 David Walker Drive

TAVARES, FL 32778

WEB: <http://www.centralfloridaymca.org/>

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: <mailto:tbreck@cfymca.org>

AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected

REQUIREMENTS: Picture ID.

LANGUAGES: English

GUARDIAN AD LITEM PROGRAM OF LAKE COUNTY

TAVARES

PHONE: 352-343-2736

POB 7800

TAVARES, FL 32778

WEB: <http://www.advocating4kids.org/>

SERVICES: Advocates on behalf of abused and neglected children who are removed by the state and in dependency proceedings.

AGE GROUPS: Birth to 18

CONTACT: CONNIE McMASTER, Case Coordinator

EMAIL: <mailto:connie.mcmaster@gal.fl.gov>

FAX: 352-343-0257

AGENCY NEEDS: Volunteers

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Assigned by the court.

LANGUAGES: English, Spanish

HIGH HOPES OF HIGHLAND LAKES, INC.

LEESBURG

PHONE: 352-315-0001

25936 Newcombe Circle

LEESBURG, FL 34748

SERVICES: Provide aid and assistance to needy children and their families in Lake County who are afflicted by cataclysmic or life threatening situations or illnesses and do not qualify for help from State or Federal government programs.

CONTACT: CAROL CUEN, Treasurer

EMAIL: <mailto:rccuen@usa2net.net>

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

KIDS CENTRAL, INC.

OCALA

Child Welfare - Lead Agency for Circuit 5

PHONE: 352-873-6332

2117 SW Highway 484

OCALA, FL 34473

WEB: <http://www.kidscentral.org/>

SERVICES: Early intervention and prevention; foster home licensing; family finding for dependent children; foster care; adoption; relative caregiver (Kinship Care); independent living program for foster teens; adoption subsidies; foster parent board payments. We contract with Lifestream Behavioral Center.

AGE GROUPS: 0-18 years; IL Youth to age 22; relative caregivers of all ages.

CONTACT: LYNN ROUTH, Public Information Officer

EMAIL: <mailto:Lynn.Routh@kidscentralinc.org>

FAX: 352-387-3559

AGENCY NEEDS: Financial donations. Food, clothing & household items for. Assistance with housing, employment & transportation needs of foster teens, especially those who turn 18 in foster care.

HOURS: M-F 8:00 am - 5:00 pm; 24-hour placement services

FEES: None

LANGUAGES: English, Spanish

KIDS, INC. OF LAKE COUNTY

MOUNT DORA

Children and Family Needs

PHONE: 352-735-0446

POB 34

MOUNT DORA, FL 32756-0034

SERVICES: Abandoned, abused and neglected children and their parents are offered support groups, mentors, advocates and educators for foster, adoptive and relative families. Professionals provide in-service training and workshops (educators, doctors, sheriffs, etc.). Phone answers 24/7.

AGE GROUPS: Youths 1 to 22.

CONTACT: SUZANNE STEVENS, Executive Director

EMAIL: <mailto:stevensNA@aol.com>

AGENCY NEEDS: Volunteers for printing quarterly newsletter.

HOURS: M-F: 10:00 am - 4:00 pm (Office)

FEES: None

LANGUAGES: English, Sign Language

LAKE COUNTY CHILDREN'S SERVICES COUNCIL

TAVARES

Resources and Funds for Children's Needs

PHONE: 352-742-6520

POB 7800

TAVARES, FL 32778

WEB: <http://www.lakecountyfl.gov/csc>

SERVICES: Serves as an advisory board to the Lake County Board of County Commissioners on matters involving children. Provides funding for programs for youth emphasizing one or more of the following needs: physical and inner fitness, nutritional education and reduction of childhood obesity, academic success, school drop out reduction and positive life choices.

AGE GROUPS: 0 - 18

CONTACT: REBECCA FOLEY-KEARNEY, Children's Services Manager

EMAIL: <mailto:rkearney@lakecountyfl.gov>

FAX: 352-742-6505

HOURS: M-Th: 7:00 am - 6:00 pm

FEES: None

LANGUAGES: English, Interpreting services available upon request

Lake County Community Resource Guide

CHILDREN'S SERVICES

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: <http://www.healthystartflorida.com/>

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN. , Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, Spanish, Some Creole

LAKE COUNTY SCHOOL BOARD

HOWEY-IN-THE-HILLS

Student Services Department

PHONE: 352-742-6920

512 South Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737

WEB: <http://www.lake.k12.fl.us/>

SERVICES: Operations base for school nurses, social workers, and psychologists. Coordinates services with school-based personnel including students, parents, guidance counselors, and administrators. Provides services for Lake County's Home Education students and families. As the Homeless Liaison, the department ensures that schools and districts meet the needs of students and families identified as homeless. We are the District Liaison for Lake Sumter Community College, Lake Technical Center, and Florida Virtual School Dual Enrollment programs.

AGE GROUPS: 3 and Up

CONTACT: MARY MINICH, Program Specialist

EMAIL: <mailto:minichm@lake.k12.fl.us>

FAX: 352-324-2804

HOURS: M-F: 7:00 am - 4:00 pm

FEES: None

LANGUAGES: English, Spanish available

LAKE COUNTY SHARED SERVICES NETWORK

HOWEY-IN-THE-HILLS

Needs of Children

PHONE: 352-742-6941

512 S. Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737

WEB: <http://www.lakessn.com/>

SERVICES: Helps Lake County meet multiple needs of children in a collaborative way through inter-agency agreements, shared funding and policies that encourage shared services.

AGE GROUPS: All

CONTACT: LORI A. HUMPHREY, Project Manager

EMAIL: <mailto:humphrevl@lake.k12.fl.us>

FAX: 352-324-2804

AGENCY NEEDS: Volunteers, promotion, participation from community agencies.

HOURS: M-F: 8:00 am to noon

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

LAKE SUMTER CHILDREN'S ADVOCACY CENTER, INC.

LEESBURG

Child Abuse

PHONE: 352-323-8303

300 S. Canal Street

LEESBURG, FL 34748

WEB: <http://www.cac4kids.org/>

SERVICES: Serves both Lake and Sumter Counties. Crisis counseling, long-term therapy, forensic interviews and court advocacy for children who have been physically and/or sexually abused. Also provides a supervised visitation program. Law Enforcement or DCF must refer client. A parent can also refer or an individual refer themselves for counseling dealing with abuse issues.

AGE GROUPS: 0 -18

CONTACT: DIANE L. PISCZEK, Executive Director

EMAIL: <mailto:diane@cac4kids.org>

AGENCY NEEDS: Craft supplies for use in therapy, toddler clothing size 12 months to 4T.

HOURS: M-F: 8:30am - 7:00pm

FEES: None

LANGUAGES: English, Spanish/French

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program

PHONE: 352-360-6680

POB 491000

LEESBURG, FL 34749

SERVICES: Evidence-based program for youth and their families or caregivers targeting marijuana/alcohol use, social skills, anger management, peer relations, problem-solving and family communication.

AGE GROUPS: 12 - 18

CONTACT: KATY PAINTER

EMAIL: <mailto:kpainter@lsbc.net>

FAX: 352-360-1051

FEES: Free to those who qualify

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

TAVARES

Family Care Management

PHONE: 352-742-1590

1300 S. Duncan Drive

TAVARES, FL 32778

WEB: <http://www.lsbc.net/>

SERVICES: Manages the needs of children who have been temporarily removed from their homes or who are at substantial risk for being removed without intervention. A 24 hr crisis response team provides supportive in-home services to families at imminent risk of having children removed due to abuse or neglect. Goal: Reunification or placement in a loving, nurturing alternative home.

AGE GROUPS: Birth to 18

CONTACT: STEVE DOLLIVER, Program Manager

EMAIL: <mailto:sdolliver@lsbc.net>

FAX: 352-343-7574/352-742-0765

HOURS: 24/7

FEES: State supported

LANGUAGES: English, Spanish

Lake County Community Resource Guide

CHILDREN'S SERVICES

LIFESTREAM BEHAVIORAL CENTER

SIPP Program for Kids

PHONE: 352-315-7800 or 352-315-7850 or 1-866-202-9741

FL

WEB: <http://www.lsbcb.net/>

SERVICES: Intensive therapeutic residential program (3-6 months) serving children and adolescents who require acute care with a psychiatric disorder diagnosis. Includes family therapy and education.

CONTACT: DR. JOHN LOTT

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

Teens: Emotional and Behavioral Needs

PHONE: 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: <http://www.lsbcb.net/>

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: <mailto:schavis@lsbcb.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

MISSING CHILDREN: FDLE

PHONE: 1-888-356-4774

FL

SERVICES: Missing children reports should go to local authorities first. Covers children in Florida.

HOURS: M - F: 9:00 am - 5:00 pm

NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN

ALEXANDRA

PHONE: 1-800-THE-LOST or 1-800-843-5678

Charles B. Wang International Children's Building, 699 Prince Street

ALEXANDRA, VA 22314-3175

WEB: <http://www.missingkids.com/>

SERVICES: Provides assistance to parents, children, law enforcement, schools, and the community in recovering missing children and raising public awareness about the ways to help prevent child abduction, molestation, and sexual exploitation.

FAX: 703-274-2200

HOURS: 24/7

LANGUAGES: English

SIDS

Sudden Infant Death Syndrome

PHONE: 1-800-743-7352

LANGUAGES: English

Lake County Community Resource Guide

CHILDREN'S SERVICES

SOUTH LAKE CHILD DEVELOPMENT CENTER

CLERMONT

Head Start and Early Head Start and VPK
PHONE: 352-394-4289
690 E. DeSoto Street
CLERMONT, FL 34711
AGE GROUPS: All
CONTACT: BARBARA McCONNELL, Manager
FAX: 352-394-6657
HOURS: M-F: 7:30 am - 5:30 pm
LANGUAGES: English

SOUTH LAKE YMCA

CLERMONT

PHONE: 352-394-7243
305 E. Highway 50
CLERMONT, FL 34711
LANGUAGES: English

SPEAKOUT HOTLINE FOR YOUTH

ORLANDO

PHONE: 1-800-226-7733
100 S. Hughey Avenue
ORLANDO, FL 32891
WEB: <http://www.speakouthotline.org/>
SERVICES: Serves Lake County. Youths positively affect their school and community by anonymously reporting criminal activity. No voice recorder or caller ID is ever used.
AGE GROUPS: All youth
CONTACT: ELIZABETH RANDALL, Hotline Coordinator
EMAIL: <mailto:lrاندall@crimeline.org>
FAX: 407-423-7881
AGENCY NEEDS: Speaking engagements.
HOURS: 24/7
LANGUAGES: English, Spanish

VANISHED CHILDREN'S ALLIANCE

SAN JOSE

PHONE: 1-800-VANISHED or 1-800-826-4743
991 West Heading Street, Suite 101
SAN JOSE, CA 95126
WEB: <http://www.vca.org/>
SERVICES: Provides nationwide and overseas assistance to families in all categories of missing children; non family (stranger) abductions, family abductions, and runaways.
FAX: 408-296-1117
HOURS: Daily: 11:00 am- 7:00 pm
LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172

SERVICES: Protect society.

FAX: 352-742-1970

LANGUAGES: English

ASTOR LIBRARY

ASTOR

PHONE: 352-759-9913

54905 Alco Road

ASTOR, FL 32102

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

BAYSINGER MEMORIAL LIBRARY

GROVELAND

PHONE: 352-429-5840

756 W. Broad Street

GROVELAND, FL 34736

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

BETTER BUSINESS BUREAU CENTRAL FLORIDA

Consumer Information

PHONE: 1-800-275-6614

FL

HOURS: M-F: 9:00 am - 4:30 pm

CAGAN CROSSINGS COMMUNITY LIBRARY

CLERMONT

PHONE: 352-243-1840

16729 Cagan Oaks

CLERMONT, FL 34714

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

CITY OF TAVARES PUBLIC LIBRARY

TAVARES

PHONE: 352-742-6204

314 N. New Hampshire Avenue

TAVARES, FL 32778

WEB: <http://www.lakeline.lib.fl.us/>

LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588

CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

COOPER MEMORIAL LIBRARY

CLERMONT

PHONE: 352-394-4265

821 W. Minneola Avenue

CLERMONT, FL 34711

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

EAST LAKE LIBRARY

SORRENTO

PHONE: 352-383-9980

31340 County Road 437 S.

SORRENTO, FL 32776

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

EUSTIS POLICE DEPARTMENT

EUSTIS

Administrative Office

PHONE: 352-483-5400

51 E. Norton Avenue

EUSTIS, FL 32726

SERVICES: Public protection.

AGE GROUPS: All

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

FLORIDA HIGHWAY PATROL

FRUITLAND PARK

PHONE: 352-360-6511

POB 37

FRUITLAND PARK, FL 34731-0037

FAX: 352-360-6515

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

FRUITLAND PARK LIBRARY

FRUITLAND PARK

PHONE: 352-360-6561
205 W. Berckman Street
FRUITLAND PARK, FL 34731
WEB: <http://www.lakeline.lib.fl.us/>
HOURS: Call for hours
LANGUAGES: English

FRUITLAND PARK POLICE

Police
PHONE: 352-360-6655
FL
SERVICES: Public safety.
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

GROVELAND POLICE

GROVELAND

Police
PHONE: 352-429-4166
GROVELAND, FL
SERVICES: Public protection
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

HELEN LEHMANN MEMORIAL LIBRARY

MONTVERDE

PHONE: 407-469-3838
17435 5th Street
MONTVERDE, FL 34756
WEB: <http://www.lakeline.lib.fl.us/>
HOURS: Call for hours
LANGUAGES: English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office
PHONE: 352-324-2030 or 352-343-6644
HOWEY-IN-THE-HILLS, FL
SERVICES: Public protection.
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

LADY LAKE POLICE

Police

PHONE: 352-751-1565

FL

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

LADY LAKE PUBLIC LIBRARY

LADY LAKE

PHONE: 352-753-2957

225 W. Guava Street

LADY LAKE, FL 32159

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

LAKE COUNTY BOARD OF COUNTY COMMISSIONERS

TAVARES

Lake County Community Health Worker Program

PHONE: 352-742-6504

1300 S. Duncan Drive Building B Unit 3

TAVARES, FL 32778-7800

SERVICES: Volunteers share information on available health care services, provide one-on-one disease prevention and education sessions, and participate in community based activities to raise awareness and promote healthy lifestyles. Focus on uninsured or underinsured.

CONTACT: MARIA GRANADO, Program Manager

EMAIL: <mailto:mgranado@lakecountyfl.gov>

FAX: 352-742-6505

AGENCY NEEDS: Bi-lingual volunteers who speak Spanish or Creole.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Free

LANGUAGES: English, Spanish

LAKE COUNTY DEPARTMENT OF PUBLIC SAFETY ADMINISTRATIVE OFFICE

PHONE: 352-343-9458

315 W. Main Street

TAVARES, FL 32778-7800

WEB: <http://www.lakegov.com/>

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

LAKE COUNTY LIBRARY SYSTEMS

TAVARES

Adult Literacy Program

PHONE: 352-253-6180

2401 Woodlea Road

TAVARES, FL 32778

WEB: <http://www.lakeline.lib.fl.us/>

SERVICES: Trained volunteer tutors meet with adult learners in both, one-on-one sessions and small group classes for 1) English speakers who need to improve their reading and writing skills, and 2) teaching English to speakers of other languages (ESOL). Resources include student workbooks, literacy materials, computer literacy lab, etc. Bi-lingual employees are available at various locations throughout Lake County.

AGE GROUPS: 18 up

CONTACT: ERIKA L. GREENE, Literacy Coordinator

EMAIL: <mailto:egreene@lakeline.lib.fl.us>

AGENCY NEEDS: Volunteer tutors & Program Assistants. Donations. Meeting space.

HOURS: M-F: 8:00 am - 5:00 pm (Headquarters)

FEES: None

LANGUAGES: English, Spanish

LAKE COUNTY SHARED SERVICES NETWORK

HOWEY-IN-THE-HILLS

Needs of Children

PHONE: 352-742-6941

512 S. Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737

WEB: <http://www.lakesn.com/>

SERVICES: Helps Lake County meet multiple needs of children in a collaborative way through inter-agency agreements, shared funding and policies that encourage shared services.

AGE GROUPS: All

CONTACT: LORI A.HUMPHREY, Project Manager

EMAIL: <mailto:humphrey1@lake.k12.fl.us>

FAX: 352-324-2804

AGENCY NEEDS: Volunteers, promotion, participation from community agencies.

HOURS: M-F: 8:00 am to noon

FEES: None

LANGUAGES: English

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement

PHONE: 352-343-9500

360 W. Ruby Street

TAVARES, FL 32778-3877

WEB: <http://www.lcso.org/>

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101 Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All

FAX: (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

LEESBURG POLICE DEPARTMENT

LEESBURG

PHONE: 352-787-2121
115 East Magnolia Street
LEESBURG, FL 34748
SERVICES: Law enforcement.
HOURS: 24/7
LANGUAGES: English

LEESBURG PUBLIC LIBRARY

LEESBURG

PHONE: 352-728-9790
100 E. Main Street
LEESBURG, FL 34748
WEB: <http://www.lakeline.lib.fl.us/>
HOURS: Call for hours
LANGUAGES: English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police
PHONE: 352-429-3111
MASCOTTE, FL
SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

MOUNT DORA POLICE

MOUNT DORA

Police
PHONE: 352-735-7130
1300 N. Donnelly Street
MOUNT DORA, FL 32757
SERVICES: Public protection.
FEES: None
LANGUAGES: English

PAISLEY COUNTY LIBRARY

PAISLEY

PHONE: 352-669-1001
24954 County Road 42
PAISLEY, FL 32767
WEB: <http://www.lakeline.lib.fl.us/>
HOURS: Call for hours
LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

SAFE CLIMATE COALITION OF LAKE COUNTY, INC.

YALAHA

Substance Abuse Community Coalition

PHONE: 352-250-9619 or 352-408-2009

POB 64

YALAHA, FL 34797

WEB: <http://www.safecclimatecoalition.org/>

SERVICES: Community coalition focused on preventing underage drinking and violence. An initiative of the Lake County Shared Services Network. Mission is to collaborate with community stakeholders to maximize resources and provide opportunities for children and families to be self-sufficient, productive contributors in Lake County and society. The vision for Lake County is a healthy community climate, free of violence and substance abuse.

AGE GROUPS: All

CONTACT: DEBI MacINTYRE, Executive Director

EMAIL: <mailto:debi@safecclimatecoalition.org>

FAX: 352-742-6466

AGENCY NEEDS: Donations and volunteers.

HOURS: M-F: 8:30 am - 4:00 pm

FEES: None

LANGUAGES: English

TASK FORCE OF FAITH-BASED AND COMMUNITY INITIATIVES

PHONE: Website

WEB: <http://www.usdoj.gov/fbci/>

SERVICES: U.S. Department of Justice. Coordinates efforts to eliminate regulatory, contracting and other programmatic obstacles to the participation of faith-based and other community organizations in the provision of social services.

FEES: NONE

LANGUAGES: English

TAVARES POLICE

TAVARES

Police

PHONE: 352-742-6300

TAVARES, FL 32778

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

THE COMMUNITY FOUNDATION OF SOUTH LAKE COUNTY

CLERMONT

Annual Grant Program

PHONE: 352-394-3818

2150 Oakley Seaver Drive

CLERMONT, FL 34711

WEB: <http://www.cfslc.org/>

SERVICES: Provides support and assistance to non-profit organizations through grants and educational workshops. Scholarships also given to South Lake County High School students.

CONTACT: BRUCE GREER, Executive Director

EMAIL: <mailto:bruce@cfslc.org>

HOURS: M - F: 9:00 am - 5:00 pm

LANGUAGES: English, Spanish

Lake County Community Resource Guide

COMMUNITY NEEDS

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

Community Disturbance or Crime

PHONE: 352-753-0550

THE VILLAGES, FL

HOURS: 24/7

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383

THE VILLAGES, FL

SERVICES: Public protection.

LANGUAGES: English

UMATILLA POLICE

UMATILLA

Police

PHONE: 352-669-3561

UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

UMATILLA PUBLIC LIBRARY

UMATILLA

PHONE: 352-669-3284

412 Hatfield Drive

UMATILLA, FL 32784

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

UMATILLA PUBLIC LIBRARY

UMATILLA

Senior Caregiver's Hour

PHONE: 352-669-3284

412 Hatfield Rd.

UMATILLA, FL 32784

WEB: <http://www.lakeline.lib.fl.us/>

SERVICES: Activities for Alzheimer's & dementia persons for 1.5 hours. Caregivers may utilize any of the Libraries Resources at this time but must remain on the premises to do personal care, etc., if needed.

HOURS: Last Wed of the month: 9:30am

LANGUAGES: English

Lake County Community Resource Guide

COMMUNITY NEEDS

UNITED WAY OF LAKE/SUMTER COUNTIES

LEESBURG

PHONE: 352-787-7530

118 West Meadow Street (POB 490720)

LEESBURG, FL 34748(9)

WEB: <http://www.uwls.org/>

SERVICES: Information and referral services to social service agencies in Lake/Sumter Counties.

AGE GROUPS: All

CONTACT: JOHN PROVANCE, President/CEO

AGENCY NEEDS: Partners committed to solving community issues who are willing to share resources.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

W. T. BLAND PUBLIC LIBRARY

MOUNT DORA

PHONE: 352-735-7180

1995 Donnelly Street

MOUNT DORA, FL 32757

WEB: <http://www.lakeline.lib.fl.us/>

HOURS: Call for hours

LANGUAGES: English

Lake County Community Resource Guide

CRITICAL HEALTH ISSUES

A SPECIAL WISH FOUNDATION

PHONE: 1-800-486-9474

SERVICES: Wish fulfillment for those diagnosed with life-threatening illnesses.

AGE GROUPS: Children-Young Adults under age 21

AIR AMBULANCE CENTRAL

PHONE: 1-800-843-8418

WEB: <http://airambulance.net/>

SERVICES: If non-ambulatory and on medical equipment you may be eligible for this service.

AGE GROUPS: Any

HOURS: 24/7

FEES: Vary

LANGUAGES: English

BOGGY CREEK GANG

EUSTIS

Camp for Critically Ill Children

PHONE: 352-483-4200 ext: 676

30500 Brantley Branch Road

EUSTIS, FL 32736

WEB: <http://www.boggycreek.org/>

SERVICES: Year-round camp for children who have chronic or life-threatening illnesses. A multi-disease therapeutic camp program: theater, swimming, recreation, equestrian center, and medical center. Call or go on line to request an application. Site is heated and air-conditioned. From the end of May to mid-August weekly camps are for specific diseases.

AGE GROUPS: 7 -16

CONTACT: EVELYN IRMSCHER, Administrator

EMAIL: <mailto:info@boggycreek.org>

FAX: 352-483-0589

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CHILDREN'S WISH FOUNDATION

PHONE: 1-800-323-9474

SERVICES: Grants wishes to children who have life-threatening challenges.

HOURS: M - F: 8:30 am - 5:00 pm

Lake County Community Resource Guide

CRITICAL HEALTH ISSUES

CORNERSTONE HOSPICE

TAVARES

Frank and Helen DeScipio Hospice House

PHONE: 352-343-2320

2445 Lane Park Road

TAVARES, FL 32778

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The DeScipio Hospice House is a 6-bed home-like facility.

AGE GROUPS: All

CONTACT: MARCELLA BLAND, RN, Hospice House Manager

EMAIL: <mailto:mbland@cornerstonehospice.org>

FAX: 352-742-1618

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: House 24/7; Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board=sliding scale. Services=Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

CORNERSTONE HOSPICE

CLERMONT

Mike Conley Hospice House

PHONE: 352-242-6900

2100 Oakley Seavers Blvd

CLERMONT, FL 34711

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Mike Conley Hospice House is a 10-bed home-like facility.

AGE GROUPS: All

CONTACT: JACK SCHIAVI, RN

EMAIL: <mailto:jschiavi@cornerstonehospice.org>

FAX: 352-394-0107

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English

Lake County Community Resource Guide

CRITICAL HEALTH ISSUES

CORNERSTONE HOSPICE

TAVARES

Pathways

PHONE: 352-742-6887 or 1-866-271-6351

2445 Lane Park Road

TAVARES, FL 32778

WEB: <http://www.hospicels.org/>

SERVICES: For patients with complex or serious illnesses. Assists with pain and symptom management. Coordinates care from multiple providers including specialists and primary physicians. We help with understanding how to get maximum benefit from your treatment. Assists with social workers, non-denominational chaplains and trained volunteers to provide welcome relief for caregivers.

AGE GROUPS: All

CONTACT: MELANIE BILTON, RN/PCS, Medical Care Supervisor, Pathways

EMAIL: <mailto:mbilton@cornerstonehospice.org>

FAX: 352-343-2618

AGENCY NEEDS: Volunteers and donations.

HOURS: Office: 8:00 am - 4:30 pm. Services 24/7.

FEES: None

REQUIREMENTS: Life limiting diagnosis. Live in area. Have an attending physician.

LANGUAGES: English, Spanish

CORNERSTONE HOSPICE

THE VILLAGES

The Villages Hospice House

PHONE: 352-751-3100 or 352-751-3150

601 Casa Bella

THE VILLAGES, FL 32162

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Villages Hospice House is a 12-bed home-like facility.

AGE GROUPS: All

CONTACT: DONNA SHAFAR, RN

EMAIL: <mailto:dshafar@cornerstonehospice.org>

FAX: 352-753-3051

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

THE BREAST CANCER SITE

FREE MAMOGRAM

PHONE: Website

WEB: <http://www.thebreastcancersite.com/>

SERVICES: Click on this site and its sponsors will make a free mamogram available to a needy person.

LANGUAGES: English

Lake County Community Resource Guide

DENTAL CARE

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Dentistry

PHONE: 352-323-3666

Lake-Sumter Community College, Health Sciences Center 9501 U.S. Highway 441
LEESBURG, FL 34788

SERVICES: Pediatric and emergency adult dental care.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English

Lake County Community Resource Guide

DISABILITIES

ABLEDATA

Disability Equipment Information

PHONE: 1-800-227-0216

HOURS: M - F: 8:30 am - 5:30 pm

LANGUAGES: English

ADVOCACY CENTER FOR PERSONS WITH DISABILITIES

TALLAHASSEE

Disabilities

PHONE: 1-800-342-0823 or TDD: 1-800-346-4127

2671 Executive Center Circle West, Suite 100

TALLAHASSEE, FL 32301-5092

WEB: <http://www.advocacycenter.org/>

SERVICES: Protection and advocacy for persons with developmental disabilities; for individual rights; individuals with mental illness; for voting access; for client assisted programs; with traumatic brain injuries and technology assistance programs.

FAX: 1-850-488-8640

HOURS: M-F: 8:00 am - 5:00 pm

AGENCY FOR PERSONS WITH DISABILITIES

WILDWOOD

Disabilities

PHONE: 352-330-2759

1601 W. Gulf Atlantic Highway

WILDWOOD, FL

CONTACT: DAVID JOHNSON

LANGUAGES: English

AMERICAN COUNCIL OF THE BLIND

PHONE: 1-800-424-8666

HOURS: M-F: 9:00 - 5:00 pm

FEES: None

ASSOCIATION OF RETARDED CITIZENS

LEESBURG

Developmentally Delayed Adults

PHONE: 352-787-7894 ext: 302

35201 Radio Road Building A

LEESBURG, FL 34788

SERVICES: Adult day training and group homes.

CONTACT: RUSTIN FOX

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English

Lake County Community Resource Guide

DISABILITIES

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities

PHONE: 352-536-9264

835 7th Street

CLERMONT, FL 34711

WEB: <http://www.buildingblocksministries.com/>

SERVICES: Adult day training program teaching life and job skills, providing employment counseling and community volunteer opportunities. Parent support group. Christian counseling is available.

AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)

CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor

EMAIL: <mailto:paula@buildingblocksministries.com>

FAX: 352-243-9582

AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.

REQUIREMENTS: Completed application (pick up at our centers). Possibly a Medwaiver authorization.

LANGUAGES: English

CAMP CHALLENGE

SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711

31600 Camp Challenge Road

SORRENTO, FL 32776

WEB: <http://www.fl.easterseals.com/campchallenge>

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director

EMAIL: <mailto:dnugent@fl.easterseals.com>

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information.

LANGUAGES: English

CHADD

LANDOVER

Programs for ADD/ADHD

PHONE: 1-800-233-4050

8181 Professional Place, Suite 150

LANDOVER, MD 20785

WEB: <http://www.chadd.org/>

SERVICES: National organization providing education, advocacy and support for individuals with ADD/ADHD.

LANGUAGES: English

Lake County Community Resource Guide

DISABILITIES

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start

PHONE: 352-357-7070

501 N. Bay Street

EUSTIS, FL 32726

WEB: <http://www.lakecaa.org/>

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4

CONTACT: PORTIA GREEN

EMAIL: <mailto:porchag@lakecaa.org>

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None for Low Income

LANGUAGES: English

DEAF AND HEARING SERVICES OF LAKE AND SUMTER COUNTIES

LEESBURG

Hearing Impairment

PHONE: 352-323-0757(Voice) 352-323-9106(TTY)

220 South 9th Street

LEESBURG, FL 34748

WEB: <http://www.deafandhearing.org/>

SERVICES: Case Management. Advocacy. Interpreters and services to hearing-impaired. Sign Language classes and counseling. Also provide phones.

AGE GROUPS: All

CONTACT: KIMBERLY HOUSE, Exe. Director

FAX: 352-323-0799

AGENCY NEEDS: Interpreters. Volunteers. Legal Counselors. Donations.

HOURS: M-F: 10:00 am - 3:00 pm

FEES: None

LANGUAGES: English

DISABILITY DETERMINATION

Social Security

PHONE: 1-800-772-1213

WEB: <http://www.socialsecurity.gov/>

SERVICES: Call Social Security to begin your "Disability Determination" application.

FEES: None

LANGUAGES: English, Spanish

Lake County Community Resource Guide

DISABILITIES

FAMILY CARE COUNCIL FLORIDA AREA 13

WILDWOOD

PHONE: 352-208-6183

Meeting Address: APD Office- 1601 W Gulf Atlantic Hwy
WILDWOOD, FL

WEB: <http://www.fccflorida.org/>

SERVICES: Advises the Agency for Persons with Disabilities (APD) in developing a plan for the delivery of family support services within the local area and to monitor the implementation and effectiveness of the services and supports provided under the plan. Information, referral and advocacy is available for all who have or suspect a developmental disability and for their families, guardians, or those interested in matters related to developmental disabilities.

AGE GROUPS: All

CONTACT: ISABEL S. de MARTINEZ, Chairperson Area 13

EMAIL: <mailto:isabelfcc13@yahoo.com>

HOURS: 2nd M: 10:00 am - 12:00 pm

LANGUAGES: English

FAMILY NETWORK ON DISABILITIES

CLEARWATER

PHONE: 1-800-825-5736 or 727-523-1130

2735 Whitney Road
CLEARWATER, FL 33760

WEB: <http://www.fndfl.org/>

SERVICES: Provides family driven support, education and information, and advocacy for children or adults who have disabilities.

FAX: 727-523-8687

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441
LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: <mailto:info@n-v-i.org>

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

LANGUAGES: English

Lake County Community Resource Guide

DISABILITIES

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Care Chairs

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

SERVICES: Monthly gathering of wheelchair-bound individuals work on community projects or assist individuals in South Lake County: offer the gift of time, prayer, encouragement, or anything that can be physically done to make a difference. Financial assistance is not available.

AGE GROUPS: All

CONTACT: SHARON SUTTON, Facilitator

EMAIL: <mailto:carechairs@yahoo.com>

AGENCY NEEDS: Volunteers (wheelchair mobilized)

HOURS: 4th Sa: 3:15 pm (varies)

FEES: None

REQUIREMENTS: Submit an e-mail to CareChairs that describes the type of assistance you need.

LANGUAGES: English

SOCIAL SECURITY - DISABILITY ADVISOR

FRUITLAND PARK

PHONE: 352-821-1041

101 E. Berckman Street

FRUITLAND PARK, FL 34731

SERVICES: Assistance with disability claims.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

STATE OF FLORIDA, DEPARTMENT OF EDUCATION

TAVARES

Division of Vocational Rehabilitation Services

PHONE: 352-742-6100

1101 Lake Harris Drive

TAVARES, FL 32778

SERVICES: Help people with disabilities when disability affects their employment.

HOURS: M - F: 8:00 am - 5:00 pm

REQUIREMENTS: Stable living conditions. Documentation of physical or medical condition that prohibits work.

LANGUAGES: English

STEP BY STEP SPEECH THERAPY

TAVARES

PHONE: 352-455-3079

2762 Dora Avenue

TAVARES, FL 32778

WEB: <http://www.stepbysteptherapy.com/>

AGE GROUPS: All

CONTACT: JEFF HAMPTON, Speech Therapist

EMAIL: <mailto:stepbysteptherapy@yahoo.com>

HOURS: By appointment

FEES: Private pay and insurances.

LANGUAGES: English

Lake County Community Resource Guide

DISABILITIES

SUNRISE ARC, INC.

LEESBURG

Adults Overcoming Developmental Disabilities

PHONE: 352-787-3079

35201 Radio Road

LEESBURG, FL 34788

WEB: <http://www.sunrisearc.org/>

SERVICES: Group homes: adult day training that teaches life, social and employment skills. Supported employment program to raise the employment rate for persons with disabilities

CONTACT: SUSAN BENNETT, Director of Development

EMAIL: <mailto:sbennett@sunrisearc.org>

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English, SpanishASL - American Sign Language

Lake County Community Resource Guide

DISASTER RELIEF

1ST BAPTIST CHURCH OF LEESBURG

LEESBURG

Disaster Relief

PHONE: 352-787-1005

LEESBURG, FL

SERVICES: Remove tree limbs, install tarps on damaged roofs, clean mud and debris out of a flood ravaged home and complete minor repairs. In conjunction with the Florida Baptist Convention, feeding units, water purification units, child care units, communication units and spiritual counseling units are provided.

CONTACT: GORDON SANDERS, Pastoral Staff

EMAIL: <mailto:GORDONSANDERS@FBCLeesburg.org>

FEES: None

LANGUAGES: English

AMERICAN RED CROSS

LEESBURG

Disaster Services

PHONE: 352-314-0883

2848 W. Main Street

LEESBURG, FL 34748

WEB: <http://www.redcross.org/>

SERVICES: Coordination, planning, and assistance for disaster services, relief and fire victims. Armed Forces Emergency Services: funds for shelter, clothes, food, emergency medical care to disaster and fire victims, military members and retirees.

CONTACT: KATHLEEN HUGGINS, Office Manager

EMAIL: <mailto:khugginsredcross@yahoo.com>

HOURS: 24/7; Office M-F: 8:30 am - 4:30 pm

FEES: None

LANGUAGES: English

FEMA

PHONE: 1-800-621-3362

FL

WEB: <http://www.fema.gov/>

SERVICES: Individuals may fill out a disaster claim form on the website.

LANGUAGES: English

FLORIDA DIVISION OF EMERGENCY MANAGEMENT

Disaster Preparation and Relief

PHONE: Website

FL

WEB: <http://www.floridadisaster.org/>

LANGUAGES: English

Lake County Community Resource Guide

DISASTER RELIEF

LAKE AND SUMTER EMERGENCY RECOVERY (LASER)

MOUNT DORA

Long-Term Recovery from Disaster

PHONE: 352-483-1029

4900 North Highway 19A

MOUNT DORA, FL 32757

WEB: <http://www.laserfl.com/>

SERVICES: Addresses the long-term recovery needs of victims of designated disasters in Lake and Sumter Counties: case management; coordinates agencies and churches who volunteer so services and donations are not duplicated; and serves as a resource and education organization for long-term recovery efforts.

AGE GROUPS: All

CONTACT: BRANDI HUNT, Senior Coordinator

EMAIL: <mailto:laser@laserfl.com>

FAX: 352-483-1270

AGENCY NEEDS: Volunteers: answering phones and projects (computer skills helpful); accounting/bookkeeping; case managers; organizations can volunteer for cleaning up debris to rebuilding a home.

HOURS: M-Th: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Must be a victim of a designated disaster within Lake or Sumter Counties

LANGUAGES: English

VOLUNTEER LAKE

PHONE: 352-742-6590

FL

WEB: <http://www.lakecountyfl.gov/>

SERVICES: Compiles lists of volunteers who may be called upon to meet general needs of non-profit organizations. Refers volunteers to areas of service.

CONTACT: HELENA OSBORNE-PONSI, Director VolunteerLAKE

FAX: 352-742-6588

HOURS: M - Th: 7:00 am - 6:00 pm (Starting 9/2/08)

LANGUAGES: English

Lake County Community Resource Guide

DIVORCE

COURT EDUCATIONAL PROGRAMS

TAVARES

Divorce and Its Impact on Children Program

PHONE: 352-343-9399

220 E. Main Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: A court-ordered program for anyone going through divorce and/or custody hearings.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm

FEES: \$40.00

REQUIREMENTS: ID

LANGUAGES: English

GRIEF SHARE

UMATILLA

Widowed and Divorced

PHONE: 352-669-2741

100 W. Guerrant Street

UMATILLA, FL 32784

SERVICES: Meetings are at First United Methodist Church of Umatilla when a sufficient number of people are interested.

HOURS: Mon: 7:00 pm

LANGUAGES: English

PEOPLE HELPERS

LEESBURG

Divorce Recovery

PHONE: 352-728-8147

LEESBURG, FL 34748

SERVICES: Non-denominational help for the pain of divorce and separation. 13 week sessions using bible based principles.

HOURS: Call for times.

FEES: None. Optional resource book available for \$13.00/

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Divorce Care

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

WEB: <http://www.getreallife.com/>

SERVICES: Help for those who are suffering from a divorce.

CONTACT: CATHY CRANE

EMAIL: <mailto:office@getreallife.com>

HOURS: F: 6:30 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

EDUCATION

BAY LAKE BEEF AND SWINE 4-H CLUB

GROVELAND

Youth Growth and Leadership

PHONE: 352-429-3532

7904 Bay Lake Road

GROVELAND, FL 34736

WEB: <http://www.baylake4h.com/>

SERVICES: Goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, & agricultural.

Meet 2nd Thursday monthly at Bay Lake Baptist Church. Projects are displayed at the annual Lake County Fair and Prospect Shows throughout the year. Youth who complete their projects are made to understand that they are a 'WINNER.'

AGE GROUPS: 5 to 18 or until high school graduation

CONTACT: KATHY BURNS, Club Leader

AGENCY NEEDS: Donations

HOURS: Best to call evenings.

FEES: \$ 5 a year

LANGUAGES: English

CAMPUS CHILD CARE ACCESS

LEESBURG

PHONE: 352-365-3512

9501 US Hwy 441 Lake-Sumter Community College

LEESBURG, FL 34778-8751

WEB: <http://www.lscce.edu/>

SERVICES: Assists with childcare for qualified Low-income students.

CONTACT: AUDREY WILLIAMS, Director Financial Aid

FAX: 352-435-5011

HOURS: M: 8:00 am - 7:00 pm; Tu - F: 8:00 am - 4:30 pm

REQUIREMENTS: Application must be submitted to qualify.

LANGUAGES: English

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start

PHONE: 352-357-7070

501 N. Bay Street

EUSTIS, FL 32726

WEB: <http://www.lakecaa.org/>

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4

CONTACT: PORTIA GREEN

EMAIL: <mailto:porchag@lakecaa.org>

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None for Low Income

LANGUAGES: English

Lake County Community Resource Guide

EDUCATION

CHILD DEVELOPMENT CENTERS, MOUNT DORA

MOUNT DORA

Early Head Start Program

PHONE: 352-383-7255

1516 Highland Street

MOUNT DORA, FL 32757

WEB: <http://www.lakecaa.org/>

AGE GROUPS: 1-5

CONTACT: CONNIE TURNER, Center Manager

EMAIL: <mailto:conniet@lakecaa.org>

FAX: 352-383-7255 (call before sending fax)

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English

COOPER MEMORIAL LIBRARY

CLERMONT

English as a Second Language

PHONE: 352-394-4265

821 W. Minneola Avenue

CLERMONT, FL 34711

SERVICES: ESL: Teaching English to non-natives

AGE GROUPS: Adults

CONTACT: ESTHER

EMAIL: <mailto:ecatino@lakeline.lib.fl.us>

HOURS: Call for times.

FEES: None

LANGUAGES: English

EARLY HEAD-START PROGRAM

LEESBURG

Early Head-Start Program

PHONE: 352-326-8277

2000 Park Circle

LEESBURG, FL 34748

WEB: <http://www.lakecaa.org/>

SERVICES: Child development center for low-income families.

AGE GROUPS: 6 weeks - 2 years

CONTACT: CHARLOTTE CHAPMAN, Director

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

EDUCATION

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care

PHONE: 352-435-0566

4014 W. Main Street Suite 301

LEESBURG, FL 34748

WEB: <http://www.elclc.org/>

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHIA COFFIELD, Executive Director

EMAIL: <mailto:lcoffield@elclc.org>

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

EXCEL ALTERNATIVE SCHOOLS

At-Risk School for Elementary, Middle and High Youth

PHONE: 407-330-0880

FL

WEB: <http://www.excelalternatives.com/>

SERVICES: Services to students who have dropped out of school, been expelled or referred for placement, or are two or more grade levels behind in school.

CONTACT: JOAN VERMILLION

EMAIL: <mailto:joanvermillion@rescare.com>

LANGUAGES: English

FLORIDA LITERARY COALITION

Illiteracy

PHONE: 1-800-237-5113

FL

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English, Spanish

Lake County Community Resource Guide

EDUCATION

GIVE A KID A BACKPACK FOUNDATION

CLERMONT

School Supplies

PHONE: 1-877-452-7225

POB 120397

CLERMONT, FL 34712

WEB: <http://www.giveakidabackpack.org/>

SERVICES: Delivers backpacks filled with school supplies to children around the world.

AGE GROUPS: 5-16

CONTACT: ROSANNA KINGSTON, President

EMAIL: <mailto:info@giveakidabackpack.org>

FAX: 352-394-5018

AGENCY NEEDS: School supplies, backpacks, funds, volunteers, storage, office, office supplies, truck, warehouse, printing materials, publisher, web designer, legal advice, freight contacts, cargo contacts, flyer miles, and hygienic kits.

HOURS: M-F: 10:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Proof of school registration and part of lunch program.

LANGUAGES: English, Spanish

JUNIOR ACHIEVEMENT OF LAKE AND SUMTER COUNTY

MOUNT DORA

PHONE: 352-385-4440

POB 775

MOUNT DORA, FL 32756

WEB: <http://www.jaworks.org/>

SERVICES: Economic education programs provided at local schools. Goal: educate and inspire youths to be work-force ready in the real world. Materials and training are provided through local volunteers.

AGE GROUPS: Children in grades K - 12

CONTACT: CATHY SLEAFORD, Director

EMAIL: <mailto:JALakeSumter@aol.com>

AGENCY NEEDS: Volunteers to offer one day to teach the JA programs. This unique delivery method provides the students with real world knowledge from real world business volunteers.

FEES: None

LANGUAGES: English

LAKE COUNTY LIBRARY SYSTEMS

TAVARES

Adult Literacy Program

PHONE: 352-253-6180

2401 Woodlea Road

TAVARES, FL 32778

WEB: <http://www.lakeline.lib.fl.us/>

SERVICES: Trained volunteer tutors meet with adult learners in both, one-on-one sessions and small group classes for 1) English speakers who need to improve their reading and writing skills, and 2) teaching English to speakers of other languages (ESOL). Resources include student workbooks, literacy materials, computer literacy lab, etc. Bi-lingual employees are available at various locations throughout Lake County.

AGE GROUPS: 18 up

CONTACT: ERIKA L. GREENE, Literacy Coordinator

EMAIL: <mailto:egreene@lakeline.lib.fl.us>

AGENCY NEEDS: Volunteer tutors & Program Assistants. Donations. Meeting space.

HOURS: M-F: 8:00 am - 5:00 pm (Headquarters)

FEES: None

LANGUAGES: English, Spanish

Lake County Community Resource Guide

EDUCATION

LAKE COUNTY SCHOOL BOARD

HOWEY-IN-THE-HILLS

Student Services Department

PHONE: 352-742-6920

512 South Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737

WEB: <http://www.lake.k12.fl.us/>

SERVICES: Operations base for school nurses, social workers, and psychologists. Coordinates services with school-based personnel including students, parents, guidance counselors, and administrators. Provides services for Lake County's Home Education students and families. As the Homeless Liaison, the department ensures that schools and districts meet the needs of students and families identified as homeless. We are the District Liaison for Lake Sumter Community College, Lake Technical Center, and Florida Virtual School Dual Enrollment programs.

AGE GROUPS: 3 and Up

CONTACT: MARY MINICH, Program Specialist

EMAIL: <mailto:minichm@lake.k12.fl.us>

FAX: 352-324-2804

HOURS: M-F: 7:00 am - 4:00 pm

FEES: None

LANGUAGES: English, Spanish available

LAKE COUNTY SCHOOLS

TAVARES

Family Seed Center

PHONE: 352-253-6600

201 W. Burleigh Boulevard

TAVARES, FL 32778

WEB: <http://www.lake.k12.fl.us/>

SERVICES: Resource materials for parents and community members. Parent training, workshops and activities to assist them in participating in the enrichment of children's educations. On website, look for ESE-Exceptional Student Education.

AGE GROUPS: Pre K

CONTACT: GLENDIA CLOUTIER, Program Specialist Parent Education

EMAIL: <mailto:cloutierg@lake.k12.fl.us>

FAX: 352-343-7817

HOURS: M-F: 7:30 am - 4:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

EDUCATION

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

Upward Bound Program

PHONE: 352-323-3692

Upward Bound Program, Lake-Sumter Community College 9501 US Highway 441
LEESBURG, FL 34788

WEB: <http://www.lscce.edu/upwardbound/>

SERVICES: Lake County's first-generation college bound students from modest households. A broad range of programs and opportunities provide an in-depth view and exposure to colleges in Florida. Six-week summer program with college preparatory courses at Lake-Sumter Community College for four-weeks and live-in dorm life for two weeks at Saint Leo University in Tampa. LSCC'S Upward Bound program seeks to develop students committed to academics who succeed in school, graduate and pursue a higher education.

AGE GROUPS: 14-18

CONTACT: DELRITA GUZMAN, Program Manager 352-323-3692

EMAIL: <mailto:guzmand@lscce.edu>

FAX: 352-365-3553

HOURS: M - F: 8:00 am - 4:30 pm

FEES: Upward Bound is a funded by the U.S. Department of Education. There are no fees for services.

REQUIREMENTS: Only students from Eustis, Mount Dora, Tavares and Umatilla High are eligible. Once referred to the program by a teacher or guidance counselors, the student will complete an application. Selected students will then undergo an interview process.

LANGUAGES: English

LAKE-SUMTER COMMUNITY COLLEGE FOUNDATION, INC.

LEESBURG

Foundation

PHONE: 352-365-3518

9501 U.S. Highway 441

LEESBURG, FL 34788

WEB: <http://www.lscce.edu/>

SERVICES: Scholarships for students. Grants for projects to faculty and staff. Financial assistance for the growth of LSCC's three campuses.

AGE GROUPS: 7 - Up

CONTACT: ROSANNE BRANDEBURG, Executive Director

EMAIL: <mailto:brandebr@lscce.edu>

FAX: 352-365-3518

AGENCY NEEDS: Volunteers, sponsors and donation of items for Foundation events including the annual gala auction, golf tournament, and annual campaign.

HOURS: M-F: 8:00 am - 4:30 pm

FEES: None

REQUIREMENTS: A completed application. New students must also submit a transcript.

LANGUAGES: English, Translators are available

Lake County Community Resource Guide

EDUCATION

LIFESTREAM BEHAVIORAL CENTER

EUSTIS

Lifestream Academy - Eustis

PHONE: 352-483-1652

301 Idlewild Avenue (POB 491000 LEESBURG, FL. 34749)

EUSTIS, FL 32726

WEB: <http://www.lsbc.net/>

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade

CONTACT: GLENNA OSBORNE, Administrator

EMAIL: <mailto:gosborne@lsbc.net>

FAX: 352-326-3256

AGENCY NEEDS: Funding

HOURS: M-F: 7:30 am - 3:30 pm

FEES: Referrals from LCSB only.

LANGUAGES: English, ESOL ServicesSpanish interpreter available upon request.

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

LifeStream Academy - Leesburg

PHONE: 352-315-7890

2020 Tally Road (POB 491000)

LEESBURG, FL 34748

WEB: <http://www.lsbc.net/>

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade

CONTACT: GLENNA OSBORNE, Administrator

EMAIL: <mailto:gosborne@lsbc.net>

FAX: 352-326-3256

AGENCY NEEDS: Donations

HOURS: M-F: 7:30 am - 3:30 pm

FEES: Referrals from LCSB only.

LANGUAGES: English, ESOL SERVICESSpanish interpreter available upon request.

SOUTH LAKE CHILD DEVELOPMENT CENTER

CLERMONT

Head Start and Early Head Start and VPK

PHONE: 352-394-4289

690 E. DeSoto Street

CLERMONT, FL 34711

AGE GROUPS: All

CONTACT: BARBARA McCONNELL, Manager

FAX: 352-394-6657

HOURS: M-F: 7:30 am - 5:30 pm

LANGUAGES: English

Lake County Community Resource Guide

EDUCATION

THE DISCOVERY PROGRAM OF FLORIDA

MOUNT DORA

Learning Disabilities

PHONE: 352-383-5176

17521 US Highway 441 Suite 9

MOUNT DORA, FL 32757

WEB: <http://www.dpof.net/>

SERVICES: Tools to enable academic success. Available to all students. Limited scholarships available for low-income.

AGE GROUPS: All

CONTACT: DR. SUSAN STANLEY, Director

EMAIL: <mailto:susanstanley@nild.org>

FAX: 352-383-5341

HOURS: M - F: 8:00 am - 5:00 pm

FEES: Vary

REQUIREMENTS: Call for information.

LANGUAGES: English

THE LEARNING CAFE

LEESBURG

PHONE: 352-365-0084

2229 South Street

LEESBURG, FL 34748

WEB: <http://www.lake.k12.fl.us.com/>

SERVICES: A mentoring program providing tutoring to Leesburg Elementary School students.

AGE GROUPS: K-5th Grade

CONTACT: Perry Ann Adragna, Coordinator

EMAIL: <mailto:adragnap@lake.k12.fl.us>

HOURS: M - F: 8:45am - 2:45 pm.

FEES: None

LANGUAGES: English

TOASTMASTER INTERNATIONAL, DISTRICT 84-C-30

ZELLWOOD

Competent Communication and/or Leadership Training

PHONE: 407-761-1611

PO Box 1111

ZELLWOOD, FL 32798

WEB: <http://www.toastmastersd84.org/>

SERVICES: Through its member clubs men and women learn the arts of speaking, listening and thinking. Promotes self actualization, leadership potential, and human understanding.

AGE GROUPS: 18 up

CONTACT: JOE ANTHONY BLUM, Area Governor

EMAIL: <mailto:coach@clozeonline.us>

FAX: 407-889-2207

AGENCY NEEDS: Raffle items for contests.

HOURS: Meeting times vary

FEES: \$27 semiannually plus \$12 (+/-) club dues

LANGUAGES: English

Lake County Community Resource Guide

EMPLOYMENT

ABLE BODY LABOR

LEESBURG

Temporary Employment
PHONE: 352-323-1220
1113 S. 14th Street
LEESBURG, FL 34748
SERVICES: Day labor.
HOURS: M - F: 5:00 am - 7:00 pm
LANGUAGES: English

ALTERNATE PATHWAYS OUTREACH

TAVARES

Life Skills Education
PHONE: 352-343-3380
315 E. Maud Street
TAVARES, FL 32778
WEB: <http://www.alternatepathways.com/>
SERVICES: Wide range of programs to prepare individual for success in the job market.
AGE GROUPS: Young Adults to 100
CONTACT: DIANE J. ACKERMAN or DAVID NATHAN
EMAIL: <mailto:diane@alternatepathways.com>
AGENCY NEEDS: Meeting space and volunteers
HOURS: Call 352-343-3380
FEES: Call for further information
REQUIREMENTS: Valid Drivers License or Parental Consent
LANGUAGES: English

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities
PHONE: 352-536-9264
835 7th Street
CLERMONT, FL 34711
WEB: <http://www.buildingblocksministries.com/>
SERVICES: Adult day training program teaching life and job skills, providing employment counseling and community volunteer opportunities. Parent support group. Christian counseling is available.
AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)
CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor
EMAIL: <mailto:paula@buildingblocksministries.com>
FAX: 352-243-9582
AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.
HOURS: M-F: 8:00 am - 4:00 pm
FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.
REQUIREMENTS: Completed application(pick up at our centers). Possibly a Medwaiver authorization.
LANGUAGES: English

Lake County Community Resource Guide

EMPLOYMENT

FLORIDA JOBS AND BENEFITS CENTER

LEESBURG

Employment

PHONE: 352-360-6518

1415 S. 14th Street Suite 100

LEESBURG, FL 34748

WEB: <http://www.workforcecentralflorida.com/>

SERVICES: Employment and training services.

AGE GROUPS: All working aged.

CONTACT: CHERYL RITLEY, Office Manager

EMAIL: <mailto:critley@wcfla.com>

FAX: 352-360-6505

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, SpanishCreole

JOB CORPS

Employment Training

PHONE: 407-531-1227 ex. 4094 or 407-531-1226 ex. 30

WEB: <http://www.floridajobs.org/jobcorps/enroll.html>

SERVICES: Office in Orlando covers Lake County.

AGE GROUPS: 16 to 25

CONTACT: IZZY MARTINEZ or DERRICK KERRY

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

JOB LINE

LEESBURG

Employment

PHONE: 352-728-9744

601 W. Meadow Street

LEESBURG, FL 34748

SERVICES: City listing of available jobs. Short and long-term jobs.

HOURS: M-F: 7:00 am - 4:30 pm

LANGUAGES: English

LABOR FINDERS SOLUTION

LEESBURG

Temporary Employment

PHONE: 352-315-1011

213 N. 14th Street

LEESBURG, FL 34748

LANGUAGES: English

LABOR READY, INC.

EUSTIS

Employment

PHONE: 352-589-9111

409 N. Grove Street

EUSTIS, FL 32726

SERVICES: Finds short or long-term jobs for people.

HOURS: M - F: 5:00 am - 6:00 pm

LANGUAGES: English

Lake County Community Resource Guide

EMPLOYMENT

LAKE - SUMTER COMMUNITY COLLEGE

LEESBURG

Women's Program

PHONE: 352-323-3613

9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Job placement for students. Financial aid. Special assistance for mothers and displaced homemakers returning to school and /or non-traditional careers. Women's programs. **CAREER:** Planning-Counseling-Changing-Non-Traditional and Interview Skills. Evening appointments may be arranged.

LANGUAGES: English

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

New Directions Program

PHONE: 352-323-3613

9501 U.S. Highway 441

LEESBURG, FL 34788-8751

SERVICES: Displaced homemaker program serves both sexes. Single parent program. Lending Library-lends class text books to the needy based on book availability. C.L.A.S.S. (Change Leaves Adults Seeking Support) support group for adults in transition.

CONTACT: AUREN ALVELO, Manager

EMAIL: <mailto:alveloa@lsc.edu>

FAX: 352-323-3624

HOURS: M-F: 8:00 am - 4:30 pm. May vary from time to time.

FEES: None

LANGUAGES: English, Spanish

ONE-STOP CAREER CENTER

LEESBURG

PHONE: 352-360-6280

1411 S. 14th Street (Southside Shopping Center)

LEESBURG, FL 34748

WEB: <http://www.floridajobs.org/onestop>

SERVICES: Job training. Placement. Counseling. Proficiency testing. Skills assesment. ALPI assistance for farm workers. Public Transportation via Lake Transit. Veteran's services.

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

PROFESSIONAL STAFFING

LEESBURG

Temporary Employment

PHONE: 352-323-9380

1113 S. 14th Street

LEESBURG, FL 34748

HOURS: M - F: 5:00 am - 7:00 pm

LANGUAGES: English

SENIOR WORKFORCE SOLUTIONS "EXPERIENCE WORKS"

Employment for Seniors

PHONE: 1-800-901-7965

SERVICES: Job services training and/or temporary employment for those 55 or over with limited income.

Services available for those who haven't worked in a long time, never worked outside the home, have limited ability, receive SSI or lack a high school education.

FAX: 1-703-522-0140

Lake County Community Resource Guide

EMPLOYMENT

SERVICE CORPS OF RETIRED EXECUTIVES (SCORE)

EUSTIS

Business Assistance

PHONE: 352-589-2250 ext: 149

2001 Kurt Street

EUSTIS, FL 32726

SERVICES: Free and confidential small business advice to help build your business from 'Idea' to 'Start-Up' to 'Success'. Information and packets available. Will refer to counselors if needed. Business classes.

CONTACT: Lake-Sumter SCORE CHP. 0414

HOURS: M-F: 8:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English

SPHERION

LEESBURG

Temporary Employment

PHONE: 352-728-8787

1013 W. North Boulevard

LEESBURG, FL 34748

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

STATE OF FLORIDA, DEPARTMENT OF EDUCATION

TAVARES

Division of Vocational Rehabilitation Services

PHONE: 352-742-6100

1101 Lake Harris Drive

TAVARES, FL 32778

SERVICES: Help people with disabilities when disability affects their employment.

HOURS: M - F: 8:00 am - 5:00 pm

REQUIREMENTS: Stable living conditions. Documentation of physical or medical condition that prohibits work.

LANGUAGES: English

SUNRISE ARC, INC.

LEESBURG

Adults Overcoming Developmental Disabilities

PHONE: 352-787-3079

35201 Radio Road

LEESBURG, FL 34788

WEB: <http://www.sunrisearc.org/>

SERVICES: Group homes: adult day training that teaches life, social and employment skills. Supported employment program to raise the employment rate for persons with disabilities

CONTACT: SUSAN BENNETT, Director of Development

EMAIL: <mailto:sbennett@sunrisearc.org>

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English, SpanishASL - American Sign Language

WORKER'S TEMPORARY STAFFING, INC.

LEESBURG

Temporary Employment

PHONE: 352-314-2499

117 N. 14th Street

LEESBURG, FL 34748

HOURS: M - F: 5:00 am - 6:00 pm

LANGUAGES: English

Lake County Community Resource Guide

FAMILY

BAY LAKE BEEF AND SWINE 4-H CLUB

GROVELAND

Youth Growth and Leadership

PHONE: 352-429-3532

7904 Bay Lake Road

GROVELAND, FL 34736

WEB: <http://www.baylake4h.com/>

SERVICES: Goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, & agricultural. Meet 2nd Thursday monthly at Bay Lake Baptist Church. Projects are displayed at the annual Lake County Fair and Prospect Shows throughout the year. Youth who complete their projects are made to understand that they are a 'WINNER.'

AGE GROUPS: 5 to 18 or until high school graduation

CONTACT: KATHY BURNS, Club Leader

AGENCY NEEDS: Donations

HOURS: Best to call evenings.

FEES: \$ 5 a year

LANGUAGES: English

BIG BROTHERS/BIG SISTERS OF AMERICA

PHILADELPHIA

PHONE: 1-888-412-BIGS or 215-567-7000

230 North 13th Street

PHILADELPHIA, PA 19107

WEB: <http://www.bbbsa.org/>

SERVICES: Volunteers support families under stress and single parents by working with children in need of additional attention and friendship.

FAX: 215-567-0394

HOURS: 24/7

LANGUAGES: English

FAMILY CARE COUNCIL FLORIDA AREA 13

WILDWOOD

PHONE: 352-208-6183

Meeting Address: APD Office- 1601 W Gulf Atlantic Hwy
WILDWOOD, FL

WEB: <http://www.fccflorida.org/>

SERVICES: Advises the Agency for Persons with Disabilities (APD) in developing a plan for the delivery of family support services within the local area and to monitor the implementation and effectiveness of the services and supports provided under the plan. Information, referral and advocacy is available for all who have or suspect a developmental disability and for their families, guardians, or those interested in matters related to developmental disabilities.

AGE GROUPS: All

CONTACT: ISABEL S. de MARTINEZ, Chairperson Area 13

EMAIL: <mailto:isabelfcc13@yahoo.com>

HOURS: 2nd M: 10:00 am - 12:00 pm

LANGUAGES: English

Lake County Community Resource Guide

FAMILY

FLORIDA RESPITE COALITION

WINTER PARK

PHONE: 1-866-FL-RELIEF (1-866-357-3543) or 407-740-8909

2699 Lee Road, Suite 230

WINTER PARK, FL 32789

SERVICES: Empowers families to receive quality respite care through coordinated efforts and public support, promotes awareness of the need for greater availability and quality of respite care and identifies issues concerning respite funding, quality and standards.

FAX: 407-622-4999

HOURS: M - F: 8 am - 5 pm

LANGUAGES: English

FOCUS ADOLESCENT SERVICES

PHONE: Website

FL

WEB: <http://www.focusas.com/>

SERVICES: Excellent source for teen and family help.

LANGUAGES: English

PARENTS WITHOUT PARTNERS

BOCA RATON

PHONE: 1-800-637-7974

1650 South Dixie Highway, Suite 150

BOCA RATON, FL 33432

WEB: <http://www.parentswithoutpartners.org/>

SERVICES: Provides single parents and their children with an opportunity for enhancing personal growth, self-confidence, and sensitivity towards others by offering real help in the way of discussions, professional speakers, study groups, publications, and social activities for families and adults.

HOURS: M - F : 830 am-5 pm

LANGUAGES: English

Lake County Community Resource Guide

FIRE DEPARTMENTS

CLERMONT FIRE DEPARTMENT

CLERMONT

Administrative Office
PHONE: 352-394-7662
439 W. Highway 50
CLERMONT, FL 34711
LANGUAGES: English

EUSTIS FIRE DEPARTMENT

EUSTIS

PHONE: 352-357-6585
100 W. Norton Avenue
EUSTIS, FL 32726
SERVICES: Fire and rescue.
HOURS: M - F: 8:00 am - 5:00 pm
LANGUAGES: English

GROVELAND FIRE DEPARTMENT

GROVELAND

Administrative Office
PHONE: 352-429-1209
450 W. Orange Street
GROVELAND, FL 34736
LANGUAGES: English

LEESBURG FIRE DEPARTMENT

LEESBURG

Administrative Office
PHONE: 352-728-9780
201 S. Canal Street
LEESBURG, FL 34748
SERVICES: Public safety.
HOURS: M - F: 8:00 am - 4:30 pm
LANGUAGES: English

MASCOTTE FIRE RESCUE

MASCOTTE

PHONE: 352-429-4766
529 E. Meyers Boulevard
MASCOTTE, FL 34753-3156
FAX: 352-429-3156
LANGUAGES: English

MOUNT DORA FIRE DEPARTMENT

MOUNT DORA

PHONE: 352-735-7130
MOUNT DORA, FL
SERVICES: Fire and rescue.
HOURS: 24/7; Office: M-F: 8:00 am - 5:00 pm
LANGUAGES: English

TAVARES FIRE-RESCUE

TAVARES

PHONE: 352-742-6205
424 E. Alfred Street
TAVARES, FL 32778
LANGUAGES: English

Lake County Community Resource Guide

FIRE DEPARTMENTS

THE VILLAGES FIRE AND PUBLIC SAFETY DEPARTMENT

THE VILLAGES

Administrative Office

PHONE: 352-205-8280

1261 Bonita Boulevard

THE VILLAGES, FL 32159

HOURS: M - F: 8:00 am - 4:30 pm

LANGUAGES: English

Lake County Community Resource Guide

FREE CLINICS

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489

1210 West Main Street

LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: <mailto:thalsey@fbcleesburg.org>

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank statements. Photo ID.

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN COMMUNITY PRIMARY HEALTH CLINICEUSTIS

Free Clinic

PHONE: 352-589-2501

2300 Kurt Street

EUSTIS, FL 32726

SERVICES: Free for those who can't afford health care or have no insurance.

AGE GROUPS: 18-65

CONTACT: MELISSA SIMMES, Coordinator

EMAIL: <mailto:melissasimmes@ahss.org>

FAX: 352-589-4041

HOURS: M, W: 8:30 am - 4:00 pm; Tu-Th: 8:30 am - 6:00 pm; F: 8:30 am - Noon

FEES: None

REQUIREMENTS: North-East Lake County resident. No insurance. Meet Federal Poverty Guidelines.

LANGUAGES: English, Spanish

SOUTH LAKE HEALTH CLINIC

CLERMONT

Free Clinic

PHONE: 352-243-6280

835 7th Street Building B Suite 4

CLERMONT, FL 34711

SERVICES: Residents in South Lake County without insurance. No children. Primary care only. Must qualify by Federal Poverty Guidelines.

AGE GROUPS: 18 Up

HOURS: M,T,W by app. only.

FEES: NONE

LANGUAGES: English

Lake County Community Resource Guide

FREE CLINICS

WE CARE OF LAKE COUNTY

TAVARES

Uninsured Indigents

PHONE: 352-742-6595

1300 Duncan Drive Building B

TAVARES, FL 32778

SERVICES: Connects uninsured with specialists. Three free clinics offer care at reduced cost for those without any insurance, Medicare, etc.

AGE GROUPS: 18-64

CONTACT: KEVIN McFALL, Executive Director

EMAIL: <mailto:wecarekmcfall@embargmail.com>

FAX: 352-742-6596

HOURS: M-Th: 7:30 am - 5:30 pm

FEES: None

REQUIREMENTS: Must be referred. 150% under the US Federal Poverty Level. Six months minimum Lake County resident. SS Card. Picture ID.

LANGUAGES: English, Spanish (Available)

Lake County Community Resource Guide

GAMBLING ISSUES

FLORIDA COUNCIL ON COMPULSIVE GAMBLING, INC

MAITLAND

Gambling Helpline

PHONE: 1-888-236-4848

POB 940758

MAITLAND, FL 32794

WEB: <http://www.gamblinghelp.org/>

SERVICES: Confidential problem gambling helpline. Also, self-help groups, professional treatment options, financial counselors and legal assistance.

AGE GROUPS: All

HOURS: 24/7

LANGUAGES: English, Spanish Translation line for other languages

Lake County Community Resource Guide

HEALTH ISSUES

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432

WEB: <http://www.cdc.gov/>

SERVICES: Covers a multitude of health issues.

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

AMERICAN CANCER SOCIETY

PHONE: 352-326-9599 OR 1-800-227-2345

FL

WEB: <http://www.cancer.org/>

SERVICES: Information and resources: transportation assistance, support, medication assistance, lodging assistance, etc.

AGE GROUPS: Any

HOURS: 24/7

FEES: Non-profit

LANGUAGES: English, Spanish: Spoken & Materials Asian: Printed Materials, 3rd Party Translators for Numerous Languages

AMERICAN CANCER SOCIETY, LAKE-SUMTER UNIT

Cs for Cancer

PHONE: 352-357-7704

FL

SERVICES: For individuals dealing with cancer or anyone interested in issues involving cancer. Monies and materials are provided for cancer patients.

CONTACT: JOAN GRANT

LANGUAGES: English

AMERICAN DIABETES ASSOCIATION

PHONE: 1-800-232-3472 OR 1-800-342-2383

WEB: <http://www.diabetes.org/>

SERVICES: Information on diabetes and resources.

HOURS: M-F: 8:30 am - 8:00 pm

FEES: None

AMERICAN DIETETIC ASSOCIATION

Nutrition Information

PHONE: Website

FL

WEB: <http://www.eatright.org/>

FEES: None

ARTHRITIS FOUNDATION FLORIDA CHAPTER

PHONE: 1-800-672-0882

FL

HOURS: M-F: 9:00 am - 5:00 pm

Lake County Community Resource Guide

HEALTH ISSUES

BETTER BREATHER'S SUPPORT GROUP

TAVARES

Lung Disease

PHONE: 352-253-3396

1000 Waterman Way

TAVARES, FL 32778

SERVICES: For caregivers and patients dealing with chronic lung disease. Meets at Florida Hospital Waterman (Garden Conference Room F).

CONTACT: GINGER

HOURS: 3rd Th: 1:30 pm

FEES: None

LANGUAGES: English

CANCER CARE

Cancer Information from Professionals

PHONE: 1-800-813-4673

WEB: <http://www.cancercare.org/>

SERVICES: Local referrals. Emotional support. Problem-solving guidance. Help for understanding the health care system. For example: How to obtain home care, transportation, child care, financial assistance, pain management, educational assistance, group support and access to entitlements. Very helpful website.

HOURS: M-Th: 9:00 am - 7:00 pm; F: 9:00 am - 5:00 pm

CENTER FOR DISEASE CONTROL AND PREVENTION

PHONE: 1-800-232-4636

WEB: <http://www.cdc.gov/>

SERVICES: Information on a broad range of health concerns.

HOURS: M - F: 8:00 am - 4:30 pm

FEES: None

LANGUAGES: English, Spanish

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Restaurant Complaints

PHONE: 1-850-487-1395 Press '3' then '3' again.

FL

WEB: <http://www.myfloridalicense.com/>

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA DEPARTMENT OF HEALTH

Florida KidCare

PHONE: 1-888-540-5437

FL

WEB: <http://www.floridakidcare.org/>

SERVICES: Florida's children's health insurance program for uninsured children. Four levels: MediKids, Healthy Kids, Children's Medical Services and Medicaid. Florida KidCare will assess which program your child may be eligible for based on age and family income.

AGE GROUPS: Under 19

REQUIREMENTS: Submit an application and qualify medically and financially.

LANGUAGES: English

Lake County Community Resource Guide

HEALTH ISSUES

LAKE COUNTY BOARD OF COUNTY COMMISSIONERS

TAVARES

Lake County Community Health Worker Program

PHONE: 352-742-6504

1300 S. Duncan Drive Building B Unit 3

TAVARES, FL 32778-7800

SERVICES: Volunteers share information on available health care services, provide one-on-one disease prevention and education sessions, and participate in community based activities to raise awareness and promote healthy lifestyles. Focus on uninsured or underinsured.

CONTACT: MARIA GRANADO, Program Manager

EMAIL: <mailto:mgranado@lakecountyfl.gov>

FAX: 352-742-6505

AGENCY NEEDS: Bi-lingual volunteers who speak Spanish or Creole.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Free

LANGUAGES: English, Spanish

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunizations

PHONE: 352-357-1668

4 Eustis Street

EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center

PHONE: 352-360-6548

9836 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT

CLERMONT

WIC (Women, Children and Infants)

PHONE: 352-394-3464

560 DeSoto Street

CLERMONT, FL 34711

SERVICES: WIC: nutritional support for low income women, infants and children. For WIC appointments at the Clermont office, call 352-771-5559.

LANGUAGES: English

Lake County Community Resource Guide

HEALTH ISSUES

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500

249 E. Collins Street

UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English, Spanish

LAKE COUNTY HEALTH DEPARTMENT-LEESBURG

LEESBURG

WIC (Women, Children and Infants)

PHONE: 352-360-6566

225 North First Street

LEESBURG, FL 34748

SERVICES: WIC: nutritional support for low-income women, infants, and children. Located at Leesburg Community Health Center. For WIC appointments at the Leesburg office, call 352-771-5559.

LANGUAGES: English

MAYO CLINIC

Smoking Cessation

PHONE: Website

WEB: <http://www.mayoclinic.com/health>

SERVICES: In the alphabetical index window, click on 'S' for smoking or 'T' for tobacco or 'N' for nicotine.

LANGUAGES: English

MS ASSOCIATION OF AMERICA

PHONE: 1-800-532-7667

WEB: <http://www.msaa.com/>

SERVICES: General Source for all MS data.

HOURS: M - F: 8:30 am - 5:00 pm

Lake County Community Resource Guide

HEALTH ISSUES

NATIONAL CENTER FOR HOMEOPATHY AFFILIATE #248

MOUNT DORA

Lake County Homeopathic Study Group

PHONE: 352-406-0172

601 McDonald Street, Unit 108

MOUNT DORA, FL 32757

WEB: <http://www.nationalcenterforhomeopathy.org/>

SERVICES: Resource for those studying and using homeopathic medicine. Homeopathic medicines, called remedies, are recognized by the FDA and the Homeopathic Pharmacopeia of the United States. Members have access to a tape library and information on homeopathic events in Florida. Help is available for those wanting to learn to use homeopathic methods of self care that are safe, effective and inexpensive. Meets at the Mt. Dora Chamber of Commerce.

AGE GROUPS: All

CONTACT: JEAN HOAGLAND, Chair

EMAIL: <mailto:jchoagland@embargmail.com>

FAX: 352-383-1078

HOURS: 4th Tu: 7:30 pm except July, August and December

FEES: See Requirements

REQUIREMENTS: After three meetings, membership in the National organization required.

LANGUAGES: English

RIVERSIDE URGENT CARE CENTER

TAVARES

PHONE: 352-343-1811

3631 W. Burleigh Boulevard

TAVARES, FL 32778

SERVICES: Treats non-life-threatening health needs.

HOURS: Daily: 8:00 am - 7:00 pm

FEES: Vary

LANGUAGES: English

SOUTH LAKE FAMILY HEALTH CENTER

GROVELAND

PHONE: 352-429-4104

1296 W. Broad Street

GROVELAND, FL 34736

SERVICES: Family health care.

HOURS: M - W: 8:00 am - 5:00 pm; Th: 8:00 am - 8:00 pm; F: 8:00 am - 1:00 pm

FEES: Based on income

LANGUAGES: English

TIC DOULOUREAUX - TRIGEMINAL NEURALGIA

OCALA

PHONE: 352-357-8156

9401 S.W. Highway 200

OCALA, FL 34475

SERVICES: Meets at the Collins Health Resource Center-Timber Ridge Medical Complex Bldg.

CONTACT: DALE GAYKEN

HOURS: 1st W: (except July - Sept.): 1:00 pm - 3:00 pm

LANGUAGES: English

Lake County Community Resource Guide

HEALTH ISSUES

WOMEN, INFANTS, AND CHILDREN (WIC)

TALLAHASSEE

PHONE: 1-800-342-3556 or 850-245-4202

4025 Esplanade Way

TALLAHASSEE, FL 32399-1726

SERVICES: Provides at no cost: healthy foods, nutrition, education and counseling, breast feeding support and referrals for health care.

HOURS: M - F: 8:00 am - 5 :00 pm

LANGUAGES: English

WOMEN'S HEALTH AMERICA/ MADISON PHARMACY ASSOCIATES

MADISON

PHONE: 1-800-558-7046

1289 Deming Way

MADISON, WI 53717

WEB: <http://www.womenshealth.com/>

SERVICES: Providing information, programs, products and services to patients for managing hormonal changes related to PMS, perimenopause, menopause, and osteoporosis. PCAB Accredited compounding pharmacy. Extensive doctor referral list.

AGE GROUPS: Adolescent to geriatric

CONTACT: KAREN SEMRAU

EMAIL: <mailto:wha@womenshealth.com>

FAX: 888-898-7412

AGENCY NEEDS: Referrals for healthcare providers who support natural hormone therapy for female and male patients.

HOURS: M-F 8:30 am- 5:30 pm CST (24/7 voice mail on 800 line)

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

HEARING IMPAIRMENT

DEAF AND HEARING SERVICES OF LAKE AND SUMTER COUNTIES LEESBURG

Hearing Impairment

PHONE: 352-323-0757(Voice) 352-323-9106(TTY)

220 South 9th Street

LEESBURG, FL 34748

WEB: <http://www.deafandhearing.org/>

SERVICES: Case Management. Advocacy. Interpreters and services to hearing-impaired. Sign Language classes and counseling. Also provide phones.

AGE GROUPS: All

CONTACT: KIMBERLY HOUSE, Exe. Director

FAX: 352-323-0799

AGENCY NEEDS: Interpreters. Volunteers. Legal Counselors. Donations.

HOURS: M-F: 10:00 am - 3:00 pm

FEES: None

LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids.

PHONE: 352-343-0180

TAVARES, FL 32778

AGE GROUPS: All

FEES: None

LANGUAGES: English

NATIONAL DEAF ACADEMY

MT.DORA

PHONE: 352-735-9500

19650 US Hwy. 441

MT.DORA, FL 32757

SERVICES: Residential facility that treats autistic, mentally ill and deaf youth.

CONTACT: ELENA MOORE

FAX: 352-735-4939

LANGUAGES: English

SOCIAL SECURITY FOR DEAF AND HEARING IMPAIRED

PHONE: 1-800-352-0778 TDD

LANGUAGES: English

Lake County Community Resource Guide

HOME HEALTH CARE

A TOUCH OF ANGELS HOME CARE

CLERMONT

Home Care

PHONE: 352-241-4285 or 407-694-6358

4035 Greystone Drive

CLERMONT, FL 34711

SERVICES: Personal assistance, shopping, bathing and grooming, transportation, light cooking, laundry and housekeeping.

AGE GROUPS: Seniors

CONTACT: BEVERLY JAMES, Owner

HOURS: 24/7

FEES: \$14/hour

LANGUAGES: English

ADVANCED NURSING CONCEPTS, INC.

LADY LAKE

Home Health Care

PHONE: 352-205-7418

110 S. Old Dixie Highway

LADY LAKE, FL 32159

SERVICES: Specialized nursing teams. Full line of nursing services: home health aides and physical, occupational, speech therapy.

AGE GROUPS: Adults

CONTACT: SUSAN SPIRES, RN

EMAIL: <mailto:anchomehealth@comcast.net>

FAX: 352-742-9857

HOURS: 24/7

FEES: Medicare Pays

REQUIREMENTS: Must be under a doctor's care, have Medicare and be homebound.

LANGUAGES: English, Spanish available upon request

ADVANCED NURSING CONCEPTS, INC.

TAVARES

Home Health Care

PHONE: 352-742-9856

1599 Tropical Court

TAVARES, FL 32778

SERVICES: Specialized nursing teams. Full line of nursing services: home health aides and physical, occupational and speech therapy.

AGE GROUPS: Adults

CONTACT: ANDREA WARE, Office Manager

HOURS: 24/7

FEES: Medicare Pays

REQUIREMENTS: Must be under a doctor's care, have Medicare and be homebound.

LANGUAGES: English, Spanish available upon request.

Lake County Community Resource Guide

HOME HEALTH CARE

BAY CARE HOME CARE

CLERMONT

Home Health Care
PHONE: 352-242-6060 OR 1-800-239-5826
221 U.S. North Highway 27 Suite C
CLERMONT, FL 34711
WEB: <http://www.baycare.org/>
HOURS: M-F: 8:00 am - 5:00 pm
FEES: Medicare will cover
LANGUAGES: English

EMERGENCY RESPONSE SYSTEMS

OCALA

Personal Response Services
PHONE: 352-873-7065
5890 SW 89th Place
OCALA, FL 34476
SERVICES: Monitors health status and activity of individuals in their homes through specialized communication equipment.
AGE GROUPS: Any
CONTACT: ROSEMARY SURANYI, Program Manager Cell Phone: 352-817-2596
EMAIL: <mailto:erscentralfl@yahoo.com>
FEES: Enrollment/Installation \$65; \$40 monthly
LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Home Care
PHONE: 1-800-525-6818
3260 Waterman Way
TAVARES, FL 32778
WEB: <http://www.fhwat.org/>
SERVICES: Skilled nursing visits. Physical, occupational and speech therapy. Medical social services. Live-in assistants. Medical equipment and supplies. Non-emergency transport.
AGE GROUPS: All
CONTACT: AUDRA ADAMS, R.N. Supervisor
HOURS: M - F: 8:00 am - 5:00 pm
FEES: Insurance or Private Pay
LANGUAGES: English

GRANNIE NANNIES

CLERMONT

Home Health Care
PHONE: 352-536-2511
609 W. Montrose Street
CLERMONT, FL 34711
WEB: <http://www.grannynannies.com/>
SERVICES: State licensed quality home health care.
CONTACT: MARY LOU BURDETTE-WIELOSZYNSKI, President, CEO
HOURS: M-F: 9:00 am - 4:00 pm
FEES: \$12.50 to 16.50 per hour.
LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOME HEALTH CARE

HOME HELPERS

LADY LAKE

In-Home Homemaker and Companion Service
PHONE: 352-751-1782 or 1-866-903-4795
104 S. Old Dixie Highway
LADY LAKE, FL 32159
WEB: <http://www.homehelpers.cc/>
SERVICES: Care and assistance for the elderly in their home.
AGE GROUPS: Seniors
CONTACT: ANDREW ELLIOTT, President
EMAIL: <mailto:homehelpers.care@gmail.com>
FAX: 352-753-9914
HOURS: M-F: 8:00 am - 4:00 pm
FEES: \$15.00 /hr
LANGUAGES: English, Spanish

INTERIM HEALTHCARE PRIVATE DUTY SERVICES, INC.

LEESBURG

Home Care
PHONE: 352-326-0400; 352-430-0008
32644 Blossom Lane
LEESBURG, FL 34788
WEB: <http://www.interimhealthcare.com/Leesburg>
SERVICES: Short or long term healthcare in the home, light housekeeping, shopping, transportation. Up to 24/7 skilled nursing care in the home. Medicare/Medicaid not accepted.
AGE GROUPS: All
CONTACT: BIRGITTA KERNS, Director of Health care Services
EMAIL: <mailto:bkerns@interimhealthcare.com>
FAX: 352-365-1521
AGENCY NEEDS: Qualified caring caregivers with high ethics and dependability. Must have experience caring for people in their homes. HHA CNA LPN RN
HOURS: M-F: 8:00 am - 5:00 pm; On Call 24/7
FEES: \$18/hr M-F \$19/hr Sat-Sun
LANGUAGES: English

LAKE HARRIS HEALTH SYSTEMS

LEESBURG

PHONE: 352-728-3366
701 Lake Port Boulevard
LEESBURG, FL 34748
WEB: <http://www.lakeharrishealthsystems.com/>
SERVICES: Short Term Rehabilitation - physical, occupational and speech therapy including ortho and cardiac rehab. Long Term Care. Medicare and Medicaid Certified. Patients with hospice accepted. Respite care provided. On-site Lab, X Ray and Pharmacy Services. Located on the campus of Lake Port Square: a full-service Lifecare Community with registered and licensed nurses, registered dietitian and activity programs.
CONTACT: CORA BOUDREAUX, Marketing and Admissions Director
EMAIL: <mailto:cboudreaux@lakeharrishealthsystems.com>
FAX: 352-728-1503
AGENCY NEEDS: Volunteers welcome to help with activities programs
HOURS: M-F: 8:00am - 5:30pm
FEES: Vary. Medicare/Medicaid
REQUIREMENTS: Medical history and physical. Medications. Doctors orders Form 3008.
LANGUAGES: English

Lake County Community Resource Guide

HOME HEALTH CARE

LIFELINE HOME HEALTH

LADY LAKE

PHONE: 352-753-4631

1501 U.S. Highway 441 North, Suite 1108

LADY LAKE, FL 32159

WEB: <http://www.lhcgroup.com/>

SERVICES: In-home health care, therapy and rehabilitation. Lifeline personal response system. Pain management & palliative care.

AGE GROUPS: 55 and up

CONTACT: ANN LEWIS, Patient Care Coordinator

HOURS: M-F: 8:00 am - 5:00 pm. On-call 24/7

FEES: Medicare and some insurance companies

REQUIREMENTS: Physician's order and Medicare Card or V.A. Information or Insurance.

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

F.A.C.T. (Florida Assertive Community Treatment)

PHONE: 352-360-6640

1023 W. Dixie Highway (POB 491000)

LEESBURG, FL 34748

WEB: <http://www.lsbc.net/>

SERVICES: A psychiatric-led, multi-disciplinary team that covers all the individual's necessary services: support, treatment/rehabilitation. 24/7 psychiatric services in the individual's home. Assistance by nurse/caseworker.

AGE GROUPS: Adults

CONTACT: KAREN ROGERS, Program Manager

EMAIL: <mailto:krogers@lsbc.net>

HOURS: 24/7

FEES: None

LANGUAGES: English

PRECISION HOME HEALTH AGENCY, INC.

LEESBURG

PHONE: 352-787-4119

26540 Ace Avenue Suite J

LEESBURG, FL 34748

WEB: <http://www.precisionhomehealthcare.com/>

SERVICES: Needs of homebound patients: skilled nursing, physical therapy, personal needs.

CONTACT: SARAH FRIETAG, RN, CLN, Administrator

EMAIL: <mailto:precisionhealth@aol.com>

FAX: 352-787-1197

HOURS: M - F: 8:00 am - 5:00 pm

FEES: 100% Medicare Covered

REQUIREMENTS: Physician Order and Medicare Information

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOME HEALTH CARE

PREMIER CARE HOMECARE, LLC

LEESBURG

Home Health

PHONE: 352-365-7850

426 North 3rd Street, Suite C

LEESBURG, FL 34748

SERVICES: Nursing, therapy, home health aide and medical social worker services in the client's home: covered by Medicare and most insurances when ordered through the client's physician.

AGE GROUPS: Any

CONTACT: IRIS DENTON, Coordinator or JANET TORCELLO, Community Liaison (C:352-308-7083)

EMAIL: <mailto:identon@embargo.com>

FAX: 352-365-7856

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Insurance, Private Pay and Medicare

REQUIREMENTS: Physicians order. Insurance information. Demographics.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOME REPAIRS

HOUSING AND COMMUNITY DEVELOPMENT

TAVARES

Home Repairs

PHONE: 352-742-6530

1300 Duncan Drive Building E (Highway 19 S)

TAVARES, FL 32778

SERVICES: Assists low-income residents with repairs to their existing homes.

HOURS: M - Th: 7:00 am - 6:00 pm

FEES: Call for information.

LANGUAGES: English, Spanish available

LAKE COMMUNITY ACTION AGENCY

LEESBURG

PHONE: 352-787-1156

1010 E. North Avenue

LEESBURG, FL 34748

WEB: <http://www.lakecaa.org/>

SERVICES: A program addressing the barriers of low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Programs in 'Shape Down' from the Vitamin Settlement Grant. Parent support group. Substance abuse prevention-intervention. Basic computer seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication and other life skills.

AGE GROUPS: All

EMAIL: <mailto:timb@lakecaa.org>

FAX: 352-483-2290

AGENCY NEEDS: Volunteers.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security numbers for all household residents.

LANGUAGES: English

LAKE COMMUNITY ACTION AGENCY

EUSTIS

PHONE: 352-357-5550

501 N. Bay Street

EUSTIS, FL 32726

WEB: <http://www.lakecaa.org/>

SERVICES: Self-sufficiency program addressing barriers with low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Appointments are made to assess needs and, if approved, a qualified contractor does the work at no cost to the applicant.

"Shape Down" program from the Vitamin Settlement Grant. Parent support group. Substance Abuse Prevention-Intervention. Basic Computer Seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication, Housing weatherization and Life-Skills Training.

AGE GROUPS: All

CONTACT: TIM BRIDGES, Community Services Director

EMAIL: <mailto:timb@lakecaa.org>

FAX: 352-483-2290

AGENCY NEEDS: Volunteers.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security number for all household residents.

LANGUAGES: English, Spanish upon request

Lake County Community Resource Guide

HOME REPAIRS

STATE HOUSE INITIATIVES PARTNERSHIP--SHIP

Home Repair Assistance

PHONE: 352-742-6530

FL

SERVICES: Helps low-income households finance repairs to their home. The house must be owner-occupied and be the primary residence. Mobile homes do not qualify. Please note this program has a waiting list.

LANGUAGES: English

Lake County Community Resource Guide

HOMELESSNESS

LAKE COUNTY SCHOOL BOARD

HOWEY-IN-THE-HILLS

Student Services Department

PHONE: 352-742-6920

512 South Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737

WEB: <http://www.lake.k12.fl.us/>

SERVICES: Operations base for school nurses, social workers, and psychologists. Coordinates services with school-based personnel including students, parents, guidance counselors, and administrators. Provides services for Lake County's Home Education students and families. As the Homeless Liaison, the department ensures that schools and districts meet the needs of students and families identified as homeless. We are the District Liaison for Lake Sumter Community College, Lake Technical Center, and Florida Virtual School Dual Enrollment programs.

AGE GROUPS: 3 and Up

CONTACT: MARY MINICH, Program Specialist

EMAIL: <mailto:minichm@lake.k12.fl.us>

FAX: 352-324-2804

HOURS: M-F: 7:00 am - 4:00 pm

FEES: None

LANGUAGES: English, Spanish available

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Safe Haven

PHONE: 352-357-4619 or 352-636-8558

POB 491000

LEESBURG, FL 34749

WEB: <http://www.lsbcb.net/>

SERVICES: Residential facility for chronically homeless individuals with mental illness, substance abuse or co-occurring disorders.

AGE GROUPS: 18 Up Males only

CONTACT: DAN SHEARER, Residential Coordinator

EMAIL: <mailto:dshearer@lsbc.net>

AGENCY NEEDS: Donations

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

MID-FLORIDA HOMELESS COALITION

EUSTIS

PHONE: 352-860-2308

POB 1527

EUSTIS, FL 32727

SERVICES: A homeless provider referral source. Funding agency for local direct care providers who serve Lake, Sumter, Citrus and Hernando Counties.

AGE GROUPS: All

CONTACT: BARBARA WHEELER, Executive Director

EMAIL: <mailto:mfhc@tampabay.rr.com>

HOURS: M-F: 8:30 am - 5:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

HOSPICE

CORNERSTONE HOSPICE

TAVARES

Frank and Helen DeScipio Hospice House

PHONE: 352-343-2320

2445 Lane Park Road

TAVARES, FL 32778

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The DeScipio Hospice House is a 6-bed home-like facility.

AGE GROUPS: All

CONTACT: MARCELLA BLAND, RN, Hospice House Manager

EMAIL: <mailto:mbland@cornerstonehospice.org>

FAX: 352-742-1618

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: House 24/7; Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board=sliding scale.Services=Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

CORNERSTONE HOSPICE

TAVARES

Hospice

PHONE: 352-343-1341

2445 Lane Park Road

TAVARES, FL 32778

WEB: <http://www.hospicels.org/>

SERVICES: End-of-life care for those dealing with serious, complex, and/or advanced chronic illness. Holistic pain and symptom management.

AGE GROUPS: All

CONTACT: JULIA A. ALLEN, Community Relations Manager

EMAIL: <mailto:jallen@cornerstonehospice.org>

FAX: 352-326-2679

AGENCY NEEDS: Volunteers and donations.

HOURS: Office: 8:00 am- 4:30 pm. Services: 24/7

FEES: Medicare, Medicaid, Private Insurance, Private Pay, Donations

LANGUAGES: English, SpanishAccess to Others

Lake County Community Resource Guide

HOSPICE

CORNERSTONE HOSPICE

CLERMONT

Mike Conley Hospice House

PHONE: 352-242-6900

2100 Oakley Seavers Blvd

CLERMONT, FL 34711

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Mike Conley Hospice House is a 10-bed home-like facility.

AGE GROUPS: All

CONTACT: JACK SCHIAVI, RN

EMAIL: <mailto:jschiavi@cornerstonehospice.org>

FAX: 352-394-0107

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English

CORNERSTONE HOSPICE

TAVARES

Pathways

PHONE: 352-742-6887 or 1-866-271-6351

2445 Lane Park Road

TAVARES, FL 32778

WEB: <http://www.hospicels.org/>

SERVICES: For patients with complex or serious illnesses. Assists with pain and symptom management. Coordinates care from multiple providers including specialists and primary physicians. We help with understanding how to get maximum benefit from your treatment. Assists with social workers, non-denominational chaplains and trained volunteers to provide welcome relief for caregivers.

AGE GROUPS: All

CONTACT: MELANIE BILTON, RN/PCS, Medical Care Supervisor, Pathways

EMAIL: <mailto:mbilton@cornerstonehospice.org>

FAX: 352-343-2618

AGENCY NEEDS: Volunteers and donations.

HOURS: Office: 8:00 am - 4:30 pm. Services 24/7.

FEES: None

REQUIREMENTS: Life limiting diagnosis. Live in area. Have an attending physician.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOSPICE

CORNERSTONE HOSPICE

THE VILLAGES

The Villages Hospice House

PHONE: 352-751-3100 or 352-751-3150

601 Casa Bella

THE VILLAGES, FL 32162

WEB: <http://www.hospicels.org/>

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Villages Hospice House is a 12-bed home-like facility.

AGE GROUPS: All

CONTACT: DONNA SHAFAR, RN

EMAIL: <mailto:dshafar@cornerstonehospice.org>

FAX: 352-753-3051

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOSPITALS

FLORIDA HOSPITAL WATERMAN

PHONE: 352-253-3333

FL

WEB: <http://www.fhwat.org/>

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Psychiatric Hospital and Detox

PHONE: 352-315-7800

2020 Tally Road

LEESBURG, FL 34748

WEB: <http://www.lsbcb.net/>

SERVICES: Psychiatric hospital with a substance abuse inpatient unit and adult and children's crisis stabilization units. Access to a 24 hour evaluation center to determine whether they will be admitted or referred.

AGE GROUPS: All

CONTACT: DUANE ZIMMERMAN, Executive Vice President

EMAIL: <mailto:dzimmerman@lsbc.net>

HOURS: 24/7

FEES: Insurance and/or sliding fee scale

LANGUAGES: English

SHRINER'S HOSPITAL

Patient Referral Line

PHONE: 1-800-237-5055

SERVICES: All children are eligible for treatment.

AGE GROUPS: Birth to 18

FEES: NONE

LANGUAGES: English, Spanish

SOUTH LAKE HOSPITAL

CLERMONT

PHONE: 352-394-4071

1099 Citrus Tower Boulevard

CLERMONT, FL 34711

WEB: <http://www.southlakehospital.com/>

FAX: 352-241-7124

HOURS: 24/7

LANGUAGES: English, Spanish, French/Creole, ASL by Appointment

THE VILLAGES REGIONAL HOSPITAL

THE VILLAGES

PHONE: 352-751-8000

1451 El Camino Real

THE VILLAGES, FL 32159

WEB: <http://www.centralfloridahealthalliance.com/>

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

HOTLINES

ABUSE HOTLINE

TALLAHASSEE

Abuse of any Nature

PHONE: 1-800-962-2873 or 850-487-1111

1317 Winewood Blvd., Building 1, Room 202

TALLAHASSEE, FL 32399-0700

SERVICES: To report any suspected abuse whether it be child, elderly, etc.

FAX: 1-800-914-0004 or 850-922-2993

FEES: None

LANGUAGES: English, Spanish

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432

WEB: <http://www.cdc.gov/>

SERVICES: Covers a multitude of health issues.

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

AIDS INFORMATION

AIDS

PHONE: 1-800-874-2572 TDD 1-888-480-3739

HOURS: M-F: Noon - 5:00 pm ET

FEES: None

LANGUAGES: English, Spanish

AL-ANON/ ALATEEN

Alcohol Abuse

PHONE: 1-888-425-2666 or 1-800-344-2666 or 1-800-292-648

WEB: <http://www.al-anon.alateen.org/>

SERVICES: For families of alcoholics.

FEES: None

LANGUAGES: English

ALCOHOL ABUSE HOTLINE

Alcohol Abuse

PHONE: 1-800-252-6465

WEB: <http://www.adcare.com/>

SERVICES: Refers callers to resources in their state.

HOURS: 24/7

FEES: Non-profit

LANGUAGES: English

AMC CANCER INFORMATION AND COUNSELING LINE

PHONE: 1-800-525-3777

HOURS: M-F: 8:30 am - 4:30 pm MT

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

HOTLINES

AMERICAN COUNCIL ON ALCOHOLISM

Hotline

PHONE: 1-800-527-5344

WEB: <http://www.aca-usa.org/>

FEES: None

LANGUAGES: English

AMERICAN LUNG ASSOCIATION OF FLORIDA, CENTRAL AREA

ORLANDO

Information Line

PHONE: 1-800-586-4872; 407-425-5864

1333 W. Colonial Drive

ORLANDO, FL 32804

WEB: <http://www.lungfla.org/>

SERVICES: Call about local services in Lake County.

AGE GROUPS: All

CONTACT: JIM CUNDIFF, Program Manager

EMAIL: <mailto:jcundiff@lungfla.org>

FAX: 407-425-2876

AGENCY NEEDS: Volunteers and community program sponsorship.

HOURS: M-F: 8:30 am - 4:30 pm

FEES: None

LANGUAGES: English

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline

PHONE: 1-800-227-8922

WEB: <http://www.ashastd.org/>

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm

LANGUAGES: English, Spanish

BOY'S TOWN HOTLINE

Teen Crisis

PHONE: 1-800-448-3000

SERVICES: Crises counseling line. May find additional resources that can help you.

LANGUAGES: English, Spanish

CANCER CARE

Cancer Information from Professionals

PHONE: 1-800-813-4673

WEB: <http://www.cancercare.org/>

SERVICES: Local referrals. Emotional support. Problem-solving guidance. Help for understanding the health care system. For example: How to obtain home care, transportation, child care, financial assistance, pain management, educational assistance, group support and access to entitlements. Very helpful website.

HOURS: M-Th: 9:00 am - 7:00 pm; F: 9:00 am - 5:00 pm

Lake County Community Resource Guide

HOTLINES

CENTER FOR MISSING AND EXPLOITED CHILDREN

Children-Missing and Exploited

PHONE: 1-800-843-5678 (Voice) 1-800-826-7653 (TDD)

SERVICES: To report a missing or exploited child or the sighting of one.

FEES: None

LANGUAGES: English, Spanish

CENTER FOR SUBSTANCE ABUSE TREATMENT

Substance Abuse Referrals

PHONE: 1-800-662-4357

WEB: <http://www.samhsa.gov/>

HOURS: 24/7

LANGUAGES: English, Spanish

CHAIN OF LAKES NARCOTICS ANONYMOUS HELPLINE

ASTATULA

Drug Abuse Helpline

PHONE: 352-319-5617

POB 113

ASTATULA, FL 34705

SERVICES: Meeting Schedule for Winter 2007-2008 as follows: SUNDAY 7pm - Sanity @ 7 - 1339 Neely

St, Leesburg MONDAY 11:45am - Lighthouse - 402 Childs St, Leesburg 6:30pm - Winner's Circle - 311 N.

Joanna Ave, Tavares 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares TUESDAY 8:00pm - Circle of

Hope - 142 Highway 33, Groveland 8:00pm - Just for Today - 1339 Neely St, Leesburg 8:00pm - Winner's

Circle - 311 N. Joanna Ave, Tavares WEDNESDAY 8:00pm - It Works How and Why - 1339 Neely St,

Leesburg THURSDAY 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 7:15pm - Therapeutic Value -

115 E Central & Market St, Bushnell 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares FRIDAY 7:00pm -

Friends in Recovery - 802 S. Bay St, Tavares 7:30pm - Recovery Rocks - 13600 Caspian Ln, Clermont 8:00pm -

Daylight Again - 1339 Neely St, Leesburg SATURDAY 3:00pm - Daylight Again - 1339 Neely St, Leesburg

EMAIL: <mailto:nacola1999@yahoo.com>

HOURS: 24/7

LANGUAGES: English

CHILD FIND OF AMERICA HOTLINE

NEW PALTZ

PHONE: 1-800-IAM-LOST or 1-800-426-5678

POB 277

NEW PALTZ, NY 12561

WEB: <http://www.childfindofamerica.org/>

SERVICES: Locates missing children through active investigation, prevents child abduction through education, and resolves incidents of parental abduction through mediation.

FAX: 845-883-6614

HOURS: M-F: 9:00 am - 5:00 pm

CHILD HELP NATIONAL CHILD ABUSE HOTLINE

Child Abuse

PHONE: 1-800-422-4453

Lake County Community Resource Guide

HOTLINES

COCAINE-ANONYMOUS NATIONAL REFERRAL LINE

Cocaine Anonymous

PHONE: 1-800-347-8998

WEB: <http://www.ca.org/>

SERVICES: Call for referral to local helplines.

LANGUAGES: English

FLORIDA COUNCIL ON COMPULSIVE GAMBLING, INC

MAITLAND

Gambling Helpline

PHONE: 1-888-236-4848

POB 940758

MAITLAND, FL 32794

WEB: <http://www.gamblinghelp.org/>

SERVICES: Confidential problem gambling helpline. Also, self-help groups, professional treatment options, financial counselors and legal assistance.

AGE GROUPS: All

HOURS: 24/7

LANGUAGES: English, Spanish Translation line for other languages

FLORIDA PARENT SUPPORT HELPLINE

PHONE: 1-800-FLA-LOVE or 1-800-352-5683

FL

SERVICES: Access to parenting tips and information for parents. Short-term crisis counseling.

HOURS: Daily 7:00 am to 11:00 pm

FEES: None

LANGUAGES: English

FLORIDA POISON INFORMATION CENTER HOTLINE

Poison Information

PHONE: 1-800-222-1222

FL

SERVICES: Will key off the land-line calling and ring at nearest Poison Control Center.

FLORIDA QUIT- FOR- LIFE LINE

Tobacco and Pregnancy

PHONE: 1-877-822-6669

FL

SERVICES: Quitline for adults and youth: 5 pro-active counseling sessions for smoking and 8 pro-active counseling sessions for pregnancy. Self-help materials and pharma-cotherapy assistance are provided.

AGE GROUPS: All

CONTACT: KAREN GOODSON, Operations Analyst II

EMAIL: mailto:Karen_Goodson@doh.state.fl.us

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish Translation services for all other languages.

Lake County Community Resource Guide

HOTLINES

FOOD STAMPS HOTLINE

TALLAHASSEE

PHONE: 1-800-224-3470 or 1-800-342-9274

2810 Sharer Road, Unit 24

TALLAHASSEE, FL 32399

SERVICES: Pre-screens clients for food stamps and provides referrals to local resources for food.

FAX: 850-414-5093

HOURS: M - F: 9:00 am - 5:00 pm

LANGUAGES: English

H.U.D.

Fair-Housing Hotline

PHONE: 1-800-669-9777

WEB: <http://www.hud.gov/offices/fheo>

EMAIL: <mailto:fheowebmaster@hud.com>

LANGUAGES: English

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE: 352-787-1379

2600 South Street

LEESBURG, FL 34748

WEB: <http://www.havenlakesumter.org/>

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Transitional living.

Confidential counseling for males who have been victims, as well as women. Women's Domestic Violence

Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also have Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: <mailto:ksmallridge@hotmail.com>

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

HIV/AIDS FLORIDA HOTLINE

PHONE: 1-800-352-2437

FL

HOURS: M-F: 8:00 am - 9:00 pm; Sa : 10:30 am - 6:30 pm

LANGUAGES: English

JOB CORPS

Employment Training

PHONE: 407-531-1227 ex. 4094 or 407-531-1226 ex. 30

WEB: <http://www.floridajobs.org/jobcorps/enroll.html>

SERVICES: Office in Orlando covers Lake County.

AGE GROUPS: 16 to 25

CONTACT: IZZY MARTINEZ or DERRICK KERRY

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

Lake County Community Resource Guide

HOTLINES

LIFESTREAM BEHAVIORAL CENTER

Mental Health Crisis Line

PHONE: 1-866-355-9394

FL

WEB: <http://www.lsbc.net/>

LANGUAGES: English

MAKE TODAY COUNT

Cancer Support @ St. John's Hospital

PHONE: 1-800-432-2273

SERVICES: Nationwide support network for people coping with cancer or other life-threatening illnesses.

CONTACT: CONNIE ZIMMERMAN

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

NATIONAL CLEARING HOUSE FOR ALCOHOL AND DRUG INFORMATION

Alcohol and Drug Abuse Information

PHONE: 1-800-729-6686 or 1-800-622-HELP (4357)

SERVICES: Information resource equipped to respond to the public's alcohol, tobacco and drug inquiries and distribute free or low-cost culturally-diverse prevention, intervention, and treatment resources.

HOURS: 24/7

NATIONAL HEALTH INFORMATION CENTER -NHIC

Health Information

PHONE: 1-800-336-4797

HOURS: M-F: 9:00 am - 5:30 pm

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929

3080 North Lincoln Avenue

CHICAGO, IL 60657

WEB: <http://www.nrcrisisline.org/>

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-344-2785 or 773-880-9860

FAX: 773-929-5150

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOTLINES

NATIONAL SEXUAL ASSAULT HOTLINE

WASHINGTON

R.A.I.N. Rape Abuse and Incest National Abuse Help Hotline

PHONE: 1-800-656-HOPE or 1-800-656-4673

20000 L Street NW, Suite 406

WASHINGTON, DC 20036

WEB: <http://www.rainn.org/>

SERVICES: Instantaneously connects callers to the nearest rape crisis center, providing counseling and support.

FAX: 202-544-3556

LANGUAGES: English

NATIONAL SUICIDE HOTLINE

WASHINGTON

PHONE: 1-800-784-2433 or 1-877-968-8454 (Teens)

Kristen Brooks Hope Center, 615 7th Street

WASHINGTON, DC 20002

WEB: <http://www.hopeline.com/>

SERVICES: Trained volunteers and professional counselors are there to listen. You are told, "Please hold" but are then given an immediate connection.

HOURS: 24/7

FEES: NONE

LANGUAGES: English, Spanish

NATIONAL SUICIDE HOTLINE (HISPANIC)

Suicide Intervention and Prevention

PHONE: 1-888-628-9454

HOURS: 24/7

LANGUAGES: Spanish

NATIONAL SUICIDE PREVENTION LIFELINE

Suicide Issues

PHONE: 1-800-273-8255

SERVICES: Will route caller to nearest crises center nearest to caller's base.

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

PARENT HELPLINE

Abuse of any Nature

PHONE: 1-800-352-5683

SERVICES: Abuse, whether adult, child or domestic

FEES: None

LANGUAGES: English, Spanish

PREGNANCY ASSISTANCE OF BETHANY CHRISTIAN SERVICES

Pregnancy Which Is Unexpected

PHONE: 1-800-238-4269

WEB: <http://www.bethany.org/>

HOURS: 24/7

FEES: Non-profit

Lake County Community Resource Guide

HOTLINES

PREGNANCY HELPLINE

IRVING

Crisis Helpline

PHONE: 1-800-672-2296

American Pregnancy Association, 1425 Greenway Drive, Suite 440
IRVING, TX 75038

WEB: <http://www.americanpregnancy.org/>

SERVICES: Crisis pregnancy hotline.

FAX: 972-550-0800

HOURS: 24/7

LANGUAGES: English

RAPHA

Christ-Centered Counseling.

PHONE: 1-800-383-HOPE

WEB: <http://www.rapha.info/>

FEES: Vary

LANGUAGES: English

SAVE-A-FRIEND HOTLINE

PHONE: 1-877-737-4363

SERVICES: To discuss concerns about any relationship problems from simple to serious.

SEXUAL ASSAULT HOTLINE IN LAKE COUNTY

LEESBURG

Haven

PHONE: 352-787-1379

2600 South Street Administrative Office

LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SEXUAL ASSAULT RESPONSE TEAM

Sexual Assault

PHONE: 1-800-940-7273 or 1-386-258-7273

FL

LANGUAGES: English

SUICIDE HOTLINE

Suicide/Crises Hotline

PHONE: 1-800-999-9999

WEB: <http://www.covenanthouse.org/>

SERVICES: Will service any crises call.

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

HOTLINES

THE CONNECTION HELPLINE

Caring, Comforting and Connecting to Resources Call Line

PHONE: 1-800-351-8082 OR 352-483-2800

FL

WEB: <http://www.connectionhelpline.org/>

SERVICES: Service is not 24/7. This is a helpline that serves to encourage those who are experiencing stressful or critical situations - no problem is too big or too small. Directory for many local resources in and around Lake County.

AGE GROUPS: All

AGENCY NEEDS: More trained volunteers. People who can man hours between 10pm and 1pm.

Contributions. New phone system.

HOURS: Daily: 1:00 - 10:00 pm

FEES: None

LANGUAGES: English

VETERANS SUICIDE PREVENTION HOTLINE

PHONE: 1-800-273-8255 (TALK)

FL

LANGUAGES: English

Lake County Community Resource Guide

HOUSING

AFFORDABLE HOUSING

TAVARES

Housing and Repair

PHONE: 352-742-6530

1300 Duncan Drive Building E (Highway 19 S)

TAVARES, FL 32778

SERVICES: Financial assistance for home repair (low income citizens).

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

AFFORDABLE HOUSING BY LAKE, INC.

EUSTIS

Down Payment Assistance

PHONE: 352-357-8750

710 S. Bay Street (in the Habitat Building)

EUSTIS, FL 32726

SERVICES: Based on client's income level. Client must call to schedule attendance at a seminar before any other action can be taken.

HOURS: M-F: 9:00 am - 4:00 pm

FEES: None

LANGUAGES: English

ALIANZA FOR FAIR HOUSING

ORLANDO

Equal Opportunity in Housing

PHONE: 407-841-7777

1036 West Amelia Street

ORLANDO, FL 32805

SERVICES: Legal assistance for those experiencing housing discrimination in Lake County.

EMAIL: <mailto:alianzafairhousing@clsmf.org>

FAX: 407-246-1661

LANGUAGES: English

EUSTIS HOUSING AUTHORITY

EUSTIS

Housing

PHONE: 352-357-4851

1000 Wall Street Unit 60

EUSTIS, FL 32726

SERVICES: Housing provided for low-income and migrant workers in Eustis.

EMAIL: <mailto:eustishousing@comcast.net>

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

HOUSING

FAITH NEIGHBORHOOD CENTER

CLERMONT

PHONE: 352-429-1200

POB 12075

CLERMONT, FL 34712-0075

SERVICES: Serves South end of Lake County only. Housing assistance referrals. Prescription medication assistance. Rent. Mortgage and utilities assistance as funds are available.

CONTACT: JERRY COLYER, Executive Director 352-314-5969

HOURS: M,Tu, W, F: 9 am - noon; Th: 1:00 pm - 4:00 pm

FEES: None

LANGUAGES: English

H.U.D.

Fair-Housing Hotline

PHONE: 1-800-669-9777

WEB: <http://www.hud.gov/offices/fheo>

EMAIL: <mailto:fheowebmaster@hud.com>

LANGUAGES: English

JIREH CONSULTING SERVICES, INC.

EUSTIS

Housing Problems and Wholistic Counseling

PHONE: 352-589-0600

POB 1288

EUSTIS, FL 32727-1288

SERVICES: Housing counseling. Credit or creditor negotiations. Liaison for foreclosure and real estate proceedings. Provide lenders for financing and etc. Personal counseling for mind, body and soul.

AGE GROUPS: Teens to adult

CONTACT: Dr. THELMA HAYES WOODEN

EMAIL: <mailto:thelmawooden@aol.com>

AGENCY NEEDS: Financial

HOURS: As needed

REQUIREMENTS: Picture ID. Permanent alien card. SS card. etc.

LANGUAGES: English

LAKE COMMUNITY ACTION AGENCY

LEESBURG

PHONE: 352-787-1156

1010 E. North Avenue

LEESBURG, FL 34748

WEB: <http://www.lakecaa.org/>

SERVICES: A program addressing the barriers of low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Programs in 'Shape Down' from the Vitamin Settlement Grant. Parent support group. Substance abuse prevention-intervention. Basic computer seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication and other life skills.

AGE GROUPS: All

EMAIL: <mailto:timb@lakecaa.org>

FAX: 352-483-2290

AGENCY NEEDS: Volunteers.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security numbers for all household residents.

LANGUAGES: English

Lake County Community Resource Guide

HOUSING

LAKE COMMUNITY ACTION AGENCY

EUSTIS

PHONE: 352-357-5550

501 N. Bay Street

EUSTIS, FL 32726

WEB: <http://www.lakecaa.org/>

SERVICES: Self-sufficiency program addressing barriers with low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Appointments are made to assess needs and, if approved, a qualified contractor does the work at no cost to the applicant.

"Shape Down" program from the Vitamin Settlement Grant. Parent support group. Substance Abuse Prevention-Intervention. Basic Computer Seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication, Housing weatherization and Life-Skills Training.

AGE GROUPS: All

CONTACT: TIM BRIDGES, Community Services Director

EMAIL: <mailto:timb@lakecaa.org>

FAX: 352-483-2290

AGENCY NEEDS: Volunteers.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security number for all household residents.

LANGUAGES: English, Spanish upon request

LAKE COUNTY HOUSING

TAVARES

Low Cost Housing

PHONE: 352-742-6540

1300 S. Duncan Drive

TAVARES, FL 32778

WEB: <http://www.lakecountyfl.gov/>

SERVICES: Section 8 Program

FAX: 352-742-6535

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

HOUSING

LEESBURG HOUSING AND ECONOMIC DEVELOPMENT

LEESBURG

Affordable Housing - Section 8 Rental Assistance

PHONE: 352-728-9765

600 Market Street

LEESBURG, FL 34748

SERVICES: HUD certified counseling agency that offers First-Time Home Buyer Education classes, pre-purchase counseling, credit counseling and foreclosure counseling. We assist clients with obtaining down payment assistance through the Lake County SHIP program and the Florida Bond program.

AGE GROUPS: 18 and Up

CONTACT: YOLANDA PRESLEY, Housing Manager

EMAIL: <mailto:volanda.presley@leesburgflorida.gov>

FAX: 352-728-9739

AGENCY NEEDS: Sponsors for the home-buying education courses to provide refreshments and to pay for credit reports.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: \$ 18 for credit report

REQUIREMENTS: Driver License. Social Security card. Last 30 days pay stub or proof of all income. Last 6 month's bank statements. Birth certificates for all children in the household.

LANGUAGES: English

ST. VINCENT DE PAUL

EUSTIS

PHONE: 352-589-2603

234 E. Badger Avenue

EUSTIS, FL 32726

SERVICES: Financial, housing assistance.

HOURS: M-F: 10:00 am - 1:00 pm

REQUIREMENTS: Picture ID. SSN for all in household. Shut-off notice.

LANGUAGES: English

STATE HOUSE INITIATIVES PARTNERSHIP

Home Ownership Assistance

PHONE: 352-742-6532

FL

SERVICES: Assists low-income households with the down payment and closing costs. Homes purchased may be existing or new construction. The applicant must be eligible to obtain a mortgage through a participating lender.

LANGUAGES: English

Lake County Community Resource Guide

IMMEDIATE NEED

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: <http://www.advocating4kids.org/>

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23

CONTACT: LALENYA J. ROBERTSON, Founder

EMAIL: <mailto:lalenya@advocating4kids.org>

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

ARNETTE HOUSE TRANSITIONAL LIVING PROGRAM

OCALA

Delinquency Prevention Services

PHONE: 352-622-6135 or LAKE CTY: 352-326-3663

2310 N.E. 24th Street

OCALA, FL 34470

WEB: <http://www.arnettehouse.org/>

SERVICES: Immediate access to Arnette House by entering any business or public building displaying a "SAFE PLACE" symbol. Residential program for: runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids, & court ordered youth under CINS. Also a transitional living program. Living Skills Training. Educational opportunities. Substance Abuse counseling. Advocacy. Mentoring. Parenting. Anger Mgmt. Walk-in Shelter and services. ALSO MINISTER TO HIGH RISK YOUTHS.

AGE GROUPS: 10-17

CONTACT: CARL ROSS, Family Counselor Lake Cty

EMAIL: <mailto:info@arnettehouse.org>

FAX: 352-326-3208

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7

FEES: None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172

SERVICES: Protect society.

FAX: 352-742-1970

LANGUAGES: English

Lake County Community Resource Guide

IMMEDIATE NEED

CLERMONT POLICE DEPARTMENT

CLERMONT

Police
PHONE: 352-394-5588
CLERMONT, FL
SERVICES: Public protection.
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

EUSTIS POLICE DEPARTMENT

EUSTIS

Administrative Office
PHONE: 352-483-5400
51 E. Norton Avenue
EUSTIS, FL 32726
SERVICES: Public protection.
AGE GROUPS: All
HOURS: M - F: 8:00 am - 5:00 pm
FEES: None
LANGUAGES: English

FLORIDA HIGHWAY PATROL

FRUITLAND PARK

PHONE: 352-360-6511
POB 37
FRUITLAND PARK, FL 34731-0037
FAX: 352-360-6515
FEES: None
LANGUAGES: English

FRUITLAND PARK POLICE

Police
PHONE: 352-360-6655
FL
SERVICES: Public safety.
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

GROVELAND POLICE

GROVELAND

Police
PHONE: 352-429-4166
GROVELAND, FL
SERVICES: Public protection
AGE GROUPS: All
HOURS: 24/7
FEES: None
LANGUAGES: English

Lake County Community Resource Guide

IMMEDIATE NEED

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 **HOTLINE:** 352-787-1379

2600 South Street

LEESBURG, FL 34748

WEB: <http://www.havenlakesumter.org/>

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Transitional living. Confidential counseling for males who have been victims, as well as women. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also have Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: <mailto:ksmallridge@hotmail.com>

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

LADY LAKE POLICE

Police

PHONE: 352-751-1565

FL

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

IMMEDIATE NEED

LAKE AND SUMTER EMERGENCY RECOVERY (LASER)

MOUNT DORA

Long-Term Recovery from Disaster

PHONE: 352-483-1029

4900 North Highway 19A

MOUNT DORA, FL 32757

WEB: <http://www.laserfl.com/>

SERVICES: Addresses the long-term recovery needs of victims of designated disasters in Lake and Sumter Counties: case management; coordinates agencies and churches who volunteer so services and donations are not duplicated; and serves as a resource and education organization for long-term recovery efforts.

AGE GROUPS: All

CONTACT: BRANDI HUNT, Senior Coordinator

EMAIL: <mailto:laser@laserfl.com>

FAX: 352-483-1270

AGENCY NEEDS: Volunteers: answering phones and projects (computer skills helpful); accounting/bookkeeping; case managers; organizations can volunteer for cleaning up debris to rebuilding a home.

HOURS: M-Th: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Must be a victim of a designated disaster within Lake or Sumter Counties

LANGUAGES: English

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement

PHONE: 352-343-9500

360 W. Ruby Street

TAVARES, FL 32778-3877

WEB: <http://www.lcso.org/>

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101 Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All

FAX: (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7

FEES: None

LANGUAGES: English

LEESBURG POLICE DEPARTMENT

LEESBURG

PHONE: 352-787-2121

115 East Magnolia Street

LEESBURG, FL 34748

SERVICES: Law enforcement.

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

IMMEDIATE NEED

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111

MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

MOUNT DORA POLICE

MOUNT DORA

Police

PHONE: 352-735-7130

1300 N. Donnelly Street

MOUNT DORA, FL 32757

SERVICES: Public protection.

FEES: None

LANGUAGES: English

TAVARES POLICE

TAVARES

Police

PHONE: 352-742-6300

TAVARES, FL 32778

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

Community Disturbance or Crime

PHONE: 352-753-0550

THE VILLAGES, FL

HOURS: 24/7

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383

THE VILLAGES, FL

SERVICES: Public protection.

LANGUAGES: English

UMATILLA POLICE

UMATILLA

Police

PHONE: 352-669-3561

UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

INSURANCE

ACCESS FLORIDA

PHONE: 1-866-76ACCES (1-866-762-2237)

FL

WEB: <http://www.dcf.state.fl.us/ess/index.shtml>

SERVICES: Apply for food stamps, Medicaid, and temporary cash assistance.

LANGUAGES: English

CITIZEN'S INSURANCE AGENCY

Homeowners Insurance Helpline

PHONE: 1-866-240-9353

FL

SERVICES: Florida state government agency assisting homeowners who are faced with extenuating issues to acquire insurance.

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA KID CARE

State Program for Uninsured Children

PHONE: 1-888-540-5437 TTY 1-877-316-8748

FL

WEB: <http://www.floridakidcare.org/>

SERVICES: Eligibility based on child's age and family income.

AGE GROUPS: Under age 19

FEES: Vary

REQUIREMENTS: Call for information.

LANGUAGES: English, Spanish

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

Lake County Community Resource Guide

JUVENILE JUSTICE

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: <http://www.advocating4kids.org/>

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23

CONTACT: LALENYA J. ROBERTSON, Founder

EMAIL: <mailto:lalenya@advocating4kids.org>

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

ARNETTE HOUSE TRANSITIONAL LIVING PROGRAM

OCALA

Delinquency Prevention Services

PHONE: 352-622-6135 or LAKE CTY: 352-326-3663

2310 N.E. 24th Street

OCALA, FL 34470

WEB: <http://www.arnettehouse.org/>

SERVICES: Immediate access to Arnette House by entering any business or public building displaying a "SAFE PLACE" symbol. Residential program for: runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids, & court ordered youth under CINS. Also a transitional living program. Living Skills Training. Educational opportunities. Substance Abuse counseling. Advocacy. Mentoring. Parenting. Anger Mgmt. Walk-in Shelter and services. ALSO MINISTER TO HIGH RISK YOUTHS.

AGE GROUPS: 10-17

CONTACT: CARL ROSS, Family Counselor Lake Cty

EMAIL: <mailto:info@arnettehouse.org>

FAX: 352-326-3208

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7

FEES: None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

Lake County Community Resource Guide

JUVENILE JUSTICE

COURT EDUCATIONAL PROGRAMS

TAVARES

Anger Management

PHONE: 352-343-9399

1179 E. Alfred Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: Offer 4,8,10, and 12-hour anger management programs on Tuesday evenings.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00pm

FEES: \$10 per hour

REQUIREMENTS: Program can be done voluntarily or court ordered.

LANGUAGES: English

DEPARTMENT OF JUVENILE JUSTICE--5TH JUDICIAL CIRCUIT

PHONE: 352-732-1279

FL

CONTACT: JEFF SHEALY, 5th Circuit Chief Probation Officer

EMAIL: <mailto:jeff.shealy@djj.state.fl.us>

LANGUAGES: English

DJJ IN LAKE COUNTY: NORTHERN UNIT # 302

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377

2739 West Old Highway 441

MOUNT DORA, FL 32757

SERVICES: Service to the north part of the county (Tavares north to Altoona SR. 40. Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the north part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: KIMBERLY DIXON, Juvenile Probation Officer Supervisor

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

Lake County Community Resource Guide

JUVENILE JUSTICE

DJJ IN LAKE COUNTY: SOUTHERN UNIT # 301

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377

2739 West Old Highway 441

MOUNT DORA, FL 32757

SERVICES: Service to the south part of the county (Tavares south to Clermont SR. 192). Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Specialized Sex Offender cases (supervision as well as Intake throughout the county). Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the south part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: ADRIAN MATHENA, Juvenile Probation Officer Supervisor

EMAIL: <mailto:Adrian.mathena@djj.state.fl.us>

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

ECKERD YOUTH ALTERNATIVE

OCALA

Conditional Release

PHONE: 352-516-2561

2403 S.E. 17th Street Suite 101

OCALA, FL

WEB: <http://www.eckerd.org/>

FAX: 352-360-0919

LANGUAGES: English

ECKERD YOUTH ALTERNATIVES-EYA

PHONE: 1-800-914-3937

FL

WEB: <http://www.eckerd.org/>

SERVICES: At-risk boys and girls-those who exhibit emotional and behavioral problems at home, at school and in the community. Re-entry services to youth and families following residential treatment.

HOURS: M-F: 8:00 am - 6:00 pm

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

LEESBURG

PHONE: 352-728-6366

200 N. Lone Oak. Drive

LEESBURG, FL 34748

SERVICES: Provides a work site for juveniles who have community service hours to complete. Some juveniles-age 18 and over- are also allowed to work on homes being built. Those less than 18 years of age may also build homes if their parents are with them.

CONTACT: CINDY NIELSEN

LANGUAGES: English

Lake County Community Resource Guide

JUVENILE JUSTICE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400

215 N. 3rd Street

LEESBURG, FL 34748

WEB: <http://www.lsbcb.net/>

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director

EMAIL: <mailto:svangelder@lsbc.net>

HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

MARION REGIONAL JUVENILE DETENTION CENTER

OCALA

PHONE: 352-732-1450/1727

OCALA, FL

SERVICES: Provides housing for youth in need of detention pending court action for Lake County.

LANGUAGES: English

NATIONAL CRIMINAL JUSTICE REFERENCE SERVICE

Information Service

PHONE: 1-800-851-3420

WEB: <http://www.ncjrs.org/>

SERVICES: Contact for Bureau of Justice Assistance, Bureau of Justice Statistics, National Institute of Justice, Office of Juvenile Justice and Delinquency Prevention, Office of National Drug Control Policy and Office of Victims of Crime.

LANGUAGES: English

TEEN COURT

TAVARES

Justice for Teens

PHONE: 352-742-6511/6510

315 W. Main Street

TAVARES, FL 32778

SERVICES: First time offenders are given a 2nd chance but are held accountable for their actions. They stand before a jury of their peers. Teens act as attorneys, bailiffs, clerks and jury. The judge is the only adult.

AGE GROUPS: 13 - 17

CONTACT: STEPHANIE GLASS

EMAIL: <mailto:sglass@co.lake.fl.us>

LANGUAGES: English

Lake County Community Resource Guide

LANGUAGES

COOPER MEMORIAL LIBRARY

CLERMONT

English as a Second Language

PHONE: 352-394-4265

821 W. Minneola Avenue

CLERMONT, FL 34711

SERVICES: ESL: Teaching English to non-natives

AGE GROUPS: Adults

CONTACT: ESTHER

EMAIL: <mailto:ecatino@lakeline.lib.fl.us>

HOURS: Call for times.

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

LAW ENFORCEMENT

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172

SERVICES: Protect society.

FAX: 352-742-1970

LANGUAGES: English

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588

CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

EUSTIS POLICE DEPARTMENT

EUSTIS

Administrative Office

PHONE: 352-483-5400

51 E. Norton Avenue

EUSTIS, FL 32726

SERVICES: Public protection.

AGE GROUPS: All

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

GROVELAND POLICE

GROVELAND

Police

PHONE: 352-429-4166

GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

LAW ENFORCEMENT

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

LADY LAKE POLICE

Police

PHONE: 352-751-1565

FL

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

LEESBURG POLICE DEPARTMENT

LEESBURG

PHONE: 352-787-2121

115 East Magnolia Street

LEESBURG, FL 34748

SERVICES: Law enforcement.

HOURS: 24/7

LANGUAGES: English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111

MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

MOUNT DORA POLICE

MOUNT DORA

Police

PHONE: 352-735-7130

1300 N. Donnelly Street

MOUNT DORA, FL 32757

SERVICES: Public protection.

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

LAW ENFORCEMENT

SEX OFFENDER INFORMATION

Hotline

PHONE: 1-888-357-7332

FL

SERVICES: Information on known sex offenders.

LANGUAGES: English

TAVARES POLICE

TAVARES

Police

PHONE: 352-742-6300

TAVARES, FL 32778

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383

THE VILLAGES, FL

SERVICES: Public protection.

LANGUAGES: English

UMATILLA POLICE

UMATILLA

Police

PHONE: 352-669-3561

UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

AARP LEGAL SERVICES NETWORK

PHONE: 1-866-330-0753

WEB: <http://www.aarplsnyge.com/>

SERVICES: LSN attorneys offer benefits to AARP members: free initial consultation up to 30 minutes in person or over the phone; simple wills (single person\$75 or couple with similar distribution plans\$100); and Power of Attorney (35 each document per person). 20% off usual hourly rates for all other legal services.

HOURS: M-F: 8:00 am - 10:00 pm

FEES: Requires AARP Membership

LANGUAGES: English, Spanish

ACES CHILD SUPPORT

Association for Children for the Enforcement of Support

PHONE: 1-800-738-2237 OR 1-888-310-2237

WEB: <http://www.childsupport-aces.org/>

SERVICES: Locates absent parents. Refers callers to local contacts. Free information booklet on Child Support available. Also contact 407-246-1831 to locate absent parents.

HOURS: M-F: 9:00 am - 5:00 pm

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: <http://www.advocating4kids.org/>

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23

CONTACT: LALENYA J. ROBERTSON, Founder

EMAIL: <mailto:lalenya@advocating4kids.org>

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

CASA

Court Appointed Special Advocates for Children

PHONE: Website

WEB: <http://www.nationalcasa.org/>

SERVICES: See also the Guardian Ad Litem Program in Ocala, Florida.

LANGUAGES: English

CHILD SUPPORT ENFORCEMENT

PHONE: 1-800-622-5437

FL

WEB: <http://www.myflorida.com/dor>

HOURS: M-F: 7:00 am -7:00 pm

LANGUAGES: English, Spanish

Lake County Community Resource Guide

LEGAL ISSUES

COMMUNITY LEGAL ADVICE HELPLINE

TAVARES

Legal Issues

PHONE: 1-800-984-2915-First Time Callers (352-343-0815)

226 W. Main Street

TAVARES, FL 32778

SERVICES: Legal counseling & representation for those meeting eligibility guidelines. Employment Law Program for Low Wage and Immigrant Workers. Unemployment Compensation: Know your Rights. Legal Helpline 352-343-6351

HOURS: M-F: 8:30 am - 4:15 pm

LANGUAGES: English, Spanish

COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC.

TAVARES

PHONE: 352-343-0815 Helpline: 352-343-6351

226 W. Main Street

TAVARES, FL 32778

WEB: <http://www.clsmf.org/>

SERVICES: A broad range of legal assistance is provided.

FAX: 352-343-8853

REQUIREMENTS: Income information.

LANGUAGES: English

COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC.

DAYTONA BEACH

Civil Legal Issues

PHONE: 1-800-363-2357 OR 386-255-6573

128-A Orange Avenue Suite 100

DAYTONA BEACH, FL 32114

WEB: <http://www.clsmf.org/>

SERVICES: Civil issues only (i.e. housing, family, education, consumer, health). Legal advice, advocacy, assistance and representation.

CONTACT: TYRA PETERS, Public Relations Manager

EMAIL: <mailto:tyrap@clsmf.org>

AGENCY NEEDS: Volunteers & Interns

FEES: None

LANGUAGES: English, Spanish

COURT EDUCATIONAL PROGRAMS

TAVARES

Anger Management

PHONE: 352-343-9399

1179 E. Alfred Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: Offer 4,8,10, and 12-hour anger management programs on Tuesday evenings.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00pm

FEES: \$10 per hour

REQUIREMENTS: Program can be done voluntarily or court ordered.

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

COURT EDUCATIONAL PROGRAMS

TAVARES

Divorce and Its Impact on Children Program

PHONE: 352-343-9399

220 E. Main Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: A court-ordered program for anyone going through divorce and/or custody hearings.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm

FEES: \$40.00

REQUIREMENTS: ID

LANGUAGES: English

COURT EDUCATIONAL PROGRAMS

TAVARES

Shoplifting Awareness Program

PHONE: 352-343-9399

220 E. Main Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: A court-ordered program for shoplifters.

AGE GROUPS: Teens & Adults

CONTACT: Rebecca Herbst-Director

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00.

FEES: \$50.00

REQUIREMENTS: Court Order

LANGUAGES: English

DEPARTMENT OF JUVENILE JUSTICE--5TH JUDICIAL CIRCUIT

PHONE: 352-732-1279

FL

CONTACT: JEFF SHEALY, 5th Circuit Chief Probation Officer

EMAIL: <mailto:jeff.shealy@djj.state.fl.us>

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

DJJ IN LAKE COUNTY: NORTHERN UNIT # 302

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377

2739 West Old Highway 441

MOUNT DORA, FL 32757

SERVICES: Service to the north part of the county (Tavares north to Altoona SR. 40). Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the north part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: KIMBERLY DIXON, Juvenile Probation Officer Supervisor

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

DJJ IN LAKE COUNTY: SOUTHERN UNIT # 301

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377

2739 West Old Highway 441

MOUNT DORA, FL 32757

SERVICES: Service to the south part of the county (Tavares south to Clermont SR. 192). Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Specialized Sex Offender cases (supervision as well as Intake throughout the county). Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the south part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: ADRIAN MATHENA, Juvenile Probation Officer Supervisor

EMAIL: <mailto:Adrian.mathena@djj.state.fl.us>

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

FEDERAL TRADE COMMISSION

Consumer Response Center

PHONE: 1-877-382-4357

WEB: <http://www.ftc.gov/>

SERVICES: Consumer complaint and information center.

Lake County Community Resource Guide

LEGAL ISSUES

FIFTH CIRCUIT GUARDIAN AD LITEM PROGRAM

TAVARES

Guardian Ad Litem

PHONE: 352-742-6398

221 N. Joanna Avenue

TAVARES, FL 32778

WEB: <http://guardianadlitem.org/>

SERVICES: Appointed to assist with the educational, medical and psychological needs of children in dependency/adoption cases while they are in the custody/care of the state.

AGE GROUPS: 0-18

CONTACT: NANCY RUSK, Office Manager

EMAIL: <mailto:Nancy.Rusk@gal.fl.gov>

FAX: 352-742-6128

AGENCY NEEDS: Volunteers. Christmas gifts for children.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Appointed by Dependency Court.

LANGUAGES: English

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Restaurant Complaints

PHONE: 1-850-487-1395 Press '3' then '3' again.

FL

WEB: <http://www.myfloridalicense.com/>

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA STATEWIDE ADVOCACY COUNCIL

ORLANDO

PHONE: 1-800-342-0825 or 407-245-0965

400 West Robinson Street, Suite N-301

ORLANDO, FL 32801

WEB: <http://www.floridasac.org/>

SERVICES: Mandated agency in Governor's office focused on protecting and advocating for better quality of life for individuals from four agencies: DCF, Elder Affairs, Disabilities, etc. Reviews cases so that needs are properly met. Evaluates community agencies' performance. Howard Moon (352-427-5935) provides assistance to those in Lake County.

AGE GROUPS: All

CONTACT: SAMANTHA LARSEN, Central Region Manager

EMAIL: <mailto:samantha.larsen@myflorida.gov>

FAX: 407-245-0970

LANGUAGES: English

FLORIDA'S LONG-TERM CARE OMBUDSMAN PROGRAM

PHONE: 1-888-831-0404 (Confidential Line)

FL

WEB: <http://www.ombudsman.myflorida.com/>

SERVICES: Addresses complaints and advocates for improvements in nursing homes, assisted-living facilities and adult-care homes.

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

GUARDIAN AD LITEM PROGRAM OF LAKE COUNTY

TAVARES

PHONE: 352-343-2736

POB 7800

TAVARES, FL 32778

WEB: <http://www.advocating4kids.org/>

SERVICES: Advocates on behalf of abused and neglected children who are removed by the state and in dependency proceedings.

AGE GROUPS: Birth to 18

CONTACT: CONNIE McMASTER, Case Coordinator

EMAIL: <mailto:connie.mcmaster@gal.fl.gov>

FAX: 352-343-0257

AGENCY NEEDS: Volunteers

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Assigned by the court.

LANGUAGES: English, Spanish

LAKE COUNTY CLERK OF COURTS

TAVARES

Public Protection

PHONE: 352-742-4319

550 West Main Street (POB 7800)

TAVARES, FL 32778-7800

WEB: <http://www.lakecountyclerk.org/>

SERVICES: Assists the public in filing an Injunction for Protection. Call for documentation needed.

AGE GROUPS: All

CONTACT: KATHY L. CLEMENTS, Senior Injunction Clerk

EMAIL: <mailto:kclements@lakecountyclerk.org>

HOURS: M-F: 8:30 am - 5:00 pm. Emergencies: 24/7

FEES: None

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT - VITAL STATISTICSCLERMONT

Birth and Death Certificates

PHONE: 352-394-4399 ext. 113

835 7th Street Building B Suite 4

CLERMONT, FL 34711

SERVICES: Birth and Death Certificates

HOURS: M-F: 8:00 am - 12:00 pm and 1:00-4:00 pm.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT- EUSTIS - VITAL STATISTICS

EUSTIS

Birth & Death Certificates

PHONE: 352-483-7925

16140 U.S. Highway 441

EUSTIS, FL 32726

SERVICES: Birth and Death Certificates.

HOURS: M-F: 8:00 am - 4:00 pm

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

LAKE COUNTY PROBATION SERVICES DIVISION

TAVARES

Recidivism Reduction

PHONE: 352-742-6560

POB 7800 (1300 S. Duncan Drive Building E)

TAVARES, FL 32778-7800

WEB: <http://www.lakegovernment.com/>

SERVICES: Protection and support given to crime victims by the court ordering offenders to supervised Probation, Pre-trial Intervention and Electronic Monitoring programs as an alternative to incarceration. A TEEN COURT provides diversion services for juvenile offenders. A crime-free life style is promoted by requiring offenders to work or attend school, perform community service, make restitution, attend counseling and remain substance free as appropriate.

AGE GROUPS: 9 and up

CONTACT: TONY DEATON, Probation Division Director

EMAIL: <mailto:tdeaton@lakecountyfl.gov>

HOURS: M-F: 8:00 am - 5:00 pm and by appointment

FEES: Varies

LANGUAGES: English, Spanish

NATIONAL CENTER FOR VICTIMS OF CRIME

WASHINGTON

Helpline

PHONE: 1-800-394-2255 or 1-800-FYI-CALL

2000 M Street NW, Suite 480

WASHINGTON, DC 20036

WEB: <http://www.ncvc.org/>

SERVICES: Offers crime victims, victim service providers, criminal justice officials, attorneys and concerned individuals practical information on the most appropriate local services for victims of crime. Refers callers to an array of critical services.

FAX: 202-467-8701

HOURS: M-F: 8:30 am - 8:30 pm

FEES: None

LANGUAGES: English, Spanish

NATIONAL CRIMINAL JUSTICE REFERENCE SERVICE

Information Service

PHONE: 1-800-851-3420

WEB: <http://www.ncjrs.org/>

SERVICES: Contact for Bureau of Justice Assistance, Bureau of Justice Statistics, National Institute of Justice, Office of Juvenile Justice and Delinquency Prevention, Office of National Drug Control Policy and Office of Victims of Crime.

LANGUAGES: English

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

Lake County Community Resource Guide

LEGAL ISSUES

SPEAKOUT HOTLINE FOR YOUTH

ORLANDO

PHONE: 1-800-226-7733

100 S. Hughey Avenue

ORLANDO, FL 32891

WEB: <http://www.speakouthotline.org/>

SERVICES: Serves Lake County. Youths positively affect their school and community by anonymously reporting criminal activity. No voice recorder or caller ID is ever used.

AGE GROUPS: All youth

CONTACT: ELIZABETH RANDALL, Hotline Coordinator

EMAIL: <mailto:lrandall@crimeline.org>

FAX: 407-423-7881

AGENCY NEEDS: Speaking engagements.

HOURS: 24/7

LANGUAGES: English, Spanish

STATE ATTORNEY'S OFFICE/ 5TH JUDICIAL CIRCUIT

TAVARES

PHONE: 352-742-4236

550 W. Main Street

TAVARES, FL 32778

CONTACT: BRAD KING, State Attorney

FAX: 352-742-4269

LANGUAGES: English

TEEN COURT

TAVARES

Justice for Teens

PHONE: 352-742-6511/6510

315 W. Main Street

TAVARES, FL 32778

SERVICES: First time offenders are given a 2nd chance but are held accountable for their actions. They stand before a jury of their peers. Teens act as attorneys, bailiffs, clerks and jury. The judge is the only adult.

AGE GROUPS: 13 - 17

CONTACT: STEPHANIE GLASS

EMAIL: <mailto:sglass@co.lake.fl.us>

LANGUAGES: English

VICTIMS OF CRIME ADVOCATE

LADY LAKE

PHONE: 352-751-1569

423 Fennell Boulevard

LADY LAKE, FL 32159

SERVICES: Serving Lake County. Located @ Lady Lake Police Dept.

AGE GROUPS: All

CONTACT: A. HILL, Victim Resource Advocate

EMAIL: <mailto:ahills@ladylakepd.org>

HOURS: M-F: 8:00 am - 4:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

LEGAL ISSUES

WESTERN JUDICIAL SERVICES

TAVARES

Classes

PHONE: 352-742-9317

544 S. Duncan Dr.

Tavares, FL 32778

WEB: <http://wjstavares.com/>

SERVICES: Anger management, Anti-theft and Life skills classes.

FEES: \$10 per hour

LANGUAGES: English

Lake County Community Resource Guide

LICENSES

AUTO TAG AND TITLE

LEESBURG

PHONE: 352-343-9602
1340 Citizen's Boulevard
LEESBURG, FL 34748
LANGUAGES: English

BUSINESS AND OCCUPATIONAL LICENSES

LEESBURG

PHONE: 352-343-9622
LEESBURG, FL 34748
SERVICES: Business and Occupational licenses.
HOURS: M - F: 8:30 am - 5:00 pm
LANGUAGES: English

DRIVERS LICENSES

LADY LAKE

PHONE: 352-750-0379
305 Skyline Drive
LADY LAKE, FL 32159
SERVICES: Also in Tavares: 352-742-6167 and Clermont: 352-243-0354
HOURS: M - F: 8:00 am - 5:00 pm
LANGUAGES: English

LAKE COUNTY CLERK OF COURTS

TAVARES

Marriage Licenses
PHONE: 352-253-2650
122 E. Main Street
TAVARES, FL 32778
SERVICES: Marriage license offices also in Clermont and Lady Lake.
LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT - VITAL STATISTICS

CLERMONT

Birth and Death Certificates
PHONE: 352-394-4399 ext. 113
835 7th Street Building B Suite 4
CLERMONT, FL 34711
SERVICES: Birth and Death Certificates
HOURS: M-F: 8:00 am - 12:00 pm and 1:00-4:00 pm.
LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT- EUSTIS - VITAL STATISTICS

EUSTIS

Birth & Death Certificates
PHONE: 352-483-7925
16140 U.S. Highway 441
EUSTIS, FL 32726
SERVICES: Birth and Death Certificates.
HOURS: M-F: 8:00 am - 4:00 pm
LANGUAGES: English

Lake County Community Resource Guide

LICENSES

OFFICE OF TAX COLLECTOR

LEESBURG

Hunting and Fishing Licenses

PHONE: 352-343-9622

LEESBURG, FL 34748

SERVICES: Hunting & fishing licenses.

LANGUAGES: English

PASSPORTS LICENSE

LEESBURG

PHONE: 352-253-2650

LEESBURG, FL 34748

LANGUAGES: English

Lake County Community Resource Guide

MEDICAL TREATMENT & SUPPLIES

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489

1210 West Main Street

LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: <mailto:thalsey@fbcleesburg.org>

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank statements. Photo ID.

LANGUAGES: English

EXPRESS CARE OF LAKE COUNTY

TAVARES

Primary Care

PHONE: 352-742-1500

2020 Nightingale Lane

TAVARES, FL 32778

WEB: <http://www.expresscarelakecounty.com/>

SERVICES: Regular doctors office. Walk-in services. No psychological treatment or rape.

CONTACT: DR. SANTI

HOURS: M-F: Call before coming.

FEES: Vary

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN COMMUNITY PRIMARY HEALTH CLINICEUSTIS

Free Clinic

PHONE: 352-589-2501

2300 Kurt Street

EUSTIS, FL 32726

SERVICES: Free for those who can't afford health care or have no insurance.

AGE GROUPS: 18-65

CONTACT: MELISSA SIMMES, Coordinator

EMAIL: <mailto:melissasimmes@ahss.org>

FAX: 352-589-4041

HOURS: M, W: 8:30 am - 4:00 pm; Tu-Th: 8:30 am - 6:00 pm; F: 8:30 am - Noon

FEES: None

REQUIREMENTS: North-East Lake County resident. No insurance. Meet Federal Poverty Guidelines.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

MEDICAL TREATMENT & SUPPLIES

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunizations

PHONE: 352-357-1668

4 Eustis Street

EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500

249 E. Collins Street

UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English, Spanish

LEESBURG COMMUNITY HEALTH CENTER

LEESBURG

PHONE: 352-360-0490

225 N. 1st Street

LEESBURG, FL 34748

SERVICES: Pediatrics. OB/GYN. Internal Medicine and Family Practice.

HOURS: Phone is answered 24/7

LANGUAGES: English

LEESBURG WOMEN'S HEALTH CARE

LEESBURG

Health Care for Women

PHONE: 352-360-0490

225 N. 1st Street

LEESBURG, FL 34748

LANGUAGES: English, Spanish, French, Creole

MID-FLORIDA MEDICAL

LEESBURG

PHONE: 352-728-1524

32641 Radio Road

LEESBURG, FL 34788

WEB: <http://www.midfloridamedical.com/>

SERVICES: Medical equipment & supplies; wound care beds, etc. Medical equipment is only provided to patients once every 5 years.

AGE GROUPS: All

CONTACT: ALICIA WEATHRINGTON

EMAIL: <mailto:abroadwaymfm@yahoo.com>

FAX: 352-728-5142

HOURS: M-F: 9:00 am - 5:00 pm -- Emergency 24 hour service

FEES: Medicare/Medicaid/ Private Insurance

LANGUAGES: English, Spanish

Lake County Community Resource Guide

MEDICAL TREATMENT & SUPPLIES

NEW AIR HOME CARE

EUSTIS

Respiratory Needs

PHONE: 352-589-6247 Toll Free: 1-866-563-9247

15519 U.S. Highway 441 Suite 203 Building B

EUSTIS, FL 32726

SERVICES: Oxygen supplies and respiratory equipment.

AGE GROUPS: Adults

HOURS: M-F: 9:00 am - 5:00 pm (On Call 24-7)

FEES: Insurance & Medicare

LANGUAGES: English, Spanish available

TEN BROECK OCALA

OCALA

Psychiatric Hospital

PHONE: 352-671-3130

3130 SW 27th Avenue

OCALA, FL 34474

SERVICES: Individualized treatment services for mental illness and chemical dependency. Serves the Central Florida area. Levels of care: acute, inpatient, residential, partial hospitalization, and intensive outpatient programs.

AGE GROUPS: All

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

MEDICATIONS

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489

1210 West Main Street

LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: <mailto:thalsey@fbcleesburg.org>

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank statements. Photo ID.

LANGUAGES: English

FAITH NEIGHBORHOOD CENTER

CLERMONT

PHONE: 352-429-1200

POB 12075

CLERMONT, FL 34712-0075

SERVICES: Serves South end of Lake County only. Housing assistance referrals. Prescription medication assistance. Rent. Mortgage and utilities assistance as funds are available.

CONTACT: JERRY COLYER, Executive Director 352-314-5969

HOURS: M,Tu, W, F: 9 am - noon; Th: 1:00 pm - 4:00 pm

FEES: None

LANGUAGES: English

FOOD BANK

LEESBURG

Food and Medications

PHONE: 352-326-5463

1305 Sunshine Avenue

LEESBURG, FL 34748

HOURS: M-F: 10:00 am - 1:00 pm

REQUIREMENTS: Must have proof of income, rent and-or mortgage receipt, last power bill and Social Security Card.

LANGUAGES: English

Lake County Community Resource Guide

MEDICATIONS

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunizations

PHONE: 352-357-1668

4 Eustis Street

EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Community Mental Health Outpatient Centers

PHONE: (See Services)

LEESBURG, FL 34748

WEB: <http://www.lsbc.net/>

SERVICES: Outpatient mental health and medication management services provided at clinics in Leesburg (352-315-3913), The Villages (352-259-5762), Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126).

AGE GROUPS: All

CONTACT: JILL BAIRD, Senior Vice President

EMAIL: <mailto:jbaird@lsbc.net>

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Sliding scale and private insurance.

LANGUAGES: English

PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

PHONE: 1-888-477-2669

WEB: <http://www.pparx.org/>

SERVICES: Assists callers in finding ways to acquire medications. Call for information and application.

HOURS: M-F: 8:00 am - 10:00 pm

LANGUAGES: English, Spanish

WOMEN'S HEALTH AMERICA/ MADISON PHARMACY ASSOCIATES

MADISON

PHONE: 1-800-558-7046

1289 Deming Way

MADISON, WI 53717

WEB: <http://www.womenshealth.com/>

SERVICES: Providing information, programs, products and services to patients for managing hormonal changes related to PMS, perimenopause, menopause, and osteoporosis. PCAB Accredited compounding pharmacy. Extensive doctor referral list.

AGE GROUPS: Adolescent to geriatric

CONTACT: KAREN SEMRAU

EMAIL: <mailto:wha@womenshealth.com>

FAX: 888-898-7412

AGENCY NEEDS: Referrals for healthcare providers who support natural hormone therapy for female and male patients.

HOURS: M-F 8:30 am- 5:30 pm CST (24/7 voice mail on 800 line)

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

MISCELLANEOUS

CARING CANINES THERAPY DOGS

PHONE: 352-365-4948

FL

SERVICES: Caring dogs visit nursing homes, child-care centers, hospitals, libraries and senior citizen centers.

LANGUAGES: English

CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

Faith-Based Ministries Information

PHONE: Website

WEB: http://www.nationalservice.gov/pdf/faith_based_booklet.pdf

SERVICES: "National Service: A Resource for Faith-Based and Community Groups," to help faith-based organizations better understand how to access national and community service resources.

EMAIL: <mailto:fbcic@cns.gov>

LANGUAGES: English

FEDERAL GOVERNMENT INFORMATION

Citizen Information

PHONE: 1-800-333-4636

WEB: <http://www.usa.gov/>

SERVICES: Gateway to services of the Federal Government.

HOURS: M - F: 8:00 am - 8:00 pm

FEES: None

LANGUAGES: English, Spanish

FEDERAL TRADE COMMISSION

Consumer Response Center

PHONE: 1-877-382-4357

WEB: <http://www.ftc.gov/>

SERVICES: Consumer complaint and information center.

FLORIDA PREVENTION ASSOCIATION, INC.

Youth and Family Services Organization

PHONE: Website

FL

WEB: <http://www.floridapreventionassociation.org/>

SERVICES: A state agency working towards strengthening the coalition of youth and family services organizations and sharing best practices of direct service delivery.

LANGUAGES: English

Lake County Community Resource Guide

MISCELLANEOUS

MOUNT DORA HISTORICAL SOCIETY

MOUNT DORA

Mount Dora History Museum

PHONE: 352-383-0006

450 Royellou Lane

MOUNT DORA, FL 32757

SERVICES: To preserve the history of Mt. Dora.

AGE GROUPS: All

CONTACT: MARY T. PEZZO, Curator

EMAIL: <mailto:mtpezzo@embarqmail.com>

AGENCY NEEDS: Documents and members.

HOURS: Th, Sa: 1:00 - 4:00 pm

FEES: Donations accepted.

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Care Chairs

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

SERVICES: Monthly gathering of wheelchair-bound individuals work on community projects or assist individuals in South Lake County: offer the gift of time, prayer, encouragement, or anything that can be physically done to make a difference. Financial assistance is not available.

AGE GROUPS: All

CONTACT: SHARON SUTTON, Facilitator

EMAIL: <mailto:carechairs@yahoo.com>

AGENCY NEEDS: Volunteers (wheelchair mobilized)

HOURS: 4th Sa: 3:15 pm (varies)

FEES: None

REQUIREMENTS: Submit an e-mail to CareChairs that describes the type of assistance you need.

LANGUAGES: English

THE COMMUNITY FOUNDATION OF SOUTH LAKE COUNTY

CLERMONT

Annual Grant Program

PHONE: 352-394-3818

2150 Oakley Seaver Drive

CLERMONT, FL 34711

WEB: <http://www.cfslc.org/>

SERVICES: Provides support and assistance to non-profit organizations through grants and educational workshops. Scholarships also given to South Lake County High School students.

CONTACT: BRUCE GREER, Executive Director

EMAIL: <mailto:bruce@cfslc.org>

HOURS: M - F: 9:00 am - 5:00 pm

LANGUAGES: English, Spanish

Lake County Community Resource Guide

MISCELLANEOUS

VOLUNTEER LAKE

PHONE: 352-742-6590

FL

WEB: <http://www.lakecountyfl.gov/>

SERVICES: Compiles lists of volunteers who may be called upon to meet general needs of non-profit organizations. Refers volunteers to areas of service.

CONTACT: HELENA OSBORNE-PONSI, Director VolunteerLAKE

FAX: 352-742-6588

HOURS: M - Th: 7:00 am - 6:00 pm (Starting 9/2/08)

LANGUAGES: English

Lake County Community Resource Guide

PARENTING

AARP FOUNDATION GRANDPARENT INFORMATION CENTER

TALLAHASSEE

PHONE: 1-888-OUR-AARP or 1-888-687-2277 or 1-866-595-7678

200 West College Avenue, Suite 305

TALLAHASSEE, FL 32301

WEB: <http://www.aarp.org/>

SERVICES: Resource for grandparents raising grandchildren. Also a resource for professionals, support groups, researchers and policy makers.

FAX: 850-222-8968

LANGUAGES: English

AT-RISK PARENTING CLASS

LEESBURG

Training for Parents of At-Risk Children

PHONE: 352-343-9399

220 E. Main Street

LEESBURG, FL 34748

SERVICES: 10 weeks plus case management plus individual counseling.

AGE GROUPS: Adults

FEES: TANF; ATR; SLIDING

LANGUAGES: English

CHILDREN'S HOME SOCIETY OF FLORIDA

TAVARES

Family Team Coaching Program and Adoptions

PHONE: 352-742-6170

1300 Duncan Drive, Building D

TAVARES, FL 32778

WEB: <http://www.chsfl.org/>

SERVICES: Free in-home supportive counseling and parenting education for families involved with DCF investigations and/or Protective Services with Kids Central Inc.

AGE GROUPS: Adoptions: 0 - 18; Family Team Coaching: All ages

CONTACT: CYNTHIA CURTIS, Family Team Coaching Supervisor

EMAIL: <mailto:cynthia.curtis@chsfl.org>

FAX: 352-742-6008

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: A referral is needed from DCF or KCI for Family Team Coaching to assist families.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

PARENTING

COURT EDUCATIONAL PROGRAMS

TAVARES

Court-Ordered Class for Parent and Child Crisis

PHONE: 352-343-9399

220 E. Main Street

TAVARES, FL 32778

WEB: <http://www.gocep.com/>

SERVICES: 4-hour parenting class for parents who are court ordered as well as parents looking to better understand the roles of parent/child. Call for schedule.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director/Supervisor

EMAIL: <mailto:info@gocep.com>

FAX: 352-343-8881

HOURS: M-F: 9:00 am - 5:00 pm. Evenings by appointment

FEES: \$ 40

REQUIREMENTS: Photo ID

LANGUAGES: English

DNA PARENTAGE TESTING

Diagnostic Center

PHONE: 1-800-362-2368

HOURS: M-Th: 7:30 am - 10:00 pm; F: 7:30 am - 9:00 pm

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

Relative Caregivers Raising Children

PHONE: 352-394-2412

950 7th Street

CLERMONT, FL 34711

SERVICES: Educational support programs. Support groups. Individual assistance in finding local and governmental resources for families raising relative children(grandchildren, nieces, nephews, etc.).

AGE GROUPS: Adults

CONTACT: NANCY FAINE, Coordinator

EMAIL: <mailto:n.faine@fumc-clermont.org>

HOURS: M-F: 8:30 am - 2:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

PARENTING

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street

CLERMONT, FL 34711

WEB: <http://www.fumc-clermont.org/>

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator

EMAIL: <mailto:ssteenmops@yahoo.com>

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

LANGUAGES: English

FLORIDA PARENT SUPPORT HELPLINE

PHONE: 1-800-FLA-LOVE or 1-800-352-5683

FL

SERVICES: Access to parenting tips and information for parents. Short-term crisis counseling.

HOURS: Daily 7:00 am to 11:00 pm

FEES: None

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: <http://www.healthystartflorida.com/>

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN. , Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, Spanish, Some Creole

Lake County Community Resource Guide

PARENTING

LAKE COUNTY SCHOOLS

TAVARES

Family Seed Center

PHONE: 352-253-6600

201 W. Burleigh Boulevard

TAVARES, FL 32778

WEB: <http://www.lake.k12.fl.us/>

SERVICES: Resource materials for parents and community members. Parent training, workshops and activities to assist them in participating in the enrichment of children's educations. On website, look for ESE-Exceptional Student Education.

AGE GROUPS: Pre K

CONTACT: GLENDIA CLOUTIER, Program Specialist Parent Education

EMAIL: <mailto:cloutierg@lake.k12.fl.us>

FAX: 352-343-7817

HOURS: M-F: 7:30 am - 4:00 pm

FEES: None

LANGUAGES: English

MOMS ON MOTHERHOOD

MOM Support Group

PHONE: 352-253-3367

FL

SERVICES: At Golden Triangle YMCA. Childbirth training, preparation and administration.

HOURS: 1st and 3rd Mon: 10:00 - 11:30 am

LANGUAGES: English

PARENTS ANONYMOUS

CLAREMONT

PHONE: 909-621-6184

675 West Foothill Blvd., Suite 200

CLAREMONT, CA 91711-3475

WEB: <http://www.parentsanonymous.org/>

SERVICES: Self help groups serving abused children and parents under stress.

FAX: 909-625-6304

HOURS: M - F: 11:00am - 8:00 pm

LANGUAGES: English

PARENTS WITHOUT PARTNERS

BOCA RATON

PHONE: 1-800-637-7974

1650 South Dixie Highway, Suite 150

BOCA RATON, FL 33432

WEB: <http://www.parentswithoutpartners.org/>

SERVICES: Provides single parents and their children with an opportunity for enhancing personal growth, self-confidence, and sensitivity towards others by offering real help in the way of discussions, professional speakers, study groups, publications, and social activities for families and adults.

HOURS: M - F: 8:30 am-5 pm

LANGUAGES: English

Lake County Community Resource Guide

PARENTING

WESTERN JUDICIAL SERVICES

TAVARES

Parenting Classes

PHONE: 352-742-9317

544 S. Duncan Dr.

Tavares, FL 32778

WEB: <http://wjstavares.com/>

SERVICES: Classes to help parents raise their children more effectively.

FEES: \$10 per hour

LANGUAGES: English

Lake County Community Resource Guide

POISON CONTROL

FLORIDA POISON INFORMATION CENTER HOTLINE

Poison Information

PHONE: 1-800-222-1222

FL

SERVICES: Will key off the land-line calling and ring at nearest Poison Control Center.

Lake County Community Resource Guide

PREGNANCY ISSUES/CARE

DNA PARENTAGE TESTING

Diagnostic Center

PHONE: 1-800-362-2368

HOURS: M-Th: 7:30 am - 10:00 pm; F: 7:30 am - 9:00 pm

LANGUAGES: English

FAMILY HEALTH LINE

PHONE: 1-800-451-2229

FL

SERVICES: Assists pregnant women in accessing prenatal care and substance abuse treatment during pregnancy and provides information on helpful community resources.

HOURS: M - F : 8:00 am- 11:00 pm; Weekends: 10:30 am - 6:30 pm

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street

CLERMONT, FL 34711

WEB: <http://www.fumc-clermont.org/>

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator

EMAIL: <mailto:ssteenmops@yahoo.com>

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

LANGUAGES: English

FLORIDA FAMILY HEALTH LINE

PHONE: 1-800-451-2229

FL

SERVICES: Assists pregnant women in accessing prenatal care and provides related health information.

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

PREGNANCY ISSUES/CARE

HALEY'S HOUSE MATERNITY HOME

CLERMONT

Pregnancy Help and Support

PHONE: 352-243-9535

12200 Hancock Road

CLERMONT, FL 34711

WEB: <http://www.hearthousemin.com/>

SERVICES: Residential home for single women (who have no children living with them). Support throughout pregnancy. Christian environment and program: help prepare for successful single parenting or give support through adoption process. Also have non-residential care.

AGE GROUPS: 14 - 21

CONTACT: MARTA HARTZOG, Executive Director 352-243-7505

EMAIL: <mailto:hearthousemin@cs.com>

FAX: 352-242-4581

HOURS: M - F: 10:00 am - 4:00 pm

LANGUAGES: English

HEALTHY FAMILIES

TAVARES

PHONE: 352-742-6170

1300 South Duncan Drive Building D

TAVARES, FL 32778

SERVICES: Assist pregnant mothers and their babies.

LANGUAGES: English

LA LECHE LEAGUE

PHONE: 1-800-525-3243

FL

WEB: <http://www.lalecheleague.org/>

SERVICES: Provides telephone counseling, referral and extensive information on breast feeding.

HOURS: 24/7

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: <http://www.healthystartflorida.com/>

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN. , Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, Spanish, Some Creole

Lake County Community Resource Guide

PREGNANCY ISSUES/CARE

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center

PHONE: 352-360-6548

9836 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LIFE'S CHOICES OF LAKE COUNTY

EUSTIS

Pregnancy Which Is Unexpected

PHONE: 352-357-2202

201 Floral Avenue

EUSTIS, FL 32726

WEB: <http://www.liveschoices.net/>

SERVICES: Practical and emotional assistance with unconditional love to women, men and children experiencing unplanned pregnancy by compassionately presenting godly choices. Free pregnancy tests.

CONTACT: MARCIA McNANEY, Executive Director

EMAIL: <mailto:office@liveschoices.net>

AGENCY NEEDS: Volunteers

HOURS: 24/7

FEES: None

LANGUAGES: English

NATIONAL LIFE CENTER

Pregnancy Information

PHONE: 1-800-848-5683

SERVICES: National registry that will direct you to a local pregnancy center.

HOURS: 24/7

PREGNANCY ASSISTANCE OF BETHANY CHRISTIAN SERVICES

Pregnancy Which Is Unexpected

PHONE: 1-800-238-4269

WEB: <http://www.bethany.org/>

HOURS: 24/7

FEES: Non-profit

Lake County Community Resource Guide

PREGNANCY ISSUES/CARE

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-243-2332

1306 W. Main Street

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Free pregnancy test. Parenting classes approved by DCF. Childbirth classes. Clothes closet (maternity, baby, diapers, strollers, cribs, etc.). Adoption referrals. Maternity home referrals. Housing needs. Office number: 352-787-8839.

AGE GROUPS: All

CONTACT: WANDA KOHN, Director

EMAIL: <mailto:wandakohn@fbcleesgurg.org>

FAX: 352-787-1940

AGENCY NEEDS: Volunteers, diapers, car seats, and cribs.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: Most services are free.

LANGUAGES: English, Spanish on Monday mornings or by phone.

PREGNANCY HELPLINE

IRVING

Crisis Helpline

PHONE: 1-800-672-2296

American Pregnancy Association, 1425 Greenway Drive, Suite 440

IRVING, TX 75038

WEB: <http://www.americanpregnancy.org/>

SERVICES: Crisis pregnancy hotline.

FAX: 972-550-0800

HOURS: 24/7

LANGUAGES: English

SOUTH LAKE PREGNANCY CARE CENTER

CLERMONT

Pregnancy

PHONE: 352-243-9535

12200 Hancock Road

CLERMONT, FL 34711

WEB: <http://www.hearthousefamily.com/>

SERVICES: Counseling for pregnancy, free home pregnancy test. Clothing, diapers, accessories for babies up to 6 months. Counseling concerning sexual integrity.

AGE GROUPS: All

CONTACT: EVELYN WEITZ, Assistant

EMAIL: <mailto:hearthousemin@cs.com>

FAX: 352-243-7505

AGENCY NEEDS: Volunteers

HOURS: M-F: 9:00 am - 5:00 pm

FEES: NONE

LANGUAGES: English

Lake County Community Resource Guide

PREGNANCY ISSUES/CARE

TEEN PREGNANCY PREVENTION TASK FORCE

LEESBURG

PHONE: 352-728-5830

1302 High Street

LEESBURG, FL 34748

SERVICES: Provides information on teen pregnancy prevention.

CONTACT: LINDA LEWIS

FAX: 352-326-4492

LANGUAGES: English

Lake County Community Resource Guide

PRISON MINISTRY

GOOD NEWS JAIL AND PRISON MINISTRY

TAVARES

PHONE: 1-800-220-2202 or 352-742-4072

551 West Main Street

TAVARES, FL 32757

WEB: <http://www.goodnewsjail.org/>

SERVICES: Worship service and prison visitation.

CONTACT: PETE BANDSTRA

HOURS: M-Th: 9:00 am - 5:00 pm; F: 9:00 am - 3:00 pm

LANGUAGES: English

Lake County Community Resource Guide

RAPE & SEXUAL ASSAULT

FLORIDA COUNCIL AGAINST SEXUAL VIOLENCE

TALLAHASSEE

PHONE: 1-888-956-RAPE or 1-888-956-7273

1311 North Paul Russell Road, Suite A204

TALLAHASSEE, FL 32301

WEB: <http://www.fcasv.org/>

SERVICES: Sexual violence counseling for adults, groups and individuals and shelter for women and children in abusive situations.

FAX: 850-297-2002

HOURS: 24/7

LANGUAGES: English

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 **HOTLINE:** 352-787-1379

2600 South Street

LEESBURG, FL 34748

WEB: <http://www.havenlakesumter.org/>

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Transitional living. Confidential counseling for males who have been victims, as well as women. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also have Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: <mailto:ksmallridge@hotmail.com>

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

LAKE COUNTY CLERK OF COURTS

TAVARES

Public Protection

PHONE: 352-742-4319

550 West Main Street (POB 7800)

TAVARES, FL 32778-7800

WEB: <http://www.lakecountyclerk.org/>

SERVICES: Assists the public in filing an Injunction for Protection. Call for documentation needed.

AGE GROUPS: All

CONTACT: KATHY L. CLEMENTS, Senior Injunction Clerk

EMAIL: <mailto:kclements@lakecountyclerk.org>

HOURS: M-F: 8:30 am - 5:00 pm. Emergencies: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

RAPE & SEXUAL ASSAULT

LAKE SUMTER CHILDREN'S ADVOCACY CENTER, INC.

LEESBURG

Child Abuse

PHONE: 352-323-8303

300 S. Canal Street

LEESBURG, FL 34748

WEB: <http://www.cac4kids.org/>

SERVICES: Serves both Lake and Sumter Counties. Crisis counseling, long-term therapy, forensic interviews and court advocacy for children who have been physically and/or sexually abused. Also provides a supervised visitation program. Law Enforcement or DCF must refer client. A parent can also refer or an individual refer themselves for counseling dealing with abuse issues.

AGE GROUPS: 0 -18

CONTACT: DIANE L. PISCZEK, Executive Director

EMAIL: <mailto:diane@cac4kids.org>

AGENCY NEEDS: Craft supplies for use in therapy, toddler clothing size 12 months to 4T.

HOURS: M-F: 8:30am - 7:00pm

FEES: None

LANGUAGES: English, SpanishFrench

NATIONAL SEXUAL VIOLENCE RESOURCE CENTER

PHONE: 1-877-739-3895

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English, Spanish

RAPE CRISIS

EUSTIS

Rape and Physical Assault

PHONE: 352-483-2700

127 N. Grove Street

EUSTIS, FL 32726

SERVICES: Rape crisis emergency assistance, counseling and support.

LANGUAGES: English

SEXUAL ASSAULT HOTLINE IN LAKE COUNTY

LEESBURG

Haven

PHONE: 352-787-1379

2600 South Street Administrative Office

LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SEXUAL ASSAULT RESPONSE TEAM

Sexual Assault

PHONE: 1-800-940-7273 or 1-386-258-7273

FL

LANGUAGES: English

Lake County Community Resource Guide

RECREATIONAL THERAPY

CAMP CHALLENGE

SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711

31600 Camp Challenge Road

SORRENTO, FL 32776

WEB: <http://www.fl.easterseals.com/campchallenge>

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director

EMAIL: <mailto:dnugent@fl.easterseals.com>

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information.

LANGUAGES: English

DOVE HILL HORSE RANCH

GROVELAND

Terminally Ill and Special Needs Adults

PHONE: 352-978-5927 OR 407-461-0232

3253 Sharon Road

GROVELAND, FL 34736

WEB: <http://www.dhhorseranch.org/>

SERVICES: Horseback rides. Feed and pet horses. Fishing. Campouts. Field trips.

LANGUAGES: English

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs

PHONE: 352-343-1144

1465 David Walker Drive

TAVARES, FL 32778

WEB: <http://www.centralfloridaymca.org/>

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: <mailto:tbreck@cfymca.org>

AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected

REQUIREMENTS: Picture ID.

LANGUAGES: English

Lake County Community Resource Guide

RESIDENTIAL PROGRAMS

ARNETTE HOUSE TRANSITIONAL LIVING PROGRAM

OCALA

Delinquency Prevention Services

PHONE: 352-622-6135 or LAKE CTY: 352-326-3663

2310 N.E. 24th Street

OCALA, FL 34470

WEB: <http://www.arnettehouse.org/>

SERVICES: Immediate access to Arnette House by entering any business or public building displaying a "SAFE PLACE" symbol. Residential program for: runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids, & court ordered youth under CINS. Also a transitional living program. Living Skills Training. Educational opportunities. Substance Abuse counseling. Advocacy. Mentoring. Parenting. Anger Mgmt. Walk-in Shelter and services. ALSO MINISTER TO HIGH RISK YOUTHS.

AGE GROUPS: 10-17

CONTACT: CARL ROSS, Family Counselor Lake Cty

EMAIL: <mailto:info@arnettehouse.org>

FAX: 352-326-3208

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7

FEES: None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

CATS--COUNSELING ASSOCIATES AND TREATMENT SERVICES

TAVARES

Residential and Out-patient.

PHONE: 352-343-3200

204 N. Texas Avenue

TAVARES, FL 32778

SERVICES: Drug and alcohol outpatient treatment services for adults (individual and group). Also have a residential program.

AGE GROUPS: Adults

HOURS: M, W, Th: 9:00 am - 6:00 pm. Tu, F: 9:00 am - 5:00 pm

FEES: Sliding

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

Men's Rehabilitation

PHONE: 352-787-9904

1309 High Street Building 105

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Rehab shelter for men recovering from drug-alcohol abuse. Must be detoxed for several days prior to entering the program.

AGE GROUPS: 18 and up

CONTACT: JAY WALSH, Executive Director; Dave or Roger

AGENCY NEEDS: Donations and study materials.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

RESIDENTIAL PROGRAMS

CHRISTIAN CARE CENTER

LEESBURG

Women's Rehabilitation

PHONE: 352-787-8929

220 N. 13th. Street (mailing address)

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Residential women's drug and alcohol rehab. Faith-based study materials with counsel and support.

AGE GROUPS: Adults

CONTACT: ART AYRIS, Executive Director

EMAIL: <mailto:aaayris@fbcleesburg.org>

FAX: 352-314-8680

AGENCY NEEDS: Donations of any articles or food normally used by a woman.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Pre-screening Process

LANGUAGES: English

FLORIDA SHERIFF YOUTH RANCH

BARBERVILLE

Boys and Girls

PHONE: 1-386-749-9999

c/o Florida Sherrif Youth Camp POB 1000

BARBERVILLE, FL 32105

WEB: <http://www.youthranches.org/>

SERVICES: Residential program for children to prevent juvenile delinquency and delvelop lawful citizens.

Two summer camps. Each session lasts six days.

AGE GROUPS: 8-17; Campers 10-15

CONTACT: JEFF McCONNELL, Supervisor of Family Services

EMAIL: <mailto:jrmccconnell@youthranches.org>

FAX: 1-386-749-9020

AGENCY NEEDS: Volunteers; Finances

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Sliding; donations also accepted.

REQUIREMENTS: Phone screening before making application through local sheriffs office.

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Mentally Disabled Adults

PHONE: 352-360-6622 or 352-516-8776

POB 491000

LEESBURG, FL 34749

WEB: <http://www.lsbc.net/>

SERVICES: Semi-independent, supervised apartments and independent living programs designed to work with adults. Focus on enhanced living skills, problem solving and coping skills.

AGE GROUPS: Adults

CONTACT: KEVIN BOWERS, Program Manager

EMAIL: <mailto:kbowers@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

Lake County Community Resource Guide

RESIDENTIAL PROGRAMS

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Adult Choice - Residential Substance Abuse

PHONE: 352-360-6635

POB 491000

LEESBURG, FL 34749-1000

WEB: <http://www.lsbcb.net/>

SERVICES: Level 2 co-ed residential program for adults. Substance abuse - dual diagnosis. Residency runs from 31 days to one year.

AGE GROUPS: Adults

CONTACT: CARROL MURPHY

EMAIL: <mailto:cmurphy@lsbc.net>

FAX: 352-315-4416

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Geriatric Residential Treatment Services

PHONE: 352-360-6630 or 352-360-6506

POB 491000

LEESBURG, FL 34749

WEB: <http://www.lsbcb.net/>

SERVICES: Residential services to adults who have a history of mental illness.

AGE GROUPS: Adults

CONTACT: LINDA DETOMMASO, Supervisor

EMAIL: <mailto:ldetommaso@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Safe Haven

PHONE: 352-357-4619 or 352-636-8558

POB 491000

LEESBURG, FL 34749

WEB: <http://www.lsbcb.net/>

SERVICES: Residential facility for chronically homeless individuals with mental illness, substance abuse or co-occurring disorders.

AGE GROUPS: 18 Up Males only

CONTACT: DAN SHEARER, Residential Coordinator

EMAIL: <mailto:dshearer@lsbc.net>

AGENCY NEEDS: Donations

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

Lake County Community Resource Guide

RESIDENTIAL PROGRAMS

LIFESTREAM BEHAVIORAL CENTER

SIPP Program for Kids

PHONE: 352-315-7800 or 352-315-7850 or 1-866-202-9741

FL

WEB: <http://www.lsbc.net/>

SERVICES: Intensive therapeutic residential program (3-6 months) serving children and adolescents who require acute care with a psychiatric disorder diagnosis. Includes family therapy and education.

CONTACT: DR. JOHN LOTT

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Teen Choice: Intensive Substance Abuse Residential Program

PHONE: 352-315-4405/4406

POB 491000

LEESBURG, FL 34749-1000

WEB: <http://www.lsbc.net/>

SERVICES: Residential care for substance-abusing teens who have chaotic, abusive interpersonal relations, extensive criminal histories, prior treatment and anti-social behaviors.

AGE GROUPS: 13-17

CONTACT: TERRY GRONDAHL

EMAIL: <mailto:tgrondahl@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

Teens: Emotional and Behavioral Needs

PHONE: 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: <http://www.lsbc.net/>

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: <mailto:schavis@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

OUR TURNING POINT RANCH - LIFESTREAM

UMATILLA

Residential Program for Girls

PHONE: 352-771-8996 or 352-408-6062

UMATILLA, FL 32784

WEB: <http://www.lsbc.net/>

SERVICES: Therapeutic group-care focusing on emotional and behavioral challenges.

AGE GROUPS: 5-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: <mailto:schavis@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

REQUIREMENTS: Submitted application.

LANGUAGES: English

Lake County Community Resource Guide

RESIDENTIAL PROGRAMS

VISIONQUEST

ALTOONA

Residential Foster Care

PHONE: 352-669-9444

18121 Boys Ranch Road

ALTOONA, FL 32702

WEB: <http://www.vq.com/>

SERVICES: Foster home for hard to place boys age 12-18 years of age. Foster care group home/ independent living program.

AGE GROUPS: 12-17

CONTACT: CHRIS PERKINS, Program Director

FAX: 352-669-7538

HOURS: 24/7

FEES: Vary

REQUIREMENTS: Must be referred by DCF

LANGUAGES: English

YOUTH CHALLENGE

WILDWOOD

Substance Abuse and Rehab

PHONE: 1-352-748-5595

4738 N.E. 49th Boulevard

WILDWOOD, FL 34785

SERVICES: Intensive healing and rehabilitation for any substance abuse. Not a detox facility. Minimum of 18 months residential care with educational training and bible learning.

AGE GROUPS: Men 18 and up

CONTACT: BISHOP DAN CHASSIE, Exe. Dir

HOURS: Daily: 8:00 am - 10:00 pm

FEES: \$250 for the whole 18 months

LANGUAGES: English

Lake County Community Resource Guide

RUNAWAYS

ARNETTE HOUSE TRANSITIONAL LIVING PROGRAM

OCALA

Delinquency Prevention Services

PHONE: 352-622-6135 or LAKE CTY: 352-326-3663

2310 N.E. 24th Street

OCALA, FL 34470

WEB: <http://www.arnettehouse.org/>

SERVICES: Immediate access to Arnette House by entering any business or public building displaying a "SAFE PLACE" symbol. Residential program for: runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids, & court ordered youth under CINS. Also a transitional living program. Living Skills Training. Educational opportunities. Substance Abuse counseling. Advocacy. Mentoring. Parenting. Anger Mgmt. Walk-in Shelter and services. ALSO MINISTER TO HIGH RISK YOUTHS.

AGE GROUPS: 10-17

CONTACT: CARL ROSS, Family Counselor Lake Cty

EMAIL: <mailto:info@arnettehouse.org>

FAX: 352-326-3208

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7

FEES: None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

MISSING CHILDREN: FDLE

PHONE: 1-888-356-4774

FL

SERVICES: Missing children reports should go to local authorities first. Covers children in Florida.

HOURS: M - F: 9:00 am - 5:00 pm

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929

3080 North Lincoln Avenue

CHICAGO, IL 60657

WEB: <http://www.nrcrisisline.org/>

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-344-2785 or 773-880-9860

FAX: 773-929-5150

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

Lake County Community Resource Guide

RUNAWAYS

THE COVENANT HOUSE NINELINE

FT. LAUDERDALE

PHONE: 1-800-683-8338 or 954-561-5559 x 8404

733 Breakers Avenue

FT. LAUDERDALE, FL 33304

WEB: <http://www.covenanthousefl.org/>

SERVICES: Provides food, shelter, clothing, crisis care, health care, education, vocational training, drug abuse treatment and prevention programs, legal services, recreation, mother/child programs, transitional living programs, street outreach and aftercare.

FAX: 954-565-6551

HOURS: 24/7

LANGUAGES: English

THURSDAY'S CHILD FOR NATIONAL YOUTH ADVOCACY HOTLINE

PHONE: 1-800-USA-KIDS or 1-800-872-5437

FL

SERVICES: Provides counseling, crisis intervention, case advocacy, referrals and messages between parents and runaway youth.

HOURS: 24/7

LANGUAGES: English

Lake County Community Resource Guide

SENIORS

AARP NATIONAL OFFICE

WASHINGTON

Seniors

PHONE: 1-888-687-2277

601 E. Street NW

WASHINGTON, DC 20049

WEB: <http://www.aarp.org/>

HOURS: M - F: 7:00 am - Midnight

FEES: None

LANGUAGES: English, Spanish

COMMUNITY CARE FOR THE ELDERLY

PHONE: 352-796-1425

FL

CONTACT: DIANA

LANGUAGES: English

DEPARTMENT OF CHILDREN AND FAMILIES

TAVARES

Adult Protective Services

PHONE: 352-742-6140

1300 Duncan Drive

TAVARES, FL 34788

WEB: http://www.state.fl.us/cf_web

SERVICES: Provides Adult Protective Services to vulnerable adults by investigating complaints of abuse, neglect, exploitation and self neglect. Will arrange for services to reduce risk and prevent further harm. Provides community services for disabled adults between the ages of 18 and 59 which includes Home Care for the Disabled, Community Care for the Disabled or Home and Community Based Medicaid Waiver. Provides placement assistance for those who are income eligible.

AGE GROUPS: 18 +

CONTACT: TIMOTHY TRAVIS, Adult Protective Investigator Supervisor

EMAIL: mailto:Timothy_I_travis@dcf.state.fl.us

FAX: 352-742-6009

AGENCY NEEDS: Funding for emergency placements

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

ELDER HELPLINE

Elderly

PHONE: 1-800-963-5337

FL

HOURS: M - F: 8:00 am - 5:00 pm

ELDER OPTIONS

Elder Helpline

PHONE: 1-800-262-2243

FL

SERVICES: Provide referrals for resources.

AGE GROUPS: Any

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English, Others

Lake County Community Resource Guide

SENIORS

EUSTIS SENIOR CENTER

EUSTIS

PHONE: 352-589-7113

301 W. Ward Avenue

EUSTIS, FL 32726

SERVICES: Senior Meals: congregate and Meals-on-Wheels and activities.

CONTACT: DOT PENTECOST, Site Manager

HOURS: M-F: 9:00 am - 2:00 pm

FEES: Donations accepted.

LANGUAGES: English

LAKE COUNTY COMMUNITY SERVICES

TAVARES

Elder Affairs

PHONE: 352-742-6501

32025 Highway 19 Lake County Agricultural Extension Office

TAVARES, FL 32778

SERVICES: Volunteers advocate for seniors and assist in coordinating of scarce resources. Information on elder-aging topics. Monthly meetings open to public. Call for meeting times.

HOURS: 3rd Th: 9:00 am

LANGUAGES: English

LAKE COUNTY ELDER AFFAIRS

TAVARES

Elder Affairs

PHONE: 352-742-6525

POB 7800; 1300 S. Duncan Drive Building B Suite 3

TAVARES, FL 32778

WEB: <http://www.lakecountyfl.gov/>

SERVICES: A Division of County Government - not a provider of direct services. Advises local government on topics important to elders. Provides inter-agency coordination and works to establish partnerships for expanding services to elders.

AGE GROUPS: 60 + and their Families

CONTACT: ALLISON THALL, Director of Elder Affairs

EMAIL: <mailto:athall@lakecountyfl.gov>

FAX: 352-742-6505

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, Spanish interpretation available

MID-FLORIDA COMMUNITY SERVICES

LEESBURG

Lake County Senior Services

PHONE: 352-326-3540

1211 Penn Street

LEESBURG, FL 34748

LANGUAGES: English

Lake County Community Resource Guide

SENIORS

MID-FLORIDA COMMUNITY SERVICES

LEESBURG

Senior Services

PHONE: 352-326-5304/3540

1211 Penn St. (Senior Center)

LEESBURG, FL 34748

SERVICES: Offers a number of different services and programs for the elderly.

AGE GROUPS: 60 Up

HOURS: M - F: 8:00 am - 5:00 pm

FEES: Vary

LANGUAGES: English

NEIGHBORHOOD CENTER

GROVELAND

Senior Meals

PHONE: 352-326-3540

153 Mills Street

GROVELAND, FL 34736

SERVICES: For Meals on Wheels call 352-326-3540 (Lake County Senior Services) to arrange delivery in Groveland/Clermont.

LANGUAGES: English

PAISLEY COMMUNITY CENTER

PAISLEY

Senior Meals

PHONE: 352-669-6680

24958 State Road. 42

PAISLEY, FL 32720

HOURS: M-F: 9:00 am - 1:00 pm

LANGUAGES: English

RETIRED SENIOR VOLUNTEER PROGRAM

Volunteers

PHONE: 352-365-1995

FL

LANGUAGES: English

SOUTH LAKE NEIGHBORHOOD CENTER

PHONE: 352-223-8371

FL

LANGUAGES: English

UMATILLA COMMUNITY CENTER

UMATILLA

PHONE: 352-669-2884

17107 Ballpark Road

UMATILLA, FL 32784

SERVICES: Congregate meals. Meals-on-Wheels. Games and activities.

AGE GROUPS: 60 +

AGENCY NEEDS: Drivers

HOURS: M-F: 9:00 am - 1:00 pm

FEES: None.

REQUIREMENTS: Must give advance notice that you are coming.

LANGUAGES: English

Lake County Community Resource Guide

SERVICE CLUBS

AMERICAN LEGION POST 35

MOUNT DORA

PHONE: 352-383-4389
920 S. Highland Street
MOUNT DORA, FL
HOURS: 1st M: 7:30 pm
LANGUAGES: English

AMERICAN LEGION POST 41

EUSTIS

PHONE: 352-383-9797
101 S. Bay Street
EUSTIS, FL 32726
HOURS: 1st Tu: 12:00 Noon
LANGUAGES: English

KOREAN WAR VETERAN'S ASSOCIATION

CLERMONT

Veterans Helping Veterans
PHONE: 407-230-9091 or 407-292-7837
KWVA, South Lake County POB 121708
CLERMONT, FL 34712
SERVICES: Eight \$1,000 scholarships for South Lake and East Ridge High Schools each year for use at Lake-Sumter Community College.
CONTACT: CHARLIE FIRST, Vice President
EMAIL: <mailto:cfirst@cfl.rr.com>
REQUIREMENTS: Poverty income level. Grade point average of 2.0 or higher.
LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids.
PHONE: 352-343-0180
TAVARES, FL 32778
AGE GROUPS: All
FEES: None
LANGUAGES: English

MOUNT DORA LIONS CLUB

MOUNT DORA

Service Organization
PHONE: 352-735-9629
POB 131
MOUNT DORA, FL 32756
WEB: <http://www.lionsclubs.org/>
SERVICES: Blind and visually impaired. Scholarships to Mt. Dora High School students. Supports Little League.
AGE GROUPS: All
CONTACT: MARY T. PEZZO
EMAIL: <mailto:mtpezzo@embarqmail.com>
AGENCY NEEDS: Members
FEES: Membership fee for members, no fee for clients.
LANGUAGES: English

Lake County Community Resource Guide

SERVICE CLUBS

TAVARES ROTARY

TAVARES

Civic Service Club

PHONE: 352-343-2653

1601 N. New Hampshire Avenue

TAVARES, FL 32778

WEB: <http://www.tavaresrotary.org/>

SERVICES: Meets at the Tavares Civic Center. Holiday food, scholarships, roadside cleanup, etc. Supports the Polio Foundation.

AGE GROUPS: All

CONTACT: NORB THOMAS, Secretary

AGENCY NEEDS: New members.

HOURS: Th. 12:00 pm

FEES: None

REQUIREMENTS: None

LANGUAGES: English

UMATILLA KIWANIS CLUB

UMATILLA

PHONE: 352-669-2666

Umatilla Community Center State Road 19

UMATILLA, FL

LANGUAGES: English

Lake County Community Resource Guide

SHELTER

ANTHONY HOUSE

ZELLWOOD

PHONE: 352-383-5577

6215 Holly Street

ZELLWOOD, FL 32798

WEB: <http://www.anthonyhouse.org/>

SERVICES: Serves Lake County. Shelter, temporary housing, food, and clothing. Children's day care.

HOURS: 24/7 Office M-F: 9:00 am - 4:30 pm

FEES: \$5 per day per adult

REQUIREMENTS: Picture ID. Social Security Card. Pass drug test and background check.

LANGUAGES: English

ARNETTE HOUSE TRANSITIONAL LIVING PROGRAM

OCALA

Delinquency Prevention Services

PHONE: 352-622-6135 or LAKE CTY: 352-326-3663

2310 N.E. 24th Street

OCALA, FL 34470

WEB: <http://www.arnettehouse.org/>

SERVICES: Immediate access to Arnette House by entering any business or public building displaying a "SAFE PLACE" symbol. Residential program for: runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids, & court ordered youth under CINS. Also a transitional living program.

Living Skills Training. Educational opportunities. Substance Abuse counseling. Advocacy. Mentoring.

Parenting. Anger Mgmt. Walk-in Shelter and services. ALSO MINISTER TO HIGH RISK YOUTHS.

AGE GROUPS: 10-17

CONTACT: CARL ROSS, Family Counselor Lake Cty

EMAIL: <mailto:info@arnettehouse.org>

FAX: 352-326-3208

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7

FEES: None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

CHRISTIAN CARE CENTER

LEESBURG

Children's Shelter

PHONE: 352-787-2448

LEESBURG, FL 34748

SERVICES: Court-appointed children only. Long-term and immediate care.

AGE GROUPS: 6-18

CONTACT: ART AYRIS, Executive Director

EMAIL: <mailto:aaayris@fbcleesburg.org>

FEES: None

REQUIREMENTS: Must be court-appointed.

LANGUAGES: English

FAITHFUL AND TRUE CENTER

MASCOTTE

Shelter for Men and Women.

PHONE: 352-429-9193

2729 State Road 50

MASCOTTE, FL 34753

SERVICES: Possible help for families.

LANGUAGES: English

Lake County Community Resource Guide

SHELTER

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE:352-787-1379

2600 South Street

LEESBURG, FL 34748

WEB: <http://www.havenlakesumter.org/>

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Transitional living. Confidential counseling for males who have been victims, as well as women. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also have Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: <mailto:ksmallridge@hotmail.com>

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

Lake County Community Resource Guide

SMOKING ISSUES

AMERICAN CANCER SOCIETY

PHONE: 352-326-9599 OR 1-800-227-2345

FL

WEB: <http://www.cancer.org/>

SERVICES: Information and resources: transportation assistance, support, medication assistance, lodging assistance, etc.

AGE GROUPS: Any

HOURS: 24/7

FEES: Non-profit

LANGUAGES: English, Spanish: Spoken & Materials Asian: Printed Materials, 3rd Party Translators for Numerous Languages

FLORIDA HOSPITAL WATERMAN

TAVARES

Freedom From Smoking

PHONE: 352-253-3473

1000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.fhwat.org/>

SERVICES: Six (6) week smoking cessation course. Open to the public. Start dates: April 23; June 18; August 20; October 15; November 26.

CONTACT: DOUG COLLINS, Manager Respiratory Therapy

EMAIL: <mailto:douglas.collins@ahss.org>

HOURS: W: 5:30 pm - 7:00 pm

FEES: None

LANGUAGES: English

FLORIDA QUIT- FOR- LIFE LINE

Tobacco and Pregnancy

PHONE: 1-877-822-6669

FL

SERVICES: Quitline for adults and youth: 5 pro-active counseling sessions for smoking and 8 pro-active counseling sessions for pregnancy. Self-help materials and pharma-cotherapy assistance are provided.

AGE GROUPS: All

CONTACT: KAREN GOODSON, Operations Analyst II

EMAIL: mailto:Karen_Goodson@doh.state.fl.us

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish Translation services for all other languages.

LAKE COUNTY BCC / OFFICE OF EMPLOYEE SERVICES

TAVARES

Lake County's Employee Wellness Program

PHONE: 352-343-9769

315 W. Main Street, Room 430

TAVARES, FL 32778

SERVICES: Smoking cessation program offered to employees of Lake County Board of County Commissioners, Property Appraiser, Supervisor of Elections, Water Authority, and Lake Sumter Metropolitan Planning Organization.

CONTACT: NADINE OHLINGER, M.A., M.P.H.

EMAIL: <mailto:NOhlinger@lakecountyfl.gov>

LANGUAGES: English

Lake County Community Resource Guide

SMOKING ISSUES

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Teen Tobacco Citation Classes

PHONE: 352-483-7986

16140 US Hwy 441

EUSTIS, FL 32726

SERVICES: Persons cited for violating the tobacco law must attend a school-approved anti-tobacco program. Monthly classes will be offered in two different location in Lake County.

AGE GROUPS: Under age 18

CONTACT: Amber DeGeorge

EMAIL: mailto:Amber_DeGeorge@doh.state.fl.us

HOURS: Call for dates and times.

FEES: \$25.00

REQUIREMENTS: Picture ID.

LANGUAGES: English

LEESBURG REGIONAL MEDICAL CENTER

LEESBURG

Smoking Cessation

PHONE: 352-323-5550

LRMC North Campus, Classroom A

LEESBURG, FL 34748

SERVICES: Eight(8) week smoking cessation course for the public.

CONTACT: Mary Mart

HOURS: Mondays

FEES: \$50.00

LANGUAGES: English

MAYO CLINIC

Smoking Cessation

PHONE: Website

WEB: <http://www.mayoclinic.com/health>

SERVICES: In the alphabetical index window, click on 'S' for smoking or 'T' for tobacco or 'N' for nicotine.

LANGUAGES: English

PREGNANT-QUIT SMOKING

PHONE: 1-877-954-2548

FL

LANGUAGES: English, Spanish

SOUTH LAKE HOSPITAL

CLERMONT

Freedom From Smoking

PHONE: 1-352-241-7109

1109 Citrus Tower Boulevard

CLERMONT, FL

WEB: <http://www.southlakehospital.com/>

SERVICES: Eight (8) week Smoking Cession Course. Open to Public

AGE GROUPS: 18 Up

CONTACT: PAT MEEKER, Director of Education

HOURS: M: 6:30 pm - 8:30 pm

FEES: \$75.00

LANGUAGES: English

Lake County Community Resource Guide

SOCIAL SECURITY

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

SOCIAL SECURITY - DISABILITY ADVISOR

FRUITLAND PARK

PHONE: 352-821-1041

101 E. Berckman Street

FRUITLAND PARK, FL 34731

SERVICES: Assistance with disability claims.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SOCIAL SECURITY ADMINISTRATION

LEESBURG

PHONE: 352-787- 2624

LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 4:00 pm

LANGUAGES: English

SOCIAL SECURITY ADMINISTRATION (UNITED STATES GOVERNMENT)LEESBURG

Social Security

PHONE: 1-800-772-1213

118 E. Main Street

LEESBURG, FL 34748

WEB: <http://www.socialsecurity.gov/>

SERVICES: All.

AGE GROUPS: All

CONTACT: PAULETTE WALZ, Public Affairs Specialist

EMAIL: <mailto:paulette.walz@ssa.gov>

HOURS: M - F: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English

SOCIAL SECURITY FOR DEAF AND HEARING IMPAIRED

PHONE: 1-800-352-0778 TDD

LANGUAGES: English

Lake County Community Resource Guide

STDS

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline

PHONE: 1-800-227-8922

WEB: <http://www.ashstd.org/>

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm

LANGUAGES: English, Spanish

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center

PHONE: 352-360-6548

9836 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500

249 E. Collins Street

UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English, Spanish

Lake County Community Resource Guide

SUBSTANCE ABUSE

1ST PRESBYTERIAN CHURCH OF MOUNT DORA

MOUNT DORA

AA Meetings

PHONE: 352-383-4089

222 W. Sixth Avenue

MOUNT DORA, FL 32757

WEB: <http://www.fpcmtdora.org/>

SERVICES: Pastors are also available for counseling.

CONTACT: REV. TOM BIERY, Pastor; CYNTHIA DE VOS, Assistant Pastor

EMAIL: <mailto:office@fpcmtdora.org>

FAX: 352-383-7895

HOURS: M & Th: 7:00 pm. Counseling by Appointment.

FEES: None

LANGUAGES: English

1ST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

Substance Abuse and Cancer

PHONE: 352-394-2412

950 7th Street

CLERMONT, FL 34711

SERVICES: AA, cancer support and youth needs.

CONTACT: DOUG KOKX, Pastor

HOURS: Call for schedules.

FEES: None

LANGUAGES: English

ADULT CHILDREN OF ALCOHOLICS

PHONE: Website

WEB: <http://www.adultchildren.org/>

SERVICES: Program of recovery for individuals who were raised in an alcoholic household.

EMAIL: <mailto:info@adultchildren.org>

FEES: None

LANGUAGES: English

AL-ANON/ ALATEEN

Alcohol Abuse

PHONE: 1-888-425-2666 or 1-800-344-2666 or 1-800-292-648

WEB: <http://www.al-anon.alateen.org/>

SERVICES: For families of alcoholics.

FEES: None

LANGUAGES: English

ALCOHOL ABUSE HOTLINE

Alcohol Abuse

PHONE: 1-800-252-6465

WEB: <http://www.adcare.com/>

SERVICES: Refers callers to resources in their state.

HOURS: 24/7

FEES: Non-profit

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

ALCOHOLICS ANONYMOUS & ALATEEN

LEESBURG

AA Meetings

PHONE: 352-360-0960 or 352-360-0961

2115 Unit 'I' Citrus Boulevard (Cottom Plaza)

LEESBURG, FL 34748

WEB: <http://www.lakesumterintergroup.com/>

SERVICES: Information about Alcoholics Anonymous and their meetings.

EMAIL: <mailto:lakesumter@aol.com>

FAX: 352-360-0386

HOURS: M-F: 10:00 am - 5:00 pm

FEES: None

LANGUAGES: English

AMERICAN COUNCIL FOR DRUG EDUCATION

PHONE: Website

WEB: <http://www.acde.org/>

SERVICES: Information on substance abuse.

LANGUAGES: English

AMERICAN COUNCIL ON ALCOHOLISM

Hotline

PHONE: 1-800-527-5344

WEB: <http://www.aca-usa.org/>

FEES: None

LANGUAGES: English

ANGELS OF MERCY

CLERMONT

PHONE: 352-394-4094

1330 Mill Holland Street

CLERMONT, FL 34711

SERVICES: Clermont, Mt. Verde, Minneola only. Food. Clothing. Baby formula. Furniture. Substance abuse. Also have a pastoral counselor.

HOURS: M-F: 9:30 am - 3:00 pm

LANGUAGES: English

ANTI-DRUG RESOURCE FOR FAITH LEADERS

Substance Abuse

PHONE: Website

FL

WEB: <http://www.theantidrug.com/faith/index.asp>

SERVICES: Resources to make a difference in preventing substance abuse in the community through instilling strong values rooted in religious faith.

Lake County Community Resource Guide

SUBSTANCE ABUSE

CASA: NATIONAL CENTER ON ADDICTIONS AND SUBSTANCE ABUSE AT COLUMBIA UNIVERSITY

Addictions and Substance Abuse

PHONE: 1-212-841-5200

WEB: <http://www.casacolumbia.org/>

SERVICES: A comprehensive resource which aims to inform Americans of the economic and social costs of substance abuse and its impact on their lives and remove the stigma of substance abuse by replacing shame and despair with hope.

LANGUAGES: English

CENTER FOR SUBSTANCE ABUSE TREATMENT

Substance Abuse Referrals

PHONE: 1-800-662-4357

WEB: <http://www.samhsa.gov/>

HOURS: 24/7

LANGUAGES: English, Spanish

CHAIN OF LAKES NARCOTICS ANONYMOUS HELPLINE

ASTATULA

Drug Abuse Helpline

PHONE: 352-319-5617

POB 113

ASTATULA, FL 34705

SERVICES: Meeting Schedule for Winter 2007-2008 as follows: SUNDAY 7pm - Sanity @ 7 - 1339 Neely St, Leesburg MONDAY 11:45am - Lighthouse - 402 Childs St, Leesburg 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares TUESDAY 8:00pm - Circle of Hope - 142 Highway 33, Groveland 8:00pm - Just for Today - 1339 Neely St, Leesburg 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares WEDNESDAY 8:00pm - It Works How and Why - 1339 Neely St, Leesburg THURSDAY 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 7:15pm - Therapeutic Value - 115 E Central & Market St, Bushnell 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares FRIDAY 7:00pm - Friends in Recovery - 802 S. Bay St, Tavares 7:30pm - Recovery Rocks - 13600 Caspian Ln, Clermont 8:00pm - Daylight Again - 1339 Neely St, Leesburg SATURDAY 3:00pm - Daylight Again - 1339 Neely St, Leesburg

EMAIL: <mailto:nacola1999@yahoo.com>

HOURS: 24/7

LANGUAGES: English

CHEMICALLY DEPENDENT ANONYMOUS

PHONE: Website

FL

WEB: <http://www.cdaweb.org/>

SERVICES: Information and referrals for those with a desire to abstain from drugs/alcohol.

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

CHRISTIAN CARE CENTER

LEESBURG

Men's Rehabilitation

PHONE: 352-787-9904

1309 High Street Building 105

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Rehab shelter for men recovering from drug-alcohol abuse. Must be detoxed for several days prior to entering the program.

AGE GROUPS: 18 and up

CONTACT: JAY WALSH, Executive Director; Dave or Roger

AGENCY NEEDS: Donations and study materials.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

Women's Rehabilitation

PHONE: 352-787-8929

220 N. 13th. Street (mailing address)

LEESBURG, FL 34748

WEB: <http://www.christiancarecenter.org/>

SERVICES: Residential women's drug and alcohol rehab. Faith-based study materials with counsel and support.

AGE GROUPS: Adults

CONTACT: ART AYRIS, Executive Director

EMAIL: <mailto:aaayris@fbcleesburg.org>

FAX: 352-314-8680

AGENCY NEEDS: Donations of any articles or food normally used by a woman.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Pre-screening Process

LANGUAGES: English

CO-ANON FAMILY GROUPS

PHONE: 1-800-898-9985

WEB: <http://www.co-anon.org/>

SERVICES: For friends and family of people who have problems with cocaine or other drugs.

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

COURT EDUCATIONAL PROGRAMS

TAVARES

Drug Screens
PHONE: 352-343-9399
220 E. Main Street
TAVARES, FL 32778
WEB: <http://www.gocep.com/>
SERVICES: 10-panel drug screen including alcohol.
AGE GROUPS: Teens & Adults
CONTACT: REBECCA HERBST, Director
EMAIL: <mailto:info@gocep.com>
FAX: 352-343-8881
HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm.
FEES: \$25.00
LANGUAGES: English

COURT EDUCATIONAL PROGRAMS

TAVARES

Substance Abuse Programs
PHONE: 352-343-9399
220 E. Main Street
TAVARES, FL 32778
WEB: <http://www.gocep.com/>
SERVICES: Substance abuse evaluation completed to determine need and level of treatment. 4-hour "STOP" program which is court ordered (marijuana charge) OR 2-hour Choice program which is for an under-age drinking charge.
AGE GROUPS: Teens & Adults
CONTACT: REBECCA HERBST, Director
EMAIL: <mailto:info@gocep.com>
FAX: 352-343-8881
HOURS: M & F: 8:00 am - 5:00 pm; Tu.-Th: 8:00 am - 8:00 pm.
FEES: Evaluations: \$75.00 Level I & Level II: \$20.00 per session
REQUIREMENTS: Police report and/or caseplan, and \$75.00 prior to making the appointment for evaluation.
LANGUAGES: English

DEPARTMENT OF CHILDREN AND FAMILIES

WILDWOOD

Child and Adult Mental Health/Substance Abuse
PHONE: 352-330-2177 ext 6285
1601 W. Gulf Atlantic Highway (Main Office)
WILDWOOD, FL 34785
WEB: http://www.state.fl.us/cf_web
SERVICES: Serves Lake County. Will refer clients to appropriate agencies according to their needs.
AGE GROUPS: All
CONTACT: DALE BENEFIELD, Program Administrator
EMAIL: mailto:Dale_Benefield@dcf.state.fl.us
FAX: 352-330-1322
AGENCY NEEDS: Volunteers
HOURS: M-F: 8:00 am - 5:00 pm
FEES: Call for information.
LANGUAGES: English, Spanish

Lake County Community Resource Guide

SUBSTANCE ABUSE

FACES AND VOICES OF RECOVERY

WASHINGTON

PHONE: 1-202-737-0690

WASHINGTON, DC

WEB: <http://www.facesandvoicesofrecovery.org/>

SERVICES: National programs mobilizing people in recovery from alcohol and other drug addictions and their family members and friends.

AGE GROUPS: All

HOURS: M-F: 8:00 am - 6:00 pm

FEES: None

LANGUAGES: English

LAST HOUSE ON THE BLOCK

LEESBURG

Alcoholics Anonymous

PHONE: 352-315-0180

1339 Neely Drive

LEESBURG, FL 34748

SERVICES: AA meetings.

AGE GROUPS: Adults

HOURS: Meets daily at noon; 5:30 and 8:00 pm.

FEES: None

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program

PHONE: 352-360-6680

POB 491000

LEESBURG, FL 34749

SERVICES: Evidence-based program for youth and their families or caregivers targeting marijuana/alcohol use, social skills, anger management, peer relations, problem-solving and family communication.

AGE GROUPS: 12 - 18

CONTACT: KATY PAINTER

EMAIL: <mailto:kpainter@lsbc.net>

FAX: 352-360-1051

FEES: Free to those who qualify

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Adult Choice - Residential Substance Abuse

PHONE: 352-360-6635

POB 491000

LEESBURG, FL 34749-1000

WEB: <http://www.lsbc.net/>

SERVICES: Level 2 co-ed residential program for adults. Substance abuse - dual diagnosis. Residency runs from 31 days to one year.

AGE GROUPS: Adults

CONTACT: CARROL MURPHY

EMAIL: <mailto:cmurphy@lsbc.net>

FAX: 352-315-4416

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400

215 N. 3rd Street

LEESBURG, FL 34748

WEB: <http://www.lsbc.net/>

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director

EMAIL: <mailto:svangelder@lsbc.net>

HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Psychiatric Hospital and Detox

PHONE: 352-315-7800

2020 Tally Road

LEESBURG, FL 34748

WEB: <http://www.lsbc.net/>

SERVICES: Psychiatric hospital with a substance abuse inpatient unit and adult and children's crisis stabilization units. Access to a 24 hour evaluation center to determine whether they will be admitted or referred.

AGE GROUPS: All

CONTACT: DUANE ZIMMERMAN, Executive Vice President

EMAIL: <mailto:dzimmerman@lsbc.net>

HOURS: 24/7

FEES: Insurance and/or sliding fee scale

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Teen Choice: Intensive Substance Abuse Residential Program

PHONE: 352-315-4405/4406

POB 491000

LEESBURG, FL 34749-1000

WEB: <http://www.lsbc.net/>

SERVICES: Residential care for substance-abusing teens who have chaotic, abusive interpersonal relations, extensive criminal histories, prior treatment and anti-social behaviors.

AGE GROUPS: 13-17

CONTACT: TERRY GRONDAHL

EMAIL: <mailto:tgrondahl@lsbc.net>

HOURS: 24/7

FEES: Sliding scale

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program (YAFR)

PHONE: 352-315-7400

215 North 3rd Street

LEESBURG, FL 34748

WEB: <http://www.lsbcb.net/>

SERVICES: Counseling for substance-abusing adolescents and their families. Weekly sessions are provided in the home, office, school, and community over a 3-4 month period. Goals are to promote abstinence from drugs, positive social activities, positive peer relationships, and improved relationships with the family. YAFR targets drug use, social skills, problem-solving, family communication, and anger management.

AGE GROUPS: 12-18

CONTACT: KATY PAINTER, LMHC Program Supervisor

EMAIL: <mailto:kpainter@lsbc.net>

FAX: 352-360-1051

AGENCY NEEDS: Information on available community recreational programs for teens and access to facilities that provide positive social outlets. (Free or discounted passes/sporting equipment/etc)

HOURS: By appointment/flexible hours M-F

FEES: None

REQUIREMENTS: Social Security Number

LANGUAGES: English

M.A.D.D.

Mothers Against Drunk Driving

PHONE: Website

WEB: <http://www.madd.org/>

LANGUAGES: English

MOTHERS AGAINST DRUNK DRIVERS (MADD)

National Office

PHONE: 1-800-438-6233

WEB: <http://www.madd.org/>

SERVICES: Support group information. Data on drunk driving issues nationally and locally.

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English, Spanish

NARCOTICS ANONYMOUS NARCONON ARROWHEAD

PHONE: 1-800-468-6933

FL

SERVICES: Support group for people recovering from drug addiction. Membership is open to any drug addict, regardless of the particular drug or combination of drugs used. Non-conventional residential treatment center.

HOURS: Daily: 7:00 am-11:30 pm

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

NATIONAL ASSOCIATION FOR CHILDREN OF ALCOHOLICS

ROCKVILLE

Resources for Children of Alcoholics

PHONE: 1-888-554-2627 or 1-877-767-8432 (Spanish)

POB 2345

ROCKVILLE, MD 20847-2345

WEB: <http://www.ncadi.samhsa.gov/>

EMAIL: <mailto:nacoa@nacoa.org>

FAX: 240-221-4292

HOURS: M - F: 8:30 am - 5:00 pm

LANGUAGES: English, Spanish

NATIONAL CLEARING HOUSE FOR ALCOHOL AND DRUG INFORMATION

Alcohol and Drug Abuse Information

PHONE: 1-800-729-6686 or 1-800-622-HELP (4357)

SERVICES: Information resource equipped to respond to the public's alcohol, tobacco and drug inquiries and distribute free or low-cost culturally-diverse prevention, intervention, and treatment resources.

HOURS: 24/7

PHOENIX HOUSE

Children of Alcoholics

PHONE: 1-800-359-2623

FL

WEB: <http://www.phoenixhouse.org/florida>

SERVICES: Substance Abuse

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Celebrate Recovery

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

WEB: <http://www.getreallife.com/>

SERVICES: 12-step recovery program that builds a foundation to overcome hurts (abuse, divorce, co-dependence), habits (addictions to food, alcohol, drugs), or relationships and forgiveness issues.

CONTACT: RICHARD & CARRIE POWELL, Directors

EMAIL: <mailto:rlrecovery@reallifechristian.net>

HOURS: F: 7:00 - 9:00 pm

LANGUAGES: English

SHOUTING INSIDE: WHISPERS IN THE ROAR

Children of Parents Who have Alcohol or Drug-Related Issues

PHONE: Website

WEB: <http://www.shoutinginside.com/>

SERVICES: Blogs from children who are dealing with parents who have alcohol or drug-related issues.

AGE GROUPS: Any

LANGUAGES: English

Lake County Community Resource Guide

SUBSTANCE ABUSE

WESTERN JUDICIAL SERVICES

TAVARES

PHONE: 352-742-9317

544 South Duncan Drive

TAVARES, FL 32278

WEB: <http://www.westernjudicial.com/>

SERVICES: Educational programs and counseling in prevention of substance abuse & domestic violence. Provides a certified rehab program for women or men dealing with domestic violence.

AGE GROUPS: Adults

CONTACT: LINDA CARR, Director

EMAIL: <mailto:wjstavares@embarqmail.com>

FAX: 352-742-9318

HOURS: M - F: 8:30 am - 5:00 pm

FEES: Vary

LANGUAGES: English, Spanish

WOMEN IN TOUCH

BELLEVIEW

Transitional Home and Spiritual Recovery Program

PHONE: 352-307-5610

6056 SE Agnew Road

BELLEVIEW, FL 34420-4101

WEB: <http://www.womenintouchministries.org/>

SERVICES: Nine months to two year transitional home/ spiritual recovery program. First Baptist Church of Belleview, Benevolence Ministry.

AGE GROUPS: Adult Women

CONTACT: DEE HILLMAN, Director

EMAIL: <mailto:dee@womenintouchministries.org>

FAX: 352-307-2139

AGENCY NEEDS: Transportation, mentors, teachers, penpals, and dental/medical care.

FEES: None

REQUIREMENTS: Make request for application/ initial interview

LANGUAGES: English

YOUTH CHALLENGE

WILDWOOD

Substance Abuse and Rehab

PHONE: 1-352-748-5595

4738 N.E. 49th Boulevard

WILDWOOD, FL 34785

SERVICES: International healing and rehabilitation for any substance abuse. Not a detox facility. Minimum of 18 months residential care with educational training and bible learning.

AGE GROUPS: Men 18 and up

CONTACT: BISHOP DAN CHASSIE, Exe. Dir

HOURS: Daily: 8:00 am - 10:00 pm

FEES: \$250 for the whole 18 months

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

1ST BAPTIST CHURCH OF LEESBURG

LEESBURG

Grief Share

PHONE: 352-787-8734

LEESBURG, FL 34748

SERVICES: Recovery program for persons experiencing the loss of a loved one. Weekly discussions and DVDs cover issues grieving persons deal with.

AGE GROUPS: Teen and Adults

CONTACT: DONNA ZEGEL, Coordinator 352-787-8734

HOURS: F: 10:00 am - 11:30 am

FEES: None

REQUIREMENTS: Call Donna for registration.

LANGUAGES: English

ALCOHOLICS ANONYMOUS & ALATEEN

LEESBURG

AA Meetings

PHONE: 352-360-0960 or 352-360-0961

2115 Unit 'I' Citrus Boulevard (Cotton Plaza)

LEESBURG, FL 34748

WEB: <http://www.lakesumterintergroup.com/>

SERVICES: Information about Alcoholics Anonymous and their meetings.

EMAIL: <mailto:lakesumter@aol.com>

FAX: 352-360-0386

HOURS: M-F: 10:00 am - 5:00 pm

FEES: None

LANGUAGES: English

ALZHEIMER'S FAMILY ORGANIZATION

NEW PORT RITCHEY

PHONE: 352-454-8303 or 1-888-496-8004

POB 1939

NEW PORT RITCHEY, FL 34656-1939

WEB: <http://www.alzheimersfamily.org/>

SERVICES: Serves Lake County. Free memory screening. Support groups for caregivers of those suffering from dementia. Educational programs and respite assistance. An ID Program-bracelets or pendants-is available for those at risk of wandering from home.

AGE GROUPS: Adults

CONTACT: CAROL MCCARTHY, Community Educator Lake and Sumter

EMAIL: <mailto:info@alzheimersfamily.org>

FAX: 727-849-7707

HOURS: M-F: 8:30 am - 4:30 pm

REQUIREMENTS: Some services require a completed application.

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

ALZHEIMER'S FAMILY ORGANIZATION

THE VILLAGES

PHONE: 352-259-0020
624 San Marino Drive
THE VILLAGES, FL 32159
SERVICES: Support group for caregivers of Alzheimer's patients.
AGE GROUPS: All
CONTACT: REVA WALTERS, Director
EMAIL: <mailto:www.walters.1@comcast.net>
HOURS: 24/7; Meetings: 1st Wed.
LANGUAGES: English

AMERICAN CANCER SOCIETY

THE VILLAGES

Man-to-Man Prostate Cancer Support Group
PHONE: 1-800-227-2345
1200 Avenida Central
THE VILLAGES, FL 32159
SERVICES: Sponsored by the American Cancer Society's Lake-Sumter Unit. Meets at the La Hacienda Center in the Julio Iglesias room.
HOURS: 1st W: 7:00 pm
FEES: None
LANGUAGES: English, Spanish (Main Number)

BETTER BREATHER'S SUPPORT GROUP

TAVARES

Lung Disease
PHONE: 352-253-3396
1000 Waterman Way
TAVARES, FL 32778
SERVICES: For caregivers and patients dealing with chronic lung disease. Meets at Florida Hospital Waterman (Garden Conference Room F).
CONTACT: GINGER
HOURS: 3rd Th: 1:30 pm
FEES: None
LANGUAGES: English

BRAIN INJURY SUPPORT GROUP

LEESBURG

PHONE: 352-483-1353
700 N. Palmetto Street
LEESBURG, FL 34748
SERVICES: In the boardroom at LRMC North.
HOURS: 4th M: 6:30 - 8:00 pm
FEES: None
LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

CAREGIVER SUPPORT GROUP

CLERMONT

Alzheimer's and Dementia.

PHONE: 352-394-5549

1600 Hunt Trace Boulevard

CLERMONT, FL 34711

SERVICES: Meets at Superior Residences Assisted Living and Memory Care. Primarily for those caring for persons with Alzheimer's and dementia.

CONTACT: CHERYL FLETCHER

HOURS: 2nd & 4th Th: 2:00 pm

LANGUAGES: English

CLAREBRIDGE OF LEESBURG, BROOKDALE SENIOR LIVING

LEESBURG

Alzheimer's/Dementia Assisted Living and Support Group

PHONE: 352-728-6661

700-710 S. Lake Street

LEESBURG, FL 34748

WEB: <http://www.brookdaleseniorliving.com/>

SERVICES: Support group: 3rd Th: 2:00 pm

AGE GROUPS: Adults

CONTACT: HENRI COUTURE, Executive Director

EMAIL: <mailto:hcouture@brookdaleliving.com>

FAX: 352-728-5430

HOURS: M - F: 9:00 am - 5:00 pm

FEES: Vary

REQUIREMENTS: Must submit an application

LANGUAGES: English

CO-DEPENDENTS ANONYMOUS

LADY LAKE

PHONE: 352-205-8703

LADY LAKE, FL

SERVICES: Meets at North Lake Presbyterian Church.

CONTACT: KATHY

HOURS: M: 5:30 pm

LANGUAGES: English

FAMILY CAREGIVER'S SUPPORT GROUP

LEESBURG

PHONE: 352-728-1861

200 S. Lone Oak Drive

LEESBURG, FL 34748

SERVICES: At New Life Presbyterian Church.

HOURS: 3rd M: 09:30 am

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

FLORIDA HOSPITAL WATERMAN

TAVARES

Diabetic Caregiver's Support Group

PHONE: 352-253-3539

1000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.fhwat.org/>

SERVICES: Meets in a Garden Conference Room.

HOURS: 1st M: 10:00 am

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Insulin and Type 1 Diabetes Support Group

PHONE: 352-263-3391

1000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.fhwat.org/>

SERVICES: Classrooms on ground floor.

CONTACT: CHRIS WILLMAN, Diabetes Educator

EMAIL: <mailto:chris.willman@ahss.org>

FAX: 352-253-3502

HOURS: Last Mon. 6:30 pm

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Insulin-Pumpers Support Group

PHONE: 352-253-3539

1000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.fhwat.org/>

SERVICES: Meets in a Garden Conference Room.

HOURS: Last Mon: 6:30 pm

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

LOOK GOOD FEEL BETTER

PHONE: 352-253-3605

4000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.fhwat.org/>

SERVICES: Cancer support group meets at the Cancer Institute, Waterman Conference Room.

CONTACT: EVADNE TSOLO, Oncological Social Worker

EMAIL: <mailto:evadne.tsolo@ahss.org>

HOURS: 2nd M: 1:30 - 3:30 pm

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

Man-to-Man Prostate Cancer Support Group

FL

SERVICES: Gareden Conference Rooms, C and D.

HOURS: 3rd Th. 3:00 pm

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

GENERAL CANCER EDUCATION SUPPORT GROUP

TAVARES

Cancer Support Group

PHONE: 352-253-3605

4000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.floridahospitalwaterman.org/>

SERVICES: Florida Hospital Cancer Institute, Waterman Conference Room.

CONTACT: EVADNE TSOLO, Radiation Oncology Social Worker

EMAIL: <mailto:evadne.tsolo@ahss.org>

HOURS: 1st Th each month

FEES: None

LANGUAGES: English

GRIEF SHARE

UMATILLA

Widowed and Divorced

PHONE: 352-669-2741

100 W. Guerrant Street

UMATILLA, FL 32784

SERVICES: Meetings are at First United Methodist Church of Umatilla when a sufficient number of people are interested.

HOURS: Mon: 7:00 pm

LANGUAGES: English

GRIEF SHARE PROGRAM

THE VILLAGES

PHONE: 352-259-9305

251 Avenida Los Angeles

THE VILLAGES, FL 32159

SERVICES: Fairway Christian Church

HOURS: M: 9:00 am

FEES: None

LANGUAGES: English

IMPOTENCY SUPPORT GROUP

EUSTIS

Impotency Support Group

PHONE: 352-357-6786 or 352-253-1111

801 Northshore Drive

EUSTIS, FL 32726

SERVICES: Available September - April only. Meets at Florida Hospital Waterman (Garden Conference Room E).

CONTACT: FRAN FOGARTY, LPN

HOURS: 4th Th: 7:00pm

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

INSULIN PUMPERS

TAVARES

Anyone Who Uses Insulin

PHONE: 352-315-0309 or 352--735-4907

1000 Waterman Way

TAVARES, FL 32778

SERVICES: Florida Hospital Waterman: Conference center on the Garden Level.

HOURS: Last Mon. of the month. 6:30 pm

FEES: None

LANGUAGES: English

LAKE COUNTY PARKINSON'S SUPPORT GROUP

LEESBURG

PHONE: 352-343-0376

301 W. Oak Terrace Drive, Building 301, Room 112

LEESBURG, FL 34748

WEB: <http://www.americanparkinsonsassociation.com/>

SERVICES: Meets September to May. Special speakers and/or discussion among members. Socials. Open to anyone with Parkinson's, a family member or caregivers. Associated with the American Parkinson's Association

AGE GROUPS: All

CONTACT: DAVID and PAT TRIBBEY, Coordinators

EMAIL: <mailto:dtribby108@comcast.net>

HOURS: 3rd F: 1:00 pm

FEES: None

LANGUAGES: English

LIFE

LEESBURG

Grief Support: Astor

PHONE: 352-787-0403 or 759-2244- or 753-4444

1116 W. Main Street

LEESBURG, FL 34548

SERVICES: Redirect grief to positive venues, restore self-confidence and a sense of purpose. Share memories, challenges, successes and laughter through luncheons, cultural events, dinner theaters, day trips, picnics and etc.

CONTACT: DAVID HEYDT

FEES: Only personal expenses.

LANGUAGES: English

LOOK GOOD AND FEEL BETTER

TAVARES

Cancer Support Group

PHONE: 352-253-3605

4000 Waterman Way

TAVARES, FL 32778

SERVICES: Florida Hospital Cancer Institute, Conference Room

AGE GROUPS: FAMILIES

CONTACT: BRENDA WINTER

HOURS: 2nd M: 1:00 - 3:00 pm

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

MENDED HEARTS

LEESBURG

Heart Disease Support

PHONE: 352-728-6625

North Campus of Leesburg Regional Hospital 301 Building

LEESBURG, FL 34748

WEB: <http://www.mendedhearts.org/>

SERVICES: Pre- and post-heart surgery support by persons who have experienced heart surgery. Support also available for caregivers of, and anyone with, heart-related issues.

AGE GROUPS: Adults

CONTACT: JANET McCORD, President

HOURS: 2nd Th. 9:00 am except June, July and August.

FEES: None

LANGUAGES: English

MOMS ON MOTHERHOOD

MOM Support Group

PHONE: 352-253-3367

FL

SERVICES: At Golden Triangle YMCA. Childbirth training, preparation and administration.

HOURS: 1st and 3rd Mon: 10:00 - 11:30 am

LANGUAGES: English

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

LEESBURG

Mentally Ill Family Support Group

PHONE: 352-259-2789 Day or 352-728-8198 Night

POB 493241

LEESBURG, FL 34749

SERVICES: Help for all types of mental illnesses. Family support groups and client support groups. Call for meeting locations.

CONTACT: PEG NICHOLSON or CLAIRE HEDGCOCK

EMAIL: <mailto:hedgcock@aol.com>

HOURS: 1st Tu: 7:00 pm; 3rd Tu: 3:00 pm

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: <mailto:info@n-v-i.org>

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

LANGUAGES: English

P.U.N. - PITY US NOT

TAVARES

Multiple Sclerosis Support Group

PHONE: 352-638-0663

1000 Waterman Way

TAVARES, FL 32778

WEB: <http://www.nmss.org/>

SERVICES: A support group for those suffering with Multiple Sclerosis. Meets at Florida Hospital Waterman Patient's care orientation classroom. Alternate is conference room 'B'.

CONTACT: DAVID JOHNSON

EMAIL: <mailto:pityusnot@live.com>

HOURS: 1st F: 10:00 am

FEES: None

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Celebrate Recovery

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

WEB: <http://www.getreallife.com/>

SERVICES: 12-step recovery program that builds a foundation to overcome hurts (abuse, divorce, co-dependence), habits (addictions to food, alcohol, drugs), or relationships and forgiveness issues.

CONTACT: RICHARD & CARRIE POWELL, Directors

EMAIL: <mailto:rlrecovery@reallifechristian.net>

HOURS: F: 7:00 - 9:00 pm

LANGUAGES: English

Lake County Community Resource Guide

SUPPORT GROUP

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Grief Share

PHONE: 352-394-3553

1501 Steves Road

CLERMONT, FL 34711

WEB: <http://www.getreallife.com/>

SERVICES: Help with issues resulting from the death of a loved one.

CONTACT: GAILA WOMACK

EMAIL: <mailto:office@getreallife.net>

HOURS: F: 6:30 pm

LANGUAGES: English

T.O.P.S. - LEESBURG

LEESBURG

Take Off Pounds Sensibly

PHONE: 352-365-8318

Christ United Methodist Church 1313 Griffin Road

LEESBURG, FL 34748

SERVICES: Nutritional information and support regarding weight loss.

CONTACT: EDWARD LALONDE

HOURS: Th: 7:00pm

FEES: \$24 a year plus \$5 month

LANGUAGES: English

TIC DOULOUREAUX - TRIGEMINAL NEURALGIA

OCALA

PHONE: 352-357-8156

9401 S.W. Highway 200

OCALA, FL 34475

SERVICES: Meets at the Collins Health Resource Center-Timber Ridge Medical Complex Bldg.

CONTACT: DALE GAYKEN

HOURS: 1st W: (except July - Sept.): 1:00 pm - 3:00 pm

LANGUAGES: English

WALKING THE MOURNER'S PATH

MOUNT DORA

Grief Support Group

PHONE: 352-383-2832

460 N. Grandview Street

MOUNT DORA, FL 32747

WEB: <http://www.mournerspath.com/>

SERVICES: Transforming grief into joyful living at St. Edward Episcopal Church. Meets once a year. Call for schedule.

CONTACT: PAT BARNES

HOURS: M-F: 9:00 am - 2:00 pm

LANGUAGES: English

Lake County Community Resource Guide

TEEN ISSUES

BOY SCOUTS OF AMERICA - CENTRAL FLORIDA COUNCIL

APOPKA

Scouting

PHONE: 1-407-889-4403

1951 South Orange Blossom Trail, Suite 102

APOPKA, FL 32703

WEB: <http://www.scouting.org/>

SERVICES: Serves Lake County.

EMAIL: <mailto:cfc@cfcbsa.org>

FAX: 1-407-889-4406

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522

1705 E. County Road 44

EUSTIS, FL 32726

WEB: <http://www.bgclsc.org/>

SERVICES: NE Lake Unit.

AGE GROUPS: 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

LEESBURG

After School Care and Children's Services

PHONE: 352-787-0053 or 352-787-1937

400 Executive Boulevard

LEESBURG, FL 34748

WEB: <http://www.bgclsc.org/>

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence.

One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation;

2) character/leadership development; 3) arts; 4) health and life skills; 5) education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: <mailto:info@bgclsc.org>

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

LANGUAGES: English

Lake County Community Resource Guide

TEEN ISSUES

ECKERD YOUTH ALTERNATIVES-EYA

PHONE: 1-800-914-3937

FL

WEB: <http://www.eckerd.org/>

SERVICES: At-risk boys and girls-those who exhibit emotional and behavioral problems at home, at school and in the community. Re-entry services to youth and families following residential treatment.

HOURS: M-F: 8:00 am - 6:00 pm

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street

CLERMONT, FL 34711

WEB: <http://www.fumc-clermont.org/>

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator

EMAIL: <mailto:slteenmops@yahoo.com>

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

LANGUAGES: English

FOCUS ADOLESCENT SERVICES

PHONE: Website

FL

WEB: <http://www.focusas.com/>

SERVICES: Excellent source for teen and family help.

LANGUAGES: English

GIRL SCOUTS OF CITRUS COUNCIL

PHONE: 352-669-1042

WEB: <http://www.citrus-gs.org/>

AGE GROUPS: 5-17

CONTACT: BARBARA BURDICK

EMAIL: <mailto:lakecountygirlscouts@yahoo.com>

AGENCY NEEDS: Adult mentors. Training and background checks provided.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

Lake County Community Resource Guide

TEEN ISSUES

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929

3080 North Lincoln Avenue

CHICAGO, IL 60657

WEB: <http://www.nrcrisisline.org/>

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-344-2785 or 773-880-9860

FAX: 773-929-5150

HOURS: 24/7

FEES: None

LANGUAGES: English, Spanish

NATIONAL TEEN DATING ABUSE HELPLINE

PHONE: 1-866-331-9474; TTY 1-836-331-8453

WEB: <http://www.loveisrespect.org/>

SERVICES: Options offered to teens in abusive relationships: private, one-on-one chat rooms and referrals to local help agencies.

HOURS: 24/7

LANGUAGES: English

PARENT AND TEEN SUPPORT ACTION

Crisis Counseling

PHONE: 1-800-282-5660

HOURS: 24/7

LANGUAGES: English

S.A.D.D.

Students Against Destructive Decisions

PHONE: 1-888-SADD-INC or 352-250-9619

FL

WEB: <http://www.sadd.org/>

SERVICES: Awards, calendar, activities, programs promoting good decisions for youth today. Local chapter information available through the Safe Climate Coalition of Lake County, Inc.

AGE GROUPS: Middle and High School aged youth

CONTACT: DEBI MACINTYRE, Executive Director

EMAIL: <mailto:debi@safeclimatecoalition.org>

LANGUAGES: English

SHOUTING INSIDE: WHISPERS IN THE ROAR

Children of Parents Who have Alcohol or Drug-Related Issues

PHONE: Website

WEB: <http://www.shoutinginside.com/>

SERVICES: Blogs from children who are dealing with parents who have alcohol or drug-related issues.

AGE GROUPS: Any

LANGUAGES: English

Lake County Community Resource Guide

TEEN ISSUES

T.E.A.R.

Teens Experiencing Abusive Relationships

PHONE: Website

FL

WEB: <http://www.teensagainstabuse.org/>

SERVICES: Seminars, information on detecting potential abusers in dating relationships; how to break free from the relationship and get help.

LANGUAGES: English

TEEN HELP ADOLESCENT RESOURCES

ST. GEORGE

PHONE: 1-800-637-0701

225 North Bluff Street, Suite 5

ST. GEORGE, UT 84770

SERVICES: Assists parents, child care professionals and others in locating appropriate resources for the treatment of adolescents struggling with making the best choices in their lives.

FAX: 435-674-4830

LANGUAGES: English

Lake County Community Resource Guide

THRIFT SHOPS

1ST UNITED METHODIST CHURCH OF UMATILLA

UMATILLA

2nd HARVEST

PHONE: 352-669-2741

100 W. Guerrant Street

UMATILLA, FL 32784

SERVICES: Thrift store. Food.

HOURS: Tu-Sa: 9:00 am - 2:00 pm

LANGUAGES: English

HABITAT FOR HUMANITY

GROVELAND

PHONE: 352-429-9052

7432 W. Highway 50

GROVELAND, FL 34736

SERVICES: Clothing; furniture; appliances; household goods; building materials.

CONTACT: ELIZABETH CUNHA, Manager

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

EUSTIS

PHONE: 352-483-0410

710 S. Bay Street

EUSTIS, FL 32728

SERVICES: Household goods, appliances, furniture and building supplies.

CONTACT: TESA FANSLER, Manager

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

LEESBURG

Thrift Shop

PHONE: 352-728-6366

200 N. Lone Oak Drive

LEESBURG, FL 34748

LANGUAGES: English

HABITAT FOR HUMANITY THRIFT STORE

WILDWOOD

PHONE: 352-330-0881

County Road 149 off County Road 44

WILDWOOD, FL 34785

SERVICES: Furniture, household goods, appliances, clothing, building materials.

HOURS: M-F: 9:00 am - 5:00 pm; Sa: 9:00 am - 3:00 pm

LANGUAGES: English

LIFE-CHANGING MINISTRIES THRIFT STORE

EUSTIS

PHONE: 352-357-7201

100 W. Ardice Avenue Suite 2-A

EUSTIS, FL 32726

SERVICES: Thrift store. Also provides bread, vegetables and fruit. Occasionally gives small financial help and/or work in exchange for goods.

HOURS: M-Th: 10:00 am - 6:00 pm; F: 10:00 am - 2:00 pm; Sun: Noon - 5:00 pm;

LANGUAGES: English

Lake County Community Resource Guide

THRIFT SHOPS

MINISTRY VILLAGE THRIFT SHOP

LEESBURG

PHONE: 352-787-7583

606 W. Main Street

LEESBURG, FL 34748

SERVICES: Clothing, household goods and furniture.

AGE GROUPS: ALL

CONTACT: HELENA or LARRY, Co-Directors

HOURS: Tu-Sa: 9:00 am - 4:00 pm

FEES: Per Item

LANGUAGES: English

MISSIONARY'S CLOSET

TAVARES

Thrift Store

PHONE: 352-217-5676

13041 Lane Park Cut Off Unit M

TAVARES, FL 32778

SERVICES: Low prices for the community. Help for people needing clothing and household items.

AGE GROUPS: All

CONTACT: CYNTHIA VIDAL

EMAIL: <mailto:v6442@comcast.net>

AGENCY NEEDS: volunteers, household items, furniture and clothing donations, non-perishable items.

HOURS: M-Th: 10:00 am - 3:00 pm; F: 10:00 am - 6:00 pm; Sa: 8:00 am - 3:00 pm

LANGUAGES: English

SOUTH LAKE ANIMAL LEAGUE THRIFT SHOP

CLERMONT

PHONE: 352-394-1818

770 Montrose Street

CLERMONT, FL 34711

WEB: <http://www.slal.org/>

SERVICES: Full-service thrift shop with proceeds going to the South Lake Animal League.

CONTACT: RONDA CLINE, Manager

EMAIL: <mailto:shop@slal.org>

HOURS: Tu - Sa: 9:00 am - 3:00 pm

LANGUAGES: English

Lake County Community Resource Guide

TRANSPORTATION

AIR AMBULANCE CENTRAL

PHONE: 1-800-843-8418

WEB: <http://airambulance.net/>

SERVICES: If non-ambulatory and on medical equipment you may be eligible for this service.

AGE GROUPS: Any

HOURS: 24/7

FEES: Vary

LANGUAGES: English

LAKE COUNTY CONNECTION

Transportation for the Disadvantaged

PHONE: 352-326-2278

FL

SERVICES: Provides a variety of vehicles giving transportation for medical appointments, jobs, senior centers and shopping for elderly, disabled and low-income citizens. Determination of eligibility is made by Lake County Connection. Transportation Disadvantaged(TD) and medicaid service is provided for those who qualify. Customers may schedule trips from 2 to 14 days ahead.

AGE GROUPS: All

HOURS: M-F: 8:00 am - 5:00 pm for reservations.

FEES: Vary

REQUIREMENTS: Written application.

LANGUAGES: English

LAKEXPRESS

PHONE: 352-326-8637

FL

WEB: <http://www.ridelakexpress.com/>

SERVICES: Fixed route bus service provides hourly transportation from Monday-Friday starting at 6:00am and ending at 7:00pm. Two bus routes-one travels to The Villages and the other towards Eustis. Will provide transportation to Florida Hospital Waterman and shopping malls.

AGE GROUPS: All

CONTACT: BOB ROSE

HOURS: M-F: 6:00 am - 7:00 pm

FEES: \$1.00/ride, or \$3.00/day pass, or \$30/month pass. Half fare for seniors, disabled, school children with school ID.

LANGUAGES: English

SOUTHEAST MERCY FLIGHT

Medical Transportation

PHONE: 1-800-352-4256

SERVICES: Organ recipient transportation. Relocation of domestic violence victims.

REQUIREMENTS: Patient must be stable and able to walk. Services must not be available locally.

Lake County Community Resource Guide

VETERANS SERVICES

AMERICAN LEGION SOUTH LAKE MEMORIAL POST 55

Veteran's Services. DAV.

PHONE: 352-394-6767 Post 55, Cmdr Rube Morehouse

FL

SERVICES: Sign up for Veteran's benefits. Entry into V.A. Veterans Emergency relief fund. Claims etc. All Veteran's Assistance Programs Color Guard, Honor Guard

CONTACT: District 6 Service Officer CHARLIE FIRST 407-292-7837 VA Volunteers

EMAIL: <mailto:cfirst@cfl.rr.com>

LANGUAGES: English

KOREAN WAR VETERANS ASSOCIATION OF SOUTH LAKE COUNTY # 188 INC. CLERMONT

Honor Guard and Military Funerals

PHONE: 407-292-7837

POB 121708

CLERMONT, FL 34212-1708

SERVICES: Military funerals for churches registered at Bushnell National Cemetery in Lake County only.

Recruiting Korean War Veterans from 1950 on. Speaking engagements. Certified service officers available.

Scholarship funds to students at High Schools in South Lake County. Color Guard available for Flag Risings on Veteran's holidays.

CONTACT: CHARLIE FIRST, Commander

EMAIL: <mailto:cfirst@cfl.rr.com>

FAX: 407-292-7837 Please call first.

FEES: None

LANGUAGES: English

U.S. MILITARY HEALTH SYSTEM

Military Health Benefit Information

PHONE: Website

WEB: <http://www.health.mil/>

SERVICES: Learn about health benefits from the US Department of Defense.

LANGUAGES: English

VETERAN'S ADMINISTRATION

PHONE: 1-800-827-1000

Lake County Community Resource Guide

VETERANS SERVICES

VETERANS SERVICES OF LAKE COUNTY

TAVARES

Veteran's Medical and Financial Needs

PHONE: 352-742-6585

POB 7800

TAVARES, FL 32778

WEB: <http://www.lakecountyfl.gov/>

SERVICES: Provide free assistance to veterans and surviving spouses of veterans concerning VA programs and eligibility requirements for financial pension and disability compensation. Prepare claim forms for eligible clients.

AGE GROUPS: All

CONTACT: TOM OSEBOLD, VSO Director

EMAIL: <mailto:tosebold@lakecountyfl.gov>

FAX: 352-742-6588

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of military service, DD-214 or equivalent document,

LANGUAGES: English, Spanish

Lake County Community Resource Guide

VICTIM'S ASSISTANCE

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172

SERVICES: Protect society.

FAX: 352-742-1970

LANGUAGES: English

BETTER BUSINESS BUREAU CENTRAL FLORIDA

Consumer Information

PHONE: 1-800-275-6614

FL

HOURS: M-F: 9:00 am - 4:30 pm

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588

CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

EUSTIS POLICE DEPARTMENT

EUSTIS

Administrative Office

PHONE: 352-483-5400

51 E. Norton Avenue

EUSTIS, FL 32726

SERVICES: Public protection.

AGE GROUPS: All

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

FLORIDA HIGHWAY PATROL

FRUITLAND PARK

PHONE: 352-360-6511

POB 37

FRUITLAND PARK, FL 34731-0037

FAX: 352-360-6515

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

VICTIM'S ASSISTANCE

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

GROVELAND POLICE

GROVELAND

Police

PHONE: 352-429-4166

GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

LADY LAKE POLICE

Police

PHONE: 352-751-1565

FL

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

VICTIM'S ASSISTANCE

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement

PHONE: 352-343-9500

360 W. Ruby Street

TAVARES, FL 32778-3877

WEB: <http://www.lcso.org/>

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-

4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101

Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All

FAX: (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7

FEES: None

LANGUAGES: English

LEESBURG POLICE DEPARTMENT

LEESBURG

PHONE: 352-787-2121

115 East Magnolia Street

LEESBURG, FL 34748

SERVICES: Law enforcement.

HOURS: 24/7

LANGUAGES: English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111

MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

MOUNT DORA POLICE

MOUNT DORA

Police

PHONE: 352-735-7130

1300 N. Donnelly Street

MOUNT DORA, FL 32757

SERVICES: Public protection.

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

VICTIM'S ASSISTANCE

NATIONAL CENTER FOR VICTIMS OF CRIME

WASHINGTON

Helpline

PHONE: 1-800-394-2255 or 1-800-FYI-CALL

2000 M Street NW, Suite 480

WASHINGTON, DC 20036

WEB: <http://www.ncvc.org/>

SERVICES: Offers crime victims, victim service providers, criminal justice officials, attorneys and concerned individuals practical information on the most appropriate local services for victims of crime. Refers callers to an array of critical services.

FAX: 202-467-8701

HOURS: M-F: 8:30 am - 8:30 pm

FEES: None

LANGUAGES: English, Spanish

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

SOUTHEAST MERCY FLIGHT

Medical Transportation

PHONE: 1-800-352-4256

SERVICES: Organ recipient transportation. Relocation of domestic violence victims.

REQUIREMENTS: Patient must be stable and able to walk. Services must not be available locally.

TAVARES POLICE

TAVARES

Police

PHONE: 352-742-6300

TAVARES, FL 32778

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

Community Disturbance or Crime

PHONE: 352-753-0550

THE VILLAGES, FL

HOURS: 24/7

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE) THE VILLAGES

Police

PHONE: 352-330-1383

THE VILLAGES, FL

SERVICES: Public protection.

LANGUAGES: English

Lake County Community Resource Guide

VICTIM'S ASSISTANCE

UMATILLA POLICE

UMATILLA

Police

PHONE: 352-669-3561

UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All

HOURS: 24/7

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

VISION

AMERICAN COUNCIL OF THE BLIND

PHONE: 1-800-424-8666

HOURS: M-F: 9:00 - 5:00 pm

FEES: None

LIGHTHOUSE OF CENTRAL FLORIDA - LAKE COUNTY EXTENSION THE VILLAGES

Blind Services

PHONE: 352-348-3677 -OR- 407-898-2483

THE VILLAGES, FL

SERVICES: Mobility-Occupational Rehabilitation. Employment Assistance. Job Training. Children's Classes. Early Intervention.

EMAIL: <mailto:cstolp@lighthousecentralflorida.org>

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids.

PHONE: 352-343-0180

TAVARES, FL 32778

AGE GROUPS: All

FEES: None

LANGUAGES: English

MOUNT DORA LIONS CLUB

MOUNT DORA

Service Organization

PHONE: 352-735-9629

POB 131

MOUNT DORA, FL 32756

WEB: <http://www.lionsclubs.org/>

SERVICES: Blind and visually impaired. Scholarships to Mt. Dora High School students. Supports Little League.

AGE GROUPS: All

CONTACT: MARY T. PEZZO

EMAIL: <mailto:mtpezzo@embarqmail.com>

AGENCY NEEDS: Members

FEES: Membership fee for members, no fee for clients.

LANGUAGES: English

Lake County Community Resource Guide

VISION

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: <mailto:info@n-v-i.org>

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

LANGUAGES: English

OPTICALLY YOURS, INC.

BELLEVIEW

Low Vision Products

PHONE: 352-307-6797

11781 S. U.S. Highway 441

BELLEVIEW, FL 34420

WEB: <http://www.opticallyyours.com/>

SERVICES: Serves Lake County. Free low-vision product consulting & trial. Specialists in the field of low-vision needs. Also provide general optician's services.

AGE GROUPS: All

CONTACT: CATHERINE HERNANDEZ

EMAIL: <mailto:optyours@att.net>

HOURS: M-F: 9:00 am - 5:00 pm

FEES: Consult: None. Products: As per selection

REQUIREMENTS: Type of vision loss

LANGUAGES: English, Spanish

Lake County Community Resource Guide

VOCATIONAL

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities

PHONE: 352-536-9264

835 7th Street

CLERMONT, FL 34711

WEB: <http://www.buildingblocksministries.com/>

SERVICES: Adult day training program teaching life and job skills, providing employment counseling and community volunteer opportunities. Parent support group. Christian counseling is available.

AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)

CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor

EMAIL: <mailto:paula@buildingblocksministries.com>

FAX: 352-243-9582

AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.

REQUIREMENTS: Completed application(pick up at our centers). Possibly a Medwaiver authorization.

LANGUAGES: English

GOODWILL

Job Club

PHONE: 352-326-8919

FL

SERVICES: Program teaching how to make a resume, how to dress for an interview and how to interview for youth age 16 and older.

CONTACT: LINDA

LANGUAGES: English

LAKE SUMTER COMMUNITY COLLEGE - CROP

LEESBURG

Low Self-Image and Consequences

PHONE: 352-365-3588

9501 U.S. Highway 441

LEESBURG, FL 34788

WEB: <http://www.lsc.edu/CROP>

SERVICES: A statewide program designed to increase the number of students successfully completing a post-secondary education. The program is housed at Lake-Sumter Community College. Current schools being served are: East Ridge High, Eustis High, South Sumter Middle, South Sumter High, Wildwood High and Tavares High.

AGE GROUPS: 12 - 18

CONTACT: KEVIN BROWN

EMAIL: <mailto:brownk@lsc.edu>

FAX: 352-243-0771

AGENCY NEEDS: Funding, parental supports, volunteers and transportation.

HOURS: M-F: 9:00 am - 5:00 pm (Some weekend activities)

FEES: Usually NONE; Some trips require additional costs.

REQUIREMENTS: Completed application. Copy of report card. Recommendation from counselor or teacher. Parental consent and SSN.

LANGUAGES: English, Spanish (limited)

Lake County Community Resource Guide

VOCATIONAL

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

New Directions Program

PHONE: 352-323-3613

9501 U.S. Highway 441

LEESBURG, FL 34788-8751

SERVICES: Displaced homemaker program serves both sexes. Single parent program. Lending Library-lends class text books to the needy based on book availability. C.L.A.S.S. (Change Leaves Adults Seeking Support) support group for adults in transition.

CONTACT: AUREN ALVELO, Manager

EMAIL: <mailto:alveloa@lsc.edu>

FAX: 352-323-3624

HOURS: M-F: 8:00 am - 4:30 pm. May vary from time to time.

FEES: None

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

AIMS Program

PHONE: 352-360-6625

404 Webster Street (POB 491000)

LEESBURG, FL 34749

WEB: <http://www.lsb.net/>

SERVICES: For psychiatrically-disabled persons. The focus is on recovery services that will provide skills and support for each member to live, learn, work successfully and/or socialize in the environment of their choice. A comprehensive array of recovery services including vocational programming, training, counseling and support.

AGE GROUPS: 18 and up

CONTACT: SHEILA LEFSKY, Supervisor

EMAIL: <mailto:slefsky@lsbc.net>

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Sliding scale

LANGUAGES: English

SENIOR WORKFORCE SOLUTIONS "EXPERIENCE WORKS"

Employment for Seniors

PHONE: 1-800-901-7965

SERVICES: Job services training and/or temporary employment for those 55 or over with limited income. Services available for those who haven't worked in a long time, never worked outside the home, have limited ability, receive SSI or lack a high school education.

FAX: 1-703-522-0140

Lake County Community Resource Guide

WEIGHT LOSS

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs

PHONE: 352-343-1144

1465 David Walker Drive

TAVARES, FL 32778

WEB: <http://www.centralfloridaymca.org/>

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: <mailto:tbreck@cfymca.org>

AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected

REQUIREMENTS: Picture ID.

LANGUAGES: English

NORTH LAKE PRESBYTERIAN CHURCH

LADY LAKE

OVEREATERS ANONYMOUS

PHONE: 352-753-8484

975 Rolling Acres Road

LADY LAKE, FL 32159-5023

WEB: <http://www.northlakepc.org/>

SERVICES: Support group for those who over eat.

AGE GROUPS: All ages

EMAIL: <mailto:beckym@northlakepc.org>

FAX: 352-753-3982

HOURS: Every Thurs @ 10:00 am

FEES: None

LANGUAGES: English

OVEREATERS ANNONYMOUS, LADY LAKE

LADY LAKE

12 Steps

PHONE: 352-751-1879

Lady Lake Library

LADY LAKE, FL 32159

CONTACT: ROSE

HOURS: F: 10:00 am

FEES: None

LANGUAGES: English

OVEREATERS ANONYMOUS, LADY LAKE

LADY LAKE

PHONE: 352-753-9064

Outpatient Surgery Center-East Campus 1501 U.S. Highway 441 1800 Building 2nd Floor Room 2

LADY LAKE, FL 32159-5023

CONTACT: ANNIE

HOURS: Tu: 10:00 am

FEES: None

LANGUAGES: English

Lake County Community Resource Guide

WEIGHT LOSS

OVEREATERS ANONYMOUS, LEESBURG

LEESBURG

PHONE: 352-751-1879

Unity of Leesburg Church 826 E. Dixie Ave.

LEESBURG, FL 34748

WEB: <http://www.oacfi.org/meetings.htm>

AGE GROUPS: All

CONTACT: ROSE MARIE

EMAIL: mailto:meeting_updates@oacfi.org

HOURS: M: 7:00 pm

FEES: None

LANGUAGES: English

T.O.P.S. - LEESBURG

LEESBURG

Take Off Pounds Sensibly

PHONE: 352-365-8318

Christ United Methodist Church 1313 Griffin Road

LEESBURG, FL 34748

SERVICES: Nutritional information and support regarding weight loss.

CONTACT: EDWARD LALONDE

HOURS: Th: 7:00pm

FEES: \$24 a year plus \$5 month

LANGUAGES: English

Lake County Community Resource Guide

WOMEN'S PROGRAMS

FOCUS ON THE WORD AT THE FATHER'S HOUSE

LEESBURG

Women's Ministry

PHONE: 352-315-1815

LEESBURG, FL 34748

SERVICES: Meet quarterly starting Dec. 2007

CONTACT: MICHELLE TEDDER, Executive Administrator

EMAIL: <mailto:michellet@thefathershouse.com>

HOURS: 1st Sa: 10:00 am - Noon

LANGUAGES: English

LAKE - SUMTER COMMUNITY COLLEGE

LEESBURG

Women's Program

PHONE: 352-323-3613

9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Job placement for students. Financial aid. Special assistance for mothers and displaced homemakers returning to school and /or non-traditional careers. Women's programs. CAREER: Planning-Counseling-Changing-Non-Traditional and Interview Skills. Evening appointments may be arranged.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center

PHONE: 352-360-6548

9836 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LEESBURG WOMEN'S HEALTH CARE

LEESBURG

Health Care for Women

PHONE: 352-360-0490

225 N. 1st Street

LEESBURG, FL 34748

LANGUAGES: English, Spanish, French, Creole

REJOYCE CENTER FOR WOMEN

MOUNT DORA

Wellness Center for Women

PHONE: 352-385-1002

18440 Highway 441

MOUNT DORA, FL 32757

SERVICES: Classes on health issues, crafts, exercise, etc.

LANGUAGES: English

THE BREAST CANCER SITE

FREE MAMOGRAM

PHONE: Website

WEB: <http://www.thebreastcancersite.com/>

SERVICES: Click on this site and its sponsors will make a free mamogram available to a needy person.

LANGUAGES: English

Lake County Community Resource Guide

WOMEN'S PROGRAMS

WOMEN IN TOUCH

BELLEVIEW

Transitional Home and Spiritual Recovery Program

PHONE: 352-307-5610

6056 SE Agnew Road

BELLEVIEW, FL 34420-4101

WEB: <http://www.womenintouchministries.org/>

SERVICES: Nine months to two year transitional home/ spiritual recovery program. First Baptist Church of Belleview, Benevolence Ministry.

AGE GROUPS: Adult Women

CONTACT: DEE HILLMAN, Director

EMAIL: <mailto:dee@womenintouchministries.org>

FAX: 352-307-2139

AGENCY NEEDS: Transportation, mentors, teachers, penpals, and dental/medical care.

FEES: None

REQUIREMENTS: Make request for application/ initial interview

LANGUAGES: English