A comprehensive guide to Lake County social service providers and government agencies.

11TH EDITION, FEBRUARY 2009









Also available and continuously updated at website: http://www.lakecountycommunityresourceguide.com/

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11th Edition, February 9, 2009

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The funds to develop and publish the Lake County Community Resource Guide were awarded to the Safe Climate Coalition of Lake County, Inc. by the Florida State University and the Department of Children and Families (SPF-SIG).

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The following is a list of categories that The Connection Helpline handles at the request of Service Providers due to sensitivity and confidentiality issues:

ABUSIVE RELATIONSHIPS CHURCHES CLOTHING DOCTORS DOMESTIC VIOLENCE FAITH-BASED SERVICES FINANCIAL FOOD GRIEF SUICIDE UTILITIES ASSISTANCE

For information about any of these categories, or for other information, please call The Connection Helpline at 352-483-2800 or 1-800-351-8082.

ABORTION

BEAUTY FOR ASHES, INC.

CLERMONT

PHONE: 352-874-5164 12440 Sullivan Road CLERMONT, FL 34715

WEB: http://www.beautyforashesabortionrecovery.org/

SERVICES: Help for those hurt by abortion. Confidential Bible study groups to deal with issues associated with abortion led by trained counselors who have themselves experienced God's healing from the pain of abortion.

AGE GROUPS: All

CONTACT: JANET DARRAH, President and Founder

EMAIL: mailto:jndarrah@aol.com

AGENCY NEEDS: Prayer. Donations. Volunteers.

HOURS: M - F: 10:00 am - 2:00 pm

FEES: None

REQUIREMENTS: Picture ID **LANGUAGES:** English

LIFE'S CHOICES OF LAKE COUNTY

EUSTIS

Pregnancy Which Is Unexpected

PHONE: 352-357-2202 201 Floral Avenue EUSTIS, FL 32726

WEB: http://www.lifeschoices.net/

SERVICES: Practical and emotional assistance with unconditional love to women, men and children experiencing unplanned pregnancy by compassionately presenting godly choices. Free pregnancy tests.

CONTACT: MARCIA McNANEY, Executive Director

EMAIL: mailto:office@liveschoices.net

AGENCY NEEDS: Volunteers

HOURS: 24/7 **FEES:** None

LANGUAGES: English

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-787-8839 OR 352-243-2332

1306 W. MAIN St. LEESBURG, FL 34748

SERVICES: Pregnancy testing; child birth classes; parenting; baby furniture, clothing, formula, etc. Maternity clothes. Helps women to make informed decisions about abortions, adoption and parenting issues. Maternity home referrals. Pregnancy hotline.

AGE GROUPS: Adults & Teens CONTACT: WANDA KOHN AGENCY NEEDS: Volunteers.

HOURS: M - F 9 am - 5 pm, Phone is answered 24/7

FEES: None

ABORTION

SOUTH LAKE PREGNANCY CARE CENTER/HALEY'S HOUSE

CLERMONT

Pregnancy

PHONE: 352-243-9535 12200 Hancock Road CLERMONT, FL 34711

WEB: http://www.hearthousefamily.com/

SERVICES: Counseling for pregnancy, free home pregnancy test. Clothing, diapers, accessories for babies up

to 6 months. Counseling concerning sexual integrity.

AGE GROUPS: All

CONTACT: EVELYN WEITZ, Assistant **EMAIL:** mailto:hearthousemin@cs.com

FAX: 352-243-7505

AGENCY NEEDS: Volunteers

HOURS: Tues-F: 9:00 am - 5:00 pm. Sat 9am-3 p.m.

FEES: NONE

ADOPTION

CHRISTIAN CARE CENTER, INC.

LEESBURG

PREGNANCY CARE CENTER AND HOTLINE

PHONE: 352-243-2332 1306 W. Main Street LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Free pregnancy test. Parenting classes approved by DCF. Childbirth classes. Clothes closet (maternity, baby, diapers, strollers, cribs, etc.). Adoption referrals. Maternity home referrals. Housing needs.

Office number: 352-787-8839.

AGE GROUPS: All

CONTACT: WANDA KOHN, Director EMAIL: mailto:wandakohn@fbcleesgurg.org

FAX: 352-787-1940

AGENCY NEEDS: Volunteers, diapers, car seats, and cribs.

HOURS: M-F: 9:00 am - 5:00 pm **FEES:** Most services are free.

LANGUAGES: English, Spanish on Monday mornings or by phone.

HALEY'S HOUSE MATERNITY HOME

CLERMONT

Pregnancy Help and Support PHONE: 352-243-9535 12200 Hancock Road CLERMONT, FL 34711

WEB: http://www.hearthousemin.com/

SERVICES: Residential home for single women (who have no children living with them). Support throughout pregnancy. Christian environment and program: help prepare for successful single parenting or give support through adoption process. Also have non-residential care.

AGE GROUPS: 14 - 21

CONTACT: MARTA HARTZOG, Executive Director 352-243-7505

EMAIL: mailto:hearthousemin@cs.com

FAX: 352-242-4581

HOURS: M - F: 10:00 am - 4:00 pm

ADOPTION

KIDS CENTRAL, INC.

OCALA

Child Welfare - Lead Agency for Circuit 5

PHONE: 352-873-6332 2117 SW Highway 484 OCALA, FL 34473

WEB: http://www.kidscentral.org/

SERVICES: Early intervention and pevention; foster home licensing; family finding for dependent children; foster care; adoption; relative caregiver (Kinship Care); independent living program for foster teens; adoption subsidies; foster parent board payments. We contract with Lifestream Behavioral Center.

AGE GROUPS: 0-18 years; IL Youth to age 22; relative caregivers of all ages.

CONTACT: LYNN ROUTH, Public Information Officer EMAIL: mailto:Lynn.Routh@kidscentralinc.org

FAX: 352-387-3559

AGENCY NEEDS: Financial donations. Food, clothing & household items for. Assistance with housing, employment & transportation needs of foster teens, especially those who turn 18 in foster care.

HOURS: M-F 8:00 am - 5:00 pm; 24-hour placement services

FEES: None

LANGUAGES: English, Spanish

KIDS, INC. OF LAKE COUNTY

MOUNT DORA

Children and Family Needs **PHONE:** 352-735-0446

POB 34

MOUNT DORA, FL 32756-0034

SERVICES: Abandoned, abused and neglected children and their parents are offered support groups, mentors, advocates and educators for foster, adoptive and relative families. Professionals provide in-service training and workshops (educators, doctors, sheriffs, etc.). Phone answers 24/7.

AGE GROUPS: Youths 1 to 22.

CONTACT: SUZANNE STEVENS, Executive Director

EMAIL: mailto:stevensNA@aol.com

AGENCY NEEDS: Volunteers for printing quarterly newsletter.

HOURS: M-F: 10:00 am - 4:00 pm (Office)

FEES: None

LANGUAGES: English, Sign Language

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-787-8839 OR 352-243-2332

1306 W. MAIN St. LEESBURG, FL 34748

SERVICES: Pregnancy testing; child birth classes; parenting; baby furniture, clothing, formula, etc. Maternity clothes. Helps women to make informed decisions about abortions, adoption and parenting issues. Maternity home referrals. Pregnancy hotline.

AGE GROUPS: Adults & Teens CONTACT: WANDA KOHN AGENCY NEEDS: Volunteers.

HOURS: M - F 9 am - 5 pm, Phone is answered 24/7

FEES: None

ADULT DAY CARE

HEIDI'S HAVEN

Assisted Living & Adult Day Care

PHONE: 352-787-3034

FL

SERVICES: Smaller, more quaint assisted living and adult day care homes. Provides daily, monthly & yearly accomadations. Personal one on one care. Can care for those with Alzheimer's Dementia, Parkinson's etc.

AGE GROUPS: Elderly

CONTACT: Don or Heidi Johnson

HOURS: 24/7

FEES: Vary depending on service provided

LANGUAGES: English

MCCOY ADULT DAY-CARE CENTER

MOUNT DORA

PHONE: 352-383-9770 120 20th Avenue E

MOUNT DORA, FL 32757

SERVICES: Medication monitoring. Meals. Exercise. Socials. Alzheimer's patients included. Transportation

can be arranged. Licensed nurse on premises.

AGE GROUPS: 65 and Up

EMAIL: mailto:mccoycare@aol.com

FAX: 352-383-1545

HOURS: M-F: 8:00 am - 6:00 pm **FEES:** One time registration fee of \$25.

AIDS/HIV

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432 **WEB:** http://www.cdc.gov/

SERVICES: Covers a multitude of health issues.

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

AIDS INFORMATION

AIDS

PHONE: 1-800-874-2572 TDD 1-888-480-3739

HOURS: M-F: Noon - 5:00 pm ET

FEES: None

LANGUAGES: English, Spanish

AIDS TREATMENT DATA NETWORK

Aids; and Critical Illness **PHONE:** 1-800-734-7104

HOURS: M-F: 9:00 am - 6:00 pm

LANGUAGES: English

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline

PHONE: 1-800-227-8922 WEB: http://www.ashastd.org/

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm **LANGUAGES:** English, Spanish

CDC NATIONAL AIDS HOTLINE

PHONE: 1-800-232-4636 or 1-888-232-6348 **SERVICES:** Hotline is open 24 hours a day.

LANGUAGES: English, Spanish- Call 1-800-AIDS-101Creole

HIV/AIDS FLORIDA HOTLINE

PHONE: 1-800-352-2437

FL

HOURS: M-F: 8:00 am - 9:00 pm; Sa: 10:30 am - 6:30 pm

AIDS/HIV

HUG-ME PROGRAM

ORLANDO

PHONE: 407-895-4100 5655 S. Orange Avenue ORLANDO, FL 32809

WEB:

 $\frac{http://www.orlandohealth.com/ArnoldPalmerHospital/HowardPhillipsCenter/HUGMe/HUGMe.aspx?Pid=661\&Wid=17$

SERVICES: Is the primary source of care for infants, children, youth, women-including pregnant women, and families infected with or affected by HIV/AIDS in Central Florida. Reaches out to at-risk individuals on the streets, in the prisons, in the woods - wherever services may be needed. Provides screenings, medical evaluations and clinical care, mental health counseling, nutritional counseling, Prevention of peri-natal transmission, pharmacy services, research participation opportunities, support groups, advocacy services, Case management services & referrals to and close collaborations with - other healthcare providers.

AGE GROUPS: All LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500 249 E. Collins Street UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and

HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm **LANGUAGES:** English, Spanish

PROJECT INFORMATION FOR AIDS

AIDS

PHONE: 1-800-822-7422

SERVICES: Help for people who are HIV positive.

HOURS: Pacific time. M-W-F: 1:00 - 4:00pm; Tu: 1:00 - 7:00pm

ALZHEIMER'S CARE

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

CLERMONT

Caregiver Support Group **PHONE:** 352-394-6585 1750 HUNT TRACE Blvd. CLERMONT, FL 34711

SERVICES: Support group for those dealing with Alzheimer's Disease.

HOURS: 2nd Wed @ 2 pm **LANGUAGES:** English

ALZHEIMER'S DISEASE EDUCATION AND REFERRAL CENTER

PHONE: 1-800-438-4380

SERVICES: No charge for materials but do charge for videos.

HOURS: M-F: 8:00 am - 5:30 pm

FEES: None

LANGUAGES: English, Spanish

ALZHEIMER'S FAMILY ORGANIZATION

NEW PORT RITCHEY

PHONE: 352-454-8303 or 1-888-496-8004

POB 1939

NEW PORT RITCHEY, FL 34656-1939 **WEB:** http://www.alzheimersfamily.org/

SERVICES: Serves Lake County. Free memory screening. Support groups for caregivers of those suffering from dementia. Educational programs and respite assistance. An ID Program-bracelets or pendants-is available for those at risk of wandering from home.

AGE GROUPS: Adults

CONTACT: CAROL McCARTHY, Community Educator Lake and Sumter

EMAIL: mailto:info@alzheimersfamily.org

FAX: 727-849-7707

HOURS: M-F: 8:30 am - 4:30 pm

REQUIREMENTS: Some services require a completed application.

LANGUAGES: English

ALZHEIMER'S HELPERS

TAVARES

Assistance Not Normally Provided

PHONE: 352-343-0947 C/O Bill Fay 871 Vindale Rd. TAVARES, FL 32778

WEB: http://www.alzheimershelpers.org/

SERVICES: For people with alzheimer's/dementia issues who are in a skilled retirement or nursing home. When needs arise that the home or family cannot meet, this organization possibly can. They provide equipment procurement, dinner trips, etc. They focus especially on patients with no family and coordinate outings such as lunceons, shopping & ice cream socials. Activities are always done with groups.

AGE GROUPS: Elderly

CONTACT: BILL FAY, Director EMAIL: mailto:ahifay@earthlink.net

AGENCY NEEDS: Volunteers to help with activities

FEES: None

ALZHEIMER'S CARE

BROOKDALE SENIOR LIVING-CLARE BRIDGE OF LEESBURG

LEESBURG

Elder care

PHONE: 352-728-6661

710 S. Lake St.

LEESBURG, FL 34748-7316

WEB: http://www.brookdaleliving.com/clare-bridge-of-leesburg.aspx

SERVICES: Offers care for those with Alzheimer's and Dementia. Provides each resident with an

individualized service plan to anticipate and meet their unique needs, to help them feel safe and add meaning to

their day.

AGE GROUPS: Elderly

CONTACT: HENRY COUTURE

EMAIL: mailto:hcouture@brookdaleliving.com

HOURS: 24/7 **FEES:** Vary

LANGUAGES: English

COOPER MEMORIAL LIBRARY

CLERMONT

Senior Caregiver Hour **PHONE:** 352-394-4265 821 W. Minneola Avenue CLERMONT, FL 34711

WEB: http://www.lakeline.lib.fl.us/

SERVICES: Activities for Alzheimer's & dementia visitors for 1 hour while their caregivers utilize any of the

libraries resources. Caregiver must remain on the premises to handle personal care or etc.

HOURS: 2nd W: 11:00am - 12:00 Noon

LANGUAGES: English

SUPERIOR RESIDENCES

CLERMONT

Assisted Living and Memory Health Care

PHONE: 352-394-5549 1600 Hunt Trace Boulevard CLERMONT, FL 34711

WEB: http://www.superioralf.com/

SERVICES: Assisted living. Dementia/Respite care. Seniors with special needs. Alzheimer's Levels 1&2

training for lay people. Support groups for caregivers.

AGE GROUPS: 18 Up

CONTACT: CHERYL FLETCHER, Assistant Adminstrator

 $\pmb{EMAIL: \underline{mail to: \underline{cfletcher@superioralf.com}}}$

FAX: 352-243-8108

AGENCY NEEDS: Volunteers **HOURS:** M - F: 9:00 am - 5:00 pm

FEES: Call for Information **LANGUAGES:** English, Spanish

ALZHEIMER'S CARE

UMATILLA PUBLIC LIBRARY

UMATILLA

Senior Caregiver's Hour **PHONE:** 352-669-3284

412 Hatfield Rd.

UMATILLA, FL 32784

WEB: http://www.lakeline.lib.fl.us/

SERVICES: Activities for Alzheimer's & dementia persons for 1.5 hours. Caregivers may utilize any of the

Libraries Resources at this time but must remain on the premises to do personal care, etc., if needed.

HOURS: Last Wed of the month: 9:30am

ANIMAL SHELTERS

CAT PROTECTION SOCIETY

EUSTIS

Animal Protection: Cats **PHONE:** 352-589-6228 2700 Getford Road EUSTIS, FL 32726

WEB: http://www.thecatprotectionsociety.org/

SERVICES: For cats that have been abandoned and/or abused. We do not euthanize them; we find them

homes.

CONTACT: LOIS LANIUS, Founder and Director

AGENCY NEEDS: Donations of any type: time, litter, funds, etc.

HOURS: M - Sa: 11:00 am - 2:00 pm

FEES: None

LANGUAGES: English

HOUNDHAVEN

Dog Rescue and Care **PHONE:** 352-243-9795

FL

WEB: http://www.houndhaven.org/

SERVICES: Adoptions are held every Saturday and Sunday at Petsmart in Winter Garden on State Road 50.

For pictures check their website.

FEES: \$ 200 for adoption. Includes shots, worming and spaying or neutering.

LANGUAGES: English

HUMANE SOCIETY OF LAKE COUNTY

UMATILLA

Animal Control

PHONE: 352-589-7400 16435 McKinley Road UMATILLA, FL 32784

WEB: http://www.hslakeco.org/

SERVICES: Provides safe and loving homes for pets. Staffs a full service shelter and offers information and

support for pet owners. Also offers a low-cost spay and neuter program.

CONTACT: Alice Davis, Shelter Supervisor EMAIL: mailto:hslakeco@wmconnect..com
AGENCY NEEDS: Pet food and supplies.
HOURS: Tu - Sa: 10:00 am - 4:00 pm

FEES: Vary depending on type of animal adopted **REQUIREMENTS:** Application for adoptions.

ANIMAL SHELTERS

LEESBURG HUMANE SOCIETY

LEESBURG

Animal Control

PHONE: 352-669-3312 41250 Emeralda Island Road LEESBURG, FL 34788

WEB: http://www.petfinder.com/shelters/leesburghumanesociety.html

SERVICES: It's a no-kill, non-profit shelter dedicated to rescuing and caring for abandoned or sick pets and

placing them in loving homes.

CONTACT: MARIBETH CAHILL, Director **HOURS:** M,Tu,Th,F, Sa: 10:00 am - 3:00 pm **FEES:** Vary depending on type of animal adopted **REQUIREMENTS:** Fill out application to adopt.

LANGUAGES: English

SOUTH LAKE ANIMAL LEAGUE

CLERMONT

PHONE: 352-409-7231 P. O. Box 121504 CLERMONT, FL 34712 WEB: http://www.slal.org/

SERVICES: It rescues abused and abandoned animals & has a No-Kill policy.

LANGUAGES: English

SOUTH LAKE ANIMAL LEAGUE

CLERMONT

Dog and Cat Rescue and Adoption

PHONE: 352-409-7231 P.O. Box 121504 CLERMONT, FL 34712 WEB: http://www.slal.org/

SERVICES: A no kill service and shelter that rescues abandoned, abused and neglected dog and cats. Go to

website to complete an application and set an appointment.

CONTACT: PATRICIA PARKER, Administor and Animal Care Coordinator

EMAIL: mailto:patricia@slal.org HOURS: M - F: 10:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English

THE LOST ARK
UMATILLA

PHONE: 352-636-5528 16630 S.E. 255th Ave UMATILLA, FL 32784

SERVICES: Animal shelter that provides individual attention and love. Also provides boarding and doggie day

rare

CONTACT: ANGIE GARDNER

FAX: 352-669-1020

HOURS: M - F 8 am - 6 pm, Sat-Sun 8am-12 pm

ASSISTED LIVING

ARBOR VILLAGE REHAB AND NURSING CENTER

WILDWOOD

PHONE: 352-748-3322 490 S. Old Wire Road WILDWOOD, FL 34785

WEB: http://www.arbor-village.com/

SERVICES: (Serves Lake County) Physical, Occupational and Speech therapy. Specialized units for orthopedic, cardiac and stroke rehabilitation. Transportation provided for patients to doctors appointments, dislusion at a

dialysis, etc.

AGE GROUPS: 21 UP

CONTACT: VICKIE BAILEY, Nurse Liason 352-267-6064

EMAIL: mailto:dbrazill@arbor-village.com

FAX: 352-748-7609

AGENCY NEEDS: Volunteers

HOURS: 24/7 **FEES:** Vary

REQUIREMENTS: Medical history and physical. Social Security, medicare and medicaid cards.

LANGUAGES: English, SpanishFrench

BROOKDALE SENIOR LIVING-CLARE BRIDGE OF LEESBURG

LEESBURG

Elder care

PHONE: 352-728-6661

710 S. Lake St.

LEESBURG, FL 34748-7316

WEB: http://www.brookdaleliving.com/clare-bridge-of-leesburg.aspx

SERVICES: Offers care for those with Alzheimer's and Dementia. Provides each resident with an

individualized service plan to anticipate and meet their unique needs, to help them feel safe and add meaning to

their day.

AGE GROUPS: Elderly

CONTACT: HENRY COUTURE

EMAIL: mailto:hcouture@brookdaleliving.com

HOURS: 24/7 **FEES:** Vary

LANGUAGES: English

BROOKDALE SENIOR LIVING-GRAND COURT

TAVARES

Independent and Assisted Living

PHONE: 352-343-6464 1211 Caroline St. East TAVARES, FL 32778

WEB: http://www.brookdaleliving.com/grand-court-tavares.aspx

SERVICES: Offers Exceptional Independent Living and Personalized Assisted Living services for seniors.

AGE GROUPS: Elderly

HOURS: 24/7 **FEES:** Vary

ASSISTED LIVING

BROOKDALE SENIOR LIVING-STERLING HOUSE

LEESBURG

Assisted Living

PHONE: 352-728-6666 700 South Lake Street LEESBURG, FL 34748-7321

WEB: http://www.brookdaleliving.com/sterling-house-of-leesburg.aspx

SERVICES: Trained staff is there to assist with personal needs û bathing or showering, selection of clothing, dressing assistance, grooming, hygiene, mobility and transferring and dining assistance û around the clock.

AGE GROUPS: Elderly

CONTACT: BONNIE REIDY, Sales & Marketing Director

EMAIL: mailto:breidy@brookdaleliving.com

HOURS: 24/7 **FEES:** Vary

LANGUAGES: English, Spanish

BROOKDALE SENIOR LIVING-STERLING HOUSE OF TAVARES

TAVARES

Assisted Living

PHONE: 352-343-2500 2232 Dora Avenue

TAVARES, FL 32778-5708

WEB: http://www.brookdaleliving.com/sterling-house-of-tavares.aspx SERVICES: Offers Personalized Assisted Living services for seniors.

AGE GROUPS: Elderly

CONTACT: DEBBIE FLAHERTY **EMAIL:** mailto:dflaherty@assisted.com

HOURS: 24/7 FEES: Vary

LANGUAGES: English

HEIDI'S HAVEN

Assisted Living & Adult Day Care

PHONE: 352-787-3034

FL

SERVICES: Smaller, more quaint assisted living and adult day care homes. Provides daily, monthly & yearly accomadations. Personal one on one care. Can care for those with Alzheimer's Dementia, Parkinson's etc.

AGE GROUPS: Elderly

CONTACT: Don or Heidi Johnson

HOURS: 24/7

FEES: Vary depending on service provided

ASSISTED LIVING

LAKE EUSTIS CARE CENTER

EUSTIS

PHONE: 352-357-3565 411 West Woodward Avenue

EUSTIS, FL 32726

SERVICES: Long-term residential care and short-term skilled nursing rehab.

AGE GROUPS: Adults

CONTACT: ASHLEY THOMAS, Social Services Director

FAX: 352-357-2874

HOURS: M-F: 7:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English, SpanishCreole, French

LAKE HARRIS HEALTH SYSTEMS

LEESBURG

PHONE: 352-728-3366 701 Lake Port Boulevard LEESBURG, FL 34748

WEB: http://www.lakeharrishealthsystems.com/

SERVICES: Short Term Rehabilitation - physical, occupational and speech therapy including ortho and cardiac rehab. Long Term Care. Medicare and Medicaid Certified. Patients with hospice accepted. Respite care provided. On-site Lab, X Ray and Pharmacy Services. Located on the campus of Lake Port Square: a full-service Lifecare Community with registered and licensed nurses, registered dietician and activity programs.

CONTACT: CORA BOUDREAUX, Marketing and Admissions Director

EMAIL: mailto:cboudreaux@lakeharrishealthsystems.com

FAX: 352-728-1503

AGENCY NEEDS: Volunteers welcome to help with activities programs

HOURS: M-F: 8:00am - 5:30pm **FEES:** Vary. Medicare/Medicaid

REQUIREMENTS: Medical history and physical. Medications. Doctors orders Form 3008.

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Geriatric Residential Treatment Services **PHONE:** 352-360-6630 or 352-360-6506

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Residential services to adults who have a history of mental illness.

AGE GROUPS: Adults

CONTACT: LINDA DETOMMASO, Supervisor

EMAIL: mailto:ldetommaso@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

ASSISTED LIVING

SUMMERVILLE AT OAK PARK

CLERMONT

Assisted Living and Apartments **PHONE:** 352-241-0844 650 E. Minnehaha Avenue CLERMONT, FL 34711

WEB: http://www.emeritus.com/

SERVICES: Apartments **AGE GROUPS:** 18 Up

CONTACT: ROSE STAVELEY, Community Relations Director

EMAIL: mailto:oakpark-crd@emeritus.com

FAX: 352-241-0844

HOURS: M-F: 8:30 am - 5:00 pm

FEES: Price list available **LANGUAGES:** English

SUPERIOR RESIDENCES

CLERMONT

Assisted Living and Memory Health Care

PHONE: 352-394-5549 1600 Hunt Trace Boulevard CLERMONT, FL 34711

WEB: http://www.superioralf.com/

SERVICES: Assisted living. Dementia/Respite care. Seniors with special needs. Alzheimer's Levels 1&2

training for lay people. Support groups for caregivers.

AGE GROUPS: 18 Up

CONTACT: CHERYL FLETCHER, Assistant Adminstrator

EMAIL: mailto:cfletcher@superioralf.com

FAX: 352-243-8108

AGENCY NEEDS: Volunteers HOURS: M - F: 9:00 am - 5:00 pm FEES: Call for Information LANGUAGES: English, Spanish

WATERMAN COVE

TAVARES

Retirement Community **PHONE:** 352-742-7111 1501 Sunshine Parkway TAVARES, FL 32778

WEB: http://www.watermancove.com/ SERVICES: Independent and assisted living.

AGE GROUPS: 65 Up

CONTACT: KATHY BACHMAN, Administrator EMAIL: mailto:kbachman@watermanvillage.com

FAX: 352-343-7070

AGENCY NEEDS: Volunteers

HOURS: M-F: 8:00 am - 4:30 pm (Office)

FEES: Price list available. **LANGUAGES:** English

ASSISTED LIVING

WATERMAN VILLAGE

MOUNT DORA

Retirement Community

PHONE: 352-383-0051 ext: 278

445 Waterman Avenue MOUNT DORA, FL 32757

WEB: http://www.watermanvillage.com/

SERVICES: Independent and assisted living. Skilled nursing.

AGE GROUPS: 65 and older

CONTACT: CHERYL RICHIE, Community Relations Director

EMAIL: mailto:crichie@watermanvillage.com

FAX: 352-383-0081

AGENCY NEEDS: Volunteers

HOURS: M-F: 8:00 am - 4:30 pm (Office)

FEES: Price list available. **LANGUAGES:** English

WATERMAN VILLAGE

MOUNT DORA

Retirement Community

PHONE: 352-383-0051 ext: 278

255 Waterman Avenue MOUNT DORA, FL 32757

WEB: http://www.watermanvillage.com/

SERVICES: Independent living, assisted living in the Bridgewater and skilled nursing in the Edgewater

Rehabilitation & Health Care Center. **AGE GROUPS:** 65 and older

CONTACT: CHERYL RICHIE, Community Relations Director

EMAIL: mailto:crichie@watermanvillage.com

FAX: 352-383-0081

AGENCY NEEDS: Volunteers

HOURS: M-F: 8:00 am - 4:30 pm (Office)

FEES: Price lists available **LANGUAGES:** English

CAREGIVERS

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

CLERMONT

Caregiver Support Group **PHONE:** 352-394-6585 1750 HUNT TRACE Blvd. CLERMONT, FL 34711

SERVICES: Support group for those dealing with Alzheimer's Disease.

HOURS: 2nd Wed @ 2 pm **LANGUAGES:** English

CAREGIVER SUPPORT GROUP

CLERMONT

Alzheimer's and Dementia. **PHONE:** 352-394-5549 1600 Hunt Trace Boulevard CLERMONT, FL 34711

SERVICES: Meets at Superior Residences Assisted Living and Memory Care. Primarily for those caring for

persons with Alzheimer's and dementia. **CONTACT:** CHERYL FLETCHER **HOURS:** 2nd & 4th Th: 2:00 pm

LANGUAGES: English

COMFORT KEEPERS

LEESBURG

Home Health Care PHONE: 352-787-6838 2419 W. Main St. LEESBURG, FL 34748

WEB: http://www.comfortkeepers.com/

SERVICES: Provides in-home care for a variety of reasons, including on-going or respite care.

AGE GROUPS: Varied

HOURS: 24/7

FEES: Vary depending on service provided

LANGUAGES: English

FAMILY CAREGIVING 101

PHONE: Website

WEB: http://www.familycaregiving101.org/

SERVICES: For the caregiver and the receiver: assistance, answers, new ideas & helpful advice.

FEES: None

CAREGIVERS

HOME HELPERS LADY LAKE

In-Home Homemaker and Companion Service **PHONE:** 352-751-1782 or 1-866-903-4795

104 S. Old Dixie Highway LADY LAKE, FL 32159

WEB: http://www.homehelpers.cc/

SERVICES: Care and assistance for the elderly in their home.

AGE GROUPS: Seniors

CONTACT: ANDREW ELLIOTT, President **EMAIL:** <u>mailto:homehelpers.care@gmail.com</u>

FAX: 352-753-9914

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$15.00 /hr

LANGUAGES: English, Spanish

HOME INSTEAD SENIOR CARE

LEESBURG

Home Care

PHONE: 352-323-6100 216 N. Third Street LEESBURG, FL 34748

WEB: http://www.homeinstead.com/239

SERVICES: Non-medical assistance in the home providing meals, light housekeeping, errands, personal care,

transportation to doctors and general assistance.

AGE GROUPS: 55+

CONTACT: REBECCA MORRIS, Community Services EMAIL: mailto:homeinsteadlake@embarqmail.com

FAX: 352-323-6130

HOURS: M-F: 8:00 am - 5:00 pm

FEES: \$14.50 to \$18.50 LANGUAGES: English

CHILDREN'S DAY CARE

1ST BAPTIST CHURCH OF MOUNT DORA

MOUNT DORA

Noah's Ark Early Christian Learning Center

PHONE: 352-383-2223 MOUNT DORA, FL 32757

SERVICES: Christian daycare with academic and spiritual curriculum: Spanish, Chapel, Music, and Storytime.

Parenting classes mandatory. Behavioral specialist services available if needed.

AGE GROUPS: 6 weeks to age 4

CONTACT: PATRICIA VANETTEN, Director EMAIL: mailto:tvanetten@fbcmtdora.org

FAX: 352-383-5615

HOURS: M-F: 7:00 am - 6:00 pm

FEES: Vary

REQUIREMENTS: Approval from Children Minister

LANGUAGES: English, Spanish

ANTHONY HOUSE ZELLWOOD

PHONE: 352-383-5577 6215 Holly Street ZELLWOOD, FL 32798

WEB: http://www.anthonyhouse.org/

SERVICES: Serves Lake County. Shelter, temporary housing, food, and clothing. Children's day care.

HOURS: 24/7 Office M-F: 9:00 am - 4:30 pm

FEES: \$5 per day per adult

REQUIREMENTS: Picture ID. Social Security Card. Pass drug test and background check.

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522 1705 E. County Road 44 EUSTIS, FL 32726

WEB: http://www.bgclsc.org/

SERVICES: NE Lake Unit. Promotes self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals. Fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1.

Sports/fitness/recreation 2. Character/leadership development 3. Arts 4. Health and life skills 5. Education and career development.

AGE GROUPS: 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: mailto:info@bgclsc.org

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

CHILDREN'S DAY CARE

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

LEESBURG

After School Care and Children's Services **PHONE:** 352-787-0053 or 352-787-1937

400 Executive Boulevard LEESBURG, FL 34748 WEB: http://www.bgclsc.org/

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation; 2)character/leadership development; 3)arts; 4)health and life skills; 5)education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: mailto:info@bgclsc.org

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

LANGUAGES: English

CHILD CARE AWARE

ARLINGTON

PHONE: 1-800-424-2246 3101 Wilson Blvd., Suite 350 ARLINGTON, VA 22201

WEB: http://www.childcareaware.org/

SERVICES: Committed to helping parents find the best information on locating quality child care and child care resources in their community by connecting parents with local agencies best equipped to serve their needs. Automated system: callers leave their name, number, etc and receive a call back within 24 hours.

FAX: 703-341-4101 LANGUAGES: English

CHILD CARE CHOICE SERVICES

LEESBURG

Children's Day Care

PHONE: 352-315-3905 or 1-866-463-3905

1017 W. Dixie Ave LEESBURG, FL 34748

WEB: http://www.childcarechoiceservices.com/

SERVICES: Child care for working parents. Assists in finding a preferred child care service. Subsidized funding if qualified. Serves to give children a competetive start in life through early education, behavioral health, family preservation and quality care.

AGE GROUPS: Birth to 12 yrs. HOURS: M-Fri. 8 a.m.-5 p.m. FEES: None for low income LANGUAGES: English

CHILDREN'S DAY CARE

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care **PHONE:** 352-435-0566 414 W. Main Street Suite 301 LEESBURG, FL 34748 **WEB:** http://www.elclc.org/

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHA BUCHBINDER, Executive Director

EMAIL: mailto:lBUCHBINDER@elclc.org

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs **PHONE:** 352-343-1144
1465 David Walker Drive
TAVARES, FL 32778

WEB: http://www.centralfloridaymca.org/

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: mailto:tbreck@cfymca.org
AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected REQUIREMENTS: Picture ID. LANGUAGES: English

NATIONAL RESOURCE CENTER FOR HEALTH AND SAFETY IN CHILDCARE
AND EARLY EDUCATION

NORTH AURORA

PHONE: 1-800-598-KIDS or 1-800-598-5437 Campus Mail Stop F541, POB 6511, East. 19th Avenue

NORTH AURORA, CO 80045
WEB: http://www.nrc.uchsc.edu/

SERVICES: Provides referrals to local agencies for child care information.

FAX: 303-724-0960

HOURS: M - F: 7:30 am - 4:30 pm MST

CHILDREN'S DAY CARE

NOAH'S ARK DAY CARE CENTER

MOUNT DORA

Children's Day Care PHONE: 352-383-2223 1000 East 1st Ave. MOUNT DORA, FL 32757

WEB: http://www.fbcmtdora.com/

SERVICES: Christian Day Care Center. Their goal is to work in partnership with parents to love, nurture and

train children and to train them for life academically, physically and spiritually.

AGE GROUPS: 6 weeks to 5 yrs.

FAX: 352-383-5615

HOURS: M-F: 7:00 am - 6:00 pm

FEES: Vary

LANGUAGES: English

PEDIATRIC HEALTH CHOICE

LEESBURG

PHONE: 352-360-0137 33021 Professional Dr. LEESBURG, FL 34788

SERVICES: Day Care Center for children with Medical Problems. Therapies: Physical, Occupational and

Speech. Home Medical Equipment also may be available.

AGE GROUPS: Birth to 21 yrs. **LANGUAGES:** English

WEE CENTER CLERMONT

Children's Day Care **PHONE:** 352-394-2259

POB 121151

CLERMONT, FL 34712-1151 **AGE GROUPS:** 6 weeks - 5 years

CONTACT: JULIA CAYTON, Assistant Director

HOURS: M-F: 6:30 am - 6:00 pm

FEES: VARY

CHILDREN'S SERVICES

1ST UNITED METHODIST CHURCH OF TAVARES

TAVARES

Health and Wellbeing of Adults and Children

PHONE: 352-343-2761 600 West Ianthe Street TAVARES, FL 32778

WEB: http://www.fumctavares.com/

SERVICES: After school programs. Food pantry. Grief and general counseling. Thrift store. Blood pressure

checks. Child care. Medical equipment loans.

AGE GROUPS: All

CONTACT: CATHY MIHAL, Office Manager EMAIL: mailto:cmihal@fumctavares.com
AGENCY NEEDS: Volunteers at the Thrift Shop
HOURS: M-Th: 8:00 am - 4:00 pm; F: 8:00 am - Noon

FEES: None

LANGUAGES: English

ACES CHILD SUPPORT

Association for Children for the Enforcement of Support **PHONE:** 1-800-738-2237 OR 1-888-310-2237

WEB: http://www.childsupport-aces.org/

SERVICES: Locates absent parents. Refers callers to local contacts. Free information booklet on Child Support

available. Also contact 407-246-1831 to locate absent parents.

HOURS: M-F: 9:00 am - 5:00 pm

ADOPT-A-CHILD MT. DORA

PHONE: 352-385-0020

P.o. Box 1311

MT. DORA, FL 32756

SERVICES: Provides Christmas gifts to children of needy families in E. Lake County.

AGE GROUPS: Children

CONTACT: MARY BETH BRUSS, President EMAIL: mailto:adoptachild@keuka.com
AGENCY NEEDS: Gifts for children.

FEES: Free

CHILDREN'S SERVICES

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: http://www.advocating4kids.org/

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the

Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23 CONTACT: LALENYA J. ROBERTSON, Founder EMAIL: mailto:lalenya@advocating4kids.org

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

ARNETTE HOUSE LEESBURG

CINS/FINS

PHONE: 352-326-3663 or 352-622-6135

1014 Georgia Ave LEESBURG, FL 34748

WEB: http://www.arnettehouse.org/

SERVICES: Non-residential services for status offenders. Life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger mgmt. Truancy/behavioral assistance for youth who have not been charged with a criminal offense.

AGE GROUPS: 8-17

CONTACT: CARL ROSS, Family Counselor or SHANNON MILLS, CINS Case Mgr.

AGENCY NEEDS: Educational materials

HOURS: 24/7 FEES: Donations LANGUAGES: English

BAY LAKE BEEF & SWINE 4-H CLUB

GROVELAND

PHONE: 352-429-3532 7904 Bay Lake Rd. Groveland, FL 34736

WEB: http://www.baylake4h.com/

SERVICES: Their goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, and agricultural.

AGE GROUPS: 5-18 or until high school graduation

CONTACT: Kathy Burns, Club leader **HOURS:** 2nd Thursday of each month

FEES: \$5 per year LANGUAGES: English

CHILDREN'S SERVICES

BIKERS AGAINST CHILD ABUSE

WEIRSDALE

PHONE: 352-391-7985 1920-52 Marion County Rd. WEIRSDALE, FL 32195 WEB: http://www.bacausa.com/

SERVICES: Seeks to provide aid, comfort, safety and support for children that have been sexually, physically, or emotionally abused. When the child's family and environment have failed them, this group stands ready to provide it to them.

LANGUAGES: English

BOY SCOUTS OF AMERICA - CENTRAL FLORIDA COUNCIL

APOPKA

Scouting

PHONE: 1-407-889-4403

1951 South Orange Blossom Trail, Suite 102

APOPKA, FL 32703

WEB: http://www.scouting.org/ SERVICES: Serves Lake County. EMAIL: mailto:cfc@cfcbsa.org

FAX: 1-407-889-4406 LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522 1705 E. County Road 44 EUSTIS, FL 32726

WEB: http://www.bgclsc.org/

SERVICES: NE Lake Unit. Promotes self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals. Fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1.

Sports/fitness/recreation 2. Character/leadership development 3. Arts 4. Health and life skills 5. Education and career development.

AGE GROUPS: 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: mailto:info@bgclsc.org

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

CHILDREN'S SERVICES

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

LEESBURG

After School Care and Children's Services **PHONE:** 352-787-0053 or 352-787-1937

400 Executive Boulevard LEESBURG, FL 34748 WEB: http://www.bgclsc.org/

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation; 2)character/leadership development; 3)arts; 4)health and life skills; 5)education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: mailto:info@bgclsc.org

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

LANGUAGES: English

BOYS TOWN NATIONAL HOTLINE

BOYSTOWN

PHONE: 1-800-448-3000 14100 Crawford Street BOYSTOWN, NE 68010

WEB: http://www.boystown.org/

SERVICES: Provides children with a safe, caring, loving environment where they gain confidence and learn

skills to become productive citizens.

FAX: 402-498-1348 **HOURS:** 24/7

LANGUAGES: English

BRIGHTER TOMORROWS

PHONE: Website

WEB: http://www.brightertomorrows.org/

SERVICES: Provides families with balanced and accurate information about receiving a diagnosis of Down

syndrome either during their pregnancy or at birth.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

CAMELOT CARE CENTER

EUSTIS

Counseling

PHONE: 352-589-0622 2000 Prevatt St. Suite A EUSTIS, FL 32726

SERVICES: Mental Health Services for Children.

CHILDREN'S SERVICES

CAMP BOGGY CREEK

EUSTIS

Camp for Critically III Children **PHONE:** 352-483-4200 ext: 676 30500 Brantley Branch Road

EUSTIS, FL 32736

WEB: http://www.boggycreek.org/

SERVICES: Year-round camp for children who have chronic or life-threatening illnesses. A multi-disease therapeutic camp program: theater, swimming, recreation, equestrian center, and medical center. Call or go on line to request an application. Site is heated and air-conditioned. From the end of May to mid-August weekly camps are for specific diseases.

AGE GROUPS: 7 -16

CONTACT: EVELYN IRMSCHER, Administrator

EMAIL: mailto:info@boggycreek.org

FAX: 352-483-0589

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CAMP CHALLENGE

SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711 31600 Camp Challenge Road SORRENTO, FL 32776

WEB: http://www.fl.easterseals.com/campchallenge

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are

provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director **EMAIL:** mailto:dnugent@fl.easterseals.com

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information. **LANGUAGES:** English

CAMPUS CHILD CARE ACCESS

LEESBURG

PHONE: 352-365-3512

9501 US Hwy 441 Lake-Sumter Community College

LEESBURG, FL 34778-8751 WEB: http://www.lscc.edu/

SERVICES: Assists with childcare for qualified Low-income students.

CONTACT: AUDREY WILLIAMS, Director Financial Aid

FAX: 352-435-5011

HOURS: M: 8:00 am - 7:00 pm; Tu - F: 8:00 am - 4:30 pm **REQUIREMENTS:** Application must be submitted to qualify.

CHILDREN'S SERVICES

CASA

Court Appointed Special Advocates for Children

PHONE: Website

WEB: http://www.nationalcasa.org/

SERVICES: See also the Guardian Ad Litem Program in Ocala, Florida.

LANGUAGES: English

CELEBRATION OF PRAISE CHURCH

CLERMONT

Student Ministry

PHONE: 352-394-2855 3700 S. U.S. Highway 27 CLERMONT, FL 34711

WEB: http://www.celebrationofpraise.net/

SERVICES: An after-school and evening program providing interaction activities such as: recreation, anger

management, team building, family conflict, etc.

AGE GROUPS: 12-19

CONTACT: PASTOR RODNEY McKINLEY **HOURS:** W: 3:00 pm Tutoring, 6:00 pm Mentoring

FEES: None

LANGUAGES: English

CHILD CARE CHOICE SERVICES (LIFESTREAM)

LEESBURG

Child Care

PHONE: 352-315-3905 OR 1-866-463-3905 1017 W. Dixie Avenue (POB 491000)

LEESBURG, FL 34748

WEB: http://www.childcarechoiceservices.com/

SERVICES: Assists in finding child care service for working parents. Subsidized funding if qualified. Goal: give children a competitive start in life through early education, behavioral health, family preservation, and voluntary pre-kindergarten.

AGE GROUPS: Birth to 12

CONTACT: CAROL HOBAN, Director

EMAIL: mailto:choban@childcarechoiceservices.com

FAX: 352-315-3912

HOURS: M, W, Th-F: 8:00 am - 5:00 pm; Tu: 7:00 am - 6:00 pm.

FEES: Sliding Scale

REQUIREMENTS: Proof of income, number in household, birth certificates, shot records, and proof of

residency.

LANGUAGES: English, Spanish

CHILDREN'S SERVICES

CHILD DEVELOPMENT CENTERS LEESBURG

LEESBURG

Head Start Program PHONE: 352-323-8732 920 County Road 468 LEESBURG, FL 34748

WEB: http://www.lakecaa.org/

SERVICES: Child care for low-income families and children with disabilities.

AGE GROUPS: 3-5

CONTACT: STACY TURNER, MICHELLE BROWN, Family Service Workers

FAX: 352-315-1252

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start **PHONE:** 352-357-7070 501 N. Bay Street EUSTIS, FL 32726

WEB: http://www.lakecaa.org/

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4

CONTACT: PORTIA GREEN

EMAIL: mailto:porchag@lakecaa.org
HOURS: M-F: 8:00 am - 5:00 pm
FEES: None for Low Income
LANGUAGES: English

CHILD DEVELOPMENT CENTERS, MOUNT DORA

MOUNT DORA

Early Head Start Program
PHONE: 352-383-7255
1516 Highland Street
MOUNT DORA, FL 32757
WEB: http://www.lakecaa.org/

AGE GROUPS: 1-5

CONTACT: CONNIE TURNER, Center Manager

EMAIL: mailto:conniet@lakecaa.org
FAX: 352-383-7255 (call before sending fax)

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Call for information.

CHILDREN'S SERVICES

CHILD FIND OF AMERICA HOTLINE

NEW PALTZ

PHONE: 1-800-IAM-LOST or 1-800-426-5678

POB 277

NEW PALTZ, NY 12561

WEB: http://www.childfindofamerica.org/

SERVICES: Locates missing children through active investigation, prevents child abduction through education, and resolves incidents of parental abduction through mediation.

FAX: 845-883-6614

HOURS: M-F: 9:00 am - 5:00 pm

CHILD HELP USA PHOENIX

PHONE: 1-800-4-A-CHILD (1-800-422-4453) or 602-271-4500

2346 North Central Avenue Phoenix, AZ 85004-1329

WEB: http://www.childhelp.org/

SERVICES: Offers crisis intervention, information, and referrals.

FAX: 602-282-0102 **HOURS:** 24/7

LANGUAGES: English

CHILD WELFARE INFORMATION GATEWAY HELPLINE

PHONE: 1-800-394-3366

HOURS: M-F: 8:30 am - 5:30 pm

CHILDREN'S HOME SOCIETY

PHONE: 1-800-247-4600 OR 850-921-0772

1801 Miccosukee Commons Drive TALLAHASSEE, FL 32308 WEB: http://www.chsfl.org/

SERVICES: Redirects a teen's troubled life onto a new path of hope, provides a safe harbor For a child

suffering from abuse and reverses crisis situations so lives are changed for the better.

FAX: 850-921-0726

HOURS: M - F: 8 am - 5 pm **LANGUAGES:** English

CHILDREN'S MARTIAL ARTS COALITION, INC.

FRUITLAND PARK

TALLAHASSEE

PHONE: 352-250-2191

4546 Pine St.

FRUITLAND PARK, FL 34731 WEB: http://www.cmacsite.com/

SERVICES: Teaches martial arts to juveniles involved in crime or gang-related activities. Lessons are free and

are designed to instill confidence and discipline in these children.

AGE GROUPS: 3-103

CONTACT: RICKY ADAMS, Chairman **EMAIL:** mailto:tkasupport@hotmail.com

HOURS: Varied **FEES:** None

CHILDREN'S SERVICES

CHILDREN'S MEDICAL SERVICES

Early Steps

PHONE: 800-654-4440

FL

WEB: http://www.cms-kids.com/earlysteps

SERVICES: Offers early intervention services for families with infants and toddlers who have developmental

delays or an established condition likely to result in a developmental delay.

AGE GROUPS: Birth to 3 yrs. **LANGUAGES:** English

CHILDREN'S WISH FOUNDATION

PHONE: 1-800-323-9474

SERVICES: Grants wishes to children who have life-threatening challenges.

HOURS: M - F: 8:30 am - 5:00 pm

CHILREN'S HOME SOCIETY

TAVARES

MODEL PROGRAM **PHONE:** 352-315-3900

POB 1659

TAVARES, FL 32778

WEB: http://www.chsfl.org/division

SERVICES: A one-to-one mentoring program for youth with who have a parent in jail. Each youth is matched with a trained adult mentor with the goal of building trust and communication that will help the child perform better in school, have stronger family relationships, and be more equipped to avoid negative activities or peer relationships.

AGE GROUPS: 4-15 years

HOURS: Vary **FEES:** None

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

PHONE: 352-314-8733 115 N. 13th Street LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Foster care, residential and outreach programs for children, teens and adults. Individuals and

families.

AGE GROUPS: All

CONTACT: ART AYRIS, Executive Director **EMAIL:** <u>mailto:aaayris@fbcleesburg.org</u>

AGENCY NEEDS: Food, clothing, furniture, & volunteers.

HOURS: M-F: 8:00 am - 5:00 pm (Office)

FEES: None

CHILDREN'S SERVICES

CHRISTIAN CARE CENTER

LEESBURG

Children's Shelter **PHONE:** 352-787-2448 LEESBURG, FL 34748

SERVICES: Court-appointed children only. Long-term and immediate care.

AGE GROUPS: 6-18

CONTACT: ART AYRIS, Executive Director **EMAIL:** <u>mailto:aaayris@fbcleesburg.org</u>

FEES: None

REQUIREMENTS: Must be court-appointed.

LANGUAGES: English

CHRISTIAN HOME AND BIBLE SCHOOL

MOUNT DORA

Foster Parents

PHONE: 352-383-2155 301 W. 13th Avenue MOUNT DORA, FL 32757 **WEB:** http://www.chbs.org/

SERVICES: Residential cottages and private school for group care.

AGE GROUPS: All

CONTACT: CHUCK SHEPPARD, Director of Social Services, 383-9906

EMAIL: mailto:chuck.shepherd@chbs.org

FAX: 352-383-5150

HOURS: M-F: 8:00 am - 4:00 pm

FEES: Sliding scale

REQUIREMENTS: There is a screening process.

LANGUAGES: English

CHRISTIAN KIDS OF DISTINCTION

LEESBURG

Child Learning Center

PHONE: 352-728-6079 or 352-363-6085

212 Childs Street LEESBURG, FL 34748

AGE GROUPS: 6 weeks to age 12

CONTACT: MRS. TAKIA HARLEY, Administrator

HOURS: M-F: 6:30 am - 6:00 pm

FEES: Vary

LANGUAGES: English

CHRISTIAN MARTIAL ARTS COALITION, INC.

FRUITLAND PARK

PHONE: 352-250-2191

4546 Pine St.

FRUITLAND PARK, FL 344731 WEB: http://www.cmacsite.com/

SERVICES: Teaches martial arts to juveniles involved in crime or gang-related activities. Lessons are free and are designed to instill confidence and discipline in these children.

AGE GROUPS: 3-103

CONTACT: RICKY ADAMS, Chairman

HOURS: Varied **FEES:** None

CHILDREN'S SERVICES

DEPARTMENT OF CHILDREN AND FAMILIES

TAVARES

Child/Family Safety **PHONE:** 352-742-6144
1300 Duncan Drive Building A
TAVARES, FL 32778

WEB: http://www.state.fl.us/cf_web

SERVICES: Provide services to families for children that have been abused, abandoned or neglected.

AGE GROUPS: Infant to 18 yrs

CONTACT: DARNELL B. STEWART, County Manager **EMAIL:** <u>mailto:darnell b stewart@dcf.state.fl.us</u>

FAX: 352-253-4438

AGENCY NEEDS: Big Brother/Big Sister, placement for children - especially teens i.e. foster homes, group

homes. Services for teens, mentoring programs, substance abuse treatment. **HOURS:** M-F: 8:00 am - 5:00 pm (Office Hours) - To report Abuse

REQUIREMENTS: Birth Certificates. Social Security card. Picture ID and/or License, etc.

LANGUAGES: English

DEVEREUX KIDS BUSHNELL

Community Support and Education Toward Safeguarding Children

PHONE: 352-793-0801; 352-586-3496

507 B North Market Street BUSHNELL, FL 33513

WEB: http://www.devereuxfl.org/

SERVICES: Links clients to local resources and educates the community regarding its role in safeguarding

children.

AGE GROUPS: Newborn to 18

CONTACT: MARY ANN GNANN and P.J. BOPP

EMAIL: mailto:mgnann@devereusus.org;

FAX: 352-793-0804

AGENCY NEEDS: Donations **HOURS:** M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Referral through DCF Child Protective Services. **LANGUAGES:** English, SpanishASL: American Sign Language

EARLY HEAD-START PROGRAM

LEESBURG

Early Head-Start Program **PHONE:** 352-326-8277 2000 Park Circle LEESBURG, FL 34748

WEB: http://www.lakecaa.org/

SERVICES: Child development center for low-income families.

AGE GROUPS: 6 weeks - 2 years

CONTACT: CHARLOTTE CHAPMAN, Director

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

CHILDREN'S SERVICES

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care **PHONE:** 352-435-0566 414 W. Main Street Suite 301 LEESBURG, FL 34748 **WEB:** http://www.elclc.org/

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHA BUCHBINDER, Executive Director

EMAIL: mailto: IBUCHBINDER@elclc.org

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

FAMILY "SEED" CENTER

TAVARES

PHONE: 352-253-6500 201 W Burleigh Ave. TAVARES, FL 32778

SERVICES: A place where parents and community members can find a variety of educational resource materials, parent training, workshops and activities to assist them in participating in the enrichment of children's educations.

HOURS: M, Thurs., Fri. 8 a.m.-4 p.m., Tues. 10a.m.-6 p.m., Wed, 8 a.m.-1 p.m.

LANGUAGES: English

FIFTH CIRCUIT GUARDIAN AD LITEM PROGRAM

TAVARES

Guardian Ad Litem **PHONE:** 352-742-6398 221 N. Joanna Avenue TAVARES, FL 32778

WEB: http://guardianadlitem.org/

SERVICES: Appointed to assist with the educational, medical and psychological needs of children in dependency/adoption cases while they are in the custody/care of the state.

AGE GROUPS: 0-18

CONTACT: NANCY RUSK, Office Manager **EMAIL:** mailto:Nancy.Rusk@gal.fl.gov

FAX: 352-742-6128

AGENCY NEEDS: Volunteers. Christmas gifts for children.

HOURS: M-F: 8:OO am - 5:00 pm

FEES: None

REQUIREMENTS: Appointed by Dependency Court.

CHILDREN'S SERVICES

FLORIDA DEPARTMENT OF HEALTH

Florida KidCare

PHONE: 1-888-540-5437

FL

WEB: http://www.floridakidcare.org/

SERVICES: Florida's childrenÆs health insurance program for uninsured children. Four levels: MediKids, Healthy Kids, Children's Medical Services and Medicaid. Florida KidCare will asses which program your child may be eligible for based on age and family income.

AGE GROUPS: Under 19

REQUIREMENTS: Submit an application and qualify medically and financially.

LANGUAGES: English

FLORIDA ELKS CLUB

UMATILLA

Crippled Children's Therapy **PHONE:** 1-800-523-1673 633 Umatilla Blvd UMATILLA, FL

WEB: http://www.flelks.org/newwebpage/fects.pdf

SERVICES: Offers free in-home occupational & physical therapy, neurodevelopmental treatment and sensory

training for Florida children in need. **AGE GROUPS:** Children & Teens

FEES: None

LANGUAGES: English

FLORIDA SHERIFF YOUTH RANCH

BARBERVILLE

Boys and Girls

PHONE: 1-386-749-9999

c/o Florida Sherrif Youth Camp POB 1000

BARBERVILLE, FL 32105

WEB: http://www.youthranches.org/

SERVICES: Residential program for children to prevent juvenile delinquency and delvelop lawful citizens.

Two summer camps. Each session lasts six days.

AGE GROUPS: 8-17; Campers 10-15

CONTACT: JEFF McCONNELL, Supervisor of Family Services

EMAIL: mailto:jrmcconnell@vouthranches.org

FAX: 1-386-749-9020

AGENCY NEEDS: Volunteers; Finances **HOURS:** M-F: 8:30 am - 5:00 pm **FEES:** Sliding; donations also accepted.

REQUIREMENTS: Phone screening before making application through local sheriffs office.

LANGUAGES: English, Spanish

GIRL SCOUTS OF CITRUS COUNCIL

PHONE: 352-669-1042

WEB: http://www.citrus-gs.org/

AGE GROUPS: 5-17

CONTACT: BARBARA BURDICK

EMAIL: mailto:lakecountygirlscouts@yahoo.com

AGENCY NEEDS: Adult mentors. Training and background checks provided.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

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CHILDREN'S SERVICES

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs **PHONE:** 352-343-1144 1465 David Walker Drive TAVARES, FL 32778

WEB: http://www.centralfloridaymca.org/

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: mailto:tbreck@cfymca.org
AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected REQUIREMENTS: Picture ID. LANGUAGES: English

GREEN ISLE CHILDREN'S RANCH

CLERMONT

GREEN ISLE CHILDREN'S RANCH

PHONE: 352-429-4341 13702 Green Isle Terrace Clermont, FL 34711

WEB: http://www.greenisleranch.org/

SERVICES: Green Isle provides education, counseling and spiritual nurturing to mild - moderate at-risk boys ages 7-14 in a Christian residential program. We also provide parenting classes and guidance for each child's

family.

AGE GROUPS: 7-14

CONTACT: Rev. Steve Zepp, Executive Director **EMAIL:** <u>mailto:office@greenisleranch.org</u>

FAX: 352-429-5911

AGENCY NEEDS: Volunteers and thrift store donations. Green Isle has a campground with water, electric and waste hook-up. Volunteers with RVs may stay while providing volunteer hours around campus.

HOURS: M-F 9a-5p **FEES:** Sliding Scale

REOUIREMENTS: Phone interview

LANGUAGES: English

GUARDIAN AD LITEM PROGRAM OF LAKE COUNTY

TAVARES

PHONE: 352-343-2736

POB 7800

TAVARES, FL 32778

WEB: http://www.advocating4kids.org/

SERVICES: Advocates on behalf of abused and neglected children who are removed by the state and in

dependency proceedings. **AGE GROUPS:** Birth to 18

CONTACT: CONNIE McMASTER, Case Coordinator

EMAIL: mailto:connie.mcmaster@gal.fl.gov

FAX: 352-343-0257

AGENCY NEEDS: Volunteers **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Assigned by the court.

LANGUAGES: English, Spanish

CHILDREN'S SERVICES

HIGH HOPES OF HIGHLAND LAKES, INC.

LEESBURG

PHONE: 352-315-0001 25936 Newcombe Circle LEESBURG, FL 34748

SERVICES: Provide aid and assistance to needy children and their families in Lake County who are are afflicted by cataclysmic or life threatening situations or illnesses and do not qualify for help from State or

Federal government programs.

CONTACT: CAROL CUEN, Treasurer **EMAIL:** mailto:rccuen@usa2net.net

LANGUAGES: English

KIDS CENTRAL, INC.

OCALA

Child Welfare - Lead Agency for Circuit 5

PHONE: 352-873-6332 2117 SW Highway 484 OCALA, FL 34473

WEB: http://www.kidscentral.org/

SERVICES: Early intervention and pevention; foster home licensing; family finding for dependent children; foster care; adoption; relative caregiver (Kinship Care); independent living program for foster teens; adoption subsidies; foster parent board payments. We contract with Lifestream Behavioral Center.

AGE GROUPS: 0-18 years; IL Youth to age 22; relative caregivers of all ages.

CONTACT: LYNN ROUTH, Public Information Officer **EMAIL:** mailto:Lynn.Routh@kidscentralinc.org

FAX: 352-387-3559

AGENCY NEEDS: Financial donations. Food, clothing & household items for. Assistance with housing, employment & transportation needs of foster teens, especially those who turn 18 in foster care.

HOURS: M-F 8:00 am - 5:00 pm; 24-hour placement services

FEES: None

LANGUAGES: English, Spanish

KIDS, INC. OF LAKE COUNTY

MOUNT DORA

Children and Family Needs **PHONE:** 352-735-0446

POB 34

MOUNT DORA, FL 32756-0034

SERVICES: Abandoned, abused and neglected children and their parents are offered support groups, mentors, advocates and educators for foster, adoptive and relative families. Professionals provide in-service training and workshops (educators, doctors, sheriffs, etc.). Phone answers 24/7.

AGE GROUPS: Youths 1 to 22.

CONTACT: SUZANNE STEVENS, Executive Director

EMAIL: mailto:stevensNA@aol.com

AGENCY NEEDS: Volunteers for printing quarterly newsletter.

HOURS: M-F: 10:00 am - 4:00 pm (Office)

FEES: None

LANGUAGES: English, Sign Language

CHILDREN'S SERVICES

LAKE COUNTY CHILDREN'S SERVICES COUNCIL

TAVARES

Resources and Funds for Children's Needs

PHONE: 352-742-6520

POB 7800

TAVARES, FL 32778

WEB: http://www.lakecountyfl.gov/csc

SERVICES: Serves as an advisory board to the Lake County Board of County Commissioners on matters involving children. Provides funding for programs for youth emphasizing one or more of the following needs: physical and inner fitness, nutritional education and reduction of childhood obesity, academic success, school drop out reduction and positive life choices.

AGE GROUPS: 0 - 18

CONTACT: REBECCA FOLEY-KEARNEY, Children's Services Manager

EMAIL: mailto:rkearney@lakecountyfl.gov

FAX: 352-742-6505

HOURS: M-Th: 7:00 am - 6:00 pm

FEES: None

LANGUAGES: English, Interpreting services available upon request

LAKE COUNTY DEPT. OF JUVENILE JUSTICE

MT. DORA

Voluntary Intervention Program

PHONE: 352-383-5982 or 352-383-6321

2739 W. Old Hwy 441 Mt. Dora, FL 32757

SERVICES: Cooperative supervision between parents of troubled youth and probation officers to complete

sanctions given.

AGE GROUPS: Children & Teens

CONTACT: Adrian Mathena or Kim Dixon, Supervisors

EMAIL: mailto:adrian.mathena@djj.state.fl.us

HOURS: Varied **FEES:** None

LANGUAGES: English

LAKE COUNTY GOVERNMENT

TAVARES

Fire Prevention & Safety Education Program

PHONE: 352-343-9458 315 W. Main St. #441 TAVARES, FL 32778

SERVICES: Course for youth who set fires, pull fire alarms, have an obsession with fire, interfere with fire

suppression equipment or commit any fire related offense.

AGE GROUPS: 5-15 and their Caregivers

CONTACT: KATHY EDWARDS, Fire Education Coordinator

EMAIL: mailto:kedwards@lakecountyfl.gov

FAX: 352-343-9516 **HOURS:** Vary **FEES:** None

CHILDREN'S SERVICES

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: http://www.healthystartflorida.com/

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and

breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN., Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, SpanishSome Creole

LAKE COUNTY SCHOOL BOARD

HOWEY-IN-THE-HILLS

Student Services Department **PHONE:** 352-742-6920 512 South Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737 **WEB:** http://www.lake.k12.fl.us/

SERVICES: Operations base for school nurses, social workers, and psychologists. Coordinates services with school-based personnel including students, parents, guidance counselors, and administrators. Provides services for Lake County's Home Education students and families and helps meet the needs of homeless students.

AGE GROUPS: 3 and Up

CONTACT: MARY MINICH, Program Specialist

EMAIL: mailto:minichm@lake.k12.fl.us

FAX: 352-324-2804

HOURS: M-F: 7:00 am - 4:00 pm

FEES: None

LANGUAGES: English, Spanish available

LAKE COUNTY SHARED SERVICES NETWORK

HOWEY-IN-THE-HILLS

Needs of Children **PHONE:** 352-742-6941 512 S. Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737 **WEB:** http://www.lakessn.com/

SERVICES: Helps Lake County meet multiple needs of children in a collaborative way through inter-agency agreements, shared funding and policies that encourage shared services.

AGE GROUPS: All

CONTACT: LORI A.HUMPHREY, Project Manager

EMAIL: mailto:humphreyl@lake.k12.fl.us

FAX: 352-324-2804

AGENCY NEEDS: Volunteers, promotion, participation from community agencies.

HOURS: M-F: 8:00 am to noon

FEES: None

CHILDREN'S SERVICES

LAKE SUMTER CHILDREN'S ADVOCACY CENTER, INC.

LEESBURG

Child Abuse

PHONE: 352-323-8303 300 S. Canal Street LEESBURG, FL 34748

WEB: http://www.cac4kids.org/

SERVICES: Serves both Lake and Sumter Counties. Crisis counseling, long-term therapy, forensic interviews and court advocacy for children who have been physically and/or sexually abused. Also provides a supervised visitation program. Law Enforcement or DCF must refer client. A parent can also refer or an individual refer themselves for counseling dealing with abuse issues.

AGE GROUPS: 0 -18

CONTACT: DIANE L. PISCZEK, Executive Director

EMAIL: mailto:diane@cac4kids.org

AGENCY NEEDS: Craft supplies for use in therapy, toddler clothing size 12 months to 4T.

HOURS: M-F: 8:30am - 7:00pm

FEES: None

LANGUAGES: English, SpanishFrench

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program

PHONE: 352-360-6680

POB 491000

LEESBURG, FL 34749

SERVICES: Evidence-based program for youth and their families or caregivers targeting marijuana/alcohol use,

social skills, anger management, peer relations, problem-solving and family communication.

AGE GROUPS: 12 - 18

CONTACT: KATY PAINTER EMAIL: mailto:kpainter@lsbc.net

FAX: 352-360-1051

FEES: Free to those who qualify **LANGUAGES:** English

LIFESTREAM BEHAVIORAL CENTER

TAVARES

Family Care Management **PHONE:** 352-742-1590 1300 S. Duncan Drive TAVARES, FL 32778 **WEB:** http://www.lsbc.net/

SERVICES: Manages the needs of children who have been temporarily removed from their homes or who are at substantial risk for being removed without intervention. A 24 hr crisis response team provides supportive inhome services to families at imminent risk of having children removed due to abuse or neglect. Goal:

Reunification or placement in a loving, nurturing alternative home.

AGE GROUPS: Birth to 18

CONTACT: STEVE DOLLIVER, Program Manager

EMAIL: <u>mailto:sdolliver@lsbc.net</u> FAX: 352-343-7574/352-742-0765

HOURS: 24/7

FEES: State supported

LANGUAGES: English, Spanish

CHILDREN'S SERVICES

LIFESTREAM BEHAVIORAL CENTER

SIPP Program for Kids

PHONE: 352-315-7800 or 352-315-7850 or 1-866-202-9741

FL

WEB: http://www.lsbc.net/

SERVICES: Intensive therapeutic residential program (3-6 months) serving children and adolescents who

require acute care with a psychiatric disorder diagnosis. Includes family therapy and education.

CONTACT: DR. JOHN LOTT LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

Teens: Emotional and Behavioral Needs **PHONE:** 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: mailto:schavis@lsbc.net

HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

MISSING CHILDREN: FDLE

PHONE: 1-888-356-4774

FL

SERVICES: Missing children reports should go to local authorities first. Covers children in Florida.

HOURS: M - F: 9:00 am - 5:00 pm

NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN ALEXANDRA

PHONE: 1-800-THE-LOST or 1-800-843-5678

Charles B. Wang International Children's Building, 699 Prince Street

ALEXANDRA, VA 22314-3175
WEB: http://www.missingkids.com/

SERVICES: Provides assistance to parents, children, law enforcement, schools, and the community in recovering missing children and raising public awareness about the ways to help prevent child abduction, molestation, and sexual exploitation.

FAX: 703-274-2200 **HOURS:** 24/7

LANGUAGES: English

PEDIATRIC HEALTH CHOICE

LEESBURG

PHONE: 352-360-0137 33021 Professional Dr. LEESBURG, FL 34788

SERVICES: Day Care Center for children with Medical Problems. Therapies: Physical, Occupational and

Speech. Home Medical Equipment also may be available.

AGE GROUPS: Birth to 21 yrs.

CHILDREN'S SERVICES

S.A.D.L.E.S. UMATILLA

Focus Program

PHONE: 352-669-1012 41025 Thomas Boat Landing Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Addresses specific concerns resulting from attention deficit disorders, poor impulse control, anger,

depression, behavioral problems, anxiety, and trauma related issues.

AGE GROUPS: All ages

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on type of service used

LANGUAGES: English

SHRINER'S HOSPITAL

Treatment for Children **PHONE:** 1-800-237-5055

WEB: http://www.shrinershq.org/

SERVICES: Children up to the age of 18 with orthopaedic conditions, burns, spinal cord injuries and cleft lip and palate are eligible for admission and receive all care in a family-centered environment at no charge û

regardless of financial need. **AGE GROUPS:** Up to age 18

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

SIDS

Sudden Infant Death Syndrome **PHONE:** 1-800-743-7352 **LANGUAGES:** English

SOUTH LAKE CHILD DEVELOPMENT CENTER

CLERMONT

Head Start and Early Head Start and VPK

PHONE: 352-394-4289 690 E. DeSoto Street CLERMONT, FL 34711 AGE GROUPS: All

CONTACT: BARBARA McCONNELL, Manager

FAX: 352-394-6657

HOURS: M-F: 7:30 am - 5:30 pm

LANGUAGES: English

SOUTH LAKE YMCA

CLERMONT

PHONE: 352-394-7243 305 E. Highway 50 CLERMONT, FL 34711 LANGUAGES: English

CHILDREN'S SERVICES

SPEAKOUT HOTLINE FOR YOUTH

ORLANDO

PHONE: 1-800-226-7733 100 S. Hughey Avenue ORLANDO, FL 32891

WEB: http://www.speakouthotline.org/

SERVICES: Serves Lake County. Youths positively affect their school and community by anonymously

reporting criminal activity. No voice recorder or caller ID is ever used.

AGE GROUPS: All youth

CONTACT: ELIZABETH RANDALL, Hotline Coordinator

EMAIL: mailto:lrandall@crimeline.org

FAX: 407-423-7881

AGENCY NEEDS: Speaking engagements.

HOURS: 24/7

LANGUAGES: English, Spanish

ST. JUDE'S CHILDREN'S RESEARCH HOSPITAL

MEMPHIS

Cancer Treatment & Research **PHONE:** 1-800-USS-JUDE 262 Danny Thomas Place Memphis, TN 38105

WEB: http://www.stjude.org/

SERVICES: One of the worldÆs premier pediatric cancer research centers. Its mission is to find cures for

children with cancer and other catastrophic diseases through research and treatment.

AGE GROUPS: Children & Teens

HOURS: 24/7

FEES: Free for those without insurance

LANGUAGES: English

UNIVERSITY OF FLORIDA LAKE COUNTY EXTENSION

TAVARES

Welcome to the Real World **PHONE:** 352-343-4101 1951 Woodlea Rd. TAVARES, FL 32778

WEB: http://http//lake.ifas.ufl.edu/

SERVICES: Class that helps youth learn to make good decisions and choose a career. During this class they go

through stations, learning to write checks & make expenditures.

AGE GROUPS: Youth

CONTACT: JULIE ENGLAND, Program Coordinator

EMAIL: mailto:julieeng@ufl.edu

HOURS: Vary **FEES:** None

CHILDREN'S SERVICES

SAN JOSE

VANISHED CHILDREN'S ALLIANCE

PHONE: 1-800-VANISHED or 1-800-826-4743

991 West Heading Street, Suite 101

SAN JOSE, CA 95126 WEB: http://www.vca.org/

SERVICES: Provides nationwide and overseas assistance to families in all categories of missing children; non

family (stranger) abductions, family abductions, and runaways.

FAX: 408-296-1117

HOURS: Daily: 11:00 am- 7:00 pm

COMMUNITY NEEDS

ASTATULA POLICE DEPARTMENT

ASTATULA

GROVELAND

CLERMONT

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172 **SERVICES:** Protect society.

FAX: 352-742-1970 LANGUAGES: English

ASTOR LIBRARY ASTOR

PHONE: 352-759-9913 54905 Alco Road ASTOR, FL 32102

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

BAYSINGER MEMORIAL LIBRARY

PHONE: 352-429-5840 756 W. Broad Street GROVELAND, FL 34736

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

BETTER BUSINESS BUREAU CENTRAL FLORIDA

Consumer Information **PHONE:** 1-800-275-6614

FL

HOURS: M-F: 9:00 am - 4:30 pm

CAGAN CROSSINGS COMMUNITY LIBRARY

PHONE: 352-243-1840 16729 Cagan Oaks CLERMONT, FL 34714

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

CITY OF TAVARES PUBLIC LIBRARY

TAVARES

PHONE: 352-742-6204 314 N. New Hampshire Avenue TAVARES, FL 32778

WEB: http://www.lakeline.lib.fl.us/

COMMUNITY NEEDS

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588 CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

COOPER MEMORIAL LIBRARY

CLERMONT

PHONE: 352-394-4265 821 W. Minneola Avenue CLERMONT, FL 34711

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

EAST LAKE LIBRARY SORRENTO

PHONE: 352-383-9980 31340 County Road 437 S. SORRENTO, FL 32776

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

FLORIDA HIGHWAY PATROL FRUITLAND PARK

PHONE: 352-360-6511

POB 37

FRUITLAND PARK, FL 34731-0037

FAX: 352-360-6515 **FEES:** None

LANGUAGES: English

FRUITLAND PARK LIBRARY FRUITLAND PARK

PHONE: 352-360-6561 205 W. Berckman Street FRUITLAND PARK, FL 34731 WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety. **AGE GROUPS:** All

HOURS: 24/7 **FEES:** None

COMMUNITY NEEDS

GROVELAND POLICE GROVELAND

Police

PHONE: 352-429-4166 GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

HELEN LEHMANN MEMORIAL LIBRARY

MONTVERDE

PHONE: 407-469-3838 17435 5th Street MONTVERDE. FL 34756

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL **SERVICES:** Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

LADY LAKE PUBLIC LIBRARY

LADY LAKE

PHONE: 352-753-2957 225 W. Guava Street LADY LAKE, FL 32159

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

LAKE COUNTY BOARD OF COUNTY COMMISSIONERS

TAVARES

Lake County Community Health Worker Program

PHONE: 352-742-6504

1300 S. Duncan Drive Building B Unit 3

TAVARES, FL 32778-7800

SERVICES: Volunteers share information on available health care services, provide one-on-one disease prevention and education sessions, and participate in community based activities to raise awareness and promote healthy lifestyles. Focus on uninsured or underinsured.

CONTACT: MARIA GRANADO, Program Manager EMAIL: mailto:mgranado@lakecountyfl.gov

FAX: 352-742-6505

AGENCY NEEDS: Bi-lingual volunteers who speak Spanish or Creole.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Free

LANGUAGES: English, Spanish

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COMMUNITY NEEDS

LAKE COUNTY DEPARTMENT OF PUBLIC SAFETY ADMINISTRATIVE OFFICESTAVARES

PHONE: 352-343-9458 315 W. Main Street

TAVARES, FL 32778-7800 **WEB:** http://www.lakegov.com/ **HOURS:** M - F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY LIBRARY SYSTEMS

TAVARES

Adult Literacy Program **PHONE:** 352-253-6180 2401 Woodlea Road TAVARES, FL 32778

WEB: http://www.lakeline.lib.fl.us/

SERVICES: Trained volunteer tutors meet with adult learners in both, one-on-one sessions and small group classes for 1) English speakers who need to improve their reading and writing skills, and 2) teaching English to speakers of other languages (ESOL). Resources include student workbooks, literacy materials, computer literacy lab, etc. Bi-lingual employees are available at various locations throughout Lake County.

AGE GROUPS: 18 up

CONTACT: ERIKA L. GREENE, Literacy Coordinator

EMAIL: mailto:egreene@lakeline.lib.fl.us

AGENCY NEEDS: Volunteer tutors & Program Assistants. Donations. Meeting space.

HOURS: M-F: 8:00 am - 5:00 pm (Headquarters)

FEES: None

LANGUAGES: English, Spanish

LAKE COUNTY SHARED SERVICES NETWORK

HOWEY-IN-THE-HILLS

Needs of Children **PHONE:** 352-742-6941 512 S. Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737 **WEB:** http://www.lakessn.com/

SERVICES: Helps Lake County meet multiple needs of children in a collaborative way through inter-agency agreements, shared funding and policies that encourage shared services.

AGE GROUPS: All

CONTACT: LORI A.HUMPHREY, Project Manager

EMAIL: mailto:humphreyl@lake.k12.fl.us

FAX: 352-324-2804

AGENCY NEEDS: Volunteers, promotion, participation from community agencies.

HOURS: M-F: 8:00 am to noon

FEES: None

COMMUNITY NEEDS

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement
PHONE: 352-343-9500
360 W. Ruby Street
TAVARES, FL 32778-3877
WEB: http://www.lcso.org/

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101 Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All **FAX:** (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7 **FEES:** None

LANGUAGES: English

LEESBURG PUBLIC LIBRARY

LEESBURG

PHONE: 352-728-9790 100 E. Main Street LEESBURG, FL 34748

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111 MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

PAISLEY COUNTY LIBRARY

PAISLEY

PHONE: 352-669-1001 24954 County Road 42 PAISLEY, FL 32767

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

COMMUNITY NEEDS

SAFE CLIMATE COALITION OF LAKE COUNTY, INC.

YALAHA

Substance Abuse Community Coalition **PHONE:** 352-250-9619 or 352-408-2009

POB 64

YALAHA, FL 34797

WEB: http://www.safeclimatecoalition.org/

SERVICES: Community coalition focused on preventing underage drinking and violence. An initiative of the Lake County Shared Services Network. Mission is to collaborate with community stakeholders to maximize resources and provide opportunities for children and families to be self-sufficient, productive contributors in Lake County and society. The vision for Lake County is a healthy community climate, free of violence and substance abuse.

AGE GROUPS: All

CONTACT: DEBI MacINTYRE, Executive Director **EMAIL:** mailto:debi@safeclimatecoalition.org

FAX: 352-742-6466

AGENCY NEEDS: Donations and volunteers.

HOURS: M-F: 8:30 am - 4:00 pm

FEES: None

LANGUAGES: English

TASK FORCE OF FAITH-BASED AND COMMUNITY INITIATIVES

PHONE: Website

WEB: http://www.usdoj.gov/fbci/

SERVICES: U.S. Department of Justice. Coordinates efforts to eliminate regulatory, contracting and other programmatic obstacles to the participation of faith-based and other community organizations in the provision of social services.

FEES: NONE

LANGUAGES: English

THE COMMUNITY FOUNDATION OF SOUTH LAKE COUNTY

CLERMONT

Annual Grant Program
PHONE: 352-394-3818
2150 Oakley Seaver Drive
CLERMONT, FL 34711
WEB: http://www.cfslc.org/

SERVICES: Provides support and assistance to non-profit organizations through grants and educational

workshops. Scholarships also given to South Lake County High School students.

CONTACT: BRUCE GREER, Executive Director

EMAIL: mailto:bruce@cfslc.org
HOURS: M - F: 9:00 am - 5:00 pm
LANGUAGES: English, Spanish

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

Community Disturbance or Crime

PHONE: 352-753-0550 THE VILLAGES, FL **HOURS:** 24/7

COMMUNITY NEEDS

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383 THE VILLAGES, FL

SERVICES: Public protection. **LANGUAGES:** English

UMATILLA POLICE UMATILLA

Police

PHONE: 352-669-3561 UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

UMATILLA PUBLIC LIBRARY UMATILLA

PHONE: 352-669-3284 412 Hatfield Drive UMATILLA, FL 32784

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

UMATILLA PUBLIC LIBRARY UMATILLA

Senior Caregiver's Hour **PHONE:** 352-669-3284

412 Hatfield Rd. UMATILLA, FL 32784

WEB: http://www.lakeline.lib.fl.us/

SERVICES: Activities for Alzheimer's & dementia persons for 1.5 hours. Caregivers may utilize any of the Libraries Resources at this time but must remain on the premises to do personal care, etc., if needed.

HOURS: Last Wed of the month: 9:30am

LANGUAGES: English

UNITED WAY OF LAKE/SUMTER COUNTIES

LEESBURG

PHONE: 352-787-7530

118 West Meadow Street (POB 490720)

LEESBURG, FL 34748(9) WEB: http://www.uwls.org/

SERVICES: Information and referral services to social service agencies in Lake/Sumter Counties.

AGE GROUPS: All

CONTACT: JOHN PROVANCE, President/CEO

AGENCY NEEDS: Partners committed to solving community issues who are willing to share resources.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

COMMUNITY NEEDS

W. T. BLAND PUBLIC LIBRARY

MOUNT DORA

PHONE: 352-735-7180 1995 Donnelly Street MOUNT DORA, FL 32757

WEB: http://www.lakeline.lib.fl.us/

HOURS: Call for hours **LANGUAGES:** English

COUNSELING

1ST BAPTIST CHURCH OF LEESBURG

LEESBURG

People Helpers Center -- Christian Counselors

PHONE: 352-728-8147 1206 Main Street LEESBURG, FL 34748

SERVICES: A lay counseling ministry. Highly trained counselors work under a credentialed director.

CONTACT: EDNA ORSER, Ministry Director

FAX: 352-728-8147

AGENCY NEEDS: Volunteers to take the training course.

HOURS: By appointment: S, M, W

FEES: None generally. Possibly some cost for materials.

LANGUAGES: English

1ST PRESBYTERIAN CHURCH OF MOUNT DORA

MOUNT DORA

AA Meetings

PHONE: 352-383-4089 222 W. Sixth Avenue MOUNT DORA, FL 32757

WEB: http://www.fpcmtdora.org/

SERVICES: Pastors are also available for counseling.

CONTACT: REV. TOM BIERY, Pastor; CYNTHIA DE VOS, Assistant Pastor

EMAIL: mailto:office@fpcmtdora.org

FAX: 352-383-7895

HOURS: M & Th: 7:00 pm. Counseling by Appointment.

FEES: None

LANGUAGES: English

1ST UNITED METHODIST CHURCH OF TAVARES

TAVARES

Health and Wellbeing of Adults and Children

PHONE: 352-343-2761 600 West Ianthe Street TAVARES, FL 32778

WEB: http://www.fumctavares.com/

SERVICES: After school programs. Food pantry. Grief and general counseling. Thrift store. Blood pressure

checks. Child care. Medical equipment loans.

AGE GROUPS: All

CONTACT: CATHY MIHAL, Office Manager EMAIL: mailto:cmihal@fumctavares.com
AGENCY NEEDS: Volunteers at the Thrift Shop
HOURS: M-Th: 8:00 am - 4:00 pm; F: 8:00 am - Noon

FEES: None

COUNSELING

2 STRIVE EUSTIS

Counseling

PHONE: 321-436-8445 800 S. Eustis St. EUSTIS, FL 32726

WEB: http://www.2-strive.com/

SERVICES: Individual, family and group therapy. Anger management, behavioral analysis, parenting groups, substance abuse groups, skill training, self control, social skills, employability, independent living, academics and staff development. Children's issues, professional coping skills targeting behaviors that affect students academics. Equips children with skills for their journey to wholeness.

AGE GROUPS: All

CONTACT: DR. BARRY DALY, Ed.D., L.M.H.C., B.C., B.A., C.A.P., S.A.P., N.C.C.

FEES: Vary depending on service provided

LANGUAGES: English

ADVANCED BEHAVIORAL HEALTH CENTER

TAVARES

PHONE: 352-742-8300 1799 Salk Avenue TAVARES, FL 32788

WEB: http://www.advancedbehavioralhealthcenter.com/

SERVICES: We provide comprehensive psychiatric services to those in need. Our group practice currently includes two child and adolescent psychiatrists, one general psychiatrist and eight mental health counselors

AGE GROUPS: 4-99

CONTACT: KELLY ELMER - Receptionist

EMAIL: mailto:LTORRES1799@EARTHLINK.NET

FAX: 352-742-8305

HOURS: M-Th: 8:30 am - 5:00 pm. F: 8:30 am - 4:30 pm

FEES: Varies - please call for more information

REQUIREMENTS: Picture I.D. Copy of insurance card. Minors must be accompanied by a parent.

LANGUAGES: English, Spanish

ADVANCED PSYCHIATRIC NURSING PRACTICE

EUSTIS

Mental Health

PHONE: 352-589-2380 2755 S. Bay Street EUSTIS, FL 32726

SERVICES: Psychiatric and substance abuse evaluations. Psychotherapy for individuals and groups. Education

about prevention & treatment of mental illness.

CONTACT: PATRICIA G. SCHULTZ, ARNP; MSN;CS

HOURS: M-Tu: 10:00 am - 6:30 pm; W-Th: 10:00 am - 5:00 pm

COUNSELING

ALTERNATE PATHWAYS, INC.

TAVARES

Anger Management **PHONE:** 352-343-3380 315 E. Maud Street TAVARES, FL 32778

WEB: http://www.alternatepathways.com/

SERVICES: Court approved basic program and advanced program for conflict resolution.

AGE GROUPS: 16 to 100

CONTACT: DIANE J. ACKERMAN

EMAIL: mailto:diane@alternatepathways.com

AGENCY NEEDS: Volunteers **HOURS:** Call 352-343-3380

FEES: Groups: \$20.00 per hour. Individuals: \$50.00 per hour plus \$25.00 for materials. **REQUIREMENTS:** Picture ID, Drivers License, Minors require parental consent.

LANGUAGES: English

ANGELS OF MERCY CLERMONT

PHONE: 352-394-4094 1330 Mill Holland Street CLERMONT, FL 34711

SERVICES: Clermont, Mt. Verde, Minneola only. Food. Clothing. Baby formula. Furniture. Substance abuse.

Also have a pastoral counselor. **HOURS:** M-F: 9:30 am - 3:00 pm

LANGUAGES: English

ARNETTE HOUSE LEESBURG

CINS/FINS

PHONE: 352-326-3663 or 352-622-6135

1014 Georgia Ave LEESBURG, FL 34748

WEB: http://www.arnettehouse.org/

SERVICES: Non-residential services for status offenders. Life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger mgmt. Truancy/behavioral assistance for youth who have not been charged with a criminal offense.

AGE GROUPS: 8-17

CONTACT: CARL ROSS, Family Counselor or SHANNON MILLS, CINS Case Mgr.

AGENCY NEEDS: Educational materials

HOURS: 24/7
FEES: Donations
LANGUAGES: English

ASSOCIATES FOR COUNSELING SERVICES

LEESBURG

PHONE: 352-365-1098 217 North 14th Street LEESBURG, FL 34748

SERVICES: Individual and group.

AGE GROUPS: All

HOURS: M-Th: 9:00 am - 5:00 pm

FEES: Sliding scale **LANGUAGES:** English

COUNSELING

ASSOCIATION FOR PLAY THERAPY, NORTHWEST CENTRAL FLORIDA CHAPTER LEESBURG

Training for Play Therapy for Children and Families

PHONE: 352-323-8303 300 S. Canal Street LEESBURG, FL 34748 WEB: http://www.a4pt.org/

SERVICES: Meetings are held at the Lake-Sumter Children's Advocacy Center. Local mental-health

counselors, social workers, marriage and family therapists and students are invited.

HOURS: Tu: 6:00 pm **LANGUAGES:** English

AT-RISK PARENTING CLASS

LEESBURG

Training for Parents of At-Risk Children

PHONE: 352-343-9399 220 E. Main Street LEESBURG, FL 34748

SERVICES: 10 weeks plus case management plus individual counseling.

AGE GROUPS: Adults FEES: TANF; ATR; SLIDING LANGUAGES: English

CAMELOT CARE CENTER

EUSTIS

Counseling

PHONE: 352-589-0622 2000 Prevatt St. Suite A EUSTIS, FL 32726

SERVICES: Mental Health Services for Children.

LANGUAGES: English

CATS--COUNSELING ASSOCIATES AND TREATMENT SERVICES

TAVARES

Residential and Out-patient. **PHONE:** 352-343-3200 204 N. Texas Avenue TAVARES, FL 32778

SERVICES: Drug and alcohol outpatient treatment services for adults (individual and group). Also have a

residential program. **AGE GROUPS:** Adults

HOURS: M, W, Th: 9:00 am - 6:00 pm. Tu, F: 9:00 am - 5:00 pm

FEES: Sliding

COUNSELING

CENTRAL FLORIDA MENTAL HEALTH

CLERMONT

Mental Health Counseling for Children and Families

PHONE: 352-536-2364 221 North Highway 27, Suite B CLERMONT, FL 34711

WEB: http://www.centralfloridamentalhealth.com/

SERVICES: Counseling and psychotherapy for a broad spectrum of mental health issues. Support groups,

educational programs, and psychological testing/assessment services are also available.

AGE GROUPS: 3 - 99

CONTACT: JAMIE, Administrative Assistant

EMAIL: mailto:info@centralfloridamentalhealth.com

FAX: 352-536-2370

HOURS: M - Sa: 9:00 am - 9:00 pm

FEES: Insurance. Sliding Scale, Government funded/free to those who qualify.

REQUIREMENTS: Picture ID and Insurance Card (if applicable)

LANGUAGES: English, SpanishItalian, Arabic

CENTRAL FLORIDA PSYCHOLOGICAL CONSULTANTS, INC.

LEESBURG

Psychotherapy and Counseling **PHONE:** 352-406-0506 1114 W. Dixie Avenue LEESBURG, FL 34748

WEB: http://www.centralfloridapsychology.com/

SERVICES: Psychotherapy, pre-marital and couples counseling, abuse recovery, sexual issues, career counseling, school assessments, testing for ADHD & ADD, neuropsych screenings, testing for Alzheimer's & dementia. A complimentary initial consultation given to all physicians, teachers and schools, employers,

businesses, attorneys, and clergy.

AGE GROUPS: All

CONTACT: BOBBIE SCRIBNER, Assistant **EMAIL:** <u>mailto:psychologist3@yahoo.com</u>

HOURS: M-F: 8:00 am - 5:00 pm **FEES:** Varies based on ability. **LANGUAGES:** English

CHRISTIAN COUNSELING OF CLERMONT

CLERMONT

PHONE: 352-242-5181 CLERMONT, FL

SERVICES: Individual, Family, Marriage.

FEES: Sliding

LANGUAGES: English

CHRISTIAN CREDIT COUNSELORS

PHONE: Website

WEB: http://www.christianccc.org/ HOURS: M-F: 9:00 am - 6:00 pm

FEES: None

COUNSELING

CONSUMER CREDIT COUNSELING SERVICES CENTRAL FLORIDA, INC.

PHONE: 1-800-720-9537

FL

WEB: http://www.cccsfl.org/ LANGUAGES: English

COUNSELING AND DEVELOPMENT CENTER

TAVARES

Mental Health for Families **PHONE:** 352-253-9348 101 E. Maud Street TAVARES, FL 32778

SERVICES: Counseling provided for parents and children who are court-ordered through the dependency system as well as those needing individual, family or marriage counseling. Psychological assessments available.

HOURS: M-F: 8:30 am - 5:00 pm

LANGUAGES: English

COURT EDUCATIONAL PROGRAMS

TAVARES

Court-Ordered Class for Parent and Child Crisis

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: 4-hour parenting class for parents who are court ordered as well as parents looking to better

understand the roles of parent/child. Call for schedule.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director/Supervisor

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M-F: 9:00 am - 5:00 pm. Evenings by appointment

FEES: \$ 40

REQUIREMENTS: Photo ID **LANGUAGES:** English

COURT EDUCATIONAL PROGRAMS

TAVARES

Individual, Marital and Family Counseling

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: Provide counseling for any couple with marital problems. Family counseling and individual

counseling for anyone who wishes to speak with a counselor one-on-one.

AGE GROUPS: All

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M-F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm.

FEES: \$80.00 per hour LANGUAGES: English

COUNSELING

CROSS ROADS COUNSELING CENTER

CLERMONT

Broken Families

PHONE: 352-429-0279; 352-250-9763

13702 Green Isle Terrace CLERMONT, FL 34711

SERVICES: Counseling and intervention for families and individuals involved in crises, abuse, alcohol, drugs, and addictions. In-patient and out-patient intervention and counseling. Parenting classes. Individual counseling for depression, anxiety, phobias, anger management, ADD, ADHD, pre-marital and marital. Psychological (MMPI and MMPI- A and MPAC-I), vocational and aptitude testing administered. Residential program available for troubled male teens.

AGE GROUPS: 6 and UP CONTACT: DR. AL HUBA

EMAIL: mailto:dralhuba@yahoo.com
AGENCY NEEDS: Marketing of our services

HOURS: M-F: 9:00 am - 6:00 pm **FEES:** Sliding scale based on income

REQUIREMENTS: Complete an intake form. Signed parental release.

LANGUAGES: English, Spanish

CROSSROADS OF HOPE

LEESBURG

PHONE: 352-365-8390 712 E. Main Street LEESBURG, FL 34748

SERVICES: Individual, Family, Children.

CONTACT: DR. VISTA BASS, Clinical Counselor

HOURS: Vary

FEES: SLIDING SCALE LANGUAGES: English

DEAS CONSULTING

TAVARES

Mental Health and Other Counseling Issues

PHONE: 352-406-1264 385 W. Alfred Street TAVARES, FL 32778

WEB: http://www.drdeas.com/

SERVICES: MH Christain Counseling: Anger/Conflict Resolution, Substance abuse, marital/pre-marital counseling, mental health issues, i.e. anxiety, stress, depression, family/individual counseling. Motivational speaking, group facilitator, work-shop facilitator, (various topics), Domestic Violence. Must have a willingness to improve your quality of life. 12 step/Christian Counseling program.

AGE GROUPS: 8 and Up

CONTACT: ISAAC B. DEAS II, M.Ed., Ed.D, LMHC #7321

EMAIL: mailto:ideas2@comcast.net

FAX: 352-343-5116

AGENCY NEEDS: Christian counselors who are motivated to seek new clients. Those who are working toward

licensure.

HOURS: Flexible FEES: Sliding Scale LANGUAGES: English

COUNSELING

DEPARTMENT OF CHILDREN AND FAMILIES

WILDWOOD

Adult Mental Health **PHONE:** 352-330-2162 1601 W. Gulf Atlantic Highway WILDWOOD, FL 34785

WEB: http://www.state.fl.us/cf_web

SERVICES: Any issue concerning adult mental health.

AGE GROUPS: 18 and Up

CONTACT: MICHAEL BAILEY, MS Recovery & Resilience

EMAIL: mailto:jayhawk9393@yahoo.com

AGENCY NEEDS: Volunteers.

HOURS: Vary **FEES:** None

REQUIREMENTS: A resident of the State of Florida.

LANGUAGES: English

DONNA MARIE KOSTRUB-SHYROCK

MOUNT DORA

Mental Health Counselor **PHONE:** 352-385-1002 18440 Highway 441 MOUNT DORA, FL 32757

SERVICES: Therapy done in the office or with use of horses at the barn (an extra cost). Horse therapy is great

for grief and healing. **AGE GROUPS:** 8 and up

FEES: Reasonable but insurances not accepted.

LANGUAGES: English

DR. PETER NORDSTROM, M.DIV., D.MIN., LMHC

TAVARES

Christian Counselors **PHONE:** 352-253-6300 114 N. Clair Abrams Avenue TAVARES, FL 32778

SERVICES: Individual. Couples. Pre-Marital. Family. Group. Works with Christians on a sliding scale or

reduced fee. Most insurances accepted.

LANGUAGES: English

GFC COUNSELING GROVELAND

Abuse

PHONE: 352-429-5600 627 S. Main Avenue GROVELAND, FL 34736

SERVICES: Parenting skills, domestic violence, family and individual counseling.

AGE GROUPS: All

HOURS: Tu-Fri: 10:00 am - 5:00 pm **LANGUAGES:** English, Spanish

COUNSELING

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE:352-787-1379

2600 South Street LEESBURG, FL 34748

WEB: http://www.havenlakesumter.org/

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Serves victims of domestic violence and sexual assault by providing shelter, counseling for both male and female victims, food, clothing and numerous classes. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also has Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: mailto:ksmallridge@hotmail.com

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies,

pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

INTERLOG GROUP OF FLORIDA

MOUNT DORA

PHONE: 352-383-8449 1-800-728-7396

1244 Camp Avenue MOUNT DORA, FL

SERVICES: Individuals; Groups

FEES: None

LANGUAGES: English

JIREH CONSULTING SERVICES, INC.

EUSTIS

Housing Problems and Wholistic Counseling

PHONE: 352-589-0600

POB 1288

EUSTIS. FL 32727-1288

SERVICES: Housing counseling. Credit or creditor negotiations. Liaison for foreclosure and real estate

proceedings. Provide lenders for financing and etc. Personal counseling for mind, body and soul.

AGE GROUPS: Teens to adult

CONTACT: Dr. THELMA HAYES WOODEN **EMAIL:** mailto:thelmawooden@aol.com

AGENCY NEEDS: Financial

HOURS: As needed

REQUIREMENTS: Picture ID. Permanent alien card. SS card. etc.

COUNSELING

LARRY SHYERS & ASSOCIATES

MOUNT DORA

Counseling

PHONE: 352-383-2194 3750 Lake Center Loop MOUNT DORA, FL 32757

WEB: http://www.larrveshvers.com/

SERVICES: Counseling for: individuals, marriages, groups, children, adolescents, addictions and careers.

AGE GROUPS: All

CONTACT: LARRY SHYERS, PHD **HOURS:** 8:30 a.m. to 5:30 p.m.

FEES: Vary depending on service provided

LANGUAGES: English

LEESBURG HOUSING AND ECONOMIC DEVELOPMENT

LEESBURG

Affordable Housing - Section 8 Rental Assistance

PHONE: 352-728-9765 600 Market Street LEESBURG, FL 34748

SERVICES: HUD certified counseling agency that offers First-Time Home Buyer Education classes, prepurchase counseling, credit counseling and foreclosure counseling. We assist clients with obtaining down payment assistance through the Lake County SHIP program and the Florida Bond program.

AGE GROUPS: 18 and Up

CONTACT: YOLANDA PRESLEY, Housing Manager **EMAIL:** mailto:yolanda.presley@leesburgflorida.gov

FAX: 352-728-9739

AGENCY NEEDS: Sponsors for the home-buying education courses to provide refreshments and to pay for

credit reports.

HOURS: M-F: 8:00 am - 5:00 pm **FEES:** \$ 18 for credit report

REQUIREMENTS: Driver License. Social Security card. Last 30 days pay stub or proof of all income. Last 6

month's bank statements. Birth certificates for all children in the household.

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

AIMS Program

PHONE: 352-360-6625

404 Webster Street (POB 491000)

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: For psychiatrically-disabled persons. The focus is on recovery services that will provide skills and support for each member to live, learn, work successfully and/or socialize in the environment of their choice. A comprehensive array of recovery services including vocational programming, training, counseling and support.

AGE GROUPS: 18 and up

CONTACT: SHEILA LEFSKY, Supervisor

EMAIL: mailto:slefsky@lsbc.net **HOURS:** M-F: 8:30 am - 5:00 pm

FEES: Sliding scale **LANGUAGES:** English

COUNSELING

LIFESTREAM BEHAVIORAL CENTER

Community Mental Health Outpatient Centers

PHONE: (See Services)

FL

WEB: http://www.lsbc.net/

SERVICES: Individual and group counseling. Medication management. Services available in Clermont (352-394-5922), Leesburg (352-315-3913), Eustis (352-357-1550), The Villages (352-259-5762) and Bushnell (352-

793-4126).

AGE GROUPS: 4 up

HOURS: M - F: 8:30 am - 5:00 pm **FEES:** Sliding scale and Medicaid

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400 215 N. 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director EMAIL: mailto:svangelder@lsbc.net HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

EUSTIS

Lifestream Academy - Eustis **PHONE:** 352-483-1652

301 Idlewild Avenue (POB 491000 LEESBURG, FL. 34749)

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade **CONTACT:** GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Funding **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL ServicesSpanish interpreter available upon request.

COUNSELING

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

LifeStream Academy - Leesburg **PHONE:** 352-315-7890

2020 Tally Road (POB 491000) LEESBURG, FL 34748 **WEB:** http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A

special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade **CONTACT:** GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Donations **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL SERVICESSpanish interpreter available upon request.

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

TASC: Treatment Alternatives for Safer Communities

PHONE: 352-360-6680 215 N. 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Court-ordered clients only.

AGE GROUPS: All

CONTACT: KYLEEN FISCHER, Program Director

EMAIL: mailto:kfischer@lsbc.net

FAX: 352-360-1051 FEES: Sliding Scale LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

EUSTIS

TASC: Treatment Alternatives for Safer Communities

PHONE: 352-357-1500 115 Citrus Avenue EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Court-ordered clients only

CONTACT: KYLEEN FISCHER, Program Director

EMAIL: mailto:kfischer@lsbc.net

FAX: 352-357-1153 LANGUAGES: English

COUNSELING

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

Teens: Emotional and Behavioral Needs **PHONE:** 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: mailto:schavis@lsbc.net

HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

LIVING LIFE COUNSELING CENTER

TAVARES

Counseling

PHONE: 352-253-1100 2762 Dora Ave. TAVARES, FL 32778

WEB: http://livinglifetherapy.com/

SERVICES: Provides counseling through every season of life including; Relationship and family concerns,

depression, loneliness, grief, anxiety, stress, trauma, abuse, life transitions and personal growth.

AGE GROUPS: All

EMAIL: mailto:info@livinglifetherapy.com

HOURS: Varied

FEES: Vary depending on service provided

LANGUAGES: English

NCS COUNSELING TAVARES

PHONE: 352-253-9348 101 E. Maud Street TAVARES, FL 32778

SERVICES: Services for adults, children and family. Addictions.

HOURS: M-F: 8:30 am - 5:00 pm

FEES: SLIDING LANGUAGES: English

RAPHA

Christ-Centered Counseling. **PHONE:** 1-800-383-HOPE **WEB:** http://www.rapha.info/

FEES: Vary

COUNSELING

S.A.D.L.E.S. UMATILLA

Therapeutic Riding Program **PHONE:** 352-669-1012 41025 Thomas Boat Landing Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Provides outpatient professional counseling from licensed psychotherapists, professional parenting coordination/family mediation services from certified family mediators, and an exciting equine therapy program

AGE GROUPS: All ages

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on service provided

LANGUAGES: English

SHILOAH CENTER TAVARES

PHONE: 352-742-0069

203 St. Clair and Abrams Avenues

TAVARES, FL 32778 **LANGUAGES:** English

SOUTH LAKE COUNSELING CLERMONT

PHONE: 352-243-9733 450 E. Highway 50 CLERMONT, FL

SERVICES: Psychiatrist available. **FEES:** Insurance/Medicaid Accepted

LANGUAGES: English

SOUTH LAKE PREGNANCY CARE CENTER/HALEY'S HOUSE CLERMONT

Pregnancy

PHONE: 352-243-9535 12200 Hancock Road CLERMONT, FL 34711

WEB: http://www.hearthousefamily.com/

SERVICES: Counseling for pregnancy, free home pregnancy test. Clothing, diapers, accessories for babies up

to 6 months. Counseling concerning sexual integrity.

AGE GROUPS: All

CONTACT: EVELYN WEITZ, Assistant **EMAIL:** mailto:hearthousemin@cs.com

FAX: 352-243-7505

AGENCY NEEDS: Volunteers

HOURS: Tues-F: 9:00 am - 5:00 pm. Sat 9am-3 p.m.

FEES: NONE

COUNSELING

STEPPING STONES COUNSELING CENTER

PHONE: 352-742-6898

FL

SERVICES: Support groups and individual counseling.

CONTACT: DON HIRES, Coordinator for Bereavement and Hospice Care.

LANGUAGES: English

THE CENTERS OCALA

Anger Management and Mental Health Counseling

PHONE: 352-351-6900

717 S.W. Martin Luther King, Jr. Avenue - Building 1

OCALA, FL 34474 **AGE GROUPS:** Juveniles **CONTACT:** HARRIET MARINO

LANGUAGES: English

THE CHILDREN'S COUNSELING CENTER

LEESBURG

PHONE: 352-365-2243 1114 W. Dixie Avenue LEESBURG, FL 34748

WEB: http://www.centralfloridapsychology.com/

SERVICES: Therapy for children, adolescents and families.

AGE GROUPS: All

CONTACT: CYNTHIA WANBERG

EMAIL: mailto:cbwchildtherapy@yahoo.com

FAX: 352-365-2285 FEES: Competitive. LANGUAGES: English

THE CONNECTION HELPLINE

TAVARES

Caring, Comforting and Connecting to Resources Helpline

PHONE: 352-483-2800 or 1-800-351-8082

P.O. Box 1656

TAVARES, FL 32778

WEB: http://www.connectionhelpline.org/

SERVICES: This is a helpline that serves to encourage those who are experiencing stressful or critical situations - no problem is too big or too small. Also provides a directory for many local resources in and around Lake

County.

AGE GROUPS: All

EMAIL: mailto:help@connectionhelpline.org

FAX: 321-214-0369

AGENCY NEEDS: Volunteers who can answer phones. Contributions. New phone system.

HOURS: Mon-Fri. 9 a.m. - 10:00 pm, Sat-Sun 1 p.m.-10 p.m.

FEES: None

COUNSELING

THURSDAY'S CHILD FOR NATIONAL YOUTH ADVOCACY HOTLINE

PHONE: 1-800-USA-KIDS or 1-800-872-5437

FL

SERVICES: Provides counseling, crisis intervention, case advocacy, referrals and messages between parents

and runaway youth. **HOURS:** 24/7

LANGUAGES: English

TRI - COUNTY PSYCHIATRIC ASSOCIATES

CLERMONT

PHONE: 352-394-7027 702 E. Grand Highway CLERMONT, FL

SERVICES: Psychiatrist and psychotherapist available

LANGUAGES: English

TRIAD PSYCHOLOGICAL SERVICES, P.A.

TAVARES

Family Strength

PHONE: 352-365-2323 1609 Banning Beach Road TAVARES, FL 32778-2024

SERVICES: Individual, marital, child and adolescent therapy. Parenting assistance. Advise and counsel about

school problems, child discipline issues and blended family concerns.

AGE GROUPS: All

CONTACT: THOMAS L. TOBIAS, M.Ed., LMHC, NCC

EMAIL: mailto:thomtob@aol.com

FAX: 352-365-2323

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 4:00 pm. **FEES:** \$85 per hour or copay & deductable if insured.

REQUIREMENTS: Basic demographic and insurance information at time services begin.

LANGUAGES: English

TRUE LIFE COUSELING

GROVELAND

Troubled Youth and Families **PHONE:** 352-429-4722

7432 Highway 50 Suite 109 (Hope International Church)

GROVELAND, FL 34736

SERVICES: Counseling work with youthful offenders and their families.

AGE GROUPS: 6 and up

CONTACT: RICK ADAMS407-470-2195 **EMAIL:** mailto:truelifecounseling@yahoo.com

FAX: 407-445-9145

HOURS: M-F: 9:00 am - 5:00 pm. Also by appointment.

FEES: Vary/ Sliding Scale LANGUAGES: English

COUNSELING

WOMEN IN TOUCH BELLEVIEW

Transitional Home and Spiritual Recovery Program

PHONE: 352-307-5610 6056 SE Agnew Road BELLEVIEW, FL 34420-4101

WEB: http://www.womenintouchministries.org/

SERVICES: Nine months to two year transitional home/ spiritual recovery program. First Baptist Church of

Belleview, Benevolence Ministry. **AGE GROUPS:** Adult Women **CONTACT:** DEE HILLMAN, Director

EMAIL: mailto:dee@womenintouchministries.org

FAX: 352-307-2139

AGENCY NEEDS: Transportation, mentors, teachers, penpals, and dental/medical care.

FEES: None

REQUIREMENTS: Make request for application/initial interview

CRITICAL HEALTH ISSUES

A SPECIAL WISH FOUNDATION

PHONE: 1-800-486-9474

SERVICES: Wish fulfillment for those diagnosed with life-threatening illnesses.

AGE GROUPS: Children-Young Adults under age 21

AIR AMBULANCE CENTRAL

PHONE: 1-800-843-8418
WEB: http://airambulance.net/

SERVICES: If non-ambulatory and on medical equipment you may be eligible for this service.

AGE GROUPS: Any HOURS: 24/7 FEES: Vary

LANGUAGES: English

AMERICAN CANCER SOCIETY

PHONE: 352-326-9599

FL

WEB: http://www.cancer.org/

SERVICES: Provides help in making treatment decisions, understanding the effects of treatment, finding treatment centers and doctors, coping with side effects, talk with others, find lodging, workshops, transportation, and other services and products for cancer patients, survivors, and loved ones.

LANGUAGES: English

AMERICAN CANCER SOCIETY

PHONE: 1-800-ACS-2345 WEB: http://www.cancer.org/

SERVICES: Provides help in making treatment decisions, understanding the effects of treatment, finding treatment centers and doctors, coping with side effects, talk with others, find lodging, workshops, transportation, and other services and products for cancer patients, survivors, and loved ones.

FEES: None

LANGUAGES: English

AMERICAN INSTITUTE FOR CANCER RESEARCH

PHONE: 1-800-843-8114 **WEB:** http://www.aicr.org/

SERVICES: Fosters research on diet and cancer prevention, interprets the evidence, and educates the public

about the results.

LANGUAGES: English

AMYOTROPIC LATERAL SCLEROSIS ASSOCIATON

PHONE: 1-800-782-4747 **WEB:** <u>http://www.alsa.org/</u>

SERVICES: The only national not-for-profit health organization dedicated solely to the fight to cure and treat ALS through global cutting-edge research, and to empower people with Lou GehrigÆs Disease and their families to live fuller lives by providing them with compassionate care and support. Leads the way in research, patient and community services, public education, and advocacy ù giving help and hope to those facing the disease.

AGE GROUPS: All

FEES: None

CRITICAL HEALTH ISSUES

CAMP BOGGY CREEK

EUSTIS

Camp for Critically III Children **PHONE:** 352-483-4200 ext: 676 30500 Brantley Branch Road EUSTIS, FL 32736

WEB: http://www.boggycreek.org/

SERVICES: Year-round camp for children who have chronic or life-threatening illnesses. A multi-disease therapeutic camp program: theater, swimming, recreation, equestrian center, and medical center. Call or go on line to request an application. Site is heated and air-conditioned. From the end of May to mid-August weekly camps are for specific diseases.

AGE GROUPS: 7 -16

CONTACT: EVELYN IRMSCHER, Administrator

EMAIL: mailto:info@boggycreek.org

FAX: 352-483-0589

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CANCER INFORMATION SERVICES

PHONE: 1-800-422-6237 WEB: http://www.cancer.gov/

SERVICES: Educates the public about cancer prevention, risk factors, symptoms, diagnosis, treatment, and

research.

AGE GROUPS: All LANGUAGES: English

CHILDREN'S WISH FOUNDATION

PHONE: 1-800-323-9474

SERVICES: Grants wishes to children who have life-threatening challenges.

HOURS: M - F: 8:30 am - 5:00 pm

CORNERSTONE HOSPICE

TAVARES

Frank and Helen DeScipio Hospice House

PHONE: 352-343-2320 2445 Lane Park Road TAVARES, FL 32778

WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The DeScipio Hospice House is a 6-bed home-like facility.

AGE GROUPS: All

CONTACT: MARCELLA BLAND, RN, Hospice House Manager

EMAIL: mailto:mbland@cornerstonehospice.org

FAX: 352-742-1618

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: House 24/7; Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board=sliding scale.Services=Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

CRITICAL HEALTH ISSUES

CORNERSTONE HOSPICE

CLERMONT

Mike Conley Hospice House **PHONE:** 352-242-6900 2100 Oakley Seavers Blvd CLERMONT, FL 34711

WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Mike Conley Hospice House is a 10-bed home-like facility.

AGE GROUPS: All

CONTACT: JACK SCHIAVI, RN

EMAIL: mailto:jschiavi@cornerstonehospice.org

FAX: 352-394-0107

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English

CORNERSTONE HOSPICE

TAVARES

Pathways

PHONE: 352-742-6887 or 1-866-271-6351

2445 Lane Park Road TAVARES, FL 32778

WEB: http://www.hospicels.org/

SERVICES: For patients with complex or serious illnesses. Assists with pain and symptom management. Coordinates care from multiple providers including specialists and primary physicians. We help with understanding how to get maximum benefit from your treatment. Assists with social workers, non-denominational chaplains and trained volunteers to provide welcome relief for caregivers.

AGE GROUPS: All

CONTACT: MELANIE BILTON, RN/PCS, Medical Care Supervisor, Pathways

EMAIL: mailto:mbilton@cornerstonehospice.org

FAX: 352-343-2618

AGENCY NEEDS: Volunteers and donations. **HOURS:** Office: 8:00 am - 4:30 pm. Services 24/7.

FEES: None

REQUIREMENTS: Life limiting diagnosis. Live in area. Have an attending physician.

LANGUAGES: English, Spanish

CRITICAL HEALTH ISSUES

CORNERSTONE HOSPICE

THE VILLAGES

The Villages Hospice House

PHONE: 352-751-3100 or 352-751-3150

601 Casa Bella

THE VILLAGES, FL 32162 WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Villages Hospice House is a

12-bed home-like facility. **AGE GROUPS:** All

CONTACT: DONNA SHAFAR, RN

EMAIL: mailto:dshafar@cornerstonehospice.org

FAX: 352-753-3051

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

FLORIDA HIV/AIDS HOTLINE

Hotline

PHONE: 1-800-352-2437

FL

WEB: http://www.floridahivaids.org/

SERVICES: For information on HIV and AIDS.

AGE GROUPS: All

HOURS: M - F 8 am - 9 pm, Sat. 10:30 a.m.- 6:30 p.m.

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Cancer Education Workshop & Support Group

PHONE: 352-253-3605 1000 Waterman Way TAVARES, FL 32778

 $WEB: \underline{http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx}$

SERVICES: Features speakers educating the public on various aspects of cancer and a support group for those

dealing with cancer. **AGE GROUPS:** All

HOURS: 3rd Thursday from 1:30-3:30 p.m.

FEES: None

CRITICAL HEALTH ISSUES

KAM CANCER CONNECTION, INC.

MOUNT DORA

PHONE: 352-735-3063

P.O. Box 873

MOUNT DORA, FL 32756-0873

WEB: http://www.kamcancerconnection.org/

SERVICES: Provides information on and connections to available services in Lake County to those with inadequate financial resources. It also provides mentoring and emotional support to cancer survivors and their

caregivers.

AGE GROUPS: All

CONTACT: NANCY KEANE, Executive Director **EMAIL:** <u>mailto:contact@kamcancerconnection.org</u> **AGENCY NEEDS:** Volunteers, donations, everything else.

HOURS: 24/7 **FEES:** None

LANGUAGES: English

ST. JUDE'S CHILDREN'S RESEARCH HOSPITAL

MEMPHIS

Cancer Treatment & Research **PHONE:** 1-800-USS-JUDE 262 Danny Thomas Place Memphis, TN 38105

WEB: http://www.stjude.org/

SERVICES: One of the worldÆs premier pediatric cancer research centers. Its mission is to find cures for children with cancer and other catastrophic diseases through research and treatment.

AGE GROUPS: Children & Teens

HOURS: 24/7

FEES: Free for those without insurance

LANGUAGES: English

THE BREAST CANCER SITE

FREE MAMOGRAM **PHONE:** Website

WEB: http://www.thebreastcancersite.com/

SERVICES: Click on this site and its sponsors will make a free mamogram available to a needy person.

DENTAL CARE

LAKE COUNTY HEALTH DEPARTMENT

FRUITLAND PARK

Lake Children's Dentistry **PHONE:** 352-360-6602 3261 Highway 441/27 Suite F1 FRUITLAND PARK, FL 34731

SERVICES: Provides preventive and restorative service including cleanings, fillings, sealants and extractions

for Medicaid eligible children ages 6 months-20 years.

AGE GROUPS: 6 months to 20 years

FAX: 352-360-6674

HOURS: M-F: 8:00 am - 3:00 pm

FEES: Vary

LANGUAGES: English

LAKE COUNTY HEALTH DEPT.

FRUITLAND PARK

EMERGENCY DENTAL CARE

PHONE: 352-360-6602

3261 Highway 441/27 Suite F-1 FRUITLAND PARK, FL 34731

SERVICES: Provides limited emergency care.

AGE GROUPS: Adults **HOURS:** M - F 8 am - 3 pm

FEES: Vary

DISABILITIES

ABLEDATA

Disability Equipment Information **PHONE:** 1-800-227-0216

HOURS: M - F: 8:30 am - 5:30 pm

LANGUAGES: English

ADVOCACY CENTER FOR PERSONS WITH DISABILITIES

TALLAHASSEE

Disabilities

PHONE: 1-800-342-0823 or TDD: 1-800-346-4127

2671 Executive Center Circle West, Suite 100

TALLAHASSEE, FL 32301-5092 WEB: http://www.advocacycenter.org/

SERVICES: Protection and advocacy for persons with developmental disabilities; for individual rightws; individuals with mental illness; for voting access; for client assisted programs; with traumatic brain injuries and technology assistance programs.

FAX: 1-850-488-8640

HOURS: M-F: 8:00 am - 5:00 pm

ADVOCACY CENTER FOR PERSONS WITH DISABILITIES

PHONE: 1-800-342-0823 TDD- 1-800-346-4127

WEB: http://www.advocacycenter.org/

SERVICES: Helps protect the legal, human and civil rights of people with disabilities.

AGE GROUPS: All LANGUAGES: English

AGENCY FOR PERSONS WITH DISABILITIES

Disabilities

PHONE: 352-742-6069

FL

CONTACT: DEBBIE HENGSTEBECK

EMAIL: mailto:debbie hengstebeck@dcf.state.fl.us

LANGUAGES: English

AMERICAN COUNCIL OF THE BLIND

PHONE: 1-800-424-8666 **HOURS:** M-F: 9:00 - 5:00 pm

FEES: None

ASSOCIATION OF RETARDED CITIZENS

LEESBURG

Developmentally Delayed Adults **PHONE:** 352-787-7894 ext: 302 35201 Radio Road Building A

LEESBURG, FL 34788

SERVICES: Adult day training and group homes.

CONTACT: RUSTIN FOX HOURS: M-F: 8:30 am - 4:30 pm

DISABILITIES

BRIGHTER TOMORROWS

PHONE: Website

WEB: http://www.brightertomorrows.org/

SERVICES: Provides families with balanced and accurate information about receiving a diagnosis of Down

syndrome either during their pregnancy or at birth.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities

PHONE: 352-536-9264

835 7th Street

CLERMONT, FL 34711

WEB: http://www.buildingblocksministries.com/

SERVICES: Adult day training program teaching life and job skills, providing employment couseling and

community volunteer opportunities. Parent support group. Christian counseling is available.

AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)

CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor

EMAIL: mailto:buildingblocksministriesinc@yahoo.com

FAX: 352-243-9582

AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.

REQUIREMENTS: Completed application(pick up at our centers). Possibly a Medwaiver authorization.

LANGUAGES: English

CAMP CHALLENGE SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711 31600 Camp Challenge Road SORRENTO, FL 32776

WEB: http://www.fl.easterseals.com/campchallenge

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are

provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director **EMAIL:** mailto:dnugent@fl.easterseals.com

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information. **LANGUAGES:** English

DISABILITIES

CENTRAL FLORIDA PARENTS CENTER

Aware

PHONE: 1-888-612-9273

FL

WEB: http://cflparents.org/

SERVICES: Provides parents of children and young adults with all disabilities and special needs in central and northeast Florida with accurate information, interactive training, quality assistance, and empathetic support.

AGE GROUPS: 0-26

EMAIL: mailto:cfpc@cflparents.org HOURS: M- Fri. 8:30 a.m. - 5 p.m. LANGUAGES: English, Spanish

CHADD

Programs for ADD/ADHD **PHONE:** 1-800-233-4050

8181 Professional Place, Suite 150

LANDOVER, MD 20785
WEB: http://www.chadd.org/

SERVICES: National organization providing education, advocacy and support for individuals with

ADD/ADHD.

LANGUAGES: English

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start **PHONE:** 352-357-7070 501 N. Bay Street

501 N. Bay Street EUSTIS, FL 32726

WEB: http://www.lakecaa.org/

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4 CONTACT: PORTIA GREEN

EMAIL: mailto:porchag@lakecaa.org
HOURS: M-F: 8:00 am - 5:00 pm
FEES: None for Low Income
LANGUAGES: English

DISABILITIES

DEAF SERVICE CENTER OF LAKE COUNTY

LEESBURG

Hearing Impairment

PHONE: 352-323-0757(Voice) 352-323-9106(TTY)

220 5 Ninth Street LEESBURG, FL 34748

WEB: http://www.deafandhearing.org/

SERVICES: Provides deaf, hard-of-hearing and speech-impaired individuals with programs and services which enhance or maintain the skills necessary to participate fully with family, community and/or work. Provides case Management, advocacy, sign language classes, counseling, interpreters and phones.

AGE GROUPS: All

CONTACT: MIKE MCQUILKIN, Exe. Assistant **EMAIL:** mailto:infodhs@deafandhearing.org

FAX: 352-323-0799

AGENCY NEEDS: Interpreters. Volunteers. Legal Counselors. Donations.

HOURS: M-F: 10:00 am - 3:00 pm

FEES: None

LANGUAGES: English

DISABILITY DETERMINATION

Social Security

PHONE: 1-800-772-1213

WEB: http://www.socialsecurity.gov/

SERVICES: Call Social Security to begin your "Disability Determination" application.

FEES: None

LANGUAGES: English, Spanish

EASTER SEALS FLORIDA

PHONE: 407-629-7881

FL

WEB: http://www.fl.easterseals.com/

SERVICES: provides services to children and adults with disabilities and other special needs, and support to their families. Services provided by Easter Seals Florida include: Child development centers, adult day services, early intervention, before and after school programs, personal emergency response system, teen parenting programs, vocational rehabilitation, job training, intergenerational activities, camping, and recreation. provides services to children and adults with disabilities and other special needs, and support to their families. Services provided by Easter Seals Florida include: Child development centers, adult day services, early intervention, before and after school programs, personal emergency response system, teen parenting programs, vocational rehabilitation, job training, intergenerational activities, camping, and recreation. provides services to children and adults with disabilities and other special needs, and support to their families. Services provided by Easter Seals Florida include: Child development centers, adult day services, early intervention, before and after school programs, personal emergency response system, teen parenting programs, vocational rehabilitation, job training, intergenerational activities, camping, and recreation. Provides the following services to those with disabilities or special needs; Child development centers, adult day services, early intervention, before and after school programs, personal emergency response systems, teen parenting programs, vocational rehabilitation after school programs, personal emergency response systems, teen parenting programs, vocational rehab and job training.

AGE GROUPS: All LANGUAGES: English

DISABILITIES

FAMILY CARE COUNCIL FLORIDA AREA 13

WILDWOOD

PHONE: 352-208-6183

Meeting Address: APD Office- 1601 W Gulf Atlantic Hwy

WILDWOOD, FL

WEB: http://www.fccflorida.org/

SERVICES: Advises the Agency for Persons with Disabilities (APD) in developing a plan for the delivery of family support services within the local area and to monitor the implementation and effectiveness of the services and supports provided under the plan. Information, referral and advocacy is available for all who have or suspect a developmental disability and for their families, guardians, or those interested in matters related to developmental disabilities.

AGE GROUPS: All

CONTACT: ISABEL S. de MARTINEZ, Chairperson Area 13

EMAIL: mailto:isabelfcc13@yahoo.com HOURS: 2nd M: 10:00 am - 12:00 pm

LANGUAGES: English

FAMILY NETWORK ON DISABILITIES

CLEARWATER

PHONE: 1-800-825-5736 or 727-523-1130

2735 Whitney Road

CLEARWATER, FL 33760 **WEB:** http://www.fndfl.org/

SERVICES: Provides family driven support, education and information, and advocacy for children or adults

who have disabilities. **FAX:** 727-523-8687

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English

FLORIDA ELKS CLUB

UMATILLA

Crippled Children's Therapy **PHONE:** 1-800-523-1673 633 Umatilla Blvd UMATILLA, FL

WEB: http://www.flelks.org/newwebpage/fects.pdf

SERVICES: Offers free in-home occupational & physical therapy, neurodevelopmental treatment and sensory

training for Florida children in need. **AGE GROUPS:** Children & Teens

FEES: None

LANGUAGES: English

JOINING HANDS INC. OF FLORIDA

LEESBURG

PHONE: 352-728-1815 P.O. Box 493055 LEESBURG, FL 34749

SERVICES: Assists needy families during Thanksgiving, Christmas and Easter. Also grants last wishes to

terminally ill children and purchases equipment for physically challenged children and adults.

CONTACT: BARBARA LIGHTNER. Director

EMAIL: mailto:babslight@aol.com

DISABILITIES

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: mailto:info@n-v-i.org

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Care Chairs

PHONE: 352-394-3553 1501 Steves Road CLERMONT, FL 34711

SERVICES: Monthly gathering of wheelchair-bound individuals work on community projects or assist individuals in South Lake County: offer the gift of time, prayer, encouragement, or anything that can be physically done to make a difference. Financial assistance is not available.

AGE GROUPS: All

CONTACT: SHARON SUTTON, Facilitator **EMAIL:** mailto:carechairs@yahoo.com

AGENCY NEEDS: Volunteers (wheelchair mobilized)

HOURS: 4th Sa: 3:15 pm (varies)

FEES: None

REQUIREMENTS: Submit an e-mail to CareChairs that describes the type of assistance you need.

LANGUAGES: English

S.A.D.L.E.S. UMATILLA

Wellness Program **PHONE:** 352-669-1012
41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Aids persons with cognitive and physical disabilities through fitness, strengthening, toning,

balance, flexibility, and coordination.

AGE GROUPS: All ages

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on type of service used

DISABILITIES

SHRINER'S HOSPITAL

Treatment for Children **PHONE:** 1-800-237-5055

WEB: http://www.shrinershq.org/

SERVICES: Children up to the age of 18 with orthopaedic conditions, burns, spinal cord injuries and cleft lip and palate are eligible for admission and receive all care in a family-centered environment at no charge û regardless of financial need.

AGE GROUPS: Up to age 18

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

SOCIAL SECURITY - DISABILITY ADVISOR

FRUITLAND PARK

PHONE: 352-821-1041 101 E. Berckman Street

FRUITLAND PARK, FL 34731

SERVICES: Assistance with disability claims.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SPECIAL OLYMPICS FLORIDA, INC.

CLERMONT

PHONE: 352-243-9536 1105 Citrus Tower Blvd. CLERMONT, FL 34711

WEB: http://www.specialolympicsflorida.org/

SERVICES: Provides year-round sports training and competition to more than 15,000 children and adults with intellectual disabilities. Helps them to achieve physical fitness, self-esteem and the life skills necessary to be productive, respected and contributing members of their communities.

AGE GROUPS: All

CONTACT: MARTY CASTEVENS, PRESIDENT, CEO

EMAIL: mailto:communication@sofl.org

LANGUAGES: English

STATE OF FLORIDA, DEPARTMENT OF EDUCATION

TAVARES

Division of Vocational Rehabilitation Services

PHONE: 352-742-6100 1101 Lake Harris Drive TAVARES, FL 32778

SERVICES: Help people with disabilities when disability affects their employment.

HOURS: M - F: 8:00 am - 5:00 pm

REQUIREMENTS: Stable living conditions. Documentation of physical or medical condition that prohibits

work.

DISABILITIES

STEP BY STEP SPEECH THERAPY

TAVARES

PHONE: 352-455-3079 2762 Dora Avenue TAVARES, FL 32778

WEB: http://www.stepbysteptherapy.com/

AGE GROUPS: All

CONTACT: JEFF HAMPTON, Speech Therapist **EMAIL:** <u>mailto:stepbysteptherapy@yahoo.com</u>

HOURS: By appointment

FEES: Private pay and insurances.

LANGUAGES: English

SUNRISE ARC, INC.

LEESBURG

Adults Overcoming Developmental Disabilities

PHONE: 352-787-3079 35201 Radio Road LEESBURG, FL 34788

WEB: http://www.sunrisearc.org/

SERVICES: Group homes: adult day training that teachs life, social and employment skills. Supported

employment program to raise the employment rate for persons with disabilities

CONTACT: SUSAN BENNETT, Director of Development

 $\pmb{EMAIL: \underline{mailto:sbennett@sunrisearc.org}}$

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English, SpanishASL - American Sign Language

DISASTER RELIEF

1ST BAPTIST CHURCH OF LEESBURG

LEESBURG

Disaster Relief

PHONE: 352-787-1005 LEESBURG, FL

SERVICES: Remove tree limbs, install tarps on damaged roofs, clean mud and debris out of a flood ravaged home and complete minor repairs. In conjunction with the Florida Baptist Convention, feeding units, water purification units, child care units, communication units and spiritual counseling units are provided.

CONTACT: GORDON SANDERS, Pastoral Staff

EMAIL: mailto:GORDONSANDERS@FBCLeesburg.org

FEES: None

LANGUAGES: English

AMERICAN RED CROSS

LEESBURG

Disaster Services

PHONE: 352-314-0883 2848 W. Main Street LEESBURG, FL 34748

WEB: http://www.redcross.org/

SERVICES: Coordination, planning, and assistance for disaster services, relief and fire victims. Armed Forces Emergency Services: funds for shelter, clothes, food, emergency medical care to disaster and fire victims,

military members and retirees.

CONTACT: KATHLEEN HUGGINS, Office Manager **EMAIL:** mailto:khugginsredcross@yahoo.com **HOURS:** 24/7; Office M-F: 8:30 am - 4:30 pm

FEES: None

LANGUAGES: English

FEMA

PHONE: 1-800-621-3362

FL.

WEB: http://www.fema.gov/

SERVICES: Individuals may fill out a disaster claim form on the website.

LANGUAGES: English

FLORIDA DIVISION OF EMERGENCY MANAGEMENT

Disaster Preparation and Relief

PHONE: Website

FL

WEB: http://www.floridadisaster.org/

DISASTER RELIEF

LAKE AND SUMTER EMERGENCY RECOVERY (LASER)

MOUNT DORA

Long-Term Recovery from Disaster

PHONE: 352-483-1029 4900 North Highway 19A MOUNT DORA, FL 32757 WEB: http://www.laserfl.com/

SERVICES: Addresses the long-term recovery needs of victims of designated disasters in Lake and Sumter Counties: case management; coordinates agencies and churches who volunteer so services and donations are not duplicated; and serves as a resource and education organization for long-term recovery efforts.

AGE GROUPS: All

CONTACT: BRANDI HUNT, Senior Coordinator

EMAIL: mailto:laser@laserfl.com

FAX: 352-483-1270

AGENCY NEEDS: Volunteers: answering phones and projects (computer skills helpful);

accounting/bookkeeping; case managers; organizations can volunteer for cleaning up debris to rebuilding a

home.

HOURS: M-Th: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Must be a victim of a designated disaster within Lake or Sumter Counties

LANGUAGES: English

VOLUNTEER LAKE

PHONE: 352-742-6590

FL

WEB: http://www.lakecountyfl.gov/

SERVICES: Compiles lists of volunteers who may be called upon to meet general needs of non-profit

organizations. Refers volunteers to areas of service.

CONTACT: HELENA OSBORNE-PONSI, Director VolunteerLAKE

FAX: 352-742-6588

HOURS: M - Th: 7:00 am - 6:00 pm (Starting 9/2/08)

DIVERSION

ARNETTE HOUSE LEESBURG

CINS/FINS

PHONE: 352-326-3663 or 352-622-6135

1014 Georgia Ave LEESBURG, FL 34748

WEB: http://www.arnettehouse.org/

SERVICES: Non-residential services for status offenders. Life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger mgmt. Truancy/behavioral assistance for youth who have not been charged with a criminal offense.

AGE GROUPS: 8-17

CONTACT: CARL ROSS, Family Counselor or SHANNON MILLS, CINS Case Mgr.

AGENCY NEEDS: Educational materials

HOURS: 24/7
FEES: Donations
LANGUAGES: English

FIRST BAPTIST CHURCH OF LEESBURG

LEESBURG

Neighborhood Accountability Board

PHONE: 352-787-1005

220 N. 13th St. Leesburg, FL 34778

SERVICES: Provides an innovative approach to dealing with minor juvenile offenses without formal prosecution. Offenders must repair harm to their victims and communities. They are directly accountable to those who were harmed. This allows the offender to understand the actual harm caused by their actions.

CONTACT: Pastor Ken Scrubbs

EMAIL: mailto:KenScrubbs@fbcleesburg.org

LANGUAGES: English

LAKE COUNTY DEPT. OF JUVENILE JUSTICE

MT. DORA

Voluntary Intervention Program

PHONE: 352-383-5982 or 352-383-6321

2739 W. Old Hwy 441 Mt. Dora, FL 32757

SERVICES: Cooperative supervision between parents of troubled youth and probation officers to complete

sanctions given.

AGE GROUPS: Children & Teens

CONTACT: Adrian Mathena or Kim Dixon, Supervisors **EMAIL:** mailto:adrian.mathena@djj.state.fl.us

HOURS: Varied **FEES:** None

DIVERSION

LAKE COUNTY GOVERNMENT

TAVARES

Fire Prevention & Safety Education Program

PHONE: 352-343-9458 315 W. Main St. #441 TAVARES, FL 32778

SERVICES: Course for youth who set fires, pull fire alarms, have an obsession with fire, interfere with fire

suppression equipment or commit any fire related offense.

AGE GROUPS: 5-15 and their Caregivers

CONTACT: KATHY EDWARDS, Fire Education Coordinator

EMAIL: mailto:kedwards@lakecountyfl.gov

FAX: 352-343-9516 **HOURS:** Vary **FEES:** None

LANGUAGES: English

NAB/FIRST BAPTIST CHURCH OF LEESBURG

LEESBURG

Neighborhood Accountability Board

PHONE: 352-787-1005

220 N. 13th St. Leesburg, FL 34778

WEB: http://www.fbcleesburg.org/

SERVICES: Approach to dealing with minor juvenile offenses without formal prosecution. It accepts referrals of first-time non-violent offenders, and requires them to attend a meeting, where they face their victim. Using the restorative justice concept, the victim, with the assistance of the NAB, determines the type and amount of punishment. This punishment can range from a simple letter of apology, to restitution paid to the victim, to physical labor cleaning the victimÆs yard, to painting a home, to washing cars, etc. The NAB monitors compliance with the determined punishment, and if the offender does not complete the program, the case will be referred back for formal prosecution. It will divert youth from being formally charged with a crime, while still holding them accountable for their actions.

AGE GROUPS: Youth

CONTACT: Pastor KEN SCRUBBS

EMAIL: mailto:KenScrubbs@fbcleesburg.org

HOURS: Vary

DIVERSION

TEEN COURT/LAKE COUNTY GOVERNMENT

TAVARES

Teen Court/Teen Drug Court **PHONE:** 352-742-6511

Lake County Judicial Ctr. 550 W. Main St.

Tavares, FL 32778

WEB: http://www.lakecountyfl.gov/departments/community_services/probation/teen_court.aspx

SERVICES: Program that gives youth who are first time offenders a second chance, yet holds them accountable for their actions. The defendant must stand before a jury of their peers, plead guilty and accept the sanctions they impose. The goal is to interrupt developing patterns of criminal behavior by promoting feelings of self-esteem, motivation for self-improvement, and a healthy attitude toward authority. It challenges the offenders and volunteer teens to perform at their highest level of ability. Teen Drug Court holds separate hearings & sentencing specific to substance abuse. All Drug Court defendants will be required to attend substance abuse awareness counseling and submit to random urinalysis & a teen Drug Court Counselor will be assigned.

AGE GROUPS: Ages 10-17 **CONTACT:** Stephanie Glass

EMAIL: mailto:sglass@co.lake.fl.us

AGENCY NEEDS: Adult volunteers are always needed and welcome.

HOURS: Tuesdays from 5:30 p.m. to 7:30 p.m.

FEES: \$50

REQUIREMENTS: Must be a first time offender.

DIVORCE

COURT EDUCATIONAL PROGRAMS

TAVARES

Divorce and Its Impact on Children Program

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: A court-ordered program for anyone going through divorce and/or custody hearings.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm

FEES: \$40.00

REQUIREMENTS: ID LANGUAGES: English

GRIEF SHARE UMATILLA

Widowed and Divorced **PHONE:** 352-669-2741 100 W. Guerrant Street UMATILLA, FL 32784

SERVICES: Meetings are at First United Methodist Church of Umatilla when a sufficient number of people are

interested.

HOURS: Mon: 7:00 pm **LANGUAGES:** English

PEOPLE HELPERS LEESBURG

Divorce Recovery **PHONE:** 352-728-8147 LEESBURG, FL 34748

SERVICES: Non-denominational help for the pain of divorce and separation. 13 week sessions using bible

based principles.

HOURS: Call for times.

FEES: None. Optional resource book available for \$13.00/

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Divorce Care

PHONE: 352-394-3553 1501 Steves Road CLERMONT, FL 34711

WEB: http://www.getreallife.com/

SERVICES: Help for those who are suffering from a divorce.

CONTACT: CATHY CRANE

EMAIL: mailto:office@getreallife.com

HOURS: F: 6:30 pm

FEES: None

EATING ISSUES

AMERICAN DIETETIC ASSOCIATION

Nutrition Information **PHONE:** Website

FL

WEB: http://www.eatright.org/

FEES: None

EDUCATION

BAY LAKE BEEF & SWINE 4-H CLUB

GROVELAND

PHONE: 352-429-3532 7904 Bay Lake Rd. Groveland, FL 34736

WEB: http://www.baylake4h.com/

SERVICES: Their goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, and agricultural.

AGE GROUPS: 5-18 or until high school graduation

CONTACT: Kathy Burns, Club leader **HOURS:** 2nd Thursday of each month

FEES: \$5 per year LANGUAGES: English

BAY LAKE BEEF AND SWINE 4-H CLUB

GROVELAND

Youth Growth and Leadership **PHONE:** 352-429-3532 7904 Bay Lake Road GROVELAND, FL 34736

WEB: http://www.baylake4h.com/

SERVICES: Goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, & agricultural. Meet 2nd Thursday monthly at Bay Lake Baptist Church. Projects are displayed at the annual Lake County Fair and Prospect Shows throughout the year. Youth who complete their projects are made to understand that they are a 'WINNER.'

AGE GROUPS: 5 to 18 or until high school graduation

CONTACT: KATHY BURNS, Club Leader

AGENCY NEEDS: Donations **HOURS:** Best to call evenings.

FEES: \$ 5 a year LANGUAGES: English

CAMPUS CHILD CARE ACCESS

LEESBURG

PHONE: 352-365-3512

9501 US Hwy 441 Lake-Sumter Community College

LEESBURG, FL 34778-8751 WEB: http://www.lscc.edu/

SERVICES: Assists with childcare for qualified Low-income students.

CONTACT: AUDREY WILLIAMS, Director Financial Aid

FAX: 352-435-5011

HOURS: M: 8:00 am - 7:00 pm; Tu - F: 8:00 am - 4:30 pm **REQUIREMENTS:** Application must be submitted to qualify.

EDUCATION

CHILD DEVELOPMENT CENTERS, EUSTIS

EUSTIS

Head Start and Early Head Start **PHONE:** 352-357-7070 501 N. Bay Street EUSTIS, FL 32726

WEB: http://www.lakecaa.org/

SERVICES: Educational pre-school and child care. Pre-natal guidance. Also children with disabilities.

AGE GROUPS: 0 -4

CONTACT: PORTIA GREEN

EMAIL: mailto:porchag@lakecaa.org
HOURS: M-F: 8:00 am - 5:00 pm
FEES: None for Low Income
LANGUAGES: English

CHILD DEVELOPMENT CENTERS, MOUNT DORA

MOUNT DORA

Early Head Start Program
PHONE: 352-383-7255
1516 Highland Street
MOUNT DORA, FL 32757
WEB: http://www.lakecaa.org/

AGE GROUPS: 1-5

CONTACT: CONNIE TURNER, Center Manager

EMAIL: mailto:conniet@lakecaa.org **FAX:** 352-383-7255 (call before sending fax) **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English

COOPER MEMORIAL LIBRARY

CLERMONT

English as a Second Language **PHONE:** 352-394-4265 821 W. Minneola Avenue CLERMONT, FL 34711

SERVICES: ESL: Teaching English to non-natives

AGE GROUPS: Adults **CONTACT:** ESTHER

EMAIL: mailto:ecatino@lakeline.lib.fl.us

HOURS: Call for times.

FEES: None

EDUCATION

EARLY HEAD-START PROGRAM

LEESBURG

Early Head-Start Program **PHONE:** 352-326-8277 2000 Park Circle LEESBURG, FL 34748

WEB: http://www.lakecaa.org/

SERVICES: Child development center for low-income families.

AGE GROUPS: 6 weeks - 2 years

CONTACT: CHARLOTTE CHAPMAN, Director

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

EARLY LEARNING COALITION OF LAKE COUNTY

LEESBURG

Early Education and Child Care **PHONE:** 352-435-0566 414 W. Main Street Suite 301 LEESBURG, FL 34748 **WEB:** http://www.elclc.org/

SERVICES: Provides child care services and early educational programs for Lake County children. The Coalition operates the state-funded Voluntary Pre-k program for any 4 yr old in Lake county. Before and after school programs are also provided by some of our private day care providers. Contact Child Care Choice Services for more information. CCCS is our sub-contracting central agency and can assist with resource and referrals.

AGE GROUPS: 0-5

CONTACT: LESHA BUCHBINDER, Executive Director

EMAIL: mailto: IBUCHBINDER@elclc.org

FAX: 352-435-0235

AGENCY NEEDS: Matching dollars for Mobile Resource Bus, early educational books for 0-5 yrs, preschool supplies, art supplies, donations, and Volunteer Board members.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Sliding Scale

REQUIREMENTS: Contact Child Care Choice Services for specific eligibility criteria 352-315-3905

LANGUAGES: English

EXCEL ALTERNATIVE SCHOOLS

At-Risk School for Elmentary, Middle and High Youth

PHONE: 407-330-0880

FL

WEB: http://www.excelalternatives.com/

SERVICES: Services to students who have dropped out of school, been expelled or referred for placement, or

are two or more grade levels behind in school.

CONTACT: JOAN VERMILLION

EMAIL: mailto:joanvermillion@rescare.com

EDUCATION

FLORIDA HOSPITAL WATERMAN

TAVARES

Cancer Education Workshop & Support Group

PHONE: 352-253-3605 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx
SERVICES: Features speakers educating the public on various aspects of cancer and a support group for those

dealing with cancer. **AGE GROUPS:** All

HOURS: 3rd Thursday from 1:30-3:30 p.m.

FEES: None

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Diabetes Management Class **PHONE:** 352-253-3391 1000 Waterman Way TAVARES, FL 32778

 $WEB: \underline{http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx}$

SERVICES: Class that teaches diabetics how to effectively manage their disease.

AGE GROUPS: All

HOURS: 1st three Mondays of each month from 8:30 a.m.-12 noon & the 1st three Wedensdays from 12:30-4

p.m. **FEES:** Vary

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Prenatal Education PHONE: 352-253-3367 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx

SERVICES: First-time parents, as well as experienced parents, will learn whatÆs new in maternity care. Classes provide information about nutrition, anatomy, and physiology, stages of labor, comfort measures, variations of labor and delivery, breast feeding, cesarean section, anesthesia, birthing films, postpartum care, newborn care, and car seat safety.

AGE GROUPS: Teens and adults

CONTACT: CHERYL FINOTTI RN, OB Educator

EMAIL: mailto:finotti.cheryl@ahss.org **HOURS:** Thursday evenings from 6-8 p.m.

FEES: \$45 per 5 week session **LANGUAGES:** English

FLORIDA LITERARY COALITION

Illiteracy

PHONE: 1-800-237-5113

FL

HOURS: M-F: 9:00 am - 5:00 pm **LANGUAGES:** English, Spanish

EDUCATION

GIVE A KID A BACKPACK FOUNDATION

CLERMONT

School Supplies

PHONE: 1-877-452-7225

POB 120397

CLERMONT, FL 34712

WEB: http://www.giveakidabackpack.org/

SERVICES: Delivers backpacks filled with school supplies to children around the world.

AGE GROUPS: 5-16

CONTACT: ROSANNA KINGSTON, President **EMAIL:** <u>mailto:info@giveakidabackpack.org</u>

FAX: 352-394-5018

AGENCY NEEDS: School supplies, backpacks, funds, volunteers, storage, office,office supplies, truck, warehouse, printing materials, publisher, web designer, legal advice, freight contacts, cargo contacts, flyer miles, and hygienic kits.

HOURS: M-F: 10:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Proof of school registration and part of lunch program.

LANGUAGES: English, Spanish

JUNIOR ACHIEVEMENT OF LAKE AND SUMTER COUNTY

MOUNT DORA

PHONE: 352-385-4440

POB 775

MOUNT DORA, FL 32756 WEB: http://www.jaworks.org/

SERVICES: Economic education programs provided at local schools. Goal: educate and inspire youths to be

work-force ready in the real world. Materials and training are provided through local volunteers.

AGE GROUPS: Children in grades K - 12 CONTACT: CATHY SLEAFORD, Director EMAIL: mailto:JALakeSumter@aol.com

AGENCY NEEDS: Volunteers to offer one day to teach the JA programs. This unique delivery method

provides the students with real world knowledge from real world business volunteers.

FEES: None

LANGUAGES: English

LAKE COUNTY LIBRARY SYSTEMS

TAVARES

Adult Literacy Program **PHONE:** 352-253-6180 2401 Woodlea Road TAVARES, FL 32778

WEB: http://www.lakeline.lib.fl.us/

SERVICES: Trained volunteer tutors meet with adult learners in both, one-on-one sessions and small group classes for 1) English speakers who need to improve their reading and writing skills, and 2) teaching English to speakers of other languages (ESOL). Resources include student workbooks, literacy materials, computer literacy lab, etc. Bi-lingual employees are available at various locations throughout Lake County.

AGE GROUPS: 18 up

CONTACT: ERIKA L. GREENE, Literacy Coordinator

EMAIL: mailto:egreene@lakeline.lib.fl.us

AGENCY NEEDS: Volunteer tutors & Program Assistants. Donations. Meeting space.

HOURS: M-F: 8:00 am - 5:00 pm (Headquarters)

FEES: None

LANGUAGES: English, Spanish

EDUCATION

LAKE COUNTY SCHOOL BOARD

HOWEY-IN-THE-HILLS

Student Services Department **PHONE:** 352-742-6920 512 South Palm Avenue

HOWEY-IN-THE-HILLS, FL 34737 **WEB:** http://www.lake.k12.fl.us/

SERVICES: Operations base for school nurses, social workers, and psychologists. Coordinates services with school-based personnel including students, parents, guidance counselors, and administrators. Provides services for Lake County's Home Education students and families and helps meet the needs of homeless students.

AGE GROUPS: 3 and Up

CONTACT: MARY MINICH, Program Specialist

EMAIL: mailto:minichm@lake.k12.fl.us

FAX: 352-324-2804

HOURS: M-F: 7:00 am - 4:00 pm

FEES: None

LANGUAGES: English, Spanish available

LAKE COUNTY SCHOOLS

HOWEY-IN-THE-HILLS

Career-Technical, Adult and Community Education

PHONE: 352- 253-6780 525 N. Georgia Avenue Howey-in-the-Hills, FL 32737 WEB: http://www.lake.k12.fl.us/

SERVICES: Please visit our website @ www.lake.k12.fl.us and click on Departments and then Career-Technical, Adult and Community Education for more information. Programs are available at the following middle and high schools: Carver Middle School, Cecil Gray Middle, Clermont Middle, Eustis Middle, Mt. Dora Middle, Oak Park Middle, Tavares Middle, Umatilla Middle, Windy Hill Middle, East Ridge High, Eustis High, Leesburg High, Mt. Dora High, South Lake High, Tavares High, Umatilla High.

AGE GROUPS: High school students CONTACT: Billy Birdsong, Director EMAIL: mailto:birdsongb@lake.k12.fl.us

HOURS: Varied

FEES: Scholarships available **LANGUAGES:** English

LAKE COUNTY SCHOOLS

TAVARES

Family Seed Center **PHONE:** 352-253-6600 201 W. Burleigh Boulevard TAVARES, FL 32778

WEB: http://www.lake.k12.fl.us/

SERVICES: Resource materials for parents and community members. Parent training, workshops and activities to assist them in participating in the enrichment of children's educations. On website, look for ESE-Exceptional Student Education.

AGE GROUPS: Pre K

CONTACT: GLENDIA CLOUTIER, Program Specialist Parent Education

EMAIL: mailto:cloutierg@lake.k12.fl.us

FAX: 352-343-7817

HOURS: M-F: 7:30 am - 4:00 pm

FEES: None

EDUCATION

LAKE SUMTER COMMUNITY COLLEGE - CROP

LEESBURG

Low Self-Image and Consequences

PHONE: 352-365-3588 9501 U.S. Highway 441 LEESBURG, FL 34788

WEB: http://www.lscc.edu/CROP

SERVICES: A statewide program designed to increase the number of students successfully completing a post-secondary education. The program is housed at Lake-Sumter Community College. Current schools being served are: East Ridge High, Eustis High, South Sumter Middle, South Sumter High, Wildwood High and Tavares High.

AGE GROUPS: 12 - 18 CONTACT: KEVIN BROWN EMAIL: mailto:brownk@lscc.edu

FAX: 352-243-0771

AGENCY NEEDS: Funding, parental supports, volunteers and transportation.

HOURS: M-F: 9:00 am - 5:00 pm (Some weekend activities) **FEES:** Usually NONE; Some trips require additional costs.

REQUIREMENTS: Completed application. Copy of report card. Recommendation from counselor or teacher.

Parental consent and SSN.

LANGUAGES: English, Spanish (limited)

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

Upward Bound Program **PHONE:** 352-323-3692

Upward Bound Program, Lake-Sumter Community College 9501 US Highway 441

LEESBURG, FL 34788

WEB: http://www.lscc.edu/upwardbound/

SERVICES: Lake County's first-generation college bound students from modest households. A broad range of programs and opportunities provide an in-depth view and exposure to colleges in Florida. Six-week summer program with college preparatory courses at Lake-Sumter Community College for four-weeks and live-in dorm life for two weeks at Saint Leo University in Tampa. LSCC'S Upward Bound program seeks to develop students committed to academics who succeed in school, graduate and pursue a higher education.

AGE GROUPS: 14-18

CONTACT: DELRITA GUZMAN, Program Manager 352-323-3692

EMAIL: mailto:guzmand@lscc.edu

FAX: 352-365-3553

HOURS: M - F: 8:00 am - 4:30 pm

FEES: Upward Bound is a funded by the U.S. Department of Education. There are no fees for services. **REQUIREMENTS:** Only students from Eustis, Mount Dora, Tavares and Umatilla High are eligible. Once referred to the program by a teacher or guidance counselors, the student will complete an application. Selected students will then undergo an interview process.

EDUCATION

LAKE-SUMTER COMMUNITY COLLEGE FOUNDATION, INC.

LEESBURG

Foundation

PHONE: 352-365-3518 9501 U.S. Highway 441 LEESBURG, FL 34788 **WEB:** http://www.lscc.edu/

SERVICES: Scholarships for students. Grants for projects to faculty and staff. Financial assistance for the

growth of LSCC's three campuses.

AGE GROUPS: 7 - Up

CONTACT: ROSANNE BRANDEBURG, Executive Director

EMAIL: mailto:brandebr@lscc.edu

FAX: 352-365-3518

AGENCY NEEDS: Volunteers, sponsors and donation of items for Foundation events including the annual gala

auction, golf tournament, and annual campaign.

HOURS: M-F: 8:00 am - 4:30 pm

FEES: None

REQUIREMENTS: A completed application. New students must also submit a transcript.

LANGUAGES: English, Translators are available

LIFESTREAM BEHAVIORAL CENTER

EUSTIS

Lifestream Academy - Eustis **PHONE:** 352-483-1652

301 Idlewild Avenue (POB 491000 LEESBURG, FL. 34749)

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A

special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade **CONTACT:** GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Funding **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL ServicesSpanish interpreter available upon request.

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

LifeStream Academy - Leesburg

PHONE: 352-315-7890 2020 Tally Road (POB 491000) LEESBURG, FL 34748

WEB: http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade CONTACT: GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Donations **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL SERVICESSpanish interpreter available upon request.

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EDUCATION

S.A.D.L.E.S. UMATILLA

Visions Program **PHONE:** 352-669-1012
41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Offers adventure based counseling, experiential education, outreach, rentoring and teambuilding.

AGE GROUPS: Teens and young adults **CONTACT:** CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on service provided

LANGUAGES: English

SOUTH LAKE CHILD DEVELOPMENT CENTER

CLERMONT

Head Start and Early Head Start and VPK

PHONE: 352-394-4289 690 E. DeSoto Street CLERMONT, FL 34711 AGE GROUPS: All

CONTACT: BARBARA McCONNELL, Manager

FAX: 352-394-6657

HOURS: M-F: 7:30 am - 5:30 pm

LANGUAGES: English

THE DISCOVERY PROGRAM OF FLORIDA

MOUNT DORA

Learning Disabilities **PHONE:** 352-383-5176
17521 US Highway 441 Suite 9
MOUNT DORA, FL 32757 **WEB:** http://www.dpof.net/

SERVICES: Tools to enable academic success. Available to all students. Limited scholarships available for

low-income.

AGE GROUPS: All

CONTACT: DR. SUSAN STANLEY, Director **EMAIL:** mailto:susanstanley@nild.org

FAX: 352-383-5341

HOURS: M - F: 8:00 am - 5:00 pm

FEES: Vary

REQUIREMENTS: Call for information.

EDUCATION

THE LEARNING CAFE

LEESBURG

PHONE: 352-365-0084 2229 South Street LEESBURG, FL 34748

WEB: http://wwwlake.k12.fl.us.com/

SERVICES: A mentoring program providing tutoring to Leesburg Elementary School students.

AGE GROUPS: K-5th Grade

CONTACT: Perry Ann Adragna, Coordinator **EMAIL:** mailto:adragnap@lake.k12.fl.us **HOURS:** M - F: 8:45am - 2:45 pm.

FEES: None

LANGUAGES: English

TOASTMASTER INTERNATIONAL, DISTRICT 84-C-30

ZELLWOOD

Competent Communication and/or Leadership Training

PHONE: 407-761-1611

PO Box 1111

ZELLWOOD, FL 32798

WEB: http://www.toastmastersd84.org/

SERVICES: Through it's member clubs men and women learn the arts of speaking, listening and thinking.

Promotes self actualization, leadership potential, and human understanding.

AGE GROUPS: 18 up

CONTACT: JOE ANTHONY BLUM, Area Governor

EMAIL: mailto:coach@clozeonline.us

FAX: 407-889-2207

AGENCY NEEDS: Raffle items for contests.

HOURS: Meeting times vary

FEES: \$27 semiannually plus \$12 (+/-) club dues

LANGUAGES: English

UNIVERSITY OF FLORIDA LAKE COUNTY EXTENSION

Health, Family Wellness & Money Management

PHONE: Website

FL

WEB: http://lake.ifas.ufl.edu/family and consumer/index.shtml

SERVICES: Many programs listed that help promote good health, wellness and financial stability.

AGE GROUPS: Vary with program

CONTACT: JULIE ENGLAND, Program Coordinator

EMAIL: mailto:julieeng@ufl.edu

HOURS: Vary FEES: Vary

EDUCATION

UNIVERSITY OF FLORIDA LAKE COUNTY EXTENSION

TAVARES

Welcome to the Real World **PHONE:** 352-343-4101 1951 Woodlea Rd. TAVARES, FL 32778

WEB: http://http//lake.ifas.ufl.edu/

SERVICES: Class that helps youth learn to make good decisions and choose a career. During this class they go

through stations, learning to write checks & make expenditures.

AGE GROUPS: Youth

CONTACT: JULIE ENGLAND, Program Coordinator

EMAIL: mailto:julieeng@ufl.edu

HOURS: Vary **FEES:** None

EMPLOYMENT

ABLE BODY LABOR LEESBURG

Temporary Employment **PHONE:** 352-323-1220 1113 S. 14th Street LEESBURG, FL 34748 **SERVICES:** Day labor.

HOURS: M - F: 5:00 am - 7:00 pm

LANGUAGES: English

ACE STAFFING UNLIMITED TAVARES

PHONE: 352-253-1444

415 E Alfred St

TAVARES, FL 32778

WEB: http://www.acestaffingunlimited.com/

SERVICES: Temporary employment.

FAX: Fax: 352-314-0047 LANGUAGES: English

ALTERNATE PATHWAYS OUTREACH TAVARES

Life Skills Education **PHONE:** 352-343-3380 315 E. Maud Street TAVARES, FL 32778

WEB: http://www.alternatepathways.com/

SERVICES: Wide range of programs to prepare individual for success in the job market.

AGE GROUPS: Young Adults to 100

CONTACT: DIANE J. ACKERMAN or DAVID NATHAN

EMAIL: <u>mailto:diane@alternatepathways.com</u>
AGENCY NEEDS: Meeting space and volunteers

HOURS: Call 352-343-3380 **FEES:** Call for further information

REQUIREMENTS: Valid Drivers License or Parental Consent

EMPLOYMENT

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities

PHONE: 352-536-9264

835 7th Street

CLERMONT, FL 34711

WEB: http://www.buildingblocksministries.com/

SERVICES: Adult day training program teaching life and job skills, providing employment couseling and

community volunteer opportunities. Parent support group. Christian counseling is available.

AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)

CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor

EMAIL: mailto:buildingblocksministriesinc@yahoo.com

FAX: 352-243-9582

AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.

REQUIREMENTS: Completed application(pick up at our centers). Possibly a Medwaiver authorization.

LANGUAGES: English

CHRISTIAN CARE CENTER JOB BANK

LEESBURG

PHONE: 352-314-8733 ext. 1 LEESBURG, FL 34748

SERVICES: If you need full-time or part-time workers, call the CCC JOB BANK. Screened applicants will be

referred for interviews and job openings will be posted free of charge.

AGE GROUPS: All

CONTACT: KENN BRAGG **HOURS:** M - F: 8:00 am - 4:30 pm

FEES: None

LANGUAGES: English

DIVISION OF VOCATIONAL REHABILITATION

TAVARES

PHONE: 352-742-6100 1101 Lake Harris Drive TAVARES, FL 32778

WEB: http://www.rehabworks.org/

SERVICES: Provides services to eligible individuals with physical and/or mental impairments that will enable

them to achieve an employment goal and/or enhance their independence.

AGE GROUPS: 18 and up **HOURS:** M-F: 8:00 am - 5:00 pm

EMPLOYMENT

FLORIDA JOBS AND BENEFITS CENTER

LEESBURG

Employment

PHONE: 352-360-6518 1415 S. 14th Street Suite 100 LEESBURG, FL 34748

WEB: http://www.workforcecentralflorida.com/ SERVICES: Employment and training services.

AGE GROUPS: All working aged.

CONTACT: CHERYL RITLEY, Office Manager

EMAIL: mailto:critley@wcfla.com

FAX: 352-360-6505

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, SpanishCreole

GOODWILL'S LEESBURG SELF SUFFICIENCY JOB CENTER

LEESBURG

PHONE: 352-326-8919 10601 U.S. Hwy 441, C8 LEESBURG, FL 34741

WEB: http://http://www.goodwillcfl.org/county.cfm/cn/lake_county/

SERVICES: Assists people seeking employment. Has a Job Club with 3-day workshops with de intensive, high energy training in interviewing and job search skills, resume writing, and improving self-image as well as job placement assistance. Also provides a community resource library.

HOURS: 8:30 A.M. to 4:30 P.M.

FEES: Services are free for both employers and job seekers.

LANGUAGES: English

JOB CORPS

Employment Training

PHONE: 407-531-1227 ex. 4094 or 407-531-1226 ex. 30 WEB: http://www.floridajobs.org/jobcorps/enroll.html SERVICES: Office in Orlando covers Lake County.

AGE GROUPS: 16 to 25

CONTACT: IZZY MARTINEZ or DERRICK KERRY

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

JOB LINE LEESBURG

Employment

PHONE: 352-728-9744 601 W. Meadow Street LEESBURG, FL 34748

SERVICES: City listing of available jobs. Short and long-term jobs.

HOURS: M-F: 7:00 am - 4:30 pm

EMPLOYMENT

LABOR FINDERS SOLUTION

LEESBURG

Temporary Employment **PHONE:** 352-315-1011 213 N. 14th Street LEESBURG, FL 34748 **LANGUAGES:** English

LABOR READY CLERMONT

PHONE: 352-243-1825 207 North Highway 27 Suite B CLERMONT, FL 34715

WEB: http://www.laborready.com/

SERVICES: Temporary employment. Daily pay. **EMAIL:** mailto:2340-Br@LaborReady.com

FAX: 352-243-1829 LANGUAGES: English

LABOR READY, INC. EUSTIS

Employment

PHONE: 352-589-9111 409 N. Grove Street EUSTIS, FL 32726

SERVICES: Finds short or long-term jobs for people.

HOURS: M - F: 5:00 am - 6:00 pm

LANGUAGES: English

LAKE - SUMTER COMMUNITY COLLEGE

LEESBURG

Women's Program **PHONE:** 352-323-3613 9501 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Job placement for students. Financial aid. Special assistance for mothers and displaced homemakers returning to school and /or non-traditional careers. Women's programs. CAREER: Planning-Counseling-Changing-Non-Traditional and Interview Skills. Evening appointments may be arranged.

LANGUAGES: English

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

New Directions Program PHONE: 352-323-3613 9501 U.S. Highway 441 LEESBURG, FL 34788-8751

SERVICES: Displaced homemaker program serves both sexes. Single parent program. Lending Library-lends class text books to the needy based on book availability. C.L.A.S.S. (Change Leaves Adults Seeking Support) support group for adults in transition.

CONTACT: AUREN ALVELO, Manager

EMAIL: mailto:alveloa@lscc.edu

FAX: 352-323-3624

HOURS: M-F: 8:00 am - 4:30 pm. May vary from time to time.

FEES: None

LANGUAGES: English, Spanish

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EMPLOYMENT

ONE-STOP CAREER CENTER

LEESBURG

PHONE: 352-360-6280

1411 S. 14th Street (Southside Shopping Center)

LEESBURG, FL 34748

WEB: http://www.floridajobs.org/onestop

SERVICES: Job training. Placement. Counseling. Proficiency testing. Skills assessment. ALPI assistance for

farm workers. Public Transportation via Lake Transit. Veteran's services.

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

PROFESSIONAL STAFFING

LEESBURG

Temporary Employment **PHONE:** 352-323-9380 1113 S. 14th Street LEESBURG, FL 34748

HOURS: M - F: 5:00 am - 7:00 pm

LANGUAGES: English

SENIOR WORKFORCE SOLUTIONS "EXPERIENCE WORKS"

Employment for Seniors **PHONE:** 1-800-901-7965

SERVICES: Job services training and/or temporary employment for those 55 or over with limited income. Services available for those who haven't worked in a long time, never worked outside the home, have limited

ability, receive SSI or lack a high school education.

FAX: 1-703-522-0140

SERVICE CORPS OF RETIRED EXECUTIVES (SCORE)

EUSTIS

Business Assistance

PHONE: 352-589-2250 ext: 149

2001 Kurt Street EUSTIS, FL 32726

SERVICES: Free and confidential small business advice to help build your business from 'Idea' to 'Start-Up' to

'Success'. Information and packets available. Will refer to counselors if needed. Business classes.

CONTACT: Lake-Sumter SCORE CHP. 0414

HOURS: M-F: 8:00 am - 4:00 pm

FEES: Vary

LANGUAGES: English

SPHERION LEESBURG

Temporary Employment **PHONE:** 352-728-8787 1310-3 W. North Blvd LEESBURG, FL 34748

WEB: http://www.spherion.com/

EMAIL: mailto:katiemoberg@spherion.com

FAX: 352-728-3045

HOURS: M - F: 8:00 am - 5:00 pm

EMPLOYMENT

STATE OF FLORIDA, DEPARTMENT OF EDUCATION

TAVARES

Division of Vocational Rehabilitation Services

PHONE: 352-742-6100 1101 Lake Harris Drive TAVARES, FL 32778

SERVICES: Help people with disabilities when disability affects their employment.

HOURS: M - F: 8:00 am - 5:00 pm

REQUIREMENTS: Stable living conditions. Documentation of physical or medical condition that prohibits

work.

LANGUAGES: English

SUNRISE ARC, INC.

LEESBURG

Adults Overcoming Developmental Disabilities

PHONE: 352-787-3079 35201 Radio Road LEESBURG, FL 34788

WEB: http://www.sunrisearc.org/

SERVICES: Group homes: adult day training that teachs life, social and employment skills. Supported

employment program to raise the employment rate for persons with disabilities

CONTACT: SUSAN BENNETT, Director of Development

EMAIL: mailto:sbennett@sunrisearc.org

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English, SpanishASL - American Sign Language

WORKER'S TEMPORARY STAFFING, INC.

LEESBURG

Temporary Employment **PHONE:** 352-314-2499 117 N. 14th Sreet LEESBURG, FL 34748

HOURS: M - F: 5:00 am - 6:00 pm

LANGUAGES: English

WORKFORCE OF CENTRAL FLORIDA

LEESBURG

One Stop Workforce Development Program

PHONE: 352-360-6280 ext 4400

1415 South 14th St Leesburg, FL 34748

WEB: http://www.workforceflorida.com/

SERVICES: Provides assistance in job search including job referrals, counseling, etc.

CONTACT: Cheryl Ridley

EMAIL: mailto: CRidley@wcfla.com

HOURS: M - Thurs. 8 am - 6 pm., Fri. 8 a.m. - 5 p.m.

FAMILY

BAY LAKE BEEF AND SWINE 4-H CLUB

GROVELAND

Youth Growth and Leadership **PHONE:** 352-429-3532 7904 Bay Lake Road GROVELAND, FL 34736

WEB: http://www.baylake4h.com/

SERVICES: Goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, & agricultural. Meet 2nd Thursday monthly at Bay Lake Baptist Church. Projects are displayed at the annual Lake County Fair and Prospect Shows throughout the year. Youth who complete their projects are made to understand that they are a 'WINNER.'

AGE GROUPS: 5 to 18 or until high school graduation

CONTACT: KATHY BURNS, Club Leader

AGENCY NEEDS: Donations **HOURS:** Best to call evenings.

FEES: \$ 5 a year LANGUAGES: English

BIG BROTHERS/BIG SISTERS OF AMERICA

PHILADELPHIA

PHONE: 1-888-412-BIGS or 215-567-7000

230 North 13th Street

PHILADELPHIA, PA 19107 WEB: http://www.bbbsa.org/

SERVICES: Volunteers support families under stress and single parents by working with children in need of

additional attention and friendship.

FAX: 215-567-0394 **HOURS:** 24/7

LANGUAGES: English

FAMILY CARE COUNCIL FLORIDA AREA 13

WILDWOOD

PHONE: 352-208-6183

Meeting Address: APD Office- 1601 W Gulf Atlantic Hwy

WILDWOOD, FL

WEB: http://www.fccflorida.org/

SERVICES: Advises the Agency for Persons with Disabilities (APD) in developing a plan for the delivery of family support services within the local area and to monitor the implementation and effectiveness of the services and supports provided under the plan. Information, referral and advocacy is available for all who have or suspect a developmental disability and for their families, guardians, or those interested in matters related to developmental disabilities.

AGE GROUPS: All

CONTACT: ISABEL S. de MARTINEZ, Chairperson Area 13

EMAIL: mailto:isabelfcc13@yahoo.com HOURS: 2nd M: 10:00 am - 12:00 pm

FAMILY

FLORIDA RESPITE COALITION

WINTER PARK

PHONE: 1-866-FL-RELIEF (1-866-357-3543) or 407-740-8909

2699 Lee Road, Suite 230 WINTER PARK, FL 32789

SERVICES: Empowers families to receive quality respite care through coordinated efforts and public support, promotes awareness of the need for greater availability and quality of respite care and identifies issues concerning respite funding, quality and standards.

FAX: 407-622-4999

HOURS: M - F: 8 am - 5 pm **LANGUAGES:** English

FOCUS ADOLESCENT SERVICES

PHONE: Website

FL

WEB: http://www.focusas.com/

SERVICES: Excellent source for teen and family help.

LANGUAGES: English

PARENTS WITHOUT PARTNERS

BOCA RATON

PHONE: 1-800-637-7974

1650 South Dixie Highway, Suite 150

BOCA RATON, FL 33432

WEB: http://www.parentswithoutpartners.org/

SERVICES: Provides single parents and their children with an opportunity for enhancing personal growth, self-confidence, and sensitivity towards others by offering real help in the way of discussions, professional speakers, study groups, publications, and social activities for families and adults.

HOURS: M - F: 830 am-5 pm **LANGUAGES:** English

FIRE DEPARTMENTS

BELLEVIEW FIRE DEPT.

PHONE: 352-245-4484

FL

LANGUAGES: English

CLERMONT FIRE DEPARTMENT

CLERMONT

Administrative Office **PHONE:** 352-394-7662 439 W. Highway 50 CLERMONT, FL 34711 **LANGUAGES:** English

EUSTIS FIRE DEPARTMENT

EUSTIS

PHONE: 352-357-6585 100 W. Norton Avenue EUSTIS, FL 32726

SERVICES: Fire and rescue. **HOURS:** M - F: 8:00 am - 5:00 pm

LANGUAGES: English

GROVELAND FIRE DEPARTMENT

GROVELAND

Administrative Office **PHONE:** 352-429-1209 450 W. Orange Street GROVELAND, FL 34736 **LANGUAGES:** English

LADY LAKE FIRE DEPT.

PHONE: 352-753-1010

FL

HOURS: 224/7

LANGUAGES: English

LEESBURG FIRE DEPARTMENT

LEESBURG

Administrative Office **PHONE:** 352-728-9780 201 S. Canal Street LEESBURG, FL 34748 **SERVICES:** Public safety.

HOURS: M - F: 8:00 am - 4:30 pm

LANGUAGES: English

MASCOTTE FIRE RESCUE

MASCOTTE

PHONE: 352-429-4766 529 E. Meyers Boulevard MASCOTTE, FL 34753-3156

FAX: 352-429-3156 LANGUAGES: English

FIRE DEPARTMENTS

MOUNT DORA FIRE DEPARTMENT

MOUNT DORA

PHONE: 352-735-7140 MOUNT DORA, FL

SERVICES: Fire and rescue.

HOURS: 24/7; Office: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

TAVARES FIRE-RESCUE TAVARES

PHONE: 352-742-6205 424 E. Alfred Street TAVARES, FL 32778 LANGUAGES: English

THE VILLAGES FIRE AND PUBLIC SAFETY DEPARTMENT

THE VILLAGES

Administrative Office **PHONE:** 352-205-8280 1261 Bonita Boulevard THE VILLAGES, FL 32159

HOURS: M - F: 8:00 am - 4:30 pm

FREE CLINICS

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489 1210 West Main Street LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: mailto:thalsey@fbcleesburg.org

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank

statements. Photo ID. **LANGUAGES:** English

FLORIDA HOSPITAL WATERMAN COMMUNITY PRIMARY HEALTH CLINICEUSTIS

Free Clinic

PHONE: 352-589-2501 2300 Kurt Street EUSTIS, FL 32726

SERVICES: Free for those who can't afford health care or have no insurance.

AGE GROUPS: 18-65

CONTACT: MELISSA SIMMES, Coordinator **EMAIL:** mailto:melissasimmes@ahss.org

FAX: 352-589-4041

HOURS: M, W: 8:30 am - 4:00 pm; Tu-Th: 8:30 am - 6:00 pm; F: 8:30 am - Noon

FEES: None

REQUIREMENTS: North-East Lake County resident. No insurance. Meet Federal Poverty Guidelines.

LANGUAGES: English, Spanish

SOUTH LAKE HEALTH CLINIC

CLERMONT

Free Clinic

PHONE: 352-243-6280

835 7th Street Building B Suite 4

CLERMONT, FL 34711

SERVICES: Residents in South Lake County without insurance. No children. Primary care only. Must qualify

by Federal Poverty Guidelines.

AGE GROUPS: 18 Up **HOURS:** M,T,W by app. only.

FEES: NONE

FREE CLINICS

WE CARE OF LAKE COUNTY

TAVARES

Uninsured Indigents **PHONE:** 352-742-6595

1300 Duncan Drive Building B

TAVARES, FL 32778

SERVICES: Connects uninsured with specialists. Three free clinics offer care at reduced cost for those without

any insurance, Medicare, etc. **AGE GROUPS:** 18-64

CONTACT: KEVIN McFALL, Executive Director **EMAIL:** mailto:wecarekmcfall@embarqmail.com

FAX: 352-742-6596

HOURS: M-Th: 7:30 am - 5:30 pm

FEES: None

REQUIREMENTS: Must be referred. 150% under the US Federal Poverty Level. Six months minimum Lake

County resident. SS Card. Picture ID.

LANGUAGES: English, Spanish (Available)

GAMBLING ISSUES

FLORIDA COUNCIL ON COMPULSIVE GAMBLING, INC

MAITLAND

Gambling Helpline

PHONE: 1-888-236-4848

POB 940758

MAITLAND, FL 32794

WEB: http://www.gamblinghelp.org/

SERVICES: Confidential problem gambling helpline. Also, self-help groups, professional treatment options,

financial counselors and legal assistance.

AGE GROUPS: All HOURS: 24/7

LANGUAGES: English, SpanishTranslation line for othe languages

HEALTH ISSUES

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432 **WEB:** http://www.cdc.gov/

SERVICES: Covers a multitude of health issues.

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

AMERICAN CANCER SOCIETY

PHONE: 352-326-9599 OR 1-800-227-2345

FL

WEB: http://www.cancer.org/

SERVICES: Information and resources: transportation assistance, support, medication assistance, lodging

assistance, etc.

AGE GROUPS: Any HOURS: 24/7 FEES: Non-profit

LANGUAGES: English, Spanish: Spoken & Materials Asian: Printed Materials, 3rd Party Translators for

Numerous Languages

AMERICAN CANCER SOCIETY, LAKE-SUMTER UNIT

Cs for Cancer

PHONE: 352-357-7704

FL

SERVICES: For individuals dealing with cancer or anyone interested in issues involving cancer. Monies and

materials are provided for cancer patients.

CONTACT: JOAN GRANT LANGUAGES: English

AMERICAN DIABETES ASSOCIATION

PHONE: 1-800-232-3472 OR 1-800-342-2383

WEB: http://www.diabetes.org/

SERVICES: Information on diabetes and resources.

HOURS: M-F: 8:30 am - 8:00 pm

FEES: None

AMERICAN DIETETIC ASSOCIATION

Nutrition Information **PHONE:** Website

FL

WEB: http://www.eatright.org/

FEES: None

ARTHRITIS FOUNDATION FLORIDA CHAPTER

PHONE: 1-800-672-0882

FL

HOURS: M-F: 9:00 am - 5:00 pm

HEALTH ISSUES

BETTER BREATHER'S SUPPORT GROUP

TAVARES

Lung Disease

PHONE: 352-253-3396 1000 Waterman Way TAVARES, FL 32778

SERVICES: For caregivers and patients dealing with chronic lung disease. Meets at Florida Hospital Waterman

(Garden Conference Room F). **CONTACT:** GINGER **HOURS:** 3rd Th: 1:30 pm

FEES: None

LANGUAGES: English

CANCER CARE

Cancer Information from Professionals

PHONE: 1-800-813-4673

WEB: http://www.cancercare.org/

SERVICES: Local referrals. Emotional support. Problem-solving guidance. Help for understanding the health

care system. For example: How to obtain home care, transportation, child care, financial assistance, pain management, educational assistance, group support and access to entitlements. Very helpful website.

HOURS: M-Th: 9:00 am - 7:00 pm; F: 9:00 am - 5:00 pm

CENTER FOR DISEASE CONTROL AND PREVENTION

PHONE: 1-800-232-4636 **WEB:** http://www.cdc.gov/

SERVICES: Information on a broad range of health concerns.

HOURS: M - F: 8:00 am - 4:30 pm

FEES: None

LANGUAGES: English, Spanish

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Restaurant Complaints

PHONE: 1-850-487-1395 Press '3' then '3' again.

FL

WEB: http://www.myfloridalicense.com/ HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA DEPARTMENT OF HEALTH

Florida KidCare

PHONE: 1-888-540-5437

FL

WEB: http://www.floridakidcare.org/

SERVICES: Florida's childrenÆs health insurance program for uninsured children. Four levels: MediKids, Healthy Kids, Children's Medical Services and Medicaid. Florida KidCare will asses which program your child may be eligible for based on age and family income.

AGE GROUPS: Under 19

REQUIREMENTS: Submit an application and qualify medically and financially.

HEALTH ISSUES

JOINING HANDS INC. OF FLORIDA

LEESBURG

PHONE: 352-728-1815 P.O. Box 493055 LEESBURG, FL 34749

SERVICES: Assists needy families during Thanksgiving, Christmas and Easter. Also grants last wishes to

terminally ill children and purchases equipment for physically challenged children and adults.

CONTACT: BARBARA LIGHTNER. Director

EMAIL: mailto:babslight@aol.com

LANGUAGES: English

KAM CANCER CONNECTION, INC.

MOUNT DORA

PHONE: 352-735-3063

P.O. Box 873

MOUNT DORA, FL 32756-0873

WEB: http://www.kamcancerconnection.org/

SERVICES: Provides information on and connections to available services in Lake County to those with inadequate financial resources. It also provides mentoring and emotional support to cancer survivors and their

caregivers.

AGE GROUPS: All

CONTACT: NANCY KEANE, Executive Director EMAIL: mailto:contact@kamcancerconnection.org AGENCY NEEDS: Volunteers, donations, everything else.

HOURS: 24/7 **FEES:** None

LANGUAGES: English

LAKE COUNTY BOARD OF COUNTY COMMISSIONERS

TAVARES

Lake County Community Health Worker Program

PHONE: 352-742-6504

1300 S. Duncan Drive Building B Unit 3

TAVARES, FL 32778-7800

SERVICES: Volunteers share information on available health care services, provide one-on-one disease prevention and education sessions, and participate in community based activities to raise awareness and promote healthy lifestyles. Focus on uninsured or underinsured.

CONTACT: MARIA GRANADO, Program Manager EMAIL: mailto:mgranado@lakecountyfl.gov

FAX: 352-742-6505

AGENCY NEEDS: Bi-lingual volunteers who speak Spanish or Creole.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: Free

LANGUAGES: English, Spanish

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunications

PHONE: 352-357-1668

4 Eustis Street EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and

Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

HEALTH ISSUES

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center **PHONE:** 352-360-6548 9836 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT

CLERMONT

WIC (Women, Children and Infants)

PHONE: 352-394-3464 560 DeSoto Street CLERMONT, FL 34711

SERVICES: WIC: nutritional support for low income women, infants and children. For WIC appointments at

the Clermont office, call 352-771-5559.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500 249 E. Collins Street UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and

HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm **LANGUAGES:** English, Spanish

LAKE COUNTY HEALTH DEPARTMENT-LEESBURG

LEESBURG

WIC (Women, Children and Infants)

PHONE: 352-360-6566 225 North First Street LEESBURG, FL 34748

SERVICES: WIC: nutritional support for low-income women, infants, and children. Located at Leesburg

Community Health Center. For WIC appointments at the Leesburg office, call 352-771-5559.

LANGUAGES: English

MAYO CLINIC

Smoking Cessation **PHONE:** Website

WEB: http://www.mayoclinic.com/health

SERVICES: In the alphabetical index window, click on 'S' for smoking or 'T' for tobacco or 'N' for nicotine.

LANGUAGES: English

MS ASSOCIATION OF AMERICA

PHONE: 1-800-532-7667 **WEB:** http://www.msaa.com/

SERVICES: General Source for all MS data.

HOURS: M - F: 8:30 am - 5:00 pm

HEALTH ISSUES

NATIONAL CENTER FOR HOMEOPATHY AFFILIATE #248

MOUNT DORA

Lake County Homeopathic Study Group

PHONE: 352-406-0172 601 McDonald Street, Unit 108 MOUNT DORA, FL 32757

WEB: http://www.nationalcenterforhomeopathy.org/

SERVICES: Resource for those studying and using homeopathic medicine. Homeopathic medicines, called remedies, are recognized by the FDA and the Homeopathic Pharmacopeia of the United States. Members have access to a tape library and information on homeopathic events in Florida. Help is available for those wanting to learn to use homeopathic methods of self care that are safe, effective and inexpensive. Meets at the Mt. Dora Chamber of Commerce.

AGE GROUPS: All

CONTACT: JEAN HOAGLAND, Chair EMAIL: mailto:jchoagland@embargmail.com

FAX: 352-383-1078

HOURS: 4th Tu: 7:30 pm except July, August and December

FEES: See Requirements

REQUIREMENTS: After three meetings, membership in the National organization required.

LANGUAGES: English

RIVERSIDE URGENT CARE CENTER

TAVARES

PHONE: 352-343-1811 3631 W. Burleigh Boulevard TAVARES, FL 32778

SERVICES: Treats non-life-threatening health needs.

HOURS: Daily: 8:00 am - 7:00 pm

FEES: Vary

LANGUAGES: English

SOUTH LAKE FAMILY HEALTH CENTER

GROVELAND

PHONE: 352-429-4104 1296 W. Broad Street GROVELAND, FL 34736 SERVICES: Family health care.

HOURS: M - W: 8:00 am - 5:00 pm; Th: 8:00 am - 8:00 pm; F: 8:00 am - 1:00 pm

FEES: Based on income **LANGUAGES:** English

TIC DOULOUREAUX - TRIGEMINAL NEURALGIA

OCAL A

PHONE: 352-357-8156 9401 S.W. Highway 200 OCALA, FL 34475

SERVICES: Meets at the Collins Health Resource Center-Timber Ridge Medical Complex Bldg.

CONTACT: DALE GAYKEN

HOURS: 1st W: (except July - Sept.): 1:00 pm - 3:00 pm

HEALTH ISSUES

WOMEN, INFANTS, AND CHILDREN (WIC)

TALLAHASSEE

PHONE: 1-800-342-3556 or 850-245-4202

4025 Esplanade Way

TALLAHASSEE, FL 32399-1726

SERVICES: Provides at no cost: healthy foods, nutrition, education and counseling, breast feeding support and

referrals for health care.

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

WOMEN'S HEALTH AMERICA/ MADISON PHARMACY ASSOCIATES MADISON

PHONE: 1-800-558-7046 1289 Deming Way MADISON, WI 53717

WEB: http://www.womenshealth.com/

SERVICES: Providing information, programs, products and services to patients for managing hormonal changes related to PMS, perimenopause, menopause, and osteoporosis. PCAB Accredited compounding

pharmacy. Extensive doctor referral list. **AGE GROUPS:** Adolescent to geriatric **CONTACT:** KAREN SEMRAU

EMAIL: mailto:wha@womenshealth.com

FAX: 888-898-7412

AGENCY NEEDS: Referrals for healthcare providers who support natural hormone therapy for female and

nale patients.

HOURS: M-F 8:30 am- 5:30 pm CST (24/7 voice mail on 800 line)

FEES: None

HEARING IMPAIRMENT

DEAF SERVICE CENTER OF LAKE COUNTY

LEESBURG

Hearing Impairment

PHONE: 352-323-0757(Voice) 352-323-9106(TTY)

220 5 Ninth Street LEESBURG, FL 34748

WEB: http://www.deafandhearing.org/

SERVICES: Provides deaf, hard-of-hearing and speech-impaired individuals with programs and services which enhance or maintain the skills necessary to participate fully with family, community and/or work. Provides case

Management, advocacy, sign language classes, counseling, interpreters and phones.

AGE GROUPS: All

CONTACT: MIKE MCQUILKIN, Exe. Assistant **EMAIL:** mailto:infodhs@deafandhearing.org

FAX: 352-323-0799

AGENCY NEEDS: Interpreters. Volunteers. Legal Counselors. Donations.

HOURS: M-F: 10:00 am - 3:00 pm

FEES: None

LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids. **PHONE:** 352-343-0180 TAVARES, FL 32778 **AGE GROUPS:** All

FEES: None

LANGUAGES: English

NATIONAL DEAF ACADEMY

MT.DORA

PHONE: 352-735-9500 19650 US Hwy. 441 MT.DORA, FL 32757

SERVICES: Residential facility that treats autistic, mentally ill and deaf youth.

CONTACT: ELENA MOORE

FAX: 352-735-4939 LANGUAGES: English

SOCIAL SECURITY FOR DEAF AND HEARING IMPAIRED

PHONE: 1-800-352-0778 TDD LANGUAGES: English

HOME HEALTH CARE

A TOUCH OF ANGELS HOME CARE

CLERMONT

Home Care

PHONE: 352-241-4285 or 407-694-6358

4035 Greystone Drive CLERMONT, FL 34711

SERVICES: Personal assistance, shopping, bathing and grooming, transportation, light cooking, laundry and

housekeeping.

AGE GROUPS: Seniors

CONTACT: BEVERLY JAMES, Owner

HOURS: 24/7 FEES: \$14/hour

LANGUAGES: English

ADVANCED NURSING CONCEPTS, INC.

LADY LAKE

Home Health Care **PHONE:** 352-205-7418 110 S. Old Dixie Highway LADY LAKE, FL 32159

SERVICES: Specialized nursing teams. Full line of nursing services: home health aides and physical,

occupational, speech therapy. **AGE GROUPS:** Adults

CONTACT: SUSAN SPIRES, RN

EMAIL: mailto:anchomehealth@comcast.net

FAX: 352-742-9857 **HOURS:** 24/7 **FEES:** Medicare Pays

REQUIREMENTS: Must be under a doctor's care, have Medicare and be homebound.

LANGUAGES: English, Spanish available upon request

ADVANCED NURSING CONCEPTS, INC.

TAVARES

Home Health Care **PHONE:** 352-742-9856 1599 Tropical Court TAVARES, FL 32778

SERVICES: Specialized nursing teams. Full line of nursing services: home health aides and physical,

occupational and speech therapy.

AGE GROUPS: Adults

CONTACT: ANDREA WARE, Office Manager

HOURS: 24/7 **FEES:** Medicare Pays

REQUIREMENTS: Must be under a doctor's care, have Medicare and be homebound.

LANGUAGES: English, Spanish available upon request.

HOME HEALTH CARE

BAY CARE HOME CARE

CLERMONT

Home Health Care

PHONE: 352-242-6060 OR 1-800-239-5826

221 U.S. North Highway 27 Suite C

CLERMONT, FL 34711

WEB: http://www.baycare.org/ HOURS: M-F: 8:00 am - 5:00 pm

FEES: Medicare will cover **LANGUAGES:** English

COMFORT KEEPERS

LEESBURG

Home Health Care PHONE: 352-787-6838 2419 W. Main St. LEESBURG, FL 34748

WEB: http://www.comfortkeepers.com/

SERVICES: Provides in-home care for a variety of reasons, including on-going or respite care.

AGE GROUPS: Varied

HOURS: 24/7

FEES: Vary depending on service provided

LANGUAGES: English

EMERGENCY RESPONSE SYSTEMS

OCALA

Personal Response Services PHONE: 352-873-7065 5890 SW 89th Place OCALA, FL 34476

SERVICES: Monitors health status and activity of individuals in their homes through specialized

communication equipment. **AGE GROUPS:** Any

CONTACT: ROSEMARY SURANYI, Program Manager Cell Phone: 352-817-2596

EMAIL: <u>mailto:erscentralfl@yahoo.com</u> **FEES:** Enrollment/Installation \$65; \$40 monthly

LANGUAGES: English

FAMILY CAREGIVERS, INC.

SUMMERFIELD

Home Health Care

PHONE: 352-307-8044 or 1-888-373-2500

P. O. Box 1150

SUMMERFIELD, FL 34492-1150

WEB: http://www.familycaregiversinc.com/

SERVICES: Specializes in short or long term care and will customize a plan to suit the familie's needs.

Caregivers include RN's/LPN's, CNA'S, HHA's, Companions/Transportation.

AGE GROUPS: All

EMAIL: mailto:info@familycaregiversinc.com

HOURS: Office hours M-Fri. 8:30 a.m. to 4:30 p.m., A nurse is on 24/7

FEES: Vary depending on service provided

HOME HEALTH CARE

FLORIDA HOSPITAL WATERMAN

TAVARES

Home Care

PHONE: 1-800-525-6818 3260 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Skilled nursing visits. Physical, occupational and speech therapy. Medical social services. Live-in

assistants. Medical equipment and supplies. Non-emergency transport.

AGE GROUPS: All

CONTACT: AUDRA ADAMS, R.N. Supervisor

HOURS: M - F: 8:00 am - 5:00 pm **FEES:** Insurance or Private Pay **LANGUAGES:** English

GRANNIE NANNIES CLERMONT

Home Health Care **PHONE:** 352-536-2511 609 W. Montrose Street CLERMONT, FL 34711

WEB: http://www.grannynannies.com/

SERVICES: State licensed quality home health care.

CONTACT: MARY LOU BURDETTE-WIELOSZYNSKI, President, CEO

HOURS: M-F: 9:00 am - 4:00 pm **FEES:** \$12.50 to 16.50 per hour. **LANGUAGES:** English, Spanish

HOME HELPERS LADY LAKE

In-Home Homemaker and Companion Service **PHONE:** 352-751-1782 or 1-866-903-4795

104 S. Old Dixie Highway LADY LAKE, FL 32159

WEB: http://www.homehelpers.cc/

SERVICES: Care and assistance for the elderly in their home.

AGE GROUPS: Seniors

CONTACT: ANDREW ELLIOTT, President **EMAIL:** mailto:homehelpers.care@gmail.com

FAX: 352-753-9914

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$15.00 /hr

HOME HEALTH CARE

INTERIM HEALTHCARE PRIVATE DUTY SERVICES, INC.

LEESBURG

Home Care

PHONE: 352-326-0400; 352-430-0008

32644 Blossom Lane LEESBURG, FL 34788

WEB: http://www.interimhealthcare.com/Leesburg

SERVICES: Short or long term healthcare in the home, light housekeeping, shopping, transportation. Up to 24/7

skilled nursing care in the home. Medicare/Medicaid not accepted.

AGE GROUPS: All

CONTACT: BIRGITTA KERNS, Director of Health care Services

EMAIL: mailto:bkerns@interimhealthcare.com

FAX: 352-365-1521

AGENCY NEEDS: Qualified caring caregivers with high ethics and dependability. Must have experience

caring for people in their homes. HHA CNA LPN RN **HOURS:** M-F: 8:00 am - 5:00 pm; On Call 24/7

FEES: \$18/hr M-F \$19/hr Sat-Sun

LANGUAGES: English

LAKE HARRIS HEALTH SYSTEMS

LEESBURG

PHONE: 352-728-3366 701 Lake Port Boulevard LEESBURG, FL 34748

WEB: http://www.lakeharrishealthsystems.com/

SERVICES: Short Term Rehabilitation - physical, occupational and speech therapy including ortho and cardiac rehab. Long Term Care. Medicare and Medicaid Certified. Patients with hospice accepted. Respite care provided. On-site Lab, X Ray and Pharmacy Services. Located on the campus of Lake Port Square: a full-service Lifecare Community with registered and licensed nurses, registered dietician and activity programs.

CONTACT: CORA BOUDREAUX, Marketing and Admissions Director

EMAIL: mailto:cboudreaux@lakeharrishealthsystems.com

FAX: 352-728-1503

AGENCY NEEDS: Volunteers welcome to help with activities programs

HOURS: M-F: 8:00am - 5:30pm **FEES:** Vary. Medicare/Medicaid

REQUIREMENTS: Medical history and physical. Medications. Doctors orders Form 3008.

LANGUAGES: English

LIFELINE HOME HEALTH

LADY LAKE

PHONE: 352-753-4631

1501 U.S. Highway 441 North, Suite 1108

LADY LAKE, FL 32159

WEB: http://www.lhcgroup.com/

SERVICES: In-home health care, therapy and rehabilitation. Lifeline personal response system. Pain

management & palliative care. **AGE GROUPS:** 55 and up

CONTACT: ANN LEWIS, Patient Care Coordinator **HOURS:** M-F: 8:00 am - 5:00 pm. On-call 24/7 **FEES:** Medicare and some insurance companies

REQUIREMENTS: Physician's order and Medicare Card or V.A. Information or Insurance.

HOME HEALTH CARE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

F.A.C.T. (Florida Assertive Community Treatment)

PHONE: 352-360-6640

1023 W. Dixie Highway (POB 491000)

LEESBURG, FL 34748
WEB: http://www.lsbc.net/

SERVICES: A psychiatric-led, multi-disciplinary team that covers all the individual's necessary services:

support, treatment/rehabilitation. 24/7 psychiatric services in the individual's home. Assistance by

nurse/caseworker.

AGE GROUPS: Adults

CONTACT: KAREN ROGERS, Program Manager

EMAIL: mailto:krogers@lsbc.net

HOURS: 24/7 FEES: None

LANGUAGES: English

PRECISION HOME HEALTH AGENCY, INC.

LEESBURG

PHONE: 352-787-4119 26540 Ace Avenue Suite J LEESBURG, FL 34748

WEB: http://www.precisionhomehealthcare.com/

SERVICES: Needs of homebound patients: skilled nursing, physical therapy, personal needs.

CONTACT: SARAH FRIETAG, RN, CLN, Administrator

EMAIL: mailto:precisionhealth@aol.com

FAX: 352-787-1197

HOURS: M - F: 8:00 am - 5:00 pm **FEES:** 100% Medicare Covered

REQUIREMENTS: Physician Order and Medicare Information

LANGUAGES: English, Spanish

PREMIER CARE HOMECARE, LLC

LEESBURG

Home Health

PHONE: 352-365-7850 426 North 3rd Street, Suite C LEESBURG, FL 34748

SERVICES: Nursing, therapy, home health aide and medical social worker services in the client's home:

covered by Medicare and most insurances when ordered through the client's physician.

AGE GROUPS: Any

CONTACT: IRIS DENTON, Coordinator or JANET TORCELLO, Community Liaison (C:352-308-7083)

EMAIL: mailto:identon@embarqmail.com

FAX: 352-365-7856

HOURS: M-F: 8:00 am - 5:00 pm **FEES:** Insurance, Private Pay and Medicare

REQUIREMENTS: Physicians order. Insurance information. Demographics.

HOME REPAIRS

HOUSING AND COMMUNITY DEVELOPMENT

TAVARES

Home Repairs

PHONE: 352-742-6530

1300 Duncan Drive Building E (Highway 19 S)

TAVARES, FL 32778

SERVICES: Assists low-income residents with repairs to their existing homes.

HOURS: M - Th: 7:00 am - 6:00 pm

FEES: Call for information.

LANGUAGES: English, Spanish available

LAKE COMMUNITY ACTION AGENCY

EUSTIS

PHONE: 352-357-5550 501 N. Bay Street EUSTIS, FL 32726

WEB: http://www.lakecaa.org/

SERVICES: Self-sufficiency program addressing barriers with low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Appointments are made to assess needs and, if approved, a qualified contractor does the work at no cost to the applicant. "Shape Down" program from the Vitamin Settlement Grant. Parent support group. Substance Abuse Prevention-Intervention. Basic Computer Seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting,

Medication, Housing weatherization and Life-Skills Training.

AGE GROUPS: All

CONTACT: TIM BRIDGES, Community Services Director

EMAIL: mailto:timb@lakecaa.org

FAX: 352-483-2290

AGENCY NEEDS: Volunteers. **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security number for all household residents.

LANGUAGES: English, Spanish upon request

LAKE COMMUNITY ACTION AGENCY

LEESBURG

PHONE: 352-787-1156 1010 E. North Avenue LEESBURG, FL 34748

WEB: http://www.lakecaa.org/

SERVICES: A program addressing the barriers of low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Programs in 'Shape Down' from the Vitamin Settlement Grant. Parent support group. Substance abuse prevention-intervention. Basic computer seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication and other life skills.

AGE GROUPS: All

EMAIL: mailto:timb@lakecaa.org

FAX: 352-483-2290

AGENCY NEEDS: Volunteers. **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security numbers for all household residents.

HOME REPAIRS

STATE HOUSE INITIATIVES PARTNERSHIP--SHIP

Home Repair Assistance **PHONE:** 352-742-6530

FL

SERVICES: Helps low-income households finance repairs to their home. The house must be owner-occupied and be the primary residence. Mobile homes do not qualify. Please note this program has a waiting list.

HOMELESSNESS

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Safe Haven

PHONE: 352-357-4619 or 352-636-8558

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Residential facility for chronically homeless individuals with mental illness, substance abuse or co-

occuring disorders.

AGE GROUPS: 18 Up Males only

CONTACT: DAN SHEARER, Residential Coordinator

EMAIL: mailto:dshearer@lsbc.net
AGENCY NEEDS: Donations

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

MID-FLORIDA HOMELESS COALITION

EUSTIS

PHONE: 352-860-2308

POB 1527

EUSTIS, FL 32727

SERVICES: A homeless provider referral source. Funding agency for local direct care providers who serve

Lake, Sumter, Citrus and Hernando Counties.

AGE GROUPS: All

CONTACT: BARBARA WHEELER, Executive Director

EMAIL: mailto:mfhc@tampabay.rr.com

HOURS: M-F: 8:30 am - 5:00 pm

FEES: None

LANGUAGES: English

NEW BEGINNINGS OF LAKE COUNTY, INC.

CLERMONT

PHONE: 407-595-0179 1323 Briarhaven Lane CLERMONT, FL 34711

WEB: http://www.newbeginningslake.org/

SERVICES: Helps homeless men learn how to live a better life by making good choices and to recover from

their hurtsm habits and hang ups.

CONTACT: STEPHEN SMITH, President

EMAIL: mailto:stevesmith@newbeginningslake.org

HOMOSEXUALITY

HOMOSEXUALS ANONYMOUS

PHONE: 1-800- 288-4237 **WEB:** http://ha-fs.org/

SERVICES: Helps locate a Local Group for the caller. A Packet of Materials can also be mailed to the caller.

FEES: None

LIVING HOPE INTERNATIONAL MINISTRY

Sexual Issues **PHONE:** Website

WEB: http://www.livehope.org/

SERVICES: Homosexuality: Holding to GOD'S Biblical Standards for sexuality, we offer the power of GOD'S forgiveness and grace to heal the deep pain of homosexual struggles. Also minister to any sexual brokenness.

HOURS: M-F 9:00 am - 5:00 pm

FEES: None

HOSPICE

CORNERSTONE HOSPICE

TAVARES

Frank and Helen DeScipio Hospice House

PHONE: 352-343-2320 2445 Lane Park Road TAVARES, FL 32778

WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The DeScipio Hospice House is a 6-bed home-like facility.

AGE GROUPS: All

CONTACT: MARCELLA BLAND, RN, Hospice House Manager

EMAIL: mailto:mbland@cornerstonehospice.org

FAX: 352-742-1618

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: House 24/7; Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board=sliding scale.Services=Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English, Spanish

CORNERSTONE HOSPICE

TAVARES

Hospice

PHONE: 352-343-1341 2445 Lane Park Road TAVARES, FL 32778

WEB: http://www.hospicels.org/

SERVICES: End-of-life care for those dealing with serious, complex, and/or advanced chronic illness. Holistic pain and symptom management.

AGE GROUPS: All

CONTACT: JULIA A. ALLEN, Community Relations Manager

EMAIL: mailto:jallen@cornerstonehospice.org

FAX: 352-326-2679

AGENCY NEEDS: Volunteers and donations. **HOURS:** Office: 8:00 am- 4:30 pm. Services: 24/7

FEES: Medicare, Medicaid, Private Insurance, Private Pay, Donations

LANGUAGES: English, SpanishAccess to Others

HOSPICE

CORNERSTONE HOSPICE

CLERMONT

Mike Conley Hospice House **PHONE:** 352-242-6900 2100 Oakley Seavers Blvd CLERMONT, FL 34711

WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Mike Conley Hospice House is a 10-bed home-like facility.

AGE GROUPS: All

CONTACT: JACK SCHIAVI, RN

EMAIL: mailto:jschiavi@cornerstonehospice.org

FAX: 352-394-0107

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

LANGUAGES: English

CORNERSTONE HOSPICE

TAVARES

Pathways

PHONE: 352-742-6887 or 1-866-271-6351

2445 Lane Park Road TAVARES, FL 32778

WEB: http://www.hospicels.org/

SERVICES: For patients with complex or serious illnesses. Assists with pain and symptom management. Coordinates care from multiple providers including specialists and primary physicians. We help with understanding how to get maximum benefit from your treatment. Assists with social workers, non-denominational chaplains and trained volunteers to provide welcome relief for caregivers.

AGE GROUPS: All

CONTACT: MELANIE BILTON, RN/PCS, Medical Care Supervisor, Pathways

EMAIL: mailto:mbilton@cornerstonehospice.org

FAX: 352-343-2618

AGENCY NEEDS: Volunteers and donations. **HOURS:** Office: 8:00 am - 4:30 pm. Services 24/7.

FEES: None

REQUIREMENTS: Life limiting diagnosis. Live in area. Have an attending physician.

HOSPICE

CORNERSTONE HOSPICE

THE VILLAGES

The Villages Hospice House

PHONE: 352-751-3100 or 352-751-3150

601 Casa Bella

THE VILLAGES, FL 32162
WEB: http://www.hospicels.org/

SERVICES: Comprehensive 24-hour care for patients who have a limited or frail caregiver or none at all. Pain and symptom management. Private healthcare, community-based not-for-profit charitable corporation funded by Medicare, Medicaid, private insurance, private pay and/or community giving. The Villages Hospice House is a

12-bed home-like facility. **AGE GROUPS:** All

CONTACT: DONNA SHAFAR, RN

EMAIL: mailto:dshafar@cornerstonehospice.org

FAX: 352-753-3051

AGENCY NEEDS: Volunteers and donations. Donations accepted at 352-742-6800 or www.hospicels.org.

HOURS: 24/7 Office M-F: 8:00 am - 4:30 pm

FEES: Room & Board: sliding scale. Services: Medicare/Medicaid, Insurance, Donations.

HOSPITALS

FLORIDA HOSPITAL WATERMAN

PHONE: 352-253-3333

FL

WEB: http://www.fhwat.org/ LANGUAGES: English

LEESBURG REGIONAL MEDICAL CENTER

LEESBURG

PHONE: 352-323-5762 600 E. Dixie Ave. LEESBURG, FL 34748

WEB: http://www.leesburgregional.org/

SERVICES: General hospital. Contains the only designated stroke center in Lake & Sumter Counties.

AGE GROUPS: All

EMAIL: mailto:info@cfhalliance.org

HOURS: 24/7

FEES: Vary depending on service provided

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Psychiatric Hospital and Detox **PHONE:** 352-315-7800 2020 Tally Road LEESBURG, FL 34748 **WEB:** http://www.lsbc.net/

SERVICES: Psychiatric hospital with a substance abuse inpatient unit and adult and children's crisis

stabilization units. Access to a 24 hour evaluation center to determine whether they will be admitted or referred.

AGE GROUPS: All

CONTACT: DUANE ZIMMERMAN, Executive Vice President

EMAIL: mailto:dzimmerman@lsbc.net

HOURS: 24/7

FEES: Insurance and/or sliding fee scale

LANGUAGES: English

SHRINER'S HOSPITAL

Patient Referral Line **PHONE:** 1-800-237-5055

SERVICES: All children are eligible for treatment.

AGE GROUPS: Birth to 18

FEES: NONE

HOSPITALS

SOUTH LAKE HOSPITAL

CLERMONT

PHONE: 352-394-4071 1099 Citrus Tower Boulevard CLERMONT, FL 34711

WEB: http://www.southlakehospital.com/

SERVICES: Provides a continuum of advance care for those in need of medical, surgical, diagnostic, emergency, women's health or fitness and rehab services. The campus provides health, education and wellness services.

AGE GROUPS: All

CONTACT: Joan Martel, Director of Development **EMAIL:** mailto:Joanne.martel@orlandohealth.com

FAX: 352-241-7124 **HOURS:** 24/7

FEES: Vary depending on service provided

LANGUAGES: English, SpanishFrench/Creole, ASL by Appointment

THE VILLAGES REGIONAL HOSPITAL

THE VILLAGES

PHONE: 352-751-8000 1451 El Camino Real THE VILLAGES, FL 32159

WEB: http://www.centralfloridahealthalliance.com/

SERVICES: General hospital.

EMAIL: mailto:info@cfhalliance.org

HOURS: 24/7

HOTLINES

ABUSE HOTLINE TALLAHASSEE

Abuse of any Nature

PHONE: 1-800-962-2873 or 850-487-1111 1317 Winewood Blvd., Building 1, Room 202

TALLAHASSEE, FL 32399-0700

SERVICES: To report any suspected abuse whether it be child, elderly, etc.

FAX: 1-800-914-0004 or 850-922-2993

FEES: None

LANGUAGES: English, Spanish

AIDS AWARENESS - CDC INFO

AIDS

PHONE: 1-800-344-7432 **WEB:** http://www.cdc.gov/

SERVICES: Covers a multitude of health issues.

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

AIDS INFORMATION

AIDS

PHONE: 1-800-874-2572 TDD 1-888-480-3739

HOURS: M-F: Noon - 5:00 pm ET

FEES: None

LANGUAGES: English, Spanish

AL-ANON/ ALATEEN

Alcohol Abuse

PHONE: 1-888-425-2666 or 1-800-344-2666 or 1-800-292-648

WEB: http://www.al-anon.alateen.org/ SERVICES: For families of alcoholics.

FEES: None

LANGUAGES: English

ALCOHOL ABUSE HOTLINE

Alcohol Abuse

PHONE: 1-800-252-6465 WEB: http://www.adcare.com/

SERVICES: Refers callers to resources in their state.

HOURS: 24/7 FEES: Non-profit LANGUAGES: English

AMC CANCER INFORMATION AND COUNSELING LINE

PHONE: 1-800-525-3777

HOURS: M-F: 8:30 am - 4:30 pm MT

FEES: None

HOTLINES

AMERICAN LUNG ASSOCIATION OF FLORIDA, CENTRAL AREA

ORLANDO

Information Line

PHONE: 1-800-586-4872; 407-425-5864

1333 W. Colonial Drive ORLANDO, FL 32804

WEB: http://www.lungfla.org/

SERVICES: Call about local services in Lake County.

AGE GROUPS: All

CONTACT: JIM CUNDIFF, Program Manager

EMAIL: mailto:jcundiff@lungfla.org

FAX: 407-425-2876

AGENCY NEEDS: Volunteers and community program sponsorship.

HOURS: M-F: 8:30 am - 4:30 pm

FEES: None

LANGUAGES: English

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline

PHONE: 1-800-227-8922 WEB: http://www.ashastd.org/

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm **LANGUAGES:** English, Spanish

BOY'S TOWN HOTLINE

Teen Crisis

PHONE: 1-800-448-3000

SERVICES: Crises counseling line. May find additional resources that can help you.

LANGUAGES: English, Spanish

CANCER CARE

Cancer Information from Professionals

PHONE: 1-800-813-4673

WEB: http://www.cancercare.org/

SERVICES: Local referrals. Emotional support. Problem-solving guidance. Help for understanding the health

care system. For example: How to obtain home care, transportation, child care, financial assistance, pain management, educational assistance, group support and access to entitlements. Very helpful website.

HOURS: M-Th: 9:00 am - 7:00 pm; F: 9:00 am - 5:00 pm

CENTER FOR MISSING AND EXPLOITED CHILDREN

Children-Missing and Exploited

PHONE: 1-800-843-5678 (Voice) 1-800-826-7653 (TDD)

SERVICES: To report a missing or exploited child or the sighting of one.

FEES: None

HOTLINES

CENTER FOR SUBSTANCE ABUSE TREATMENT

Substance Abuse Referrals **PHONE:** 1-800-662-4357 **WEB:** http://www.samhsa.gov/

HOURS: 24/7

LANGUAGES: English, Spanish

CHAIN OF LAKES NARCOTICS ANONYMOUS HELPLINE

ASTATULA

Drug Abuse Helpline **PHONE:** 352-319-5617

POB 113

ASTATULA, FL 34705

SERVICES: Meeting Schedule for Winter 2007-2008 as follows: SUNDAY 7pm - Sanity @ 7 - 1339 Neely St, Leesburg MONDAY 11:45am - Lighthouse - 402 Childs St, Leesburg 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares TUESDAY 8:00pm - Circle of Hope - 142 Highway 33, Groveland 8:00pm - Just for Today - 1339 Neely St, Leesburg 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares WEDNESDAY 8:00pm - It Works How and Why - 1339 Neely St, Leesburg THURSDAY 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 7:15pm - Therapeutic Value - 115 E Central & Market St, Bushnell 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares FRIDAY 7:00pm - Friends in Recovery - 802 S. Bay St, Tavares 7:30pm - Recovery Rocks - 13600 Caspian Ln, Clermont 8:00pm - Daylight Again - 1339 Neely St, Leesburg SATURDAY 3:00pm - Daylight Again - 1339 Neely St, Leesburg

EMAIL: mailto:nacola1999@yahoo.com

HOURS: 24/7

LANGUAGES: English

CHILD FIND OF AMERICA HOTLINE

NEW PALTZ

PHONE: 1-800-IAM-LOST or 1-800-426-5678

POB 277

NEW PALTZ, NY 12561

WEB: http://www.childfindofamerica.org/

SERVICES: Locates missing children through active investigation, prevents child abduction through education, and resolves incidents of parental abduction through mediation.

FAX: 845-883-6614

HOURS: M-F: 9:00 am - 5:00 pm

CHILD HELP NATIONAL CHILD ABUSE HOTLINE

Child Abuse

PHONE: 1-800-422-4453

COCAINE-ANONYMOUS NATIONAL REFERRAL LINE

Cocaine Anonymous
PHONE: 1-800-347-8998
WEB: http://www.ca.org/

SERVICES: Call for referral to local helplines.

HOTLINES

COVENANT HOUSE

Nineline-Crisis line PHONE: 1-800-999-9999 WEB: http://www.nineline.org/

SERVICES: A crisis line for teens, youth and their families. Counselors utilize a database of more than 30,000 social service and child welfare agencies so callers can be connected with immediate assistance no matter the state or territory from which a call originates.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FLORIDA COUNCIL ON COMPULSIVE GAMBLING, INC

MAITLAND

Gambling Helpline

PHONE: 1-888-236-4848

POB 940758

MAITLAND, FL 32794

WEB: http://www.gamblinghelp.org/

SERVICES: Confidential problem gambling helpline. Also, self-help groups, professional treatment options,

financial counselors and legal assistance.

AGE GROUPS: All **HOURS:** 24/7

LANGUAGES: English, SpanishTranslation line for othe languages

FLORIDA HIV/AIDS HOTLINE

Hotline

PHONE: 1-800-352-2437

FL

WEB: http://www.floridahivaids.org/

SERVICES: For information on HIV and AIDS.

AGE GROUPS: All

HOURS: M - F 8 am - 9 pm, Sat. 10:30 a.m.- 6:30 p.m.

LANGUAGES: English

FLORIDA PARENT SUPPORT HELPLINE

PHONE: 1-800-FLA-LOVE or 1-800-352-5683

FL

SERVICES: Access to parenting tips and information for parents. Short-term crisis counseling.

HOURS: Daily 7:00 am to 11:00 pm

FEES: None

LANGUAGES: English

FLORIDA POISON INFORMATION CENTER HOTLINE

Poison Information

PHONE: 1-800-222-1222

FL

SERVICES: Will key off the land-line calling and ring at nearest Poison Control Center.

HOTLINES

FLORIDA QUIT- FOR- LIFE LINE

Tobacco and Pregnancy **PHONE:** 1-877-822-6669

FL

SERVICES: Quitline for adults and youth: 5 pro-active counseling sessions for smoking and 8 pro-active counseling sessions for pregnancy. Self-help materials and pharma-cotherapy assistance are provided.

AGE GROUPS: All

CONTACT: KAREN GOODSON, Operations Analyst II **EMAIL:** <u>mailto:Karen_Goodson@doh.state.fl.us</u>

HOURS: 24/7 **FEES:** None

LANGUAGES: English, SpanishTranslation services for all other languages.

FOOD STAMPS HOTLINE

TALLAHASSEE

PHONE: 1-800-224-3470 or 1-800-342-9274

2810 Sharer Road, Unit 24 TALLAHASSEE, FL 32399

SERVICES: Pre-screens clients for food stamps and provides referrals to local resources for food.

FAX: 850-414-5093

HOURS: M - F: 9:00 am - 5:00 pm

LANGUAGES: English

H.U.D.

Fair-Housing Hotline **PHONE:** 1-800-669-9777

WEB: http://www.hud.gov/offices/fheo EMAIL: mailto:fheowebmaster@hud.com

LANGUAGES: English

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE:352-787-1379

2600 South Street LEESBURG, FL 34748

WEB: http://www.havenlakesumter.org/

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Serves victims of domestic violence and sexual assault by providing shelter, counseling for both male and female victims, food, clothing and numerous classes. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also has Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: mailto:ksmallridge@hotmail.com

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

HOTLINES

HIV/AIDS FLORIDA HOTLINE

PHONE: 1-800-352-2437

FL

HOURS: M-F: 8:00 am - 9:00 pm; Sa: 10:30 am - 6:30 pm

LANGUAGES: English

JOB CORPS

Employment Training

PHONE: 407-531-1227 ex. 4094 or 407-531-1226 ex. 30 WEB: http://www.floridajobs.org/jobcorps/enroll.html SERVICES: Office in Orlando covers Lake County.

AGE GROUPS: 16 to 25

CONTACT: IZZY MARTINEZ or DERRICK KERRY

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LIFESTREAM BEHAVIORAL CENTER

Mental Health Crisis Line **PHONE:** 1-866-355-9394

FL

WEB: http://www.lsbc.net/ LANGUAGES: English

MAKE TODAY COUNT

Cancer Support @ St. John's Hospital

PHONE: 1-800-432-2273

SERVICES: Nationwide support network for people coping with cancer or other life-threatening illnesses.

CONTACT: CONNIE ZIMMERMAN

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

NATIONAL CLEARING HOUSE FOR ALCOHOL AND DRUG INFORMATION

Alcohol and Drug Abuse Information

PHONE: 1-800-729-6686 or 1-800-622-HELP (4357)

SERVICES: Information resource equipped to respond to the public's alcohol, tobacco and drug inquiries and

distribute free or low-cost culturally-diverse prevention, intervention, and treatment resources.

HOURS: 24/7

NATIONAL HEALTH INFORMATION CENTER -NHIC

Health Information

PHONE: 1-800-336-4797

HOURS: M-F: 9:00 am - 5:30 pm

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

HOTLINES

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929 3080 North Lincoln Avenue CHICAGO, IL 60657

WEB: http://www.nrcrisisline.org/

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-

344-2785 or 773-880-9860 **FAX:** 773-929-5150

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

NATIONAL SEXUAL ASSAULT HOTLINE

WASHINGTON

R.A.I.N. Rape Abuse and Incest National Abuse Help Hotline

PHONE: 1-800-656-HOPE or 1-800-656-4673

20000 L Street NW, Suite 406 WASHINGTON, DC 20036 WEB: http://www.rainn.org/

SERVICES: Instantaneously connects callers to the nearest rape crisis center, providing counseling and support.

FAX: 202-544-3556 LANGUAGES: English

NATIONAL SUICIDE HOTLINE

WASHINGTON

PHONE: 1-800-784-2433 or 1-877-968-8454 (Teens)

Kristen Brooks Hope Center, 615 7th Street

WASHINGTON, DC 20002
WEB: http://www.hopeline.com/

SERVICES: Trained volunteers and professional counselors are there to listen. You are told, "Please hold" but are then given an immediate connection.

HOURS: 24/7 FEES: NONE

LANGUAGES: English, Spanish

NATIONAL SUICIDE HOTLINE (HISPANIC)

Suicide Intervention and Prevention

PHONE: 1-888-628-9454

HOURS: 24/7

LANGUAGES: Spanish

NATIONAL SUICIDE PREVENTION LIFELINE

Suicide Issues

PHONE: 1-800-273-8255

SERVICES: Will route caller to nearest crises center nearest to caller's base.

HOURS: 24/7 **FEES:** None

LANGUAGES: English, Spanish

HOTLINES

PARENT HELPLINE

Abuse of any Nature **PHONE:** 1-800-352-5683

SERVICES: Abuse, whether adult, child or domestic

FEES: None

LANGUAGES: English, Spanish

PREGNANCY HELPLINE

IRVING

Crisis Helpline

PHONE: 1-800-672-2296

American Pregnancy Association, 1425 Greenway Drive, Suite 440

IRVING, TX 75038

WEB: http://www.americanpregnancy.org/

SERVICES: Crisis pregnancy hotline.

FAX: 972-550-0800 **HOURS:** 24/7

LANGUAGES: English

RAPHA

Christ-Centered Counseling. **PHONE:** 1-800-383-HOPE **WEB:** http://www.rapha.info/

FEES: Vary

LANGUAGES: English

SAMHSA

Hotline

PHONE: 1-800-662-4357

SERVICES: Provides referrals for substance abuse & mental health services.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

SAVE-A-FRIEND HOTLINE

PHONE: 1-877-737-4363

SERVICES: To discuss concerns about any relationship problems from simple to serious.

SEXUAL ASSAULT HOTLINE IN LAKE COUNTY

LEESBURG

Haven

PHONE: 352-787-1379

2600 South Street Administrative Office

LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SEXUAL ASSAULT RESPONSE TEAM

Sexual Assault

PHONE: 1-800-940-7273 or 1-386-258-7273

FL

HOTLINES

SUICIDE HOTLINE

Suicide/Crises Hotline **PHONE:** 1-800-999-9999

WEB: http://www.covenanthouse.org/ SERVICES: Will service any crises call.

HOURS: 24/7 **FEES:** None

LANGUAGES: English

THE CONNECTION HELPLINE

TAVARES

Caring, Comforting and Connecting to Resources Helpline

PHONE: 352-483-2800 or 1-800-351-8082

P.O. Box 1656

TAVARES, FL 32778

WEB: http://www.connectionhelpline.org/

SERVICES: This is a helpline that serves to encourage those who are experiencing stressful or critical situations - no problem is too big or too small. Also provides a directory for many local resources in and around Lake

County.

AGE GROUPS: All

EMAIL: mailto:help@connectionhelpline.org

FAX: 321-214-0369

AGENCY NEEDS: Volunteers who can answer phones. Contributions. New phone system.

HOURS: Mon-Fri. 9 a.m. - 10:00 pm, Sat-Sun 1 p.m.-10 p.m.

FEES: None

LANGUAGES: English

VETERANS SUICIDE PREVENTION HOTLINE

Hotline

PHONE: 1-800-273-8255, then press 1

SERVICES: Helps veterans who are feeling suicidal.

AGE GROUPS: 18+

FEES: None

LANGUAGES: English, Spanish

HOUSING

AFFORDABLE HOUSING

TAVARES

Housing and Repair **PHONE:** 352-742-6530

1300 Duncan Drive Building E (Highway 19 S)

TAVARES, FL 32778

SERVICES: Financial assistance for home repair (low income citizens).

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

AFFORDABLE HOUSING BY LAKE, INC.

EUSTIS

Down Payment Assistance **PHONE:** 352-357-8750

710 S. Bay Street (in the Habitat Building)

EUSTIS, FL 32726

SERVICES: Based on client's income level. Client must call to schedule attendance at a seminar before any

other action can be taken.

HOURS: M-F: 9:00 am - 4:00 pm

FEES: None

LANGUAGES: English

ALIANZA FOR FAIR HOUSING

ORLANDO

Equal Opportunity in Housing **PHONE:** 407-841-7777 1036 West Amelia Street ORLANDO, FL 32805

SERVICES: Legal assistance for those experiencing housing discrimination in Lake County.

EMAIL: mailto:alianzafairhousing@clsmf.org

FAX: 407-246-1661 LANGUAGES: English

EUSTIS HOUSING AUTHORITY

EUSTIS

Housing

PHONE: 352-357-4851 1000 Wall Street Unit 60 EUSTIS, FL 32726

SERVICES: Housing provided for low-income and migrant workers in Eustis.

EMAIL: mailto:eustishousing@comcast.net

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

HOUSING

FAITH NEIGHBORHOOD CENTER

CLERMONT

PHONE: 352-429-1200

POB 12075

CLERMONT, FL 34712-0075

SERVICES: Serves South end of Lake County only. Housing assistance referrals. Prescription medication

assistance. Rent. Mortgage and utilities assistance as funds are available. **CONTACT:** JERRY COLYER, Executive Director 352-314-5969

HOURS: M,Tu, W, F: 9 am - noon; Th: 1:00 pm - 4:00 pm

FEES: None

LANGUAGES: English

H.U.D.

Fair-Housing Hotline **PHONE:** 1-800-669-9777

WEB: http://www.hud.gov/offices/fheo EMAIL: mailto:fheowebmaster@hud.com

LANGUAGES: English

JIREH CONSULTING SERVICES, INC.

EUSTIS

Housing Problems and Wholistic Counseling

PHONE: 352-589-0600

POB 1288

EUSTIS, FL 32727-1288

SERVICES: Housing counseling. Credit or creditor negotiations. Liaison for foreclosure and real estate

proceedings. Provide lenders for financing and etc. Personal counseling for mind, body and soul.

AGE GROUPS: Teens to adult

CONTACT: Dr. THELMA HAYES WOODEN **EMAIL:** mailto:thelmawooden@aol.com

AGENCY NEEDS: Financial

HOURS: As needed

REQUIREMENTS: Picture ID. Permanent alien card. SS card. etc.

LANGUAGES: English

LAKE COMMUNITY ACTION AGENCY

LEESBURG

PHONE: 352-787-1156 1010 E. North Avenue LEESBURG, FL 34748

WEB: http://www.lakecaa.org/

SERVICES: A program addressing the barriers of low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Programs in 'Shape Down' from the Vitamin Settlement Grant. Parent support group. Substance abuse prevention-intervention. Basic computer seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication and other life skills.

AGE GROUPS: All

EMAIL: mailto:timb@lakecaa.org

FAX: 352-483-2290

AGENCY NEEDS: Volunteers. **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security numbers for all household residents.

HOUSING

LAKE COMMUNITY ACTION AGENCY

EUSTIS

PHONE: 352-357-5550 501 N. Bay Street EUSTIS, FL 32726

WEB: http://www.lakecaa.org/

SERVICES: Self-sufficiency program addressing barriers with low-income families: rent, education, mortgage and utility assistance. Financial Counseling. Assistance with home repairs and energy efficiency. Appointments are made to assess needs and, if approved, a qualified contractor does the work at no cost to the applicant. "Shape Down" program from the Vitamin Settlement Grant. Parent support group. Substance Abuse Prevention-Intervention. Basic Computer Seminar. Classes: Child Development-Parenting Skills, Clothing, Budgeting, Medication, Housing weatherization and Life-Skills Training.

AGE GROUPS: All

CONTACT: TIM BRIDGES, Community Services Director

EMAIL: mailto:timb@lakecaa.org

FAX: 352-483-2290

AGENCY NEEDS: Volunteers. **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of income. Picture ID. Social Security number for all household residents.

LANGUAGES: English, Spanish upon request

LAKE COUNTY HOUSING

TAVARES

Low Cost Housing **PHONE:** 352-742-6540 1300 S. Duncan Drive TAVARES. FL 32778

WEB: http://www.lakecountyfl.gov/ SERVICES: Section 8 Program

FAX: 352-742-6535

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English, Spanish

HOUSING

LEESBURG HOUSING AND ECONOMIC DEVELOPMENT

LEESBURG

Affordable Housing - Section 8 Rental Assistance

PHONE: 352-728-9765 600 Market Street LEESBURG, FL 34748

SERVICES: HUD certified counseling agency that offers First-Time Home Buyer Education classes, prepurchase counseling, credit counseling and foreclosure counseling. We assist clients with obtaining down payment assistance through the Lake County SHIP program and the Florida Bond program.

AGE GROUPS: 18 and Up

CONTACT: YOLANDA PRESLEY, Housing Manager **EMAIL:** <u>mailto:yolanda.presley@leesburgflorida.gov</u>

FAX: 352-728-9739

AGENCY NEEDS: Sponsors for the home-buying education courses to provide refreshments and to pay for

credit reports.

HOURS: M-F: 8:00 am - 5:00 pm **FEES:** \$ 18 for credit report

REQUIREMENTS: Driver License. Social Security card. Last 30 days pay stub or proof of all income. Last 6

month's bank statements. Birth certificates for all children in the household.

LANGUAGES: English

ST. VINCENT DE PAUL EUSTIS

PHONE: 352-589-2603 234 E. Badger Avenue EUSTIS, FL 32726

SERVICES: Financial, housing assistance. **HOURS:** M-F: 10:00 am - 1:00 pm

REQUIREMENTS: Picture ID. SSN for all in household. Shut-off notice.

LANGUAGES: English

STATE HOUSE INITIATIVES PARTNERSHIP

Home Ownership Assistance **PHONE:** 352-742-6532

FL

SERVICES: Assists low-income households with the down payment and closing costs. Homes purchased may be existing or new construction. The applicant must be eligible to obtain a mortgage through a participating

ender.

IMMEDIATE NEED

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: http://www.advocating4kids.org/

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23 CONTACT: LALENYA J. ROBERTSON, Founder EMAIL: mailto:lalenya@advocating4kids.org

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172 **SERVICES:** Protect society.

FAX: 352-742-1970 LANGUAGES: English

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588 CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FLORIDA HIGHWAY PATROL

FRUITLAND PARK

PHONE: 352-360-6511 POB 37

FRUITLAND PARK, FL 34731-0037

FAX: 352-360-6515 **FEES:** None

IMMEDIATE NEED

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety. **AGE GROUPS:** All **HOURS:** 24/7

FEES: None

LANGUAGES: English

GROVELAND POLICE GROVELAND

Police

PHONE: 352-429-4166 GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL **SERVICES:** Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

LAKE AND SUMTER EMERGENCY RECOVERY (LASER)

MOUNT DORA

Long-Term Recovery from Disaster

PHONE: 352-483-1029 4900 North Highway 19A MOUNT DORA, FL 32757 WEB: http://www.laserfl.com/

SERVICES: Addresses the long-term recovery needs of victims of designated disasters in Lake and Sumter Counties: case management; coordinates agencies and churches who volunteer so services and donations are not duplicated; and serves as a resource and education organization for long-term recovery efforts.

AGE GROUPS: All

CONTACT: BRANDI HUNT, Senior Coordinator

EMAIL: mailto:laser@laserfl.com

FAX: 352-483-1270

AGENCY NEEDS: Volunteers: answering phones and projects (computer skills helpful);

accounting/bookkeeping; case managers; organizations can volunteer for cleaning up debris to rebuilding a

home.

HOURS: M-Th: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Must be a victim of a designated disaster within Lake or Sumter Counties

IMMEDIATE NEED

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement **PHONE:** 352-343-9500 360 W. Ruby Street TAVARES, FL 32778-3877 WEB: http://www.lcso.org/

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101 Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All FAX: (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7 FEES: None

LANGUAGES: English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111 MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All **HOURS: 24/7 FEES:** None

LANGUAGES: English

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

Community Disturbance or Crime

PHONE: 352-753-0550 THE VILLAGES. FL **HOURS: 24/7**

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383 THE VILLAGES, FL

SERVICES: Public protection. **LANGUAGES:** English

UMATILLA POLICE UMATILLA

Police

PHONE: 352-669-3561 UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All **HOURS:** 24/7 FEES: None

INSURANCE

ACCESS FLORIDA

PHONE: 1-866-76ACCES (1-866-762-2237)

FL

WEB: http://www.dcf.state.fl.us/ess/index.shtml

SERVICES: Apply for food stamps, Medicaid, and temporary cash assistance.

LANGUAGES: English

CITIZEN'S INSURANCE AGENCY

Homeowners Insurance Helpline **PHONE:** 1-866-240-9353

FL

SERVICES: Florida state government agency assisting homeowners who are faced with extenuating issues to

acquire insurance.

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA KID CARE

State Progarm for Uninsured Children

PHONE: 1-888-540-5437 TTY 1-877-316-8748

FL

WEB: http://www.floridakidcare.org/

SERVICES: Eligibility based on child's age and family income.

AGE GROUPS: Under age 19

FEES: Vary

REQUIREMENTS: Call for information.

LANGUAGES: English, Spanish

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

JUVENILE JUSTICE

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: http://www.advocating4kids.org/

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23 CONTACT: LALENYA J. ROBERTSON, Founder EMAIL: mailto:lalenya@advocating4kids.org

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

COURT EDUCATIONAL PROGRAMS

TAVARES

Anger Management **PHONE:** 352-343-9399 1179 E. Alfred Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: Offer 4,8,10, and 12-hour anger management programs on Tuesday evenings.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00pm

FEES: \$10 per hour

REQUIREMENTS: Program can be done voluntarily or court ordered.

LANGUAGES: English

DEPARTMENT OF JUVENILE JUSTICE--5TH JUDICIAL CIRCUIT

PHONE: 352-732-1279

EI

CONTACT: JEFF SHEALY, 5th Circuit Chief Probation Officer

EMAIL: mailto:jeff.shealy@djj.state.fl.us

JUVENILE JUSTICE

DJJ IN LAKE COUNTY: NORTHERN UNIT # 302

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377 2739 West Old Highway 441 MOUNT DORA, FL 32757

SERVICES: Service to the north part of the county (Tavares north to Altoona SR. 40. Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the north part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: KIMBERLY DIXON, Juvenile Probation Officer Supervisor

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

DJJ IN LAKE COUNTY: SOUTHERN UNIT # 301

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377 2739 West Old Highway 441 MOUNT DORA, FL 32757

SERVICES: Service to the south part of the county (Tavares south to Clermont SR. 192). Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Specialized Sex Offender cases (supervision as well as Intake throughout the county). Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the south part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: ADRIAN MATHENA, Juvenile Probation Officer Supervisor

EMAIL: mailto:Adrian.mathena@djj.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

ECKERD YOUTH ALTERNATIVE

OCALA

Conditional Release **PHONE:** 352-516-2561

2403 S.E. 17th Street Suite 101

OCALA, FL

WEB: http://www.eckerd.org/

FAX: 352-360-0919 **LANGUAGES:** English

JUVENILE JUSTICE

ECKERD YOUTH ALTERNATIVES-EYA

PHONE: 1-800-914-3937

FL

WEB: http://www.eckerd.org/

SERVICES: At-risk boys and girls-those who exhibit emotional and behavioral problems at home, at school and

in the community. Re-entry services to youth and families following residential treatment.

HOURS: M-F: 8:00 am - 6:00 pm

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

LEESBURG

PHONE: 352-728-6366 200 N. Lone Oak. Drive LEESBURG, FL 34748

SERVICES: Provides a work site for juveniles who have community service hours to complete. Some juveniles-age 18 and over- are also allowed to work on homes being built. Those less than 18 years of age may also build homes if their parents are with them.

CONTACT: CINDY NIELSEN LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400 215 N. 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director EMAIL: mailto:svangelder@lsbc.net
HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

MARION REGIONAL JUVENILE DETENTION CENTER

OCALA

PHONE: 352-732-1450/1727

OCALA, FL

SERVICES: Provides housing for youth in need of detention pending court action for Lake County.

LANGUAGES: English

NATIONAL CRIMINAL JUSTICE REFERENCE SERVICE

Information Service
PHONE: 1-800-851-3420
WEB: http://www.ncjrs.org/

SERVICES: Contact for Bureau of Justice Assistance, Bureau of Justice Statistics, National Institute of Justice, Office of Juvenile Justice and Delinquency Prevention, Office of National Drug Control Policy and Office of

Victims of Crime. **LANGUAGES:** English

JUVENILE JUSTICE

TEEN COURT TAVARES

Justice for Teens

PHONE: 352-742-6511/6510

315 W. Main Street TAVARES, FL 32778

SERVICES: First time offenders are given a 2nd chance but are held accountable for their actions. They stand before a jury of their peers. Teens act as attorneys, bailiffs, clerks and jury. The judge is the only adult.

AGE GROUPS: 13 - 17

CONTACT: STEPHANIE GLASS EMAIL: mailto:sglass@co.lake.fl.us

LANGUAGES

COOPER MEMORIAL LIBRARY

CLERMONT

English as a Second Language **PHONE:** 352-394-4265 821 W. Minneola Avenue CLERMONT, FL 34711

SERVICES: ESL: Teaching English to non-natives

AGE GROUPS: Adults **CONTACT:** ESTHER

EMAIL: mailto:ecatino@lakeline.lib.fl.us

HOURS: Call for times.

FEES: None

LAW ENFORCEMENT

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172 **SERVICES:** Protect society. **FAX:** 352-742-1970

FAX: 352-742-1970 LANGUAGES: English

BELLEVIEW POLICE DEPT.

PHONE: 352-245-7044

FL

AGE GROUPS: All **HOURS:** 24/7

LANGUAGES: English

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588 CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

EUSTIS POLICE DEPARTMENT

EUSTIS

PHONE: 352-357-4121 51 E. Norton Avenue EUSTIS, FL 32726

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety.
AGE GROUPS: All

HOURS: 24/7 **FEES:** None

LAW ENFORCEMENT

GROVELAND POLICE GROVELAND

Police

PHONE: 352-429-4166 GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL **SERVICES:** Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

LADY LAKE POLICE

Police

PHONE: 352-751-1565

FL

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

LAKE COUNTY SHERIFF'S DEPT.

PHONE: 352-343-2101

FL

AGE GROUPS: All HOURS: 24/7

LANGUAGES: English

LEESBURG POLICE DEPARTMENT

LEESBURG

PHONE: 352-787-2121 115 East Magnolia Street LEESBURG, FL 34748

SERVICES: Law enforcement.

HOURS: 24/7

LAW ENFORCEMENT

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111 MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

MOUNT DORA POLICE

MOUNT DORA

Police

PHONE: 352-735-7130 1300 N. Donnelly Street MOUNT DORA, FL 32757 SERVICES: Public protection.

FEES: None

LANGUAGES: English

SEX OFFENDER INFORMATION

Hotline

PHONE: 1-888-357-7332

FL

SERVICES: Information on known sex offenders.

LANGUAGES: English

TAVARES POLICE TAVARES

Police

PHONE: 352-742-6433 TAVARES, FL 32778

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383 THE VILLAGES, FL

SERVICES: Public protection. **LANGUAGES:** English

UMATILLA POLICE UMATILLA

Police

PHONE: 352-669-3561 UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

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LEGAL ISSUES

AARP LEGAL SERVICES NETWORK

PHONE: 1-866-330-0753

WEB: http://www.aarplsnbyge.com/

SERVICES: LSN attorneys offer benefits to AARP members: free initial consultation up to 30 minutes in person or over the phone; simple wills (single person\$75 or couple with similar distribution plans\$100); and Power of Attorney (35 each document per person). 20% off usual hourly rates for all other legal services.

HOURS: M-F: 8:00 am - 10:00 pm **FEES:** Requires AARP Membership **LANGUAGES:** English, Spanish

ACES CHILD SUPPORT

Association for Children for the Enforcement of Support

PHONE: 1-800-738-2237 OR 1-888-310-2237 **WEB:** http://www.childsupport-aces.org/

SERVICES: Locates absent parents. Refers callers to local contacts. Free information booklet on Child Support

available. Also contact 407-246-1831 to locate absent parents.

HOURS: M-F: 9:00 am - 5:00 pm

ADVOCATING FOR KIDS, INC.

MOUNT DORA

Abused and Neglected Children, 5th Circuit

PHONE: 352-406-2858

POB 1847

MOUNT DORA, FL 32756-1847

WEB: http://www.advocating4kids.org/

SERVICES: Non-profit that bridges the financial gap between what the child welfare system provides and the needs of maltreated children in dependency proceedings. A4K supports the staff and volunteer needs of the Guardian ad Litem Program of the Fifth Judicial Circuit Court.

AGE GROUPS: Birth to 18 or if in ILP to 23 CONTACT: LALENYA J. ROBERTSON, Founder EMAIL: mailto:lalenya@advocating4kids.org

FAX: 321-214-0358

AGENCY NEEDS: Volunteers, donations, and board members.

FEES: None

LANGUAGES: English

CASA

Court Appointed Special Advocates for Children

PHONE: Website

WEB: http://www.nationalcasa.org/

SERVICES: See also the Guardian Ad Litem Program in Ocala, Florida.

LANGUAGES: English

CHILD SUPPORT ENFORCEMENT

PHONE: 1-800-622-5437

FL

WEB: http://www.myflorida.com/dor HOURS: M-F: 7:00 am -7:00 pm LANGUAGES: English, Spanish

LEGAL ISSUES

COMMUNITY LEGAL ADVICE HELPLINE

TAVARES

Legal Issues

PHONE: 1-800-984-2915-First Time Callers (352-343-0815)

226 W. Main Street TAVARES, FL 32778

SERVICES: Legal counseling & representation for those meeting eligibility guidelines. Employment Law Program for Low Wage and Immigrant Workers. Unemployment Compensation: Know your Rights. Legal

Helpline 352-343-6351

HOURS: M-F: 8:30 am - 4:15 pm **LANGUAGES:** English, Spanish

COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC.

TAVARES

PHONE: 352-343-0815 Helpline: 352-343-6351

226 W. Main Street TAVARES, FL 32778

WEB: http://www.clsmf.org/

SERVICES: A broad range of legal assistance is provided.

FAX: 352-343-8853

REQUIREMENTS: Income information.

LANGUAGES: English

COMMUNITY LEGAL SERVICES OF MID-FLORIDA, INC.

DAYTONA BEACH

Civil Legal Issues

PHONE: 1-800-363-2357 OR 386-255-6573

128-A Orange Avenue Suite 100 DAYTONA BEACH, FL 32114 **WEB:** http://www.clsmf.org/

SERVICES: Civil issues only (i.e. housing, family, education, consumer, health). Legal advice, advocacy,

assistance and representation.

CONTACT: TYRA PETERS, Public Relations Manager

EMAIL: mailto:tyrap@clsmf.org
AGENCY NEEDS: Volunteers & Interns

FEES: None

LANGUAGES: English, Spanish

COURT EDUCATIONAL PROGRAMS

TAVARES

Anger Management **PHONE:** 352-343-9399 1179 E. Alfred Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: Offer 4,8,10, and 12-hour anger management programs on Tuesday evenings.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00pm

FEES: \$10 per hour

REQUIREMENTS: Program can be done voluntarily or court ordered.

LEGAL ISSUES

COURT EDUCATIONAL PROGRAMS

TAVARES

Divorce and Its Impact on Children Program

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: A court-ordered program for anyone going through divorce and/or custody hearings.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm

FEES: \$40.00

REQUIREMENTS: ID **LANGUAGES:** English

COURT EDUCATIONAL PROGRAMS

TAVARES

Shoplifting Awareness Program **PHONE:** 352-343-9399

220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: A court-ordered program for shoplifters.

AGE GROUPS: Teens & Adults CONTACT: Rebecca Herbst-Director EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am-8:00.

FEES: \$50.00

REQUIREMENTS: Court Order

LANGUAGES: English

DEPARTMENT OF JUVENILE JUSTICE--5TH JUDICIAL CIRCUIT

PHONE: 352-732-1279

EI

CONTACT: JEFF SHEALY, 5th Circuit Chief Probation Officer

EMAIL: mailto:jeff.shealy@djj.state.fl.us

LEGAL ISSUES

DJJ IN LAKE COUNTY: NORTHERN UNIT # 302

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377 2739 West Old Highway 441 MOUNT DORA, FL 32757

SERVICES: Service to the north part of the county (Tavares north to Altoona SR. 40. Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the north part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: KIMBERLY DIXON, Juvenile Probation Officer Supervisor

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

DJJ IN LAKE COUNTY: SOUTHERN UNIT # 301

MOUNT DORA

Juvenile Justice

PHONE: 352-383-1377 2739 West Old Highway 441 MOUNT DORA, FL 32757

SERVICES: Service to the south part of the county (Tavares south to Clermont SR. 192). Services for offenders include. Referrals to: Teen Court, Teen Drug Court, YES (shoplifting program), N.A.B.(Neighborhood Accountability Board) and V.I.P. The needs of the offender and family are assessed. Goal is to prevent further acts of delinquency by the offender. Specialized Sex Offender cases (supervision as well as Intake throughout the county). Community service hours to non-profit organizations are available for offenders. Provides direct supervision to juvenile offenders placed on probation by the court (in the south part of the county). Monitors the offenders compliance with court sanctions. Interacts with the conditional release provider staff in performing their daily duties. Length of stay is determined by statute or court order. Flex hours are available to meet offenders and their families needs (Monday through Friday 7:30am - 6:30 pm). The Detention Center is located in Marion County with length of stay determined by statute or court order.

CONTACT: ADRIAN MATHENA, Juvenile Probation Officer Supervisor

EMAIL: mailto:Adrian.mathena@djj.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

FEDERAL TRADE COMMISSION

Consumer Response Center **PHONE:** 1-877-382-4357 **WEB:** http://www.ftc.gov/

SERVICES: Consumer complaint and information center.

LEGAL ISSUES

FIFTH CIRCUIT GUARDIAN AD LITEM PROGRAM

TAVARES

Guardian Ad Litem **PHONE:** 352-742-6398 221 N. Joanna Avenue TAVARES, FL 32778

WEB: http://guardianadlitem.org/

SERVICES: Appointed to assist with the educational, medical and psychological needs of children in

dependency/adoption cases while they are in the custody/care of the state.

AGE GROUPS: 0-18

CONTACT: NANCY RUSK, Office Manager **EMAIL:** <u>mailto:Nancy.Rusk@gal.fl.gov</u>

FAX: 352-742-6128

AGENCY NEEDS: Volunteers. Christmas gifts for children.

HOURS: M-F: 8:OO am - 5:00 pm

FEES: None

REQUIREMENTS: Appointed by Dependency Court.

LANGUAGES: English

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Restaurant Complaints

PHONE: 1-850-487-1395 Press '3' then '3' again.

FL

WEB: http://www.myfloridalicense.com/ HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

FLORIDA STATEWIDE ADVOCACY COUNCIL

ORLANDO

PHONE: 1-800-342-0825 or 407-245-0965 400 West Robinson Street, Suite N-301

ORLANDO, FL 32801

WEB: http://www.floridasac.org/

SERVICES: Mandated agency in Governor's office focused on protecting and advocating for better quality of life for individuals from four agencies: DCF, Elder Affairs, Disabilities, etc. Reviews cases so that needs are properly met. Evaluates community agencies E performance. Howard Moon (352-427-5935) provides assistance to those in Lake County.

AGE GROUPS: All

CONTACT: SAMANTHA LARSEN, Central Region Manager

EMAIL: mailto:samantha.larsen@myflorida.gov

FAX: 407-245-0970 LANGUAGES: English

FLORIDA'S LONG-TERM CARE OMBUDSMAN PROGRAM

PHONE: 1-888-831-0404 (Confidential Line)

FL

WEB: http://www.ombudsman.myflorida.com/

SERVICES: Addresses complaints and advocates for improvements in nursing homes, assisted-living facilties

and adult-care homes. **LANGUAGES:** English

LEGAL ISSUES

GUARDIAN AD LITEM PROGRAM OF LAKE COUNTY

TAVARES

PHONE: 352-343-2736

POB 7800

TAVARES, FL 32778

WEB: http://www.advocating4kids.org/

SERVICES: Advocates on behalf of abused and neglected children who are removed by the state and in

dependency proceedings. **AGE GROUPS:** Birth to 18

CONTACT: CONNIE McMASTER, Case Coordinator

EMAIL: mailto:connie.mcmaster@gal.fl.gov

FAX: 352-343-0257

AGENCY NEEDS: Volunteers **HOURS:** M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Assigned by the court.

LANGUAGES: English, Spanish

LAKE COUNTY CLERK OF COURTS

TAVARES

Public Protection

PHONE: 352-742-4319

550 West Main Street (POB 7800) TAVARES, FL 32778-7800

WEB: http://www.lakecountyclerk.org/

SERVICES: Assists the public in filing an Injunction for Protection. Call for documentation needed.

AGE GROUPS: All

CONTACT: KATHY L. CLEMENTS, Senior Injunction Clerk

EMAIL: mailto:kclements@lakecountyclerk.org **HOURS:** M-F: 8:30 am - 5:00 pm. Emergencies: 24/7

FEES: None

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT - VITAL STATISTICSCLERMONT

Birth and Death Certificates **PHONE:** 352-394-4399 ext. 113
835 7th Street Building B Suite 4

CLERMONT, FL 34711

SERVICES: Birth and Death Certificates

HOURS: M-F: 8:00 am - 12:00 pm and 1:00-4:00 pm.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT- EUSTIS - VITAL STATISTICS EUSTIS

Birth & Death Certificates **PHONE:** 352-483-7925 16140 U.S. Highway 441 EUSTIS, FL 32726

SERVICES: Birth and Death Certificates. **HOURS:** M-F: 8:00 am - 4:00 pm

LEGAL ISSUES

LAKE COUNTY PROBATION SERVICES DIVISION

TAVARES

Recidivism Reduction **PHONE:** 352-742-6560

POB 7800 (1300 S. Duncan Drive Building E)

TAVARES, FL 32778-7800

WEB: http://www.lakegovernment.com/

SERVICES: Protection and support given to crime victims by the court ordering offenders to supervised Probation, Pre-trial Intervention and Electronic Monitoring programs as an alternative to incarceration. A TEEN COURT provides diversion services for juvenile offenders. A crime-free life style is promoted by requiring offenders to work or attend school, perform community service, make restitution, attend counseling and remain substance free as appropriate.

AGE GROUPS: 9 and up

CONTACT: TONY DEATON, Probation Division Director

EMAIL: mailto:tdeaton@lakecountyfl.gov

HOURS: M-F: 8:00 am - 5:00 pm and by appointment

FEES: Varies

LANGUAGES: English, Spanish

NATIONAL CENTER FOR VICTIMS OF CRIME

WASHINGTON

Helpline

PHONE: 1-800-394-2255 or 1-800-FYI-CALL

2000 M Street NW, Suite 480 WASHINGTON, DC 20036 WEB: http://www.ncvc.org/

SERVICES: Offers crime victims, victim service providers, criminial justice officials, attorneys and concerned individuals practical information on the most appropriate local services for victims of crime. Refers callers to an array of critical services.

FAX: 202-467-8701

HOURS: M-F: 8:30 am - 8:30 pm

FEES: None

LANGUAGES: English, Spanish

NATIONAL CRIMINAL JUSTICE REFERENCE SERVICE

Information Service
PHONE: 1-800-851-3420
WEB: http://www.ncjrs.org/

SERVICES: Contact for Bureau of Justice Assistance, Bureau of Justice Statistics, National Institute of Justice, Office of Juvenile Justice and Delinquency Prevention, Office of National Drug Control Policy and Office of

Victims of Crime. **LANGUAGES:** English

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

LEGAL ISSUES

SPEAKOUT HOTLINE FOR YOUTH

ORLANDO

PHONE: 1-800-226-7733 100 S. Hughey Avenue ORLANDO, FL 32891

WEB: http://www.speakouthotline.org/

SERVICES: Serves Lake County. Youths positively affect their school and community by anonymously

reporting criminal activity. No voice recorder or caller ID is ever used.

AGE GROUPS: All youth

CONTACT: ELIZABETH RANDALL, Hotline Coordinator

EMAIL: mailto:lrandall@crimeline.org

FAX: 407-423-7881

AGENCY NEEDS: Speaking engagements.

HOURS: 24/7

LANGUAGES: English, Spanish

STATE ATTORNEY'S OFFICE/5TH JUDICIAL CIRCUIT

TAVARES

PHONE: 352-742-4236 550 W. Main Street TAVARES, FL 32778

CONTACT: BRAD KING, State Attorney

FAX: 352-742-4269 LANGUAGES: English

TEEN COURT TAVARES

Justice for Teens

PHONE: 352-742-6511/6510

315 W. Main Street TAVARES, FL 32778

SERVICES: First time offenders are given a 2nd chance but are held accountable for their actions. They stand

before a jury of their peers. Teens act as attorneys, bailiffs, clerks and jury. The judge is the only adult.

AGE GROUPS: 13 - 17

CONTACT: STEPHANIE GLASS EMAIL: mailto:sglass@co.lake.fl.us

LANGUAGES: English

VICTIMS OF CRIME ADVOCATE

LADY LAKE

PHONE: 352-751-1569 423 Fennell Boulevard LADY LAKE, FL 32159

SERVICES: Serving Lake County. Located @ Lady Lake Police Dept.

AGE GROUPS: All

CONTACT: A. HILL, Victim Resource Advocate

EMAIL: mailto:ahills@ladylakepd.org HOURS: M-F: 8:00 am - 4:00 pm

FEES: None

LEGAL ISSUES

WESTERN JUDICIAL SERVICES

TAVARES

Classes

PHONE: 352-742-9317 544 S. Duncan Dr. Tavares, FL 32778

WEB: http://wjstavares.com/

SERVICES: Anger management, Anti-theft and Life skills classes.

FEES: \$10 per hour LANGUAGES: English

LICENSES

AUTO TAG AND TITLE LEESBURG

PHONE: 352-343-9602 1340 Citizen's Boulevard LEESBURG, FL 34748 LANGUAGES: English

BUSINESS AND OCCUPATIONAL LICENSES

LEESBURG

PHONE: 352-343-9622 LEESBURG, FL 34748

SERVICES: Business and Occupational licenses.

HOURS: M - F: 8:30 am - 5:00 pm

LANGUAGES: English

DRIVERS LICENSES LADY LAKE

PHONE: 352-750-0379 305 Skyline Drive LADY LAKE, FL 32159

SERVICES: Also in Tavares: 352-742-6167 and Clermont: 352-243-0354

HOURS: M - F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY CLERK OF COURTS

TAVARES

Marriage Licenses **PHONE:** 352-253-2650 122 E. Main Street TAVARES, FL 32778

SERVICES: Marriage license offices also in Clermont and Lady Lake.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - CLERMONT - VITAL STATISTICSCLERMONT

Birth and Death Certificates **PHONE:** 352-394-4399 ext. 113
835 7th Street Building B Suite 4

CLERMONT, FL 34711

SERVICES: Birth and Death Certificates

HOURS: M-F: 8:00 am - 12:00 pm and 1:00-4:00 pm.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT- EUSTIS - VITAL STATISTICS EUSTIS

Birth & Death Certificates **PHONE:** 352-483-7925 16140 U.S. Highway 441 EUSTIS, FL 32726

SERVICES: Birth and Death Certificates. **HOURS:** M-F: 8:00 am - 4:00 pm

LICENSES

OFFICE OF TAX COLLECTOR

LEESBURG

Hunting and Fishing Licenses **PHONE:** 352-343-9622 LEESBURG, FL 34748

SERVICES: Hunting & fishing licenses.

LANGUAGES: English

PASSPORTS LICENSE

LEESBURG

PHONE: 352-253-2650 LEESBURG, FL 34748 LANGUAGES: English

MEDICAL TREATMENT & SUPPLIES

ADVANCED IMAGING CENTER

LEESBURG

Diagnostic Services **PHONE:** 352-435-0111 211 North 1st St. LEESBURG, FL 34748

WEB: http://www.aicleesburg.com/

SERVICES: Provides the following services: MRI's, CT scans, Ultrasounds, Xrays, IVP's, Bone Density

screening and Mammograms.

AGE GROUPS: All **FAX:** 352) 435-0112

HOURS: M - F 7 am - 7 pm, Sat. by appointment

FEES: Vary depending on service provided

LANGUAGES: English

ADVANCED IMAGING CENTER

LADY LAKE

Diagnostic Services **PHONE:** 352-750-1551

13490 U.S. Hwy 441, Bldg 200, Suite 201

LADY LAKE, FL 32159

SERVICES: Provides the following services: MRI's, CT scans, Ultrasounds, Xrays, IVPs, Bone Density

screening, Mammograms. **AGE GROUPS:** All

HOURS: M - F 7:30 am - 5 pm

FEES: Vary depending on service provided

LANGUAGES: English

CENTER FOR MEDICAL IMAGING

TAVARES

Diagnostic Services **PHONE:** 352-253-6365

1922 Salk Ave

TAVARES, FL 32778

SERVICES: Provides PET/CT scans, high resolution CT/CTA's, MRI/MRA's, Ultrasounds, Xrays, Bone

density screenings. **AGE GROUPS:** All

HOURS: M - F 8 am - 4:30 pm

FEES: Vary depending on service provided

MEDICAL TREATMENT & SUPPLIES

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489 1210 West Main Street LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: mailto:thalsey@fbcleesburg.org

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank

statements. Photo ID. **LANGUAGES:** English

EXCEPTIONAL URGENT CARE CENTER

THE VILLAGES

Walk In Medical Clinic **PHONE:** 352-391-5200

Dana Plaza

ThE VILLAGES, FL

SERVICES: Medical treatment without an appointment. Lab resutls in less than 15 min., x-fays, ultrasound &

CT on site. Limited pharmacy. **HOURS:** Mon-Sat. 8 a.m. -6 p.m. **LANGUAGES:** English

EXPRESS CARE OF LAKE COUNTY

TAVARES

Primary Care

PHONE: 352-742-1500 2020 Nightingale Lane TAVARES, FL 32778

WEB: http://www.expresscarelakecounty.com/

SERVICES: Regular doctors office. Walk-in services. No psychological treatment or rape.

CONTACT: DR. SANTI

HOURS: M-F: Call before coming.

FEES: Vary

MEDICAL TREATMENT & SUPPLIES

EXPRESS CARE OF LAKE COUNTY

TAVARES

Walk In Medical Clinic **PHONE:** 352-742-1393 2020 Nightingale Lane TAVARES, FL 32778

SERVICES: Full Service Facility. Provides treatment for illness and has screening tools such as Xrays, ultrasounds, echocardiograms, carotid and abdominal imaging, arterial and venous imaging, CT's & MRI's, stress and nuclear stress testing.

AGE GROUPS: All

FEES: Vary depending on service provided

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN COMMUNITY PRIMARY HEALTH CLINICEUSTIS

Free Clinic

PHONE: 352-589-2501 2300 Kurt Street EUSTIS, FL 32726

SERVICES: Free for those who can't afford health care or have no insurance.

AGE GROUPS: 18-65

CONTACT: MELISSA SIMMES, Coordinator **EMAIL:** mailto:melissasimmes@ahss.org

FAX: 352-589-4041

HOURS: M, W: 8:30 am - 4:00 pm; Tu-Th: 8:30 am - 6:00 pm; F: 8:30 am - Noon

FEES: None

REQUIREMENTS: North-East Lake County resident. No insurance. Meet Federal Poverty Guidelines.

LANGUAGES: English, Spanish

FLORIDA HOSPITAL WATERMAN DIAGNOSTIC IMAGING

TAVARES

Diagnostic Services

PHONE: 352-253-3700 then press 2

1000 Waterman Way TAVARES, FL

WEB: http://www.fhwat.org/

SERVICES: Provides 64 slice High Resolution CT/CTA's, MRI/MRA's, MR Breast Biopsy's, Mammograms,

Nuclear Medicine, Ultrasound's, X-rays.

AGE GROUPS: All

HOURS: Extended weekday and weekend hours available-call for appt.

FEES: Vary depending on service provided

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunications

PHONE: 352-357-1668

4 Eustis Street EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and

Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

MEDICAL TREATMENT & SUPPLIES

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic

PHONE: 352-771-5500 249 E. Collins Street UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and

HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm **LANGUAGES:** English, Spanish

LAKE REGIONAL URGENT CARE

LEESBURG

Walk In Medical Clinic **PHONE:** 352-315-8881

8404 Hwy 441

LEESBURG, FL 34788

WEB: http://www.lrucurgentcare.com/

SERVICES: Medical Treatment, Gynecological Services, X-rays, Ekg's, Full Cardiac Monitoring, Orthopedic

Related Issues, Neck & Back Pain, Auto-related Injuries.

AGE GROUPS: All

EMAIL: mailto:lruc@lrucurgentcare.com

FAX: 352-315-8883

HOURS: M, Tues, Th, Fri from 9 a.m. to 7 p.m., Wed, Sat, Sun. from 9 a.m. to 5 p.m.

FEES: Vary depending on service provided

LANGUAGES: English

LAKE REGIONAL URGENT CARE

THE VILLAGES

Walk In Medical Clinic **PHONE:** 352-259-4322 910 Old Camp Road ThE VILLAGES, FL 32162

WEB: http://www.lrucurgentcare.com/

SERVICES: Medical Treatment, Gynecological Services, X-rays, Ekg's, Full Cardiac Monitoring, Orthopedic

Related Issues, Neck & Back Pain, Auto-related Injuries.

AGE GROUPS: All

EMAIL: mailto:lruc@lrucurgentcare.com

FAX: 352-315-8883

HOURS: M, Tues, Th, Fri from 9 a.m. to 7 p.m., Wed, Sat, Sun. from 9 a.m. to 5 p.m.

FEES: Vary depending on service provided

MEDICAL TREATMENT & SUPPLIES

LAKESIDE OPEN MRI OF TAVARES

TAVARES

Diagnostic Services **PHONE:** 352-742-9211 1879 Nightingale Lane, Ste A1 TAVARES, FL 32778

SERVICES: Services include MRIs, MRAs, Spiral CT scans, Bone Density screening, Nerve Conduction

Studies, X-rays & Ultrasounds.

AGE GROUPS: All HOURS: 8 a.m. to 5 p.m.

FEES: Vary depending on service provided

LANGUAGES: English

LEESBURG COMMUNITY HEALTH CENTER

LEESBURG

PHONE: 352-360-0490 225 N. 1st Street LEESBURG, FL 34748

SERVICES: Pediatrics. OBGYN. Internal Medicine and Family Practice.

HOURS: Phone is answered 24/7

LANGUAGES: English

LEESBURG WOMEN'S HEALTH CARE

LEESBURG

Health Care for Women **PHONE:** 352-360-0490 225 N. 1st Street LEESBURG, FL 34748

LANGUAGES: English, SpanishFrench, Creole

MID-FLORIDA MEDICAL

LEESBURG

PHONE: 352-728-1524 32641 Radio Road LEESBURG, FL 34788

WEB: http://www.midfloridamedical.com/

SERVICES: Medical equipment & supplies; wound care beds, etc. Medical equipment is only provided to

patients once every 5 years. **AGE GROUPS:** All

CONTACT: ALICIA WEATHRINGTON EMAIL: mailto:abroadwaymfm@yahoo.com

FAX: 352-728-5142

HOURS: M-F: 9:00 am - 5:00 pm -- Emergency 24 hour service

FEES: Medicare/Medicaid/ Private Insurance

LANGUAGES: English, Spanish

MEDICAL TREATMENT & SUPPLIES

NEW AIR HOME CARE EUSTIS

Respiratory Needs

PHONE: 352-589-6247 Toll Free: 1-866-563-9247 15519 U.S. Highway 441 Suite 203 Building B

EUSTIS, FL 32726

SERVICES: Oxygen supplies and respiratory equipment.

AGE GROUPS: Adults

HOURS: M-F: 9:00 am - 5:00 pm (On Call 24-7)

FEES: Insurance & Medicare

LANGUAGES: English, Spanish available

TEEN EXPRESS

Preventative Health Care **PHONE:** 321-843-5158.

WEB:

 $\frac{http://www.orlandohealth.com/ArnoldPalmerHospital/HowardPhillipsCenter/TeenXpress/TeenXpress.as}{px?Pid=663\&Wid=17}$

SERVICES: A mobile health unit that provides primary medical care, physicals, immunizations and counseling for at-risk youth in select Orange County middle and high schools and Covenant House treat uninsured and at-risk adolescents who would otherwise go without treatment.

LANGUAGES: English

TEN BROECK OCALA OCALA

Psychiatric Hospital PHONE: 352-671-3130 3130 SW 27th Avenue OCALA, FL 34474

SERVICES: Individualized treatment services for mental illness and chemical dependency. Serves the Central Florida area. Levels of care: acute, inpatient, residential, partial hospitalization, and intensive outpatient

programs.

AGE GROUPS: All **HOURS:** 24/7

LANGUAGES: English

WE CARE OF LAKE COUNTY

TAVARES

PHONE: 352-742-6595 1300 Duncan Dr. Bldg. B TAVARES, FL 32778

SERVICES: When a doctor believes that he/she has patients who do not appear to have financial means but is in need of specialty care, he may refer them to this referral service, which connects them with volunteer doctors and the services these doctors deem necessary.

AGE GROUPS: 18-64

CONTACT: KEVIN MCFALL, Executive Director **EMAIL:** mailto:wecarekmcfall@embarqmail.com

FAX: 352-742-6596

AGENCY NEEDS: Volunteer physicians, financial gifts.

HOURS: 7:30 a.m. - 5:30 p.m. Mon-Thurs.

FEES: None for low income

REQUIREMENTS: See below in Notes

MEDICARE/MEDICAID

NATIONAL COUNCIL ON AGING

Access to Benefits Program **PHONE:** 1-800-424-9046 **WEB:** http://www.acoa.org/

SERVICES: Ensures that Medicare beneficiaries with limited means know about and make the best use of all

available resources for accessing prescription drugs and reducing their costs.

AGE GROUPS: Elderly & their families

HOURS: 9 a.m. to 5 p.m. E.S.T.

FEES: None

MEDICATIONS

COMMUNITY MEDICAL CARE CENTER OF LEESBURG, INC.

LEESBURG

Medical Care

PHONE: 352-787-8489 1210 West Main Street LEESBURG, FL 34748

SERVICES: Quality free medical care to the uninsured and low income of our area. We do not treat children under three years of age, pregnant women or provide family planning. The clinic provides acute care and treats chronic diseases such as: diabetes, hypertension, asthma, and COPD. We also help to obtain some needed medications. Our service area is the same as LRMC's tax district. The clinic sees patients by appointments. We have three full time employees: a Nurse Practitioner, RN/ Case Manager and an office manager and are further assisted by volunteers.

AGE GROUPS: 3-64

CONTACT: TAMRA HALSEY

EMAIL: mailto:thalsey@fbcleesburg.org

FAX: 352-787-8718

AGENCY NEEDS: Volunteers and financial support

HOURS: M: 8:00 am - 8:00 pm; Tu-Th: 8:00 am - 5:00 pm; F: 8:00 am - Noon.

FEES: None

REQUIREMENTS: Interview to determine eligibility. Federal tax return. Current check stubs. Bank

statements. Photo ID. **LANGUAGES:** English

FAITH NEIGHBORHOOD CENTER

CLERMONT

PHONE: 352-429-1200

POB 12075

CLERMONT, FL 34712-0075

SERVICES: Serves South end of Lake County only. Housing assistance referrals. Prescription medication

assistance. Rent. Mortgage and utilities assistance as funds are available. **CONTACT:** JERRY COLYER, Executive Director 352-314-5969

HOURS: M,Tu, W, F: 9 am - noon; Th: 1:00 pm - 4:00 pm

FEES: None

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Prescription Assistance and Immunications

PHONE: 352-357-1668

4 Eustis Street EUSTIS, FL 32736

SERVICES: Low-income Prescription Assistance Program, A.D.A.P. (Aids Drug Assistance Program) and

Epilepsy Drug Program. Immunizations for adults, children and foreign travel.

HOURS: M-F: 8:00 am - 5:00 pm

MEDICATIONS

NATIONAL COUNCIL ON AGING

Access to Benefits Program **PHONE:** 1-800-424-9046 **WEB:** http://www.acoa.org/

SERVICES: Ensures that Medicare beneficiaries with limited means know about and make the best use of all

available resources for accessing prescription drugs and reducing their costs.

AGE GROUPS: Elderly & their families

HOURS: 9 a.m. to 5 p.m. E.S.T.

FEES: None

LANGUAGES: English

PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

PHONE: 1-888-477-2669 WEB: http://www.pparx.org/

SERVICES: Assists callers in finding ways to acquire medications. Call for information and application.

HOURS: M-F: 8:00 am - 10:00 pm **LANGUAGES:** English, Spanish

TOGETHER RX ACCESS

PHONE: 1-800-444-4106

WEB: http://www.togetherrxaccess.com/

SERVICES: Free discount card that allows eligible participants to save 25-40% on most drugs.

LANGUAGES: English

WOMEN'S HEALTH AMERICA/ MADISON PHARMACY ASSOCIATES MADISON

PHONE: 1-800-558-7046 1289 Deming Way MADISON, WI 53717

WEB: http://www.womenshealth.com/

SERVICES: Providing information, programs, products and services to patients for managing hormonal changes related to PMS, perimenopause, menopause, and osteoporosis. PCAB Accredited compounding

pharmacy. Extensive doctor referral list. **AGE GROUPS:** Adolescent to geriatric **CONTACT:** KAREN SEMRAU

EMAIL: mailto:wha@womenshealth.com

FAX: 888-898-7412

AGENCY NEEDS: Referrals for healthcare providers who support natural hormone therapy for female and

male patients.

HOURS: M-F 8:30 am- 5:30 pm CST (24/7 voice mail on 800 line)

FEES: None

MENTAL HEALTH ISSUES

ADVANCED BEHAVIORAL HEALTH CENTER

TAVARES

PHONE: 352-742-8300 1799 Salk Avenue TAVARES, FL 32788

WEB: http://www.advancedbehavioralhealthcenter.com/

SERVICES: We provide comprehensive psychiatric services to those in need. Our group practice currently includes two child and adolescent psychiatrists, one general psychiatrist and eight mental health counselors

AGE GROUPS: 4-99

CONTACT: KELLY ELMER - Receptionist

EMAIL: mailto:LTORRES1799@EARTHLINK.NET

FAX: 352-742-8305

HOURS: M-Th: 8:30 am - 5:00 pm. F: 8:30 am - 4:30 pm

FEES: Varies - please call for more information

REQUIREMENTS: Picture I.D. Copy of insurance card. Minors must be accompanied by a parent.

LANGUAGES: English, Spanish

ADVANCED PSYCHIATRIC NURSING PRACTICE

EUSTIS

Mental Health

PHONE: 352-589-2380 2755 S. Bay Street EUSTIS, FL 32726

SERVICES: Psychiatric and substance abuse evaluations. Psychotherapy for individuals and groups. Education

about prevention & treatment of mental illness.

CONTACT: PATRICIA G. SCHULTZ, ARNP; MSN;CS

HOURS: M-Tu: 10:00 am - 6:30 pm; W-Th: 10:00 am - 5:00 pm

LANGUAGES: English

ASSOCIATES FOR COUNSELING SERVICES

LEESBURG

PHONE: 352-365-1098 217 North 14th Street LEESBURG, FL 34748

SERVICES: Individual and group.

AGE GROUPS: All

HOURS: M-Th: 9:00 am - 5:00 pm

FEES: Sliding scale LANGUAGES: English

CAMELOT CARE CENTER

EUSTIS

Counseling

PHONE: 352-589-0622 2000 Prevatt St. Suite A EUSTIS, FL 32726

SERVICES: Mental Health Services for Children.

MENTAL HEALTH ISSUES

CATS--COUNSELING ASSOCIATES AND TREATMENT SERVICES

TAVARES

Residential and Out-patient. **PHONE:** 352-343-3200 204 N. Texas Avenue TAVARES, FL 32778

SERVICES: Drug and alcohol outpatient treatment services for adults (individual and group). Also have a

residential program. **AGE GROUPS:** Adults

HOURS: M, W, Th: 9:00 am - 6:00 pm. Tu, F: 9:00 am - 5:00 pm

FEES: Sliding

LANGUAGES: English

CENTRAL FLORIDA MENTAL HEALTH

CLERMONT

Mental Health Counseling for Children and Families

PHONE: 352-536-2364 221 North Highway 27, Suite B CLERMONT, FL 34711

WEB: http://www.centralfloridamentalhealth.com/

SERVICES: Counseling and psychotherapy for a broad spectrum of mental health issues. Support groups,

educational programs, and psychological testing/assessment services are also available.

AGE GROUPS: 3 - 99

CONTACT: JAMIE, Administrative Assistant

EMAIL: mailto:info@centralfloridamentalhealth.com

FAX: 352-536-2370

HOURS: M - Sa: 9:00 am - 9:00 pm

FEES: Insurance. Sliding Scale, Government funded/free to those who qualify.

REQUIREMENTS: Picture ID and Insurance Card (if applicable)

LANGUAGES: English, SpanishItalian, Arabic

CENTRAL FLORIDA PSYCHOLOGICAL CONSULTANTS, INC.

LEESBURG

Psychotherapy and Counseling **PHONE:** 352-406-0506 1114 W. Dixie Avenue LEESBURG, FL 34748

WEB: http://www.centralfloridapsychology.com/

SERVICES: Psychotherapy, pre-marital and couples counseling, abuse recovery, sexual issues, career counseling, school assessments, testing for ADHD & ADD, neuropsych screenings, testing for Alzheimer's & dementia. A complimentary initial consultation given to all physicians, teachers and schools, employers, businesses, attorneys, and clergy.

AGE GROUPS: All

CONTACT: BOBBIE SCRIBNER, Assistant **EMAIL:** mailto:psychologist3@yahoo.com

HOURS: M-F: 8:00 am - 5:00 pm **FEES:** Varies based on ability. **LANGUAGES:** English

MENTAL HEALTH ISSUES

COUNSELING AND DEVELOPMENT CENTER

TAVARES

Mental Health for Families **PHONE:** 352-253-9348 101 E. Maud Street TAVARES, FL 32778

SERVICES: Counseling provided for parents and children who are court-ordered through the dependency system as well as those needing individual, family or marriage counseling. Psychological assessments available.

HOURS: M-F: 8:30 am - 5:00 pm

LANGUAGES: English

DEAS CONSULTING TAVARES

Mental Health and Other Counseling Issues

PHONE: 352-406-1264 385 W. Alfred Street TAVARES, FL 32778

WEB: http://www.drdeas.com/

SERVICES: MH Christain Counseling: Anger/Conflict Resolution, Substance abuse, marital/pre-marital counseling, mental health issues, i.e. anxiety, stress, depression, family/individual counseling. Motivational speaking, group facilitator, work-shop facilitator, (various topics), Domestic Violence. Must have a willingness to improve your quality of life. 12 step/Christian Counseling program.

AGE GROUPS: 8 and Up

CONTACT: ISAAC B. DEAS II, M.Ed., Ed.D, LMHC #7321

EMAIL: mailto:ideas2@comcast.net

FAX: 352-343-5116

AGENCY NEEDS: Christian counselors who are motivated to seek new clients. Those who are working toward

licensure.

HOURS: Flexible FEES: Sliding Scale LANGUAGES: English

DEPARTMENT OF CHILDREN AND FAMILIES

WILDWOOD

Adult Mental Health **PHONE:** 352-330-2162 1601 W. Gulf Atlantic Highway WILDWOOD, FL 34785

WEB: http://www.state.fl.us/cf web

SERVICES: Any issue concerning adult mental health.

AGE GROUPS: 18 and Up

CONTACT: MICHAEL BAILEY, MS Recovery & Resilience

EMAIL: mailto:jayhawk9393@yahoo.com

AGENCY NEEDS: Volunteers.

HOURS: Vary **FEES:** None

REQUIREMENTS: A resident of the State of Florida.

MENTAL HEALTH ISSUES

DEPARTMENT OF CHILDREN AND FAMILIES

WILDWOOD

Child and Adult Mental Health/Substance Abuse

PHONE: 352-330-2177 ext 6285

1601 W. Gulf Atlantic Highway (Main Office)

WILDWOOD, FL 34785

WEB: http://www.state.fl.us/cf web

SERVICES: Serves Lake County. Will refer clients to appropriate agencies according to their needs.

AGE GROUPS: All

CONTACT: DALE BENEFIELD, Program Administrator

EMAIL: mailto:Dale Benefield@dcf.state.fl.us

FAX: 352-330-1322

AGENCY NEEDS: Volunteers HOURS: M-F: 8:00 am - 5:00 pm FEES: Call for information. LANGUAGES: English, Spanish

DOUBLE TROUBLE IN RECOVERY

PHONE: Website

WEB: http://www.doubletroubleinrecovery.org/

SERVICES: Helps meet the needs of the dually-diagnosed with substance abuse problems and psychiatric

disorders. It also addresses the problems and benefits associated with psychiatric medication.

FEES: None

LANGUAGES: English

DUAL RECOVERY ANONYMOUS

PHONE: Website

WEB: http://www.dualrecovery.org/

SERVICES: Contains information to help those dealing with addictions and mental health disorders.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

GFC COUNSELING GROVELAND

Abuse

PHONE: 352-429-5600 627 S. Main Avenue GROVELAND, FL 34736

SERVICES: Parenting skills, domestic violence, family and individual counseling.

AGE GROUPS: All

HOURS: Tu-Fri: 10:00 am - 5:00 pm **LANGUAGES:** English, Spanish

MENTAL HEALTH ISSUES

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

F.A.C.T. (Florida Assertive Community Treatment)

PHONE: 352-360-6640

1023 W. Dixie Highway (POB 491000)

LEESBURG, FL 34748
WEB: http://www.lsbc.net/

SERVICES: A psychiatric-led, multi-disciplinary team that covers all the individual's necessary services:

support, treatment/rehabilitation. 24/7 psychiatric services in the individual's home. Assistance by

nurse/caseworker.

AGE GROUPS: Adults

CONTACT: KAREN ROGERS, Program Manager

EMAIL: mailto:krogers@lsbc.net

HOURS: 24/7 **FEES:** None

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

AIMS Program

PHONE: 352-360-6625

404 Webster Street (POB 491000)

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: For psychiatrically-disabled persons. The focus is on recovery services that will provide skills and support for each member to live, learn, work successfully and/or socialize in the environment of their choice. A comprehensive array of recovery services including vocational programming, training, counseling and support.

AGE GROUPS: 18 and up

CONTACT: SHEILA LEFSKY, Supervisor

EMAIL: mailto:slefsky@lsbc.net HOURS: M-F: 8:30 am - 5:00 pm

FEES: Sliding scale **LANGUAGES:** English

LIFESTREAM BEHAVIORAL CENTER

Community Mental Health Outpatient Centers

PHONE: (See Services)

FL

WEB: http://www.lsbc.net/

SERVICES: Individual and group counseling. Medication management. Services available in Clermont (352-394-5922), Leesburg (352-315-3913), Eustis (352-357-1550), The Villages (352-259-5762) and Bushnell (352-352-352-352).

793-4126).

AGE GROUPS: 4 up

HOURS: M - F: 8:30 am - 5:00 pm **FEES:** Sliding scale and Medicaid

MENTAL HEALTH ISSUES

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400 215 N. 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director EMAIL: mailto:svangelder@lsbc.net HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Geriatric Residential Treatment Services **PHONE:** 352-360-6630 or 352-360-6506

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Residential services to adults who have a history of mental illness.

AGE GROUPS: Adults

CONTACT: LINDA DETOMMASO, Supervisor

EMAIL: mailto:ldetommaso@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

EUSTIS

Lifestream Academy - Eustis **PHONE:** 352-483-1652

301 Idlewild Avenue (POB 491000 LEESBURG, FL. 34749)

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade **CONTACT:** GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Funding **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL ServicesSpanish interpreter available upon request.

MENTAL HEALTH ISSUES

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

LifeStream Academy - Leesburg **PHONE:** 352-315-7890

2020 Tally Road (POB 491000) LEESBURG, FL 34748 **WEB:** http://www.lsbc.net/

SERVICES: Provides educational and /or therapeutic service to students referred by Lake County Schools. A

special day school and alternative placement for ESE and regular education students.

AGE GROUPS: Kindergarten through 12th grade **CONTACT:** GLENNA OSBORNE, Administrator

EMAIL: mailto:gosborne@lsbc.net

FAX: 352-326-3256

AGENCY NEEDS: Donations **HOURS:** M-F: 7:30 am - 3:30 pm **FEES:** Referrals from LCSB only.

LANGUAGES: English, ESOL SERVICESSpanish interpreter available upon request.

LIFESTREAM BEHAVIORAL CENTER

Mental Health Crisis Line **PHONE:** 1-866-355-9394

FL

WEB: http://www.lsbc.net/ LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Mental Health: Emergency Access Center

PHONE: 352-315-7838

2020 Tally Road

LEESBURG, FL 34748
WEB: http://www.lsbc.net/

SERVICES: Immediate contact with Lifestream Hospital.

AGE GROUPS: 24/7 FEES: Sliding Scale LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Psychiatric Hospital and Detox PHONE: 352-315-7800 2020 Tally Road LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Psychiatric hospital with a substance abuse inpatient unit and adult and children's crisis

stabilization units. Access to a 24 hour evaluation center to determine whether they will be admitted or referred.

AGE GROUPS: All

CONTACT: DUANE ZIMMERMAN, Executive Vice President

EMAIL: mailto:dzimmerman@lsbc.net

HOURS: 24/7

FEES: Insurance and/or sliding fee scale

MENTAL HEALTH ISSUES

LIFESTREAM BEHAVIORAL CENTER

TASC: Treatment Alternatives for Safer Communities

PHONE: 352-360-6680 215 N. 3rd Street LEESBURG, FL 34748 **WEB:** http://www.lsbc.net/

SERVICES: Court-ordered clients only.

AGE GROUPS: All

CONTACT: KYLEEN FISCHER, Program Director

EMAIL: mailto:kfischer@lsbc.net

FAX: 352-360-1051 FEES: Sliding Scale LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

TASC: Treatment Alternatives for Safer Communities

PHONE: 352-357-1500 115 Citrus Avenue EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Court-ordered clients only

CONTACT: KYLEEN FISCHER, Program Director

EMAIL: mailto:kfischer@lsbc.net

FAX: 352-357-1153 LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

EUSTIS

LEESBURG

Teens: Emotional and Behavioral Needs **PHONE:** 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: mailto:schavis@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

LEESBURG

Mentally Ill Family Support Group

PHONE: 352-259-2789 Day or 352-728-8198 Night

POB 493241

LEESBURG, FL 34749

SERVICES: Help for all types of mental illnesses. Family support groups and client support groups. Call for

meeting locations.

CONTACT: PEG NICHOLSON or CLAIRE HEDGCOCK

EMAIL: mailto:hedgcock@aol.com

HOURS: 1st Tu: 7:00 pm; 3rd Tu: 3:00 pm

LANGUAGES: English

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MENTAL HEALTH ISSUES

NATIONAL BRAIN INJURY ASSOCIATION OF AMERICA

VIENNA

Mental Health

PHONE: 1-800-444-6443 1608 Spring Hill Road, Suite 110 VIENNA, VA 22182

WEB: http://www.biausa.org/

SERVICES: A specialist answers questions and concerns regarding brain injuries.

EMAIL: mailto:braininjuryinfo@biausa.org

HOURS: M - F: 9:00 am - 5:00 pm

LANGUAGES: English

NCS COUNSELING TAVARES

PHONE: 352-253-9348 101 E. Maud Street TAVARES, FL 32778

SERVICES: Services for adults, children and family. Addictions.

HOURS: M-F: 8:30 am - 5:00 pm

FEES: SLIDING LANGUAGES: English

NORTH FLORIDA BEHAVIORAL HEALTH PARTNERS, INC.

Pre-Paid Mental Health Plan for Medicaid/MediPass Recipients

PHONE: 1-866-570-0895

FL

WEB: http://www.nfbhp.com/

SERVICES: Community mental health services covering a wide scope of needs. For Consumer

Affairs/Outreach call Kristi Krug 352-434-5614

AGE GROUPS: All

CONTACT: Clinical/Customer Service

EMAIL: mailto:kristi.krug@valueoptions.com

FAX: 813-246-7238

HOURS: M - F: 8:00 am - 5:00 pm. Care line 24/7: 1- 866-570-0895

FEES: None

REQUIREMENTS: Must be Medicaid recipients with MediPass medical program. Picture ID.

LANGUAGES: English, Special arrangements can be made for non-English/

S.A.D.L.E.S. UMATILLA

Focus Program

PHONE: 352-669-1012 41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Addresses specific concerns resulting from attention deficit disorders, poor impulse control, anger, depression, behavioral problems, anxiety, and trauma related issues.

AGE GROUPS: All ages

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on type of service used

MENTAL HEALTH ISSUES

SAMHSA

Hotline

PHONE: 1-800-662-4357

SERVICES: Provides referrals for substance abuse & mental health services.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

SAMHSA'S MENTAL HEALTH SERVICES LOCATOR

PHONE: Website

WEB: http://www.mentalhealth.samhsa.gov/databases

SERVICES: Provides comprehensive information about mental health services and resources across the

country.

LANGUAGES: English

SOUTH LAKE COUNSELING

CLERMONT

PHONE: 352-243-9733 450 E. Highway 50 CLERMONT, FL

SERVICES: Psychiatrist available. **FEES:** Insurance/Medicaid Accepted

LANGUAGES: English

TEN BROECK OCALA

OCALA

Psychiatric Hospital PHONE: 352-671-3130 3130 SW 27th Avenue OCALA, FL 34474

SERVICES: Individualized treatment services for mental illness and chemical dependency. Serves the Central Florida area. Levels of care: acute, inpatient, residential, partial hospitalization, and intensive outpatient programs.

AGE GROUPS: All HOURS: 24/7

LANGUAGES: English

THE CENTERS OCALA

Anger Management and Mental Health Counseling

PHONE: 352-351-6900

717 S.W. Martin Luther King, Jr. Avenue - Building 1

OCALA, FL 34474

AGE GROUPS: Juveniles

CONTACT: HARRIET MARINO

MENTAL HEALTH ISSUES

THE CHILDREN'S COUNSELING CENTER

LEESBURG

PHONE: 352-365-2243 1114 W. Dixie Avenue LEESBURG, FL 34748

WEB: http://www.centralfloridapsychology.com/

SERVICES: Therapy for children, adolescents and families.

AGE GROUPS: All

CONTACT: CYNTHIA WANBERG

EMAIL: mailto:cbwchildtherapy@yahoo.com

FAX: 352-365-2285 FEES: Competitive. LANGUAGES: English

TRI - COUNTY PSYCHIATRIC ASSOCIATES

CLERMONT

PHONE: 352-394-7027 702 E. Grand Highway CLERMONT, FL

SERVICES: Psychiatrist and psychotherapist available

LANGUAGES: English

TRIAD PSYCHOLOGICAL SERVICES, P.A.

TAVARES

Family Strength

PHONE: 352-365-2323 1609 Banning Beach Road TAVARES, FL 32778-2024

SERVICES: Individual, marital, child and adolescent therapy. Parenting assistance. Advise and counsel about

school problems, child discipline issues and blended family concerns.

AGE GROUPS: All

CONTACT: THOMAS L. TOBIAS, M.Ed., LMHC, NCC

EMAIL: mailto:thomtob@aol.com

FAX: 352-365-2323

HOURS: M-Th: 8:00 am - 6:00 pm; F: 8:00 am - 4:00 pm. **FEES:** \$85 per hour or copay & deductable if insured.

REQUIREMENTS: Basic demographic and insurance information at time services begin.

MENTORING

CHILDREN'S MARTIAL ARTS COALITION, INC.

FRUITLAND PARK

PHONE: 352-250-2191

4546 Pine St.

FRUITLAND PARK, FL 34731 WEB: http://www.cmacsite.com/

SERVICES: Teaches martial arts to juveniles involved in crime or gang-related activities. Lessons are free and

are designed to instill confidence and discipline in these children.

AGE GROUPS: 3-103

CONTACT: RICKY ADAMS, Chairman **EMAIL:** mailto:tkasupport@hotmail.com

HOURS: Varied **FEES:** None

LANGUAGES: English

CHILREN'S HOME SOCIETY

TAVARES

MODEL PROGRAM **PHONE:** 352-315-3900

POB 1659

TAVARES, FL 32778

WEB: http://www.chsfl.org/division

SERVICES: A one-to-one mentoring program for youth with who have a parent in jail. Each youth is matched with a trained adult mentor with the goal of building trust and communication that will help the child perform better in school, have stronger family relationships, and be more equipped to avoid negative activities or peer relationships.

AGE GROUPS: 4-15 years

HOURS: Vary **FEES:** None

LANGUAGES: English

S.A.D.L.E.S. UMATILLA

Visions Program

PHONE: 352-669-1012 41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Offers adventure based counseling, experiential education, outreach, rentoring and teambuilding.

AGE GROUPS: Teens and young adults **CONTACT:** CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on service provided

MENTORING

TAKE STOCK IN CHILDREN

LEESBURG

Mentoring and Scholarship Program **PHONE:** 352-787-6576

1108 Griffen Rd. Leesburg, FL 34748

WEB: http://www.takestockinchildren.com/

SERVICES: Mentors are matched with middle school and high school students. They meet with the students they are mentoring for at least 30 minutes, 3 times a month, on the school property. They encourage and emotionally support the students.

AGE GROUPS: Middle and High School age

CONTACT: Marlene O'Toole **AGENCY NEEDS:** Mentors **HOURS:** During school hours

FEES: None

REQUIREMENTS: Must qualify for free or reduced lunch and be financially at risk to be able to attend

college

LANGUAGES: English

VOLUNTEER LAKE TAVARES

Teen Program

PHONE: 352-742-6590

P.O. Box 7800

TAVARES, FL 32778

SERVICES: Provides customized programs to help teens develop their interests and causes. Helps them develop

leadership skills, public speaking and helpt them succeed at and develop programs.

AGE GROUPS: 12-18

CONTACT: HELENA PONCI-OSBOURNE **EMAIL:** mailto:hosborne@lakecofl.gov

HOURS: Vary **FEES:** None

MISCELLANEOUS

CARING CANINES THERAPY DOGS

EUSTIS

PHONE: 352-406-3399

P.O. Box 296 EUSTIS, FL 32727

WEB: http://www.cctd.org/

SERVICES: Pet owners take their trained therapy dogs to nursing homes, assisted living facilities, child-care

centers, hospitals and libraries.

AGE GROUPS: All

CONTACT: RYNA LAVALLE, Founder/President **EMAIL:** mailto:CaringCaninesFL@aol.com

HOURS: Varied **FEES:** None

LANGUAGES: English

CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

Faith-Based Ministries Information

PHONE: Website

WEB: http://www.nationalservice.gov/pdf/faith_based_booklet.pdf

SERVICES: "National Service: A Resource for Faith-Based and Community Groups," to help faith-based

organizations better understand how to access national and community service resources.

EMAIL: mailto:fbci@cns.gov LANGUAGES: English

FEDERAL GOVERNMENT INFORMATION

Citizen Information
PHONE: 1-800-333-4636
WEB: http://www.usa.gov/

SERVICES: Gateway to services of the Federal Government.

HOURS: M - F: 8:00 am - 8:00 pm

FEES: None

LANGUAGES: English, Spanish

FEDERAL TRADE COMMISSION

Consumer Response Center **PHONE:** 1-877-382-4357 **WEB:** http://www.ftc.gov/

SERVICES: Consumer complaint and information center.

FLORIDA PREVENTION ASSOCIATION, INC.

Youth and Family Services Organization

PHONE: Website

FL

WEB: http://www.floridapreventionassociation.org/

SERVICES: A state agency working towards strengthening the coalition of youth and family services

organizations and sharing best practices of direct service delivery.

MISCELLANEOUS

MOUNT DORA HISTORICAL SOCIETY

MOUNT DORA

Mount Dora History Museum **PHONE:** 352-383-0006 450 Royellou Lane MOUNT DORA, FL 32757

SERVICES: To preserve the history of Mt. Dora.

AGE GROUPS: All

CONTACT: MARY T. PEZZO, Curator **EMAIL:** <u>mailto:mtpezzo@embarqmail.com</u> **AGENCY NEEDS:** Documents and members.

HOURS: Th, Sa: 1:00 - 4:00 pm **FEES:** Donations accepted. **LANGUAGES:** English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Care Chairs

PHONE: 352-394-3553 1501 Steves Road CLERMONT, FL 34711

SERVICES: Monthly gathering of wheelchair-bound individuals work on community projects or assist individuals in South Lake County: offer the gift of time, prayer, encouragement, or anything that can be physically done to make a difference. Financial assistance is not available.

AGE GROUPS: All

CONTACT: SHARON SUTTON, Facilitator EMAIL: mailto:carechairs@yahoo.com

AGENCY NEEDS: Volunteers (wheelchair mobilized)

HOURS: 4th Sa: 3:15 pm (varies)

FEES: None

REQUIREMENTS: Submit an e-mail to CareChairs that describes the type of assistance you need.

LANGUAGES: English

THE COMMUNITY FOUNDATION OF SOUTH LAKE COUNTY

CLERMONT

Annual Grant Program **PHONE:** 352-394-3818
2150 Oakley Seaver Drive
CLERMONT, FL 34711 **WEB:** http://www.cfslc.org/

SERVICES: Provides support and assistance to non-profit organizations through grants and educational

workshops. Scholarships also given to South Lake County High School students.

CONTACT: BRUCE GREER, Executive Director

EMAIL: mailto:bruce@cfslc.org
HOURS: M - F: 9:00 am - 5:00 pm
LANGUAGES: English, Spanish

MISCELLANEOUS

VOLUNTEER LAKE

PHONE: 352-742-6590

FL

WEB: http://www.lakecountyfl.gov/

SERVICES: Compiles lists of volunteers who may be called upon to meet general needs of non-profit

organizations. Refers volunteers to areas of service.

CONTACT: HELENA OSBORNE-PONSI, Director VolunteerLAKE

FAX: 352-742-6588

HOURS: M - Th: 7:00 am - 6:00 pm (Starting 9/2/08)

PARENTING

AARP FOUNDATION GRANDPARENT INFORMATION CENTER

TALLAHASSEE

PHONE: 1-888-OUR-AARP or 1-888-687-2277 or 1-866-595-7678

200 West College Avenue, Suite 305

TALLAHASSEE, FL 32301 WEB: http://www.aarp.org/

SERVICES: Resource for grandparents raising grandchildren. Also a resource for professionals, support

groups, researchers and policy makers.

FAX: 850-222-8968 LANGUAGES: English

AT-RISK PARENTING CLASS

LEESBURG

Training for Parents of At-Risk Children

PHONE: 352-343-9399 220 E. Main Street LEESBURG, FL 34748

SERVICES: 10 weeks plus case management plus individual counseling.

AGE GROUPS: Adults FEES: TANF; ATR; SLIDING LANGUAGES: English

BRIGHTER TOMORROWS

PHONE: Website

WEB: http://www.brightertomorrows.org/

SERVICES: Provides families with balanced and accurate information about receiving a diagnosis of Down

syndrome either during their pregnancy or at birth.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

CENTRAL FLORIDA PARENTS CENTER

Aware

PHONE: 1-888-612-9273

FL

WEB: http://cflparents.org/

SERVICES: Provides parents of children and young adults with all disabilities and special needs in central and northeast Florida with accurate information, interactive training, quality assistance, and empathetic support.

AGE GROUPS: 0-26

EMAIL: mailto:cfpc@cflparents.org HOURS: M- Fri. 8:30 a.m. - 5 p.m. LANGUAGES: English, Spanish

PARENTING

CHILDREN'S HOME SOCIETY OF FLORIDA

TAVARES

Family Team Coaching Program and Adoptions

PHONE: 352-742-6170 1300 Duncan Drive, Building D TAVARES, FL 32778 WEB: http://www.chsfl.org/

SERVICES: Free in-home supportive counseling and parenting education for families involved with DCF

investigations and/or Protective Services with Kids Central Inc. **AGE GROUPS:** Adoptions: 0 - 18; Family Team Coaching: All ages **CONTACT:** CYNTHIA CURTIS, Family Team Coaching Supervisor

EMAIL: mailto:cynthia.curtis@chsfl.org

FAX: 352-742-6008

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: A referral is needed from DCF or KCI for Family Team Coaching to assist families.

LANGUAGES: English, Spanish

CHILDREN'S MEDICAL SERVICES

Early Steps

PHONE: 800-654-4440

 \mathbf{FI}

WEB: http://www.cms-kids.com/earlysteps

SERVICES: Offers early intervention services for families with infants and toddlers who have developmental

delays or an established condition likely to result in a developmental delay.

AGE GROUPS: Birth to 3 yrs. **LANGUAGES:** English

CHRISTIAN CARE CENTER, INC.

LEESBURG

PREGNANCY CARE CENTER AND HOTLINE

PHONE: 352-243-2332 1306 W. Main Street LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Free pregnancy test. Parenting classes approved by DCF. Childbirth classes. Clothes closet (maternity, baby, diapers, strollers, cribs, etc.). Adoption referrals. Maternity home referrals. Housing needs.

Office number: 352-787-8839.

AGE GROUPS: All

CONTACT: WANDA KOHN, Director

EMAIL: mailto:wandakohn@fbcleesgurg.org

FAX: 352-787-1940

AGENCY NEEDS: Volunteers, diapers, car seats, and cribs.

HOURS: M-F: 9:00 am - 5:00 pm **FEES:** Most services are free.

LANGUAGES: English, Spanish on Monday mornings or by phone.

PARENTING

COURT EDUCATIONAL PROGRAMS

TAVARES

Court-Ordered Class for Parent and Child Crisis

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: 4-hour parenting class for parents who are court ordered as well as parents looking to better

understand the roles of parent/child. Call for schedule.

AGE GROUPS: Adults

CONTACT: REBECCA HERBST, Director/Supervisor

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M-F: 9:00 am - 5:00 pm. Evenings by appointment

FEES: \$ 40

REQUIREMENTS: Photo ID **LANGUAGES:** English

DNA PARENTAGE TESTING

Diagnostic Center

PHONE: 1-800-362-2368

HOURS: M-Th: 7:30 am - 10:00 pm; F: 7:30 am - 9:00 pm

LANGUAGES: English

FAMILY EDUCATION

PHONE: Website only

WEB: http://www.familyeducation.com/

SERVICES: Parenting site with loads of tips and resources.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

Relative Caregivers Raising Children

PHONE: 352-394-2412

950 7th Street

CLERMONT, FL 34711

SERVICES: Educational support programs. Support groups. Individual assistance in finding local and governmental resources for families raising relative children(grandchildren, nieces, nephews, etc.).

AGE GROUPS: Adults

CONTACT: NANCY FAINE, Coordinator **EMAIL:** <u>mailto:n.faine@fumc-clermont.org</u>

HOURS: M-F: 8:30 am - 2:00 pm

FEES: None

PARENTING

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street CLERMONT, FL 34711

WEB: http://www.fumc-clermont.org/

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator **EMAIL:** <u>mailto:slteenmops@yahoo.com</u>

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Prenatal Education PHONE: 352-253-3367 1000 Waterman Way TAVARES, FL 32778

 $WEB: \underline{http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx}$

SERVICES: First-time parents, as well as experienced parents, will learn whatÆs new in maternity care. Classes provide information about nutrition, anatomy, and physiology, stages of labor, comfort measures, variations of labor and delivery, breast feeding, cesarean section, anesthesia, birthing films, postpartum care, newborn care, and car seat safety.

AGE GROUPS: Teens and adults

CONTACT: CHERYL FINOTTI RN, OB Educator

EMAIL: mailto:finotti.cheryl@ahss.org **HOURS:** Thursday evenings from 6-8 p.m.

FEES: \$45 per 5 week session **LANGUAGES:** English

FLORIDA PARENT SUPPORT HELPLINE

PHONE: 1-800-FLA-LOVE or 1-800-352-5683

EI

SERVICES: Access to parenting tips and information for parents. Short-term crisis counseling.

HOURS: Daily 7:00 am to 11:00 pm

FEES: None

PARENTING

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: http://www.healthystartflorida.com/

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and

breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN., Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, SpanishSome Creole

LAKE COUNTY SCHOOLS

TAVARES

Family Seed Center **PHONE:** 352-253-6600 201 W. Burleigh Boulevard TAVARES, FL 32778

WEB: http://www.lake.k12.fl.us/

SERVICES: Resource materials for parents and community members. Parent training, workshops and activities to assist them in participating in the enrichment of children's educations. On website, look for ESE-Exceptional Student Education.

AGE GROUPS: Pre K

CONTACT: GLENDIA CLOUTIER, Program Specialist Parent Education

EMAIL: mailto:cloutierg@lake.k12.fl.us

FAX: 352-343-7817

HOURS: M-F: 7:30 am - 4:00 pm

FEES: None

LANGUAGES: English

LAKE COUNTY SCHOOLS

GROVELAND

Parent Resource Center **PHONE:** 352-429-4601

Groveland Elementary School 930 Parkway Ave.

GROVELAND, FL 34736

SERVICES: Provides a place where parents will find a variety or resource materials, workshops, trainings & activities to assist them in bridging the gap between parent, school & students. It helps parents to enrich the education & achievement of their children.

AGE GROUPS: Children

CONTACT: GINA LEAKE, Literacy Liason

PARENTING

MOMS ON MOTHERHOOD

MOM Support Group **PHONE:** 352-253-3367

FL

SERVICES: At Golden Triangle YMCA. Childbirth training, preparation and administration.

HOURS: 1st and 3rd Mon: 10:00 - 11:30 am

LANGUAGES: English

PARENTS ANONYMOUS

CLAREMONT

PHONE: 909-621-6184

675 West Foothill Blvd., Suite 200 CLAREMONT, CA 91711-3475

WEB: http://www.parentsanonymous.org/

SERVICES: Self help groups serving abused children and parents under stress.

FAX: 909-625-6304

HOURS: M - F: 11:00am - 8:00 pm

LANGUAGES: English

PARENTS WITHOUT PARTNERS

BOCA RATON

PHONE: 1-800-637-7974

1650 South Dixie Highway, Suite 150

BOCA RATON, FL 33432

WEB: http://www.parentswithoutpartners.org/

SERVICES: Provides single parents and their children with an opportunity for enhancing personal growth, self-confidence, and sensitivity towards others by offering real help in the way of discussions, professional speakers, study groups, publications, and social activities for families and adults.

HOURS: M - F: 830 am-5 pm **LANGUAGES:** English

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-787-8839 OR 352-243-2332

1306 W. MAIN St. LEESBURG, FL 34748

SERVICES: Pregnancy testing; child birth classes; parenting; baby furniture, clothing, formula, etc. Maternity clothes. Helps women to make informed decisions about abortions, adoption and parenting issues. Maternity home referrals. Pregnancy hotline.

AGE GROUPS: Adults & Teens CONTACT: WANDA KOHN AGENCY NEEDS: Volunteers.

HOURS: M - F 9 am - 5 pm, Phone is answered 24/7

FEES: None

LANGUAGES: English

WESTERN JUDICIAL SERVICES

TAVARES

Parenting Classes PHONE: 352-742-9317 544 S. Duncan Dr. Tavares, FL 32778

WEB: http://wjstavares.com/

SERVICES: Classes to help parents raise their children more effectively.

FEES: \$10 per hour **LANGUAGES:** English

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POISON CONTROL

FLORIDA POISON INFORMATION CENTER HOTLINE

Poison Information **PHONE:** 1-800-222-1222

FL

SERVICES: Will key off the land-line calling and ring at nearest Poison Control Center.

PREGNANCY ISSUES/CARE

CHRISTIAN CARE CENTER, INC.

LEESBURG

PREGNANCY CARE CENTER AND HOTLINE

PHONE: 352-243-2332 1306 W. Main Street LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Free pregnancy test. Parenting classes approved by DCF. Childbirth classes. Clothes closet (maternity, baby, diapers, strollers, cribs, etc.). Adoption referrals. Maternity home referrals. Housing needs.

Office number: 352-787-8839.

AGE GROUPS: All

CONTACT: WANDA KOHN, Director EMAIL: mailto:wandakohn@fbcleesgurg.org

FAX: 352-787-1940

AGENCY NEEDS: Volunteers, diapers, car seats, and cribs.

HOURS: M-F: 9:00 am - 5:00 pm **FEES:** Most services are free.

LANGUAGES: English, Spanish on Monday mornings or by phone.

DNA PARENTAGE TESTING

Diagnostic Center

PHONE: 1-800-362-2368

HOURS: M-Th: 7:30 am - 10:00 pm; F: 7:30 am - 9:00 pm

LANGUAGES: English

FAMILY HEALTH LINE

PHONE: 1-800-451-2229

FL

SERVICES: Assists pregnant women in accessing prenatal care and substance abuse treatment during

pregnancy and provides information on helpful community resources. **HOURS:** M - F: 8:00 am- 11:00 pm; Weekends: 10:30 am - 6:30 pm

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street CLERMONT, FL 34711

WEB: http://www.fumc-clermont.org/

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator **EMAIL:** mailto:slteenmops@yahoo.com

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

PREGNANCY ISSUES/CARE

FLORIDA FAMILY HEALTH LINE

PHONE: 1-800-451-2229

FL

SERVICES: Assists pregnant women in accessing prenatal care and provides related health information.

HOURS: 24/7

LANGUAGES: English

HALEY'S HOUSE MATERNITY HOME

CLERMONT

Pregnancy Help and Support **PHONE:** 352-243-9535 12200 Hancock Road CLERMONT, FL 34711

WEB: http://www.hearthousemin.com/

SERVICES: Residential home for single women (who have no children living with them). Support throughout pregnancy. Christian environment and program: help prepare for successful single parenting or give support through adoption process. Also have non-residential care.

AGE GROUPS: 14 - 21 CONTACT: MARTA HARTZOG, Executive Director 352-243-7505

EMAIL: mailto:hearthousemin@cs.com

FAX: 352-242-4581

HOURS: M - F: 10:00 am - 4:00 pm

LANGUAGES: English

TAVARES HEALTHY FAMILIES

PHONE: 352-742-6170

1300 South Duncan Drive Building D

TAVARES, FL 32778

SERVICES: Assist pregnant mothers and their babies.

LANGUAGES: English

LA LECHE LEAGUE

PHONE: 1-800-525-3243

WEB: http://www.lalecheleague.org/

SERVICES: Provides telephone counseling, referral and extensive information on breast feeding.

HOURS: 24/7

PREGNANCY ISSUES/CARE

LAKE COUNTY HEALTH DEPARTMENT

TAVARES

Healthy Start

PHONE: 352-357-1668 ext. 2116

POB 1305

TAVARES, FL 32778-1305

WEB: http://www.healthystartflorida.com/

SERVICES: Pre-natal and infant screening to determine risk for premature birth, low birth weight and infant mortality. Education on: childbirth, nutrition, smoking, parenting and community services. Parent and

breastfeeding support. Inter-conceptional and family planning.

AGE GROUPS: All

CONTACT: DIANNE CASSON, RN., Program Manager

EMAIL: mailto:dianne_casson@doh.state.fl.us

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, SpanishSome Creole

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center **PHONE:** 352-360-6548 9836 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LIFE'S CHOICES OF LAKE COUNTY

EUSTIS

Pregnancy Which Is Unexpected **PHONE:** 352-357-2202

201 Floral Avenue EUSTIS, FL 32726

WEB: http://www.lifeschoices.net/

SERVICES: Practical and emotional assistance with unconditional love to women, men and children experiencing unplanned pregnancy by compassionately presenting godly choices. Free pregnancy tests.

CONTACT: MARCIA McNANEY, Executive Director

EMAIL: mailto:office@liveschoices.net

AGENCY NEEDS: Volunteers

HOURS: 24/7 **FEES:** None

LANGUAGES: English

NATIONAL LIFE CENTER

Pregnancy Information **PHONE:** 1-800-848-5683

SERVICES: National registry that will direct you to a local pregnancy center.

HOURS: 24/7

PREGNANCY ISSUES/CARE

PREGNANCY ASSISTANCE OF BETHANY CHRISTIAN SERVICES

Pregnancy Which Is Unexpected **PHONE:** 1-800-238-4269 **WEB:** http://www.bethany.org/

HOURS: 24/7 **FEES:** Non-profit

PREGNANCY CARE CENTER AND HOTLINE

LEESBURG

PHONE: 352-787-8839 OR 352-243-2332

1306 W. MAIN St. LEESBURG, FL 34748

SERVICES: Pregnancy testing; child birth classes; parenting; baby furniture, clothing, formula, etc. Maternity clothes. Helps women to make informed decisions about abortions, adoption and parenting issues. Maternity

home referrals. Pregnancy hotline. AGE GROUPS: Adults & Teens CONTACT: WANDA KOHN AGENCY NEEDS: Volunteers.

HOURS: M - F 9 am - 5 pm, Phone is answered 24/7

FEES: None

LANGUAGES: English

PREGNANCY HELPLINE

IRVING

Crisis Helpline

PHONE: 1-800-672-2296

American Pregnancy Association, 1425 Greenway Drive, Suite 440

IRVING, TX 75038

WEB: http://www.americanpregnancy.org/

SERVICES: Crisis pregnancy hotline.

FAX: 972-550-0800 **HOURS:** 24/7

LANGUAGES: English

SOUTH LAKE PREGNANCY CARE CENTER/HALEY'S HOUSE

CLERMONT

Pregnancy

PHONE: 352-243-9535 12200 Hancock Road CLERMONT, FL 34711

WEB: http://www.hearthousefamily.com/

SERVICES: Counseling for pregnancy, free home pregnancy test. Clothing, diapers, accessories for babies up

to 6 months. Counseling concerning sexual integrity.

AGE GROUPS: All

CONTACT: EVELYN WEITZ, Assistant **EMAIL:** mailto:hearthousemin@cs.com

FAX: 352-243-7505

AGENCY NEEDS: Volunteers

HOURS: Tues-F: 9:00 am - 5:00 pm. Sat 9am-3 p.m.

FEES: NONE

PREGNANCY ISSUES/CARE

TEEN PREGNANCY PREVENTION TASK FORCE

LEESBURG

PHONE: 352-728-5830 1302 High Street LEESBURG, FL 34748

SERVICES: Provides information on teen pregnancy prevention.

CONTACT: LINDA LEWIS

FAX: 352-326-4492 LANGUAGES: English

PRISON MINISTRY

GOOD NEWS JAIL AND PRISON MINISTRY

TAVARES

PHONE: 1-800-220-2202 or 352-742-4072

551 West Main Street TAVARES, FL 32757

WEB: http://www.goodnewsjail.org/

SERVICES: Worship service and prison visitation.

CONTACT: PETE BANDSTRA

HOURS: M-Th: 9:00 am - 5:00 pm; F: 9:00 am - 3:00 pm

RAPE & SEXUAL ASSAULT

FLORIDA COUNCIL AGAINST SEXUAL VIOLENCE

TALLAHASSEE

PHONE: 1-888-956-RAPE or 1-888-956-7273 1311 North Paul Russell Road, Suite A204

TALLAHASSEE, FL 32301 WEB: http://www.fcasv.org/

SERVICES: Sexual violence counseling for adults, groups and individuals and shelter for women and children

in abusive situations. **FAX:** 850-297-2002 **HOURS:** 24/7

LANGUAGES: English

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE:352-787-1379

2600 South Street LEESBURG, FL 34748

WEB: http://www.havenlakesumter.org/

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Serves victims of domestic violence and sexual assault by providing shelter, counseling for both male and female victims, food, clothing and numerous classes. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also has Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: mailto:ksmallridge@hotmail.com

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies, pet boarding & kennels. Funding to hire staff.

pet boarding & kennels. Funding to nire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

LAKE COUNTY CLERK OF COURTS

TAVARES

Public Protection

PHONE: 352-742-4319

550 West Main Street (POB 7800) TAVARES, FL 32778-7800

WEB: http://www.lakecountyclerk.org/

SERVICES: Assists the public in filing an Injunction for Protection. Call for documentation needed.

AGE GROUPS: All

CONTACT: KATHY L. CLEMENTS, Senior Injunction Clerk

EMAIL: mailto:kclements@lakecountyclerk.org **HOURS:** M-F: 8:30 am - 5:00 pm. Emergencies: 24/7

FEES: None

RAPE & SEXUAL ASSAULT

LAKE SUMTER CHILDREN'S ADVOCACY CENTER, INC.

LEESBURG

Child Abuse

PHONE: 352-323-8303 300 S. Canal Street LEESBURG, FL 34748

WEB: http://www.cac4kids.org/

SERVICES: Serves both Lake and Sumter Counties. Crisis counseling, long-term therapy, forensic interviews and court advocacy for children who have been physically and/or sexually abused. Also provides a supervised visitation program. Law Enforcement or DCF must refer client. A parent can also refer or an individual refer themselves for counseling dealing with abuse issues.

AGE GROUPS: 0 -18

CONTACT: DIANE L. PISCZEK, Executive Director

EMAIL: mailto:diane@cac4kids.org

AGENCY NEEDS: Craft supplies for use in therapy, toddler clothing size 12 months to 4T.

HOURS: M-F: 8:30am - 7:00pm

FEES: None

LANGUAGES: English, SpanishFrench

NATIONAL SEXUAL VIOLENCE RESOURCE CENTER

PHONE: 1-877-739-3895

HOURS: M-F: 9:00 am - 5:00 pm **LANGUAGES:** English, Spanish

RAPE CRISIS EUSTIS

Rape and Physical Assault **PHONE:** 352-483-2700 127 N. Grove Street EUSTIS, FL 32726

SERVICES: Rape crisis emergency assistance, counseling and support.

LANGUAGES: English

SEXUAL ASSAULT HOTLINE IN LAKE COUNTY

LEESBURG

Haven

PHONE: 352-787-1379

2600 South Street Administrative Office

LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SEXUAL ASSAULT RESPONSE TEAM

Sexual Assault

PHONE: 1-800-940-7273 or 1-386-258-7273

FL

RECREATIONAL THERAPY

CAMP CHALLENGE SORRENTO

Recreation for Youths with Disabilities

PHONE: 352-383-4711 31600 Camp Challenge Road SORRENTO, FL 32776

WEB: http://www.fl.easterseals.com/campchallenge

SERVICES: Recreational camping opportunity for variously challenged youth. Six-day and 12-day sessions are

provided.

AGE GROUPS: 6 and Up

CONTACT: DARRYL NUGENT, Program Director EMAIL: mailto:dnugent@fl.easterseals.com

FAX: 352-383-0744

HOURS: M - F: 9:00 am - 5:00 pm: Office

FEES: Call for fee information. **LANGUAGES:** English

DOVE HILL HORSE RANCH

GROVELAND

Terminally III and Special Needs Adults **PHONE:** 352-978-5927 OR 407-461-0232

3253 Sharon Road GROVELAND, FL 34736

WEB: http://www.dhhorseranch.org/

SERVICES: Horseback rides. Feed and pet horses. Fishing. Campouts. Field trips.

LANGUAGES: English

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs **PHONE:** 352-343-1144
1465 David Walker Drive
TAVARES, FL 32778

WEB: http://www.centralfloridaymca.org/

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: mailto:tbreck@cfymca.org
AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected **REQUIREMENTS:** Picture ID. **LANGUAGES:** English

RECREATIONAL THERAPY

S.A.D.L.E.S. UMATILLA

Therapeutic Riding Program **PHONE:** 352-669-1012 41025 Thomas Boat Landing Umatilla, FL 32758

WED 144

WEB: http://www.sadles.net/

SERVICES: Provides outpatient professional counseling from licensed psychotherapists, professional parenting coordination/family mediation services from certified family mediators, and an exciting equine therapy program

AGE GROUPS: All ages

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on service provided

RESIDENTIAL PROGRAMS

ARNETTE HOUSE RESIDENTIAL SERVICES

OCALA

Emergency Shelter & Transitional Living Facilities

PHONE: 352-622-6135 2310 N.E. 24th Street OCALA, FL 34470

WEB: http://www.arnettehouse.org/

SERVICES: Youth can obtain immediate access to emergency shelter for runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids by entering any business or public building displaying a "SAFE PLACE" symbol. Also has a transitional living program that provides life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger management.

AGE GROUPS: 10-21

CONTACT: RALPH RIVERS, Shelter Program Manager

EMAIL: mailto:info@arnettehouse.org

FAX: 352-622-2049

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7 **FEES:** None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

CATS--COUNSELING ASSOCIATES AND TREATMENT SERVICES

TAVARES

Residential and Out-patient. **PHONE:** 352-343-3200 204 N. Texas Avenue TAVARES, FL 32778

SERVICES: Drug and alcohol outpatient treatment services for adults (individual and group). Also have a

residential program. **AGE GROUPS:** Adults

HOURS: M, W, Th: 9:00 am - 6:00 pm. Tu, F: 9:00 am - 5:00 pm

FEES: Sliding

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

Men's Rehabilitation **PHONE:** 352-787-9904 1309 High Street Building 105 LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Rehab shelter for men recovering from drug-alcohol abuse. Must be detoxed for several days prior

to entering the program. **AGE GROUPS:** 18 and up

CONTACT: JAY WALSH, Executive Director; Dave or Roger

AGENCY NEEDS: Donations and study materials.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

RESIDENTIAL PROGRAMS

CHRISTIAN CARE CENTER

LEESBURG

Women's Rehabilitation **PHONE:** 352-787-8929

220 N. 13th. Street (mailing address)

LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Residential women's drug and alcohol rehab. Faith-based study materials with counsel and support.

AGE GROUPS: Adults

CONTACT: ART AYRIS, Executive Director **EMAIL:** <u>mailto:aaayris@fbcleesburg.org</u>

FAX: 352-314-8680

AGENCY NEEDS: Donations of any articles or food normally used by a woman.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Pre-screening Process

LANGUAGES: English

FLORIDA SHERIFF YOUTH RANCH

BARBERVILLE

Boys and Girls

PHONE: 1-386-749-9999

c/o Florida Sherrif Youth Camp POB 1000

BARBERVILLE, FL 32105

WEB: http://www.vouthranches.org/

SERVICES: Residential program for children to prevent juvenile delinquency and delvelop lawful citizens.

Two summer camps. Each session lasts six days.

AGE GROUPS: 8-17; Campers 10-15

CONTACT: JEFF McCONNELL, Supervisor of Family Services

EMAIL: mailto:jrmcconnell@youthranches.org

FAX: 1-386-749-9020

AGENCY NEEDS: Volunteers; Finances **HOURS:** M-F: 8:30 am - 5:00 pm **FEES:** Sliding; donations also accepted.

REQUIREMENTS: Phone screening before making application through local sheriffs office.

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Mentally Disabled Adults

PHONE: 352-360-6622 or 352-516-8776

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Semi-independent, supervised apartments and independent living programs designed to work with

adults. Focus on enhanced living skills, problem solving and coping skills.

AGE GROUPS: Adults

CONTACT: KEVIN BOWERS, Program Manager

EMAIL: mailto:kbowers@lsbc.net

HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

RESIDENTIAL PROGRAMS

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Adult Choice - Residential Substance Abuse

PHONE: 352-360-6635

POB 491000

LEESBURG, FL 34749-1000 WEB: http://www.lsbc.net/

SERVICES: Level 2 co-ed residential program for adults. Substance abuse - dual diagnosis. Residency runs

from 31 days to one year. **AGE GROUPS:** Adults

CONTACT: CARROL MURPHY **EMAIL:** mailto:cmurphy@lsbc.net

FAX: 352-315-4416 HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Geriatric Residential Treatment Services **PHONE:** 352-360-6630 or 352-360-6506

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Residential services to adults who have a history of mental illness.

AGE GROUPS: Adults

CONTACT: LINDA DETOMMASO, Supervisor

EMAIL: mailto:ldetommaso@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Safe Haven

PHONE: 352-357-4619 or 352-636-8558

POB 491000

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: Residential facility for chronically homeless individuals with mental illness, substance abuse or co-

occuring disorders.

AGE GROUPS: 18 Up Males only

CONTACT: DAN SHEARER, Residential Coordinator

EMAIL: mailto:dshearer@lsbc.net
AGENCY NEEDS: Donations

HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

RESIDENTIAL PROGRAMS

LIFESTREAM BEHAVIORAL CENTER

SIPP Program for Kids

PHONE: 352-315-7800 or 352-315-7850 or 1-866-202-9741

FL

WEB: http://www.lsbc.net/

SERVICES: Intensive therapeutic residential program (3-6 months) serving children and adolescents who

require acute care with a psychiatric disorder diagnosis. Includes family therapy and education.

CONTACT: DR. JOHN LOTT LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Teen Choice: Intensive Substance Abuse Residential Program

PHONE: 352-315-4405/4406

POB 491000

LEESBURG, FL 34749-1000 WEB: http://www.lsbc.net/

SERVICES: Residential care for substance-abusing teens who have chaotic, abusive interpersonal relations,

extensive criminal histories, prior treatment and anti-social behaviors.

AGE GROUPS: 13-17

CONTACT: TERRY GRONDAHL **EMAIL: mailto:tgrondahl@lsbc.net**

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER - ESTES HOUSE

EUSTIS

Teens: Emotional and Behavioral Needs **PHONE:** 352-357-1538 or 352-408-6062

EUSTIS, FL 32726

WEB: http://www.lsbc.net/

SERVICES: Residential, therapeutic group-care dealing with emotional and behavioral challenges.

AGE GROUPS: Boys: 13-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: mailto:schavis@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

OUR TURNING POINT RANCH - LIFESTREAM

UMATII I A

Residential Program for Girls

PHONE: 352-771-8996 or 352-408-6062

UMATILLA, FL 32784
WEB: http://www.lsbc.net/

SERVICES: Therapeutic group-care focusing on emotional and behavioral challenges.

AGE GROUPS: 5-17

CONTACT: SHELBY CHAVIS, Supervisor

EMAIL: mailto:schavis@lsbc.net

HOURS: 24/7 **FEES:** Sliding scale

REQUIREMENTS: Submitted application.

RESIDENTIAL PROGRAMS

VISIONQUEST ALTOONA

Residential Foster Care **PHONE:** 352-669-9444 18121 Boys Ranch Road ALTOONA, FL 32702 **WEB:** http://www.vg.com/

SERVICES: Foster home for hard to place boys age 12-18 years of age. Foster care group home/independent

living program.

AGE GROUPS: 12-17

CONTACT: CHRIS PERKINS, Program Director

FAX: 352-669-7538 **HOURS:** 24/7 **FEES:** Vary

REQUIREMENTS: Must be referred by DCF

LANGUAGES: English

YOUTH CHALLENGE WILDWOOD

Substance Abuse and Rehab **PHONE:** 1-352-748-5595 4738 N.E. 49th Boulevard WILDWOOD, FL 34785

SERVICES: A drug rehab center offering housing for men ages 18 and older. Services such as counseling

classes and vocational services help the men overcome their addictions.

AGE GROUPS: Men 18 and up

CONTACT: BETH GANGON, Executive Secretary

EMAIL: mailto:ycofflorida@aol.com **HOURS:** Daily: 8:00 am - 10:00 pm **FEES:** \$250 for the whole 18 months

RUNAWAYS

ARNETTE HOUSE RESIDENTIAL SERVICES

OCALA

Emergency Shelter & Transitional Living Facilities

PHONE: 352-622-6135 2310 N.E. 24th Street OCALA, FL 34470

WEB: http://www.arnettehouse.org/

SERVICES: Youth can obtain immediate access to emergency shelter for runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids by entering any business or public building displaying a "SAFE PLACE" symbol. Also has a transitional living program that provides life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger management.

AGE GROUPS: 10-21

CONTACT: RALPH RIVERS, Shelter Program Manager

EMAIL: mailto:info@arnettehouse.org

FAX: 352-622-2049

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7 **FEES:** None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

COVENANT HOUSE

Nineline-Crisis line PHONE: 1-800-999-9999 WEB: http://www.ineline.org/

SERVICES: A crisis line for teens, youth and their families. Counselors utilize a database of more than 30,000 social service and child welfare agencies so callers can be connected with immediate assistance no matter the state or territory from which a call originates.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

MISSING CHILDREN: FDLE

PHONE: 1-888-356-4774

FL

SERVICES: Missing children reports should go to local authorities first. Covers children in Florida.

HOURS: M - F: 9:00 am - 5:00 pm

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929 3080 North Lincoln Avenue CHICAGO, IL 60657

WEB: http://www.nrcrisisline.org/

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-344-2785 or 773-880-9860

FAX: 773-929-5150 **HOURS:** 24/7

FEES: None

LANGUAGES: English, Spanish

RUNAWAYS

THE COVENANT HOUSE NINELINE

FT. LAUDERDALE

PHONE: 1-800-683-8338 or 954-561-5559 x 8404

733 Breakers Avenue

FT. LAUDERDALE, FL 33304

WEB: http://www.covenanthousefl.org/

SERVICES: Provides food, shelter, clothing, crisis care, health care, education, vocational training, drug abuse treatment and prevention programs, legal services, recreation, mother/child programs, transitional living programs, street outreach and aftercare.

FAX: 954-565-6551 **HOURS:** 24/7

LANGUAGES: English

THURSDAY'S CHILD FOR NATIONAL YOUTH ADVOCACY HOTLINE

PHONE: 1-800-USA-KIDS or 1-800-872-5437

FL

SERVICES: Provides counseling, crisis intervention, case advocacy, referrals and messages between parents

and runaway youth. **HOURS:** 24/7

SENIORS

AARP NATIONAL OFFICE

WASHINGTON

Seniors

PHONE: 1-888-687-2277

601 E. Street NW

WASHINGTON, DC 20049 WEB: http://www.aarp.org/

HOURS: M - F: 7:00 am - Midnight

FEES: None

LANGUAGES: English, Spanish

COMMUNITY CARE FOR THE ELDERLY

PHONE: 352-796-1425

FL

CONTACT: DIANA **LANGUAGES:** English

DEPARTMENT OF CHILDREN AND FAMILIES

TAVARES

Adult Protective Services **PHONE:** 352-742-6140 1300 Duncan Drive TAVARES, FL 34788

WEB: http://www.state.fl.us/cf_web

SERVICES: Provides Adult Protective Services to vulnerable adults by investigating complaints of abuse, neglect, exploitation and self neglect. Will arrange for services to reduce risk and prevent further harm. Provides community services for disabled adults between the ages of 18 and 59 which includes Home Care for the Disabled, Community Care for the Disabled or Home and Community Based Medicaid Waiver. Provides placement assistance for those who are income eligible.

AGE GROUPS: 18 +

CONTACT: TIMOTHY TRAVIS, Adult Protective Investigator Supervisor

EMAIL: mailto:Timothy_l_travis@dcf.state.fl.us

FAX: 352-742-6009

AGENCY NEEDS: Funding for emergency placements

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

ELDER HELPLINE

Elderly

PHONE: 1-800-963-5337

FL

HOURS: M - F: 8:00 am - 5:00 pm

ELDER OPTIONS

Elder Helpline

PHONE: 1-800-262-2243

FL

SERVICES: Provide referrals for resources.

AGE GROUPS: Any

HOURS: M - F: 8:00 am - 5:00 pm **LANGUAGES:** English, Others

SENIORS

EUSTIS SENIOR CENTER

EUSTIS

PHONE: 352-589-7113 301 W. Ward Avenue EUSTIS, FL 32726

SERVICES: Senior Meals: congregate and Meals-on-Wheels and activities.

CONTACT: DOT PENTECOST, Site Manager

HOURS: M-F: 9:00 am - 2:00 pm

FEES: Donations accepted. **LANGUAGES:** English

LAKE COUNTY COMMUNITY SERVICES

TAVARES

Elder Affairs

PHONE: 352-742-6501

32025 Highway 19 Lake County Agricultural Extension Office

TAVARES, FL 32778

SERVICES: Volunteers advocate for seniors and assist in coordinating of scarce resources. Information on

elder-aging topics. Monthly meetings open to public. Call for meeting times.

HOURS: 3rd Th: 9:00 am **LANGUAGES:** English

LAKE COUNTY ELDER AFFAIRS

TAVARES

Elder Affairs

PHONE: 352-742-6525

POB 7800; 1300 S. Duncan Drive Building B Suite 3

TAVARES, FL 32778

WEB: http://www.lakecountyfl.gov/

SERVICES: A Division of County Government - not a provider of direct services. Advises local government on topics important to elders. Provides inter-agency coordination and works to establish partnerships for

expanding services to elders.

AGE GROUPS: 60 + and their Families

CONTACT: ALLISON THALL, Director of Elder Affairs

EMAIL: mailto:athall@lakecountyfl.gov

FAX: 352-742-6505

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English, Spanish interpretation available

MID-FLORIDA COMMUNITY SERVICES

LEESBURG

Lake County Senior Services **PHONE:** 352-326-3540 1211 Penn Street LEESBURG, FL 34748 **LANGUAGES:** English

SENIORS

MID-FLORIDA COMMUNITY SERVICES

LEESBURG

Senior Services

PHONE: 352-326-5304/3540 1211 Penn St. (Senior Center) LEESBURG, FL 34748

SERVICES: Offers a number of different services and programs for the elderly.

AGE GROUPS: 60 Up

HOURS: M - F: 8:00 am - 5:00 pm

FEES: Vary

LANGUAGES: English

NATIONAL COUNCIL ON AGING

Access to Benefits Program **PHONE:** 1-800-424-9046 **WEB:** http://www.acoa.org/

SERVICES: Ensures that Medicare beneficiaries with limited means know about and make the best use of all

available resources for accessing prescription drugs and reducing their costs.

AGE GROUPS: Elderly & their families

HOURS: 9 a.m. to 5 p.m. E.S.T.

FEES: None

LANGUAGES: English

NATIONAL COUNCIL ON AGING

Benefits Check-Up **PHONE:** Website

WEB: http://www.benefitscheckup.org/

SERVICES: The nation's most comprehensive Web-based service to screen for benefits programs for seniors with limited income and resources. Helps them find and enroll in federal, state, local and private programs that

help pay for prescription drugs, utility bills, meals, health care and other needs.

AGE GROUPS: Elderly & their families

FEES: None

LANGUAGES: English

NEIGHBORHOOD CENTER

GROVELAND

Senior Meals

PHONE: 352-326-3540

153 Mills Street

GROVELAND, FL 34736

SERVICES: For Meals on Wheels call 352-326-3540 (Lake County Senior Services) to arrange delivery in

Groveland/Clermont. **LANGUAGES:** English

PAISLEY COMMUNITY CENTER

PAISLEY

Senior Meals

PHONE: 352-669-6680 24958 State Road. 42 PAISLEY, FL 32720

HOURS: M-F: 9:00 am - 1:00 pm

SENIORS

RETIRED SENIOR VOLUNTEER PROGRAM

Volunteers

PHONE: 352-365-1995

FL

LANGUAGES: English

SOUTH LAKE NEIGHBORHOOD CENTER

PHONE: 352-223-8371

FL

LANGUAGES: English

UMATILLA COMMUNITY CENTER

UMATILLA

PHONE: 352-669-2884 17107 Ballpark Road UMATILLA, FL 32784

SERVICES: Congregate meals. Meals-on-Wheels. Games and activities.

AGE GROUPS: 60 + AGENCY NEEDS: Drivers HOURS: M-F: 9:00 am - 1:00 pm

FEES: None.

REQUIREMENTS: Must give advance notice that you are coming.

SERVICE CLUBS

AMERICAN LEGION POST 35

MOUNT DORA

PHONE: 352-383-4389 920 S. Highland Street MOUNT DORA, FL HOURS: 1st M: 7:30 pm LANGUAGES: English

AMERICAN LEGION POST 41

EUSTIS

PHONE: 352-383-9797 101 S. Bay Street EUSTIS, FL 32726

HOURS: 1st Tu: 12:00 Noon **LANGUAGES:** English

KOREAN WAR VETERAN'S ASSOCIATION

CLERMONT

Veterans Helping Veterans

PHONE: 407-230-9091 or 407-292-7837 KWVA, South Lake County POB 121708

CLERMONT, FL 34712

SERVICES: Eight \$1,000 scholarships for South Lake and East Ridge High Schools each year for use at Lake-

Sumter Community College.

CONTACT: CHARLIE FIRST. Vice President

EMAIL: mailto:cfirst@cfl.rr.com

REQUIREMENTS: Poverty income level. Grade point average of 2.0 or higher.

LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids. **PHONE:** 352-343-0180 TAVARES, FL 32778 **AGE GROUPS:** All **FEES:** None

LANGUAGES: English

MOUNT DORA LIONS CLUB

MOUNT DORA

Service Organization **PHONE:** 352-735-9629

POB 131

MOUNT DORA, FL 32756 WEB: http://www.lionsclubs.org/

SERVICES: Blind and visually impared. Scholarships to Mt. Dora High School students. Supports Little

League.

AGE GROUPS: All

CONTACT: MARY T. PEZZO

EMAIL: mailto:mtpezzo@embarqmail.com

AGENCY NEEDS: Members

FEES: Membership fee for members, no fee for clients.

SERVICE CLUBS

TAVARES ROTARY TAVARES

Civic Service Club **PHONE:** 352-343-2653

1601 N. New Hampshire Avenue

TAVARES, FL 32778

WEB: http://www.tavaresrotary.org/

SERVICES: Meets at the Tavares Civic Center. Holiday food, scholarships, roadside cleanup, etc. Suopports

the Polio Foundation. **AGE GROUPS:** All

CONTACT: NORB THOMAS, Secretary **AGENCY NEEDS:** New members.

HOURS: Th. 12:00 pm

FEES: None

REQUIREMENTS: None **LANGUAGES:** English

UMATILLA KIWANIS CLUB

UMATILLA

PHONE: 352-669-2666

Umatilla Community Center State Road 19

UMATILLA, FL

SEXUAL ISSUES

CDC NATIONAL STD HOTLINE

PHONE: 1-800-227-8922

SERVICES: Hotline for those dealing with sexually transmitted disease.

LANGUAGES: English

HOMOSEXUALS ANONYMOUS

PHONE: 1-800- 288-4237 **WEB:** http://ha-fs.org/

SERVICES: Helps locate a Local Group for the caller. A Packet of Materials can also be mailed to the caller.

FEES: None

LIVING HOPE INTERNATIONAL MINISTRY

Sexual Issues **PHONE:** Website

WEB: http://www.livehope.org/

SERVICES: Homosexuality: Holding to GOD'S Biblical Standards for sexuality, we offer the power of GOD'S forgiveness and grace to heal the deep pain of homosexual struggles. Also minister to any sexual brokenness.

HOURS: M-F 9:00 am - 5:00 pm

FEES: None

SHELTER

ANTHONY HOUSE ZELLWOOD

PHONE: 352-383-5577 6215 Holly Street ZELLWOOD, FL 32798

WEB: http://www.anthonyhouse.org/

SERVICES: Serves Lake County. Shelter, temporary housing, food, and clothing. Children's day care.

HOURS: 24/7 Office M-F: 9:00 am - 4:30 pm

FEES: \$5 per day per adult

REOUIREMENTS: Picture ID. Social Security Card. Pass drug test and background check.

LANGUAGES: English

ARNETTE HOUSE RESIDENTIAL SERVICES

OCALA

Emergency Shelter & Transitional Living Facilities

PHONE: 352-622-6135 2310 N.E. 24th Street OCALA, FL 34470

WEB: http://www.arnettehouse.org/

SERVICES: Youth can obtain immediate access to emergency shelter for runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids by entering any business or public building displaying a "SAFE PLACE" symbol. Also has a transitional living program that provides life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger management.

AGE GROUPS: 10-21

CONTACT: RALPH RIVERS, Shelter Program Manager

EMAIL: mailto:info@arnettehouse.org

FAX: 352-622-2049

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7 **FEES:** None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

CHRISTIAN CARE CENTER

LEESBURG

Children's Shelter **PHONE:** 352-787-2448 LEESBURG, FL 34748

SERVICES: Court-appointed children only. Long-term and immediate care.

AGE GROUPS: 6-18

CONTACT: ART AYRIS, Executive Director EMAIL: mailto:aaayris@fbcleesburg.org

FEES: None

REQUIREMENTS: Must be court-appointed.

SHELTER

FAITHFUL AND TRUE CENTER

MASCOTTE

Shelter for Men and Women. **PHONE:** 352-223-0934 2729 State Road 50 MASCOTTE, FL 34753

SERVICES: Temporarily houses and feeds homeless people inside a three-bedroom home.

CONTACT: LINDA HALL, Founder/Executive Director

EMAIL: mailto:faithfulandtrueoutreachministry@yahoo.com

LANGUAGES: English

HAVEN OF LAKE AND SUMTER COUNTIES

LEESBURG

Domestic and Sexual Violence and Abuse

PHONE: 352-787-5889; 24/7 HOTLINE:352-787-1379

2600 South Street LEESBURG, FL 34748

WEB: http://www.havenlakesumter.org/

SERVICES: Certified Domestic Violence Program in Lake and Sumter Counties. Serves victims of domestic violence and sexual assault by providing shelter, counseling for both male and female victims, food, clothing and numerous classes. Women's Domestic Violence Outreach Groups: Weds. 9-11 AM; 6-8 PM. Also has Legal Advocacy and a support group for children.

AGE GROUPS: All

CONTACT: KELLY SMALLRIDGE, MA Executive Director

EMAIL: mailto:ksmallridge@hotmail.com

FAX: 352-787-4125

AGENCY NEEDS: Volunteers, transportation, furniture & household supplies, children's and infants' supplies,

pet boarding & kennels. Funding to hire staff.

HOURS: Emergency Shelter: 24/7 Office: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Must be a current or past victim of domestic violence or sexual assault.

LANGUAGES: English, Spanish

SMOKING ISSUES

AMERICAN CANCER SOCIETY

PHONE: 352-326-9599 OR 1-800-227-2345

FL

WEB: http://www.cancer.org/

SERVICES: Information and resources: transportation assistance, support, medication assistance, lodging

assistance, etc.

AGE GROUPS: Any
HOURS: 24/7
FEES: Non-profit

LANGUAGES: English, Spanish: Spoken & MaterialsAsian: Printed Materials, 3rd Party Translators for

Numerous Languages

FLORIDA HOSPITAL WATERMAN

TAVARES

Freedom From Smoking **PHONE:** 352-253-3473 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Six (6)week smoking cessation course. Open to the public. Start dates: April 23; June 18; August

20; October 15; November 26.

CONTACT: DOUG COLLINS, Manager Respiratory Therapy

EMAIL: mailto:douglas.collins@ahss.org

HOURS: W: 5:30 pm - 7:00 pm

FEES: None

LANGUAGES: English

FLORIDA QUIT- FOR- LIFE LINE

Tobacco and Pregnancy **PHONE:** 1-877-822-6669

FL

SERVICES: Quitline for adults and youth: 5 pro-active counseling sessions for smoking and 8 pro-active counseling sessions for pregnancy. Self-help materials and pharma-cotherapy assistance are provided.

AGE GROUPS: All

CONTACT: KAREN GOODSON, Operations Analyst II EMAIL: mailto:Karen Goodson@doh.state.fl.us

HOURS: 24/7 **FEES:** None

LANGUAGES: English, SpanishTranslation services for all other languages.

LAKE COUNTY BCC / OFFICE OF EMPLOYEE SERVICES

TAVARES

Lake CountyÆs Employee Wellness Program

PHONE: 352-343-9769 315 W. Main Street, Room 430

TAVARES, FL 32778

SERVICES: Smoking cessation program offered to employees of Lake County Board of County

Commissioners, Property Appraiser, Supervisor of Elections, Water Authority, and Lake Sumter Metropolitan

Planning Organization.

CONTACT: NADINE OHLINGER, M.A., M.P.H. **EMAIL:** mailto:NOhlinger@lakecountyfl.gov

SMOKING ISSUES

LAKE COUNTY HEALTH DEPARTMENT

EUSTIS

Teen Tobacco Citation Classes **PHONE:** 352-483-7986 16140 US Hwy 441 EUSTIS, FL 32726

SERVICES: Persons cited for violating the tobacco law must attend a school-approved anti-tobacco program.

Monthly classes will be offered in two different location in Lake County.

AGE GROUPS: Under age 18 **CONTACT:** Amber DeGeorge

EMAIL: mailto:Amber DeGeorge@doh.state.fl.us

HOURS: Call for dates and times.

FEES: \$25.00

REQUIREMENTS: Picture ID. **LANGUAGES:** English

LEESBURG REGIONAL MEDICAL CENTER

LEESBURG

Smoking Cessation **PHONE:** 352-323-5550

LRMC North Campus, Classroom A

LEESBURG, FL 34748

SERVICES: Eight(8) week smoking cessation course for the public.

CONTACT: Mary Mart HOURS: Mondays FEES: \$50.00

LANGUAGES: English

MAYO CLINIC

Smoking Cessation **PHONE:** Website

WEB: http://www.mayoclinic.com/health

SERVICES: In the alphabetical index window, click on 'S' for smoking or 'T' for tobacco or 'N' for nicotine.

LANGUAGES: English

PREGNANT-QUIT SMOKING

PHONE: 1-877-954-2548

FL

LANGUAGES: English, Spanish

SMOKE ENDERS

Smoking Cessation **PHONE:** 1-800-828-4357

WEB: http://www.smokenders.com/

SERVICES: Helps those who want to stop smoking.

AGE GROUPS: All LANGUAGES: English

SMOKING ISSUES

SOUTH LAKE HOSPITAL

CLERMONT

Freedom From Smoking **PHONE:** 1-352-241-7109 1109 Citrus Tower Boulevard

CLERMONT, FL

WEB: http://www.southlakehospital.com/

SERVICES: Eight (8) week Smoking Cession Course. Open to Public

AGE GROUPS: 18 Up

CONTACT: PAT MEEKER, Director of Education

HOURS: M: 6:30 pm - 8:30 pm

FEES: \$75.00

SOCIAL SECURITY

MEDICARE AND MEDICAID

Medicare and Medicaid Information

PHONE: 1-877-267-2323

SOCIAL SECURITY - DISABILITY ADVISOR

FRUITLAND PARK

PHONE: 352-821-1041 101 E. Berckman Street FRUITLAND PARK, FL 34731

SERVICES: Assistance with disability claims.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

SOCIAL SECURITY ADMINISTRATION

LEESBURG

PHONE: 352-787- 2624 LEESBURG, FL 34748

HOURS: M-F: 9:00 am - 4:00 pm

LANGUAGES: English

SOCIAL SECURITY ADMINISTRATION (UNITED STATES GOVERNMENT) LEESBURG

Social Security

PHONE: 1-800-772-1213 118 E. Main Street LEESBURG, FL 34748

WEB: http://www.socialsecurity.gov/

SERVICES: All. AGE GROUPS: All

CONTACT: PAULETTE WALZ, Public Affairs Specialist

EMAIL: mailto:paulette.walz@ssa.gov **HOURS:** M - F: 9:00 am - 4:00 pm

FEES: None

REQUIREMENTS: Call for information.

LANGUAGES: English

SOCIAL SECURITY FOR DEAF AND HEARING IMPAIRED

PHONE: 1-800-352-0778 TDD **LANGUAGES:** English

STDS

AMERICAN SOCIAL HEALTH ASSOCIATION

HIV-AIDS Hotline **PHONE:** 1-800-227-8922

WEB: http://www.ashastd.org/

SERVICES: Sexually Transmitted Diseases.

HOURS: M-F: 9:00 am - 6:00 pm **LANGUAGES:** English, Spanish

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center **PHONE:** 352-360-6548 9836 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT - UMATILLA

UMATILLA

Umatilla Clinic **PHONE:** 352-771-5500 249 E. Collins Street UMATILLA, FL 32746

SERVICES: Pediatrics, WIC, family planning, primary care, immunizations, STD (testing and treatment) and

HIV testing.

FAX: 352-669-3028

HOURS: M-F: 8:00 am - 5:00 pm **LANGUAGES:** English, Spanish

SUBSTANCE ABUSE

1ST PRESBYTERIAN CHURCH OF MOUNT DORA

MOUNT DORA

AA Meetings

PHONE: 352-383-4089 222 W. Sixth Avenue MOUNT DORA, FL 32757

WEB: http://www.fpcmtdora.org/

SERVICES: Pastors are also available for counseling.

CONTACT: REV. TOM BIERY, Pastor; CYNTHIA DE VOS, Assistant Pastor

EMAIL: mailto:office@fpcmtdora.org

FAX: 352-383-7895

HOURS: M & Th: 7:00 pm. Counseling by Appointment.

FEES: None

LANGUAGES: English

1ST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

Substance Abuse and Cancer **PHONE:** 352-394-2412

950 7th Street

CLERMONT, FL 34711

SERVICES: AA, cancer support and youth needs.

CONTACT: DOUG KOKX, Pastor

HOURS: Call for schedules.

FEES: None

LANGUAGES: English

ADULT CHILDREN OF ALCOHOLICS

PHONE: Website

WEB: http://www.adultchildren.org/

SERVICES: Program of recovery for individuals who were raised in an alcoholic household.

EMAIL: mailto:info@adultchildren.org

FEES: None

LANGUAGES: English

AL-ANON/ ALATEEN

Alcohol Abuse

PHONE: 1-888-425-2666 or 1-800-344-2666 or 1-800-292-648

WEB: http://www.al-anon.alateen.org/ SERVICES: For families of alcoholics.

FEES: None

LANGUAGES: English

ALCOHOL ABUSE HOTLINE

Alcohol Abuse

PHONE: 1-800-252-6465 WEB: http://www.adcare.com/

SERVICES: Refers callers to resources in their state.

HOURS: 24/7
FEES: Non-profit
LANGUAGES: English

SUBSTANCE ABUSE

ALCOHOLICS ANONYMOUS & ALATEEN

LEESBURG

AA Meetings

PHONE: 352-360-0960 or 352-360-0961 2115 Unit 'I' Citrus Boulevard (Cottom Plaza)

LEESBURG, FL 34748

WEB: http://www.lakesumterintergroup.com/

SERVICES: Information about Alcoholics Anonymous and their meetings.

EMAIL: mailto:lakesumter@aol.com

FAX: 352-360-0386

HOURS: M-F: 10:00 am - 5:00 pm

FEES: None

LANGUAGES: English

AMERICAN COUNCIL FOR DRUG EDUCATION

PHONE: Website

WEB: http://www.acde.org/

SERVICES: Information on substance abuse.

LANGUAGES: English

AMERICAN COUNCIL ON ALCOHOLISM

Hotline

PHONE: 1-800-527-5344 **WEB:** http://www.aca-usa.org/

SERVICES: For information on alcoholism or to find out if you or someone you love has a problem with

alcohol.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

ANGELS OF MERCY CLERMONT

PHONE: 352-394-4094 1330 Mill Holland Street CLERMONT, FL 34711

SERVICES: Clermont, Mt. Verde, Minneola only. Food. Clothing. Baby formula. Furniture. Substance abuse.

Also have a pastoral counselor. **HOURS:** M-F: 9:30 am - 3:00 pm

LANGUAGES: English

ANTI-DRUG RESOURCE FOR FAITH LEADERS

Substance Abuse **PHONE:** Website

FL

WEB: http://www.theantidrug.com/faith/index.asp

SERVICES: Resources to make a difference in preventing substance abuse in the community through instilling strong values rooted in religious faith.

SUBSTANCE ABUSE

CASA: NATIONAL CENTER ON ADDICTIONS AND SUBSTANCE ABUSE AT COLUMBIA UNIVERSITY

Addictions and Substance Abuse **PHONE:** 1-212-841-5200

WEB: http://www.casacolumbia.org/

SERVICES: A comprehensive resource which aims to inform Americans of the economic and social costs of substance abuse and its impact on their lives and remove the stigma of substance abuse by replacing shame and

despair with hope. **LANGUAGES:** English

CENTER FOR SUBSTANCE ABUSE TREATMENT

Substance Abuse Referrals **PHONE:** 1-800-662-4357 **WEB:** http://www.samhsa.gov/

HOURS: 24/7

LANGUAGES: English, Spanish

CHAIN OF LAKES NARCOTICS ANONYMOUS HELPLINE

ASTATULA

Drug Abuse Helpline **PHONE:** 352-319-5617

POB 113

ASTATULA, FL 34705

SERVICES: Meeting Schedule for Winter 2007-2008 as follows: SUNDAY 7pm - Sanity @ 7 - 1339 Neely St, Leesburg MONDAY 11:45am - Lighthouse - 402 Childs St, Leesburg 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares TUESDAY 8:00pm - Circle of Hope - 142 Highway 33, Groveland 8:00pm - Just for Today - 1339 Neely St, Leesburg 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares WEDNESDAY 8:00pm - It Works How and Why - 1339 Neely St, Leesburg THURSDAY 6:30pm - Winner's Circle - 311 N. Joanna Ave, Tavares 7:15pm - Therapeutic Value - 115 E Central & Market St, Bushnell 8:00pm - Winner's Circle - 311 N. Joanna Ave, Tavares FRIDAY 7:00pm - Friends in Recovery - 802 S. Bay St, Tavares 7:30pm - Recovery Rocks - 13600 Caspian Ln, Clermont 8:00pm - Daylight Again - 1339 Neely St, Leesburg

EMAIL: mailto:nacola1999@yahoo.com

HOURS: 24/7

LANGUAGES: English

CHEMICALLY DEPENDENT ANONYMOUS

PHONE: Website

FL.

WEB: http://www.cdaweb.org/

SERVICES: Information and referrals for those with a desire to abstain from drugs/alcohol.

SUBSTANCE ABUSE

CHRISTIAN CARE CENTER

LEESBURG

Men's Rehabilitation **PHONE:** 352-787-9904 1309 High Street Building 105 LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Rehab shelter for men recovering from drug-alcohol abuse. Must be detoxed for several days prior

to entering the program. **AGE GROUPS:** 18 and up

CONTACT: JAY WALSH, Executive Director; Dave or Roger

AGENCY NEEDS: Donations and study materials.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

CHRISTIAN CARE CENTER

LEESBURG

Women's Rehabilitation **PHONE:** 352-787-8929

220 N. 13th. Street (mailing address)

LEESBURG, FL 34748

WEB: http://www.christiancarecenter.org/

SERVICES: Residential women's drug and alcohol rehab. Faith-based study materials with counsel and support.

AGE GROUPS: Adults

CONTACT: ART AYRIS, Executive Director **EMAIL:** mailto:aaayris@fbcleesburg.org

FAX: 352-314-8680

AGENCY NEEDS: Donations of any articles or food normally used by a woman.

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Pre-screening Process

LANGUAGES: English

CO-ANON FAMILY GROUPS

PHONE: 1-800-898-9985 WEB: http://www.co-anon.org/

SERVICES: For friends and family of people who have problems with cocaine or other drugs.

LANGUAGES: English

COCAINE ANONYMOUS

PHONE: Website

WEB: http://www.ca.org/

SERVICES: Contains information about a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem, and help others to recover from their addiction.

FEES: None

SUBSTANCE ABUSE

COURT EDUCATIONAL PROGRAMS

TAVARES

Drug Screens

PHONE: 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: 10-panel drug screen including alcohol.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu-Th: 8:00 am - 8:00 pm.

FEES: \$25.00

LANGUAGES: English

COURT EDUCATIONAL PROGRAMS

TAVARES

Substance Abuse Programs **PHONE:** 352-343-9399 220 E. Main Street TAVARES, FL 32778

WEB: http://www.gocep.com/

SERVICES: Substance abuse evaluation completed to determine need and level of treatment. 4-hour "STOP" program which is court ordered (marijuana charge) OR 2-hour Choice program which is for an under-age drinking charge.

AGE GROUPS: Teens & Adults

CONTACT: REBECCA HERBST, Director

EMAIL: mailto:info@gocep.com

FAX: 352-343-8881

HOURS: M & F: 8:00 am - 5:00 pm; Tu.-Th: 8:00 am - 8:00 pm. **FEES:** Evaluations: \$75.00 Level I & Level II: \$20.00 per session

REQUIREMENTS: Police report and/or caseplan, and \$75.00 prior to making the appointment for evaluation.

LANGUAGES: English

CRYSTAL METH ANONYMOUS

PHONE: Website

SERVICES: Contains information about a fellowship of men and women who share their experience, strength and hope with each other, so they may solve their common problem and help others to recover from addiction to crystal meth.

FEES: None

SUBSTANCE ABUSE

DEPARTMENT OF CHILDREN AND FAMILIES

WILDWOOD

Child and Adult Mental Health/Substance Abuse

PHONE: 352-330-2177 ext 6285

1601 W. Gulf Atlantic Highway (Main Office)

WILDWOOD, FL 34785

WEB: http://www.state.fl.us/cf web

SERVICES: Serves Lake County. Will refer clients to appropriate agencies according to their needs.

AGE GROUPS: All

CONTACT: DALE BENEFIELD, Program Administrator

EMAIL: mailto:Dale Benefield@dcf.state.fl.us

FAX: 352-330-1322

AGENCY NEEDS: Volunteers HOURS: M-F: 8:00 am - 5:00 pm FEES: Call for information. LANGUAGES: English, Spanish

DOUBLE TROUBLE IN RECOVERY

PHONE: Website

WEB: http://www.doubletroubleinrecovery.org/

SERVICES: Helps meet the needs of the dually-diagnosed with substance abuse problems and psychiatric

disorders. It also addresses the problems and benefits associated with psychiatric medication.

FEES: None

LANGUAGES: English

DUAL RECOVERY ANONYMOUS

PHONE: Website

WEB: http://www.dualrecovery.org/

SERVICES: Contains information to help those dealing with addictions and mental health disorders.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FACES AND VOICES OF RECOVERY

WASHINGTON

PHONE: 1-202-737-0690 WASHINGTON, DC

WEB: http://www.facesandvoicesofrecovery.org/

SERVICES: National programs mobilizing people in recovery from alcohol and other drug addictions and their

family members and friends. **AGE GROUPS:** All

HOURS: M-F: 8:00 am - 6:00 pm

FEES: None

LANGUAGES: English

FAMILIES ANONYMOUS

PHONE: 800-736-9805

WEB: http://www.familiesanonymous.org/

SERVICES: A group of concerned relatives and friends whose lives have been adversely affected by a loved one's addiction to alcohol or drugs, who support and encourage each other.

FEES: None

rees, noile

SUBSTANCE ABUSE

HEROIN ANONYMOUS

PHONE: Website only

WEB: http://www.heroin-anonymous.org/

SERVICES: Contains information about a fellowship of men and women who have found a solution to their

heroin addiction. **LANGUAGES:** English

LAST HOUSE ON THE BLOCK

LEESBURG

Alcoholics Anonomous **PHONE:** 352-315-0180 1339 Neely Drive LEESBURG, FL 34748 **SERVICES:** AA meetings. **AGE GROUPS:** Adults

HOURS: Meets daily at noon; 5:30 and 8:00 pm.

FEES: None

LANGUAGES: English

LIFERING SECULAR RECOVERY

PHONE: Website

WEB: http://www.unhooked.com/

SERVICES: A network of support groups for people who want to be free of alcohol and addictive drugs.

FEES: None

LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program

PHONE: 352-360-6680

POB 491000

LEESBURG, FL 34749

SERVICES: Evidence-based program for youth and their families or caregivers targeting marijuana/alcohol use,

social skills, anger management, peer relations, problem-solving and family communication.

AGE GROUPS: 12 - 18 CONTACT: KATY PAINTER EMAIL: mailto:kpainter@lsbc.net

FAX: 352-360-1051

FEES: Free to those who qualify

SUBSTANCE ABUSE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Adult Choice - Residential Substance Abuse

PHONE: 352-360-6635

POB 491000

LEESBURG, FL 34749-1000 WEB: http://www.lsbc.net/

SERVICES: Level 2 co-ed residential program for adults. Substance abuse - dual diagnosis. Residency runs

from 31 days to one year. **AGE GROUPS:** Adults

CONTACT: CARROL MURPHY **EMAIL:** mailto:cmurphy@lsbc.net

FAX: 352-315-4416 HOURS: 24/7 FEES: Sliding scale LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Crossroads II/ TASC/Turnabout/Juvenile TASC

PHONE: 352-315-7400 215 N. 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Crossroads II: Intensive outpatient services for substance abuse and co-occurring disorders at Leesburg, Eustis (352-357-1550), Clermont (352-394-5922) and Bushnell (352-793-4126). TASC 4 hour programs: parenting, shoplifting, anger management, SA choices. Child-adolescent substance abuse outpatient.

AGE GROUPS: 18 UP

CONTACT: STEVE VANGELDER, Director EMAIL: mailto:svangelder@lsbc.net
HOURS: M-F: 8:30 am - 6:00 pm

FEES: Sliding scale

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Psychiatric Hospital and Detox **PHONE:** 352-315-7800 2020 Tally Road LEESBURG, FL 34748

WEB: http://www.lsbc.net/

SERVICES: Psychiatric hospital with a substance abuse inpatient unit and adult and children's crisis

stabilization units. Access to a 24 hour evaluation center to determine whether they will be admitted or referred.

AGE GROUPS: All

CONTACT: DUANE ZIMMERMAN, Executive Vice President

EMAIL: mailto:dzimmerman@lsbc.net

HOURS: 24/7

FEES: Insurance and/or sliding fee scale

SUBSTANCE ABUSE

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Teen Choice: Intensive Substance Abuse Residential Program

PHONE: 352-315-4405/4406

POB 491000

LEESBURG, FL 34749-1000 WEB: http://www.lsbc.net/

SERVICES: Residential care for substance-abusing teens who have chaotic, abusive interpersonal relations,

extensive criminal histories, prior treatment and anti-social behaviors.

AGE GROUPS: 13-17

CONTACT: TERRY GRONDAHL EMAIL: mailto:tgrondahl@lsbc.net

HOURS: 24/7
FEES: Sliding scale
LANGUAGES: English

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

Youth and Family Recovery Program (YAFR)

PHONE: 352-315-7400 215 North 3rd Street LEESBURG, FL 34748 WEB: http://www.lsbc.net/

SERVICES: Counseling for substance-abusing adolescents and their families. Weekly sessions are provided in the home, office, school, and community over a 3-4 month period. Goals are to promote abstinence from drugs, positive social activities, positive peer relationships, and improved relationships with the family. YAFR targets drug use, social skills, problem-solving, family communication, and anger management.

AGE GROUPS: 12-18

CONTACT: KATY PAINTER, LMHC Program Supervisor

EMAIL: mailto:kpainter@lsbc.net

FAX: 352-360-1051

AGENCY NEEDS: Information on available community recreational programs for teens and access to facilities

that provide positive social outlets. (Free or discounted passes/sporting equipment/etc)

HOURS: By appointment/flexible hours M-F

FEES: None

REQUIREMENTS: Social Security Number

LANGUAGES: English

M.A.D.D.

Mothers Against Drunk Driving

PHONE: Website

WEB: http://www.madd.org/ LANGUAGES: English

MARIJUANA ANONYMOUS

PHONE: Website

WEB: http://www.marijuana-anonymous.org/

SERVICES: Contains information about a fellowship of men and women who share our experience, strength, and hope with each other that we may solve our common problem and help others to recover from marijuana addiction.

FEES: None

SUBSTANCE ABUSE

METHADONE ANONYMOUS

PHONE: Website

WEB: http://www.methadone-anonymous.org/

SERVICES: Contains information about a fellowship of men and women who are current and former

methadone patients. Together they have formed a 12-step recovery organization to help each other recover from

addictions. **FEES:** None

LANGUAGES: English

MOTHERS AGAINST DRUNK DRIVERS (MADD)

National Office

PHONE: 1-800-438-6233 **WEB:** http://www.madd.org/

SERVICES: Support group information. Data on drunk driving issues nationally and locally.

HOURS: M-F: 8:00 am - 5:00 pm **LANGUAGES:** English, Spanish

NAR-ANON

PHONE: 1-800-477-6291

WEB: http://www.nar-anon.org/

SERVICES: A website and support group for those who know or have known a feeling of desperation due to the addiction problem of someone close to them. Nar-Anon members share their experiences, strength, and hope at weekly meetings.

FEES: None

LANGUAGES: English

NARCOTICS ANONYMOUS

PHONE: 1-800-468-6933 **WEB:** http://www.na.org/

SERVICES: Support group for people recovering from drug addiction. Membership is open to any drug addict, regardless of the particular drug or combination of drugs used. Non-conventional residential treatment center.

HOURS: Daily: 7:00 am-11:30 pm

FEES: None

LANGUAGES: English

NATIONAL ASSOCIATION FOR CHILDREN OF ALCOHOLICS

ROCKVILLE

Resources for Children of Alcoholics

PHONE: 1-888-554-2627 or 1-877-767-8432 (Spanish)

POB 2345

ROCKVILLE, MD 20847-2345

WEB: http://www.ncadi.samhsa.gov/ EMAIL: mailto:nacoa@nacoa.org

FAX: 240-221-4292

HOURS: M - F: 8:30 am - 5:00 pm **LANGUAGES:** English, Spanish

SUBSTANCE ABUSE

NATIONAL CANCER INSTITUTE

Tobacco cessation **PHONE:** Website

WEB: http://www.cancer.gov/cancertopics/factsheet/Tobacco

SERVICES: Provides information on quitting smoking.

LANGUAGES: English

NATIONAL CLEARING HOUSE FOR ALCOHOL AND DRUG INFORMATION

Alcohol and Drug Abuse Information

PHONE: 1-800-729-6686 or 1-800-622-HELP (4357)

SERVICES: Information resource equipped to respond to the public's alcohol, tobacco and drug inquiries and

distribute free or low-cost culturally-diverse prevention, intervention, and treatment resources.

HOURS: 24/7

PHOENIX HOUSE

Children of Alcoholics **PHONE:** 1-800-359-2623

FL

WEB: http://www.phoenixhouse.org/florida

SERVICES: Substance Abuse

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Celebrate Recovery **PHONE:** 352-394-3553 1501 Steves Road CLERMONT, FL 34711

WEB: http://www.getreallife.com/

SERVICES: 12-step recovery program that builds a foundation to overcome hurts (abuse, divorce, codependence), habits (addictions to food, alcohol, drugs), or relationships and forgiveness issues.

CONTACT: RICHARD & CARRIE POWELL, Directors

EMAIL: mailto:rlrecovery@reallifechristian.net

HOURS: F: 7:00 - 9:00 pm **LANGUAGES:** English

SAMHSA

Hotline

PHONE: 1-800-662-4357

SERVICES: Provides referrals for substance abuse & mental health services.

AGE GROUPS: All HOURS: 24/7 FEES: None

SUBSTANCE ABUSE

SAMHSA'S SUBSTANCE ABUSE TREATMENT FACILITY LOCATOR

PHONE: Website

WEB: http://www.findtreatment.samhsa.gov/

SERVICES: Provides information on drug and alcohol treatment programs across the country. Includes more than 11,000 addiction treatment programs, including residential treatment centers, outpatient treatment programs, and hospital inpatient programs for drug addiction and alcoholism. Listings include treatment programs for marijuana, cocaine, and heroin addiction, as well as drug and alcohol treatment programs for adolescents, and adults.

AGE GROUPS: Adults & Teens

HOURS: 24/7

LANGUAGES: English

SHOUTING INSIDE: WHISPERS IN THE ROAR

Children of Parents Who have Alcohol or Drug-Related Issues

PHONE: Website

WEB: http://www.shoutinginside.com/

SERVICES: Blogs from children who are dealing with parents who have alcohol or drug-related issues.

AGE GROUPS: Any **LANGUAGES:** English

SMART RECOVERY

PHONE: Website

SERVICES: Offers free face-to-face and online mutual help groups. SMART (Self-Management And Recovery Training) helps people recover from all types of addictive behaviors, including: alcoholism, drug abuse, substance abuse, drug addiction, alcohol abuse, gambling addiction, cocaine addiction, and addiction to other substances and activities. SMART is an alternative to Alcoholics Anonymous and Narcotics Anonymous.

FEES: None

LANGUAGES: English

SPIRIT OF LIFE RECOVERY CENTER

MOUNT DORA

Recovery from addictions

PHONE: 352-735-2001 or 407-766-9442 4816 North Orange Blossom Trail MOUNT DORA, FL 32757

WEB: http://www.spiritoflifeministry.org/

SERVICES: 64 bed residential recovery program for men who are struggling with addictions to drugs or alcohol. This is a 6-12 month "Freedom to Recovery" program that is faith-based. This is a combination 12-step program. Alpha Series and Relational Ministries series.

CONTACT: TERRY HODGES

HOURS: 24/7 FEES: \$150/week LANGUAGES: English

THE COOL SPOT

Alcoholism Prevention **PHONE:** Website

WEB: http://www.thecoolspot.gov/index.asp

SERVICES: The teen's place for info on alcohol and resisting peer pressure.

AGE GROUPS: Teens and young adults

HOURS: 24/7

SUBSTANCE ABUSE

WESTERN JUDICIAL SERVICES

TAVARES

PHONE: 352-742-9317 544 South Duncan Drive TAVARES, FL 32278

WEB: http://www.westernjudicial.com/

SERVICES: Educational programs and counseling in prevention of substance abuse and domestic violence.

Provides a certified rehab program for women or men dealing with domestic violence.

AGE GROUPS: Adults

CONTACT: LINDA CARR, Director

EMAIL: mailto:wjstavares@embarqmail.com

FAX: 352-742-9318

HOURS: M - F: 8:30 am - 5:00 pm

FEES: Vary

LANGUAGES: English, Spanish

WOMEN FOR SOBRIETY

Substance Abuse **PHONE:** Website only

SERVICES: A national self-help group solely for women wishing to stop using alcohol and drugs.

LANGUAGES: English

WOMEN IN TOUCH BELLEVIEW

Transitional Home and Spiritual Recovery Program

PHONE: 352-307-5610 6056 SE Agnew Road BELLEVIEW, FL 34420-4101

WEB: http://www.womenintouchministries.org/

SERVICES: Nine months to two year transitional home/ spiritual recovery program. First Baptist Church of

Belleview, Benevolence Ministry. **AGE GROUPS:** Adult Women **CONTACT:** DEE HILLMAN, Director

EMAIL: mailto:dee@womenintouchministries.org

FAX: 352-307-2139

AGENCY NEEDS: Transportation, mentors, teachers, penpals, and dental/medical care.

FEES: None

REQUIREMENTS: Make request for application/initial interview

LANGUAGES: English

YOUTH CHALLENGE WILDWOOD

Substance Abuse and Rehab **PHONE:** 1-352-748-5595 4738 N.E. 49th Boulevard WILDWOOD, FL 34785

SERVICES: A drug rehab center offering housing for men ages 18 and older. Services such as counseling

classes and vocational services help the men overcome their addictions.

AGE GROUPS: Men 18 and up

CONTACT: BETH GANGON, Executive Secretary

EMAIL: mailto:ycofflorida@aol.com **HOURS:** Daily: 8:00 am - 10:00 pm **FEES:** \$250 for the whole 18 months

SUPPORT GROUP

1ST BAPTIST CHURCH OF LEESBURG

LEESBURG

Grief Share

PHONE: 352-787-8734 LEESBURG, FL 34748

SERVICES: Recovery program for persons experiencing the loss of a loved one. Weekly discussions and

DVDs cover issues grieving persons deal with.

AGE GROUPS: Teen and Adults

CONTACT: DONNA ZEGEL, Coordinator 352-787-8734

HOURS: F: 10:00 am - 11:30 am

FEES: None

REQUIREMENTS: Call Donna for registration.

LANGUAGES: English

ALCOHOLICS ANONYMOUS & ALATEEN

LEESBURG

AA Meetings

PHONE: 352-360-0960 or 352-360-0961 2115 Unit 'I' Citrus Boulevard (Cottom Plaza)

LEESBURG, FL 34748

WEB: http://www.lakesumterintergroup.com/

SERVICES: Information about Alcoholics Anonymous and their meetings.

EMAIL: mailto:lakesumter@aol.com

FAX: 352-360-0386

HOURS: M-F: 10:00 am - 5:00 pm

FEES: None

LANGUAGES: English

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

EUSTIS

PHONE: 352-357-3365 411 W. Woodward Ave.

Eustis FI

SERVICES: Support group for those affected by Alzheimer's.

HOURS: 1st Tuesday at 3 p.m. **LANGUAGES:** English

ALZHEIMER'S ASSOCIATION SUPPORT GROUP

CLERMONT

Caregiver Support Group **PHONE:** 352-394-6585 1750 HUNT TRACE Blvd. CLERMONT, FL 34711

SERVICES: Support group for those dealing with Alzheimer's Disease.

HOURS: 2nd Wed @ 2 pm LANGUAGES: English

SUPPORT GROUP

ALZHEIMER'S FAMILY ORGANIZATION

THE VILLAGES

PHONE: 352-259-0020 624 San Marino Drive THE VILLAGES, FL 32159

SERVICES: Support group for caregivers of Alzheimer's patients.

AGE GROUPS: All

CONTACT: REVA WALTERS, Director

EMAIL: mailto:www.wwwalters.1@comcast.net

HOURS: 24/7; Meetings: 1st Wed.

LANGUAGES: English

ALZHEIMER'S FAMILY ORGANIZATION

NEW PORT RITCHEY

PHONE: 352-454-8303 or 1-888-496-8004

POB 1939

NEW PORT RITCHEY, FL 34656-1939 **WEB:** http://www.alzheimersfamily.org/

SERVICES: Serves Lake County. Free memory screening. Support groups for caregivers of those suffering from dementia. Educational programs and respite assistance. An ID Program-bracelets or pendants-is available for those at risk of wandering from home.

AGE GROUPS: Adults

CONTACT: CAROL McCARTHY, Community Educator Lake and Sumter

EMAIL: mailto:info@alzheimersfamily.org

FAX: 727-849-7707

HOURS: M-F: 8:30 am - 4:30 pm

REQUIREMENTS: Some services require a completed application.

LANGUAGES: English

AMERICAN CANCER SOCIETY

TAVARES

Man to Man Prostate Support Group

PHONE: 352-326-9599

1000 Waterman Way, Conf Room B

TAVARES, FL 32778

WEB: http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx

SERVICES: Support group for men dealing with prostate cancer.

AGE GROUPS: Adult men **HOURS:** 1st Monday at 3 p.m. **LANGUAGES:** English

AMERICAN CANCER SOCIETY

THE VILLAGES

Man-to-Man Prostate Cancer Support Group

PHONE: 1-800-227-2345 1200 Avenida Central THE VILLAGES, FL 32159

SERVICES: Sponsored by the American Cancer Society's Lake-Sumter Unit. Meets at the La Hacienda Center

in the Julio Iglesias room. **HOURS:** 1st W: 7:00 pm

FEES: None

LANGUAGES: English, Spanish (Main Number)

SUPPORT GROUP

BETTER BREATHER'S SUPPORT GROUP

TAVARES

Lung Disease

PHONE: 352-253-3396 1000 Waterman Way TAVARES, FL 32778

SERVICES: For caregivers and patients dealing with chronic lung disease. Meets at Florida Hospital Waterman

(Garden Conference Room F). **CONTACT:** GINGER **HOURS:** 3rd Th: 1:30 pm

FEES: None

LANGUAGES: English

BRAIN INJURY SUPPORT GROUP

LEESBURG

PHONE: 352-483-1353 700 N. Palmetto Street LEESBURG, FL 34748

SERVICES: In the boardroom at LRMC North.

HOURS: 4th M: 6:30 - 8:00 pm

FEES: None

LANGUAGES: English

CANCER SUPPORT GROUP

CLERMONT

PHONE: 352-394-8401 927 Seventh St. CLERMONT, FL

SERVICES: A support group for those dealing with cancer.

HOURS: 2nd Tuesday of each month at 7 p.m.

LANGUAGES: English

CAREGIVER SUPPORT GROUP

CLERMONT

Alzheimer's and Dementia. **PHONE:** 352-394-5549 1600 Hunt Trace Boulevard CLERMONT, FL 34711

SERVICES: Meets at Superior Residences Assisted Living and Memory Care. Primarily for those caring for

persons with Alzheimer's and dementia. **CONTACT:** CHERYL FLETCHER **HOURS:** 2nd & 4th Th: 2:00 pm

LANGUAGES: English

CO-DEPENDENTS ANONYMOUS

LADY LAKE

PHONE: 352-205-8703 LADY LAKE, FL

SERVICES: Meets at North Lake Presbyterian Church.

CONTACT: KATHY HOURS: M: 5:30 pm LANGUAGES: English

SUPPORT GROUP

FAMILY CAREGIVER'S SUPPORT GROUP

LEESBURG

PHONE: 352-728-1861 200 S. Lone Oak Drive LEESBURG, FL 34748

SERVICES: At New Life Presbyterian Church.

HOURS: 3rd M: 09:30 am

FEES: None

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Cancer Education Workshop & Support Group

PHONE: 352-253-3605 1000 Waterman Way TAVARES, FL 32778

 $\label{lem:www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx} \textbf{WEB:} \ \underline{\text{http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx} \\ \textbf{WEB:} \ \underline{\text{http://www.fhwat.org/AHSISMidMenu4/CommunityPro$

SERVICES: Features speakers educating the public on various aspects of cancer and a support group for those

dealing with cancer. **AGE GROUPS:** All

HOURS: 3rd Thursday from 1:30-3:30 p.m.

FEES: None

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Diabetes Management Class **PHONE:** 352-253-3391 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx

SERVICES: Class that teaches diabetics how to effectively manage their disease.

AGE GROUPS: All

HOURS: 1st three Mondays of each month from 8:30 a.m.-12 noon & the 1st three Wedensdays from 12:30-4

p.m.

FEES: Vary

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

TAVARES

Diabetic Caregiver's Support Group

PHONE: 352-253-3539 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Meets in a Garden Conference Room.

HOURS: 1st M: 10:00 am **LANGUAGES:** English

SUPPORT GROUP

FLORIDA HOSPITAL WATERMAN

Insulin and Type 1 Diabetes Support Group

PHONE: 352-263-3391 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Classrooms on ground floor.

CONTACT: CHRIS WILLMAN, Diabetes Educator

EMAIL: mailto:chris.willman@ahss.org

FAX: 352-253-3502

HOURS: Last Mon. 6:30 pm **LANGUAGES:** English

FLORIDA HOSPITAL WATERMAN

TAVARES

TAVARES

Insulin-Pumpers Support Group **PHONE:** 352-253-3539 1000 Waterman Way

1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Meets in a Garden Conference Room.

HOURS: Last Mon: 6:30 pm **LANGUAGES:** English

FLORIDA HOSPITAL WATERMAN

TAVARES

LOOK GOOD FEEL BETTER **PHONE:** 352-253-3605 4000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/

SERVICES: Cancer support group meets at the Cancer Institute, Waterman Conference Room.

CONTACT: EVADNE TSOLO, Oncological Social Worker

EMAIL: mailto:evadne.tsolo@ahss.org

HOURS: 2nd M: 1:30 - 3:30 pm

LANGUAGES: English

FLORIDA HOSPITAL WATERMAN

Man-to-Man Prostate Cancer Support Group

FL

SERVICES: Garden Conference Rooms, C and D.

CONTACT: Bill Heroy, Director HOURS: 3rd Th. 3:00 pm LANGUAGES: English

GASTRIC BYPASS SUPPORT GROUP

LEESBURG

PHONE: 352-365-6200 200 W. Main St. LEESBURG, FL

SERVICES: A support group for those who are planning or have undergone gastric by-pass surgery.

HOURS: 1st Tuesday of each month from 6-8 p.m.

SUPPORT GROUP

GENERAL CANCER EDUCATION SUPPORT GROUP

TAVARES

Cancer Support Group PHONE: 352-253-3605 4000 Waterman Way TAVARES, FL 32778

WEB: http://www.floridahospitalwaterman.org/

SERVICES: Florida Hospital Cancer Institute, Waterman Conference Room. **CONTACT:** EVADNE TSOLO, Radiation Oncology Social Worker

EMAIL: mailto:evadne.tsolo@ahss.org

HOURS: 1st Th each month

FEES: None

LANGUAGES: English

GRANDPARENTS RAISING KIDS SUPPORT GROUP

MT. DORA

PHONE: 352-735-7180 OR 352-735-3439

1995 Donnelly St. MT. DORA, FL

SERVICES: A support group for grandparents and relatives who are raising children that are not their own.

HOURS: Meets the 1st and 3rd Tuesdays of each month at 6:30 p.m.

LANGUAGES: English

GRIEF SHARE UMATILLA

Widowed and Divorced **PHONE:** 352-669-2741 100 W. Guerrant Street UMATILLA, FL 32784

SERVICES: Meetings are at First United Methodist Church of Umatilla when a sufficient number of people are

interested.

HOURS: Mon: 7:00 pm **LANGUAGES:** English

GRIEF SHARE PROGRAM

THE VILLAGES

PHONE: 352-259-9305 251 Avenida Los Angelos THE VILLAGES, FL 32159

SERVICES: Fairway Christian Church

HOURS: M: 9:00 am

FEES: None

LANGUAGES: English

IMPOTENCY SUPPORT GROUP

EUSTIS

Impotency Support Group

PHONE: 352-357-6786 or 352-253-1111

801 Northshore Drive EUSTIS, FL 32726

SERVICES: Available September - April only. Meets at Florida Hospital Waterman (Garden Conference

Room E).

CONTACT: FRAN FOGARTY, LPN

HOURS: 4th Th: 7:00pm **LANGUAGES:** English

SUPPORT GROUP

LAKE COUNTY PARKINSON'S SUPPORT GROUP

LEESBURG

PHONE: 352-343-0376

301 W. Oak Terrace Drive, Building 301, Room 112

LEESBURG, FL 34748

WEB: http://www.americanparkinsonsassociation.com/

SERVICES: Meets September to May. Special speakers and/or discussion among members. Socials. Open to anyone with Parkinson's, a family member or caregivers. Associated with the American Parkinson's Association

AGE GROUPS: All

CONTACT: DAVID and PAT TRIBBEY, Coordinators

EMAIL: mailto:dtribby108@comcast.net

HOURS: 3rd F: 1:00 pm

FEES: None

LANGUAGES: English

LIFE LEESBURG

Grief Support: Astor

PHONE: 352-787-0403 or 759-2244- or 753-4444

1116 W. Main Street LEESBURG, FL 34548

SERVICES: Redirect grief to positive venues, restore self-confidence and a sense of purpose. Share memories, challenges, successes and laughter through luncheons, cultural events, dinner theaters, day trips, picnics and etc.

CONTACT: DAVID HEYDT **FEES:** Only personal expenses. **LANGUAGES:** English

LOOK GOOD AND FEEL BETTER

TAVARES

Cancer Support Group PHONE: 352-253-3605 4000 Waterman Way TAVARES, FL 32778

SERVICES: Florida Hospital Cancer Institute, Conference Room

AGE GROUPS: FAMILIES CONTACT: BRENDA WINTER HOURS: 2nd M: 1:00 - 3:00 pm

FEES: None

LANGUAGES: English

MENDED HEARTS LEESBURG

Heart Disease Support **PHONE:** 352-728-6625

North Campus of Leesburg Regional Hospital 301 Building

LEESBURG, FL 34748

WEB: http://www.mendedhearts.org/

SERVICES: Pre- and post-heart surgery support by persons who have experienced heart surgery. Support also

available for cargives of, and anyone with, heart-related issues.

AGE GROUPS: Adults

CONTACT: JANET McCORD, President

HOURS: 2nd Th. 9:00 am except June, July and August.

FEES: None

SUPPORT GROUP

MOMS ON MOTHERHOOD

MOM Support Group **PHONE:** 352-253-3367

FL

SERVICES: At Golden Triangle YMCA. Childbirth training, preparation and administration.

HOURS: 1st and 3rd Mon: 10:00 - 11:30 am

LANGUAGES: English

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

LEESBURG

Mentally Ill Family Support Group

PHONE: 352-259-2789 Day or 352-728-8198 Night

POB 493241

LEESBURG, FL 34749

SERVICES: Help for all types of mental illnesses. Family support groups and client support groups. Call for

meeting locations.

CONTACT: PEG NICHOLSON or CLAIRE HEDGCOCK

EMAIL: mailto:hedgcock@aol.com

HOURS: 1st Tu: 7:00 pm; 3rd Tu: 3:00 pm

LANGUAGES: English

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: mailto:info@n-v-i.org

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

SUPPORT GROUP

P.U.N. - PITY US NOT

TAVARES

Multiple Sclerosis Support Group

PHONE: 352-638-0663 1000 Waterman Way TAVARES, FL 32778 **WEB:** http://www.nmss.org/

SERVICES: A support group for those suffering with Multiple Sclerosis. Meets at Florida Hospital Waterman

Patient's care orientation classroom. Alternate is conference room 'B'.

CONTACT: DAVID JOHNSON **EMAIL:** <u>mailto:pityusnot@live.com</u>

HOURS: 1st F: 10:00 am

FEES: None

LANGUAGES: English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Celebrate Recovery **PHONE:** 352-394-3553 1501 Steves Road CLERMONT, FL 34711

WEB: http://www.getreallife.com/

SERVICES: 12-step recovery program that builds a foundation to overcome hurts (abuse, divorce, codependence), habits (addictions to food, alcohol, drugs), or relationships and forgiveness issues.

CONTACT: RICHARD & CARRIE POWELL, Directors

EMAIL: mailto:rlrecovery@reallifechristian.net

HOURS: F: 7:00 - 9:00 pm **LANGUAGES:** English

REAL LIFE CHRISTIAN CHURCH

CLERMONT

Grief Share

PHONE: 352-394-3553 1501 Steves Road CLERMONT, FL 34711

WEB: http://www.getreallife.com/

SERVICES: Help with issues resulting from the death of a loved one.

CONTACT: GAILA WOMACK **EMAIL:** mailto:office@getreallife.net

HOURS: F: 6:30 pm **LANGUAGES:** English

RELATIVE CAREGIVERS RAISING CHILDREN SUPPORT GROUP

CLERMONT

PHONE: 352-394-2412

950 Seventh St. CLERMONT, FL

SERVICES: A support group for family members who are raising relatives children. Child care is provided.

HOURS: 1st Tuesday of each month at 6:30 p.m.

SUPPORT GROUP

SUPPORT GROUP FOR MOTHERS

MT. DORA

PHONE: 352-636-8239 or 352-483-2586 Rejoyce Wellness Center on Robie Ave.

MT. DORA, FL

SERVICES: A support group for miothers who have lost a child to illness or accident.

CONTACT: Sherry Thomas

HOURS: 2nd Tuesday of each month at 7 p.m.

LANGUAGES: English

T.O.P.S. - LEESBURG

LEESBURG

Take Off Pounds Sensibly **PHONE:** 352-365-8318

Christ United Methodist Church 1313 Griffin Road

LEESBURG, FL 34748

SERVICES: Nutritional information and support regarding weight loss.

CONTACT: EDWARD LALONDE

HOURS: Th: 7:00pm **FEES:** \$24 a year plus \$5 month **LANGUAGES:** English

TIC DOULOUREAUX - TRIGEMINAL NEURALGIA

OCALA

PHONE: 352-357-8156 9401 S.W. Highway 200 OCALA, FL 34475

SERVICES: Meets at the Collins Health Resource Center-Timber Ridge Medical Complex Bldg.

CONTACT: DALE GAYKEN

HOURS: 1st W: (except July - Sept.): 1:00 pm - 3:00 pm

LANGUAGES: English

TRANSITIONS SUPPORT GROUP

LEESBURG

PHONE: 352-742-9578 10200 Morningside Dr.

Leesburg, FL

SERVICES: A support group that helps those dealing with changes in life situations.

HOURS: 1st & 3rd Tuesdays @ 6:30 p.m.

LANGUAGES: English

WALKING THE MOURNER'S PATH

MOUNT DORA

Grief Support Group **PHONE:** 352-383-2832 460 N. Grandview Street MOUNT DORA, FL 32747

WEB: http://www.mournerspath.com/

SERVICES: Transforming grief into joyful living at St. Edward Episcopal Church. Meets once a year. Call for

schedule.

CONTACT: PAT BARNES **HOURS:** M-F: 9:00 am - 2:00 pm

SUPPORT GROUP

WILDWOOD BRAIN INJURY SUPPORT GROUP

WILDWOOD

PHONE: 352-748-5161 Vary-call to get directions WILDWOOD, FL

SERVICES: Helps those who are dealing with brain injury.

HOURS: 1st Tuesday from 6-8 p.m.

TEEN ISSUES

ARNETTE HOUSE LEESBURG

CINS/FINS

PHONE: 352-326-3663 or 352-622-6135

1014 Georgia Ave LEESBURG, FL 34748

WEB: http://www.arnettehouse.org/

SERVICES: Non-residential services for status offenders. Life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger mgmt. Truancy/behavioral assistance for youth who have not been charged with a criminal offense.

AGE GROUPS: 8-17

CONTACT: CARL ROSS, Family Counselor or SHANNON MILLS, CINS Case Mgr.

AGENCY NEEDS: Educational materials

HOURS: 24/7
FEES: Donations
LANGUAGES: English

ARNETTE HOUSE RESIDENTIAL SERVICES

OCALA

Emergency Shelter & Transitional Living Facilities

PHONE: 352-622-6135 2310 N.E. 24th Street OCALA, FL 34470

WEB: http://www.arnettehouse.org/

SERVICES: Youth can obtain immediate access to emergency shelter for runaways, lockouts, brief voluntary placements by parents needing a 'time out' from their kids by entering any business or public building displaying a "SAFE PLACE" symbol. Also has a transitional living program that provides life skills training, educational opportunities, substance abuse counseling, advocacy, mentoring, parenting and anger management.

AGE GROUPS: 10-21

CONTACT: RALPH RIVERS, Shelter Program Manager

EMAIL: mailto:info@arnettehouse.org

FAX: 352-622-2049

AGENCY NEEDS: Educational materials. Appropriate clothing for kids in shelter.

HOURS: 24/7 **FEES:** None.

REQUIREMENTS: Income verification upon admission. Screening Process

LANGUAGES: English, Spanish

BAY LAKE BEEF & SWINE 4-H CLUB

GROVELAND

PHONE: 352-429-3532 7904 Bay Lake Rd. Groveland, FL 34736

WEB: http://www.baylake4h.com/

SERVICES: Their goal is to teach children to complete projects, take leadership responsibilities and persevere in things they start to do. Programs: livestock, computer skills, education, pets, arts and crafts, and agricultural.

AGE GROUPS: 5-18 or until high school graduation

CONTACT: Kathy Burns, Club leader **HOURS:** 2nd Thursday of each month

FEES: \$5 per year LANGUAGES: English

TEEN ISSUES

BOY SCOUTS OF AMERICA - CENTRAL FLORIDA COUNCIL

APOPKA

Scouting

PHONE: 1-407-889-4403

1951 South Orange Blossom Trail, Suite 102

APOPKA, FL 32703

WEB: http://www.scouting.org/ SERVICES: Serves Lake County. EMAIL: mailto:cfc@cfcbsa.org

FAX: 1-407-889-4406 **LANGUAGES:** English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC.

EUSTIS

After School Care and Children's Services

PHONE: 352-589-5522 1705 E. County Road 44 EUSTIS, FL 32726

WEB: http://www.bgclsc.org/

SERVICES: NE Lake Unit. Promotes self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals. Fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1.

Sports/fitness/recreation 2. Character/leadership development 3. Arts 4. Health and life skills 5. Education and

career development. **AGE GROUPS:** 5 - 18

CONTACT: ROBB ELMATTI, Unit Director

EMAIL: mailto:info@bgclsc.org

FAX: 352-357-8426

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School year: M-F: 2:00 pm - 6:00 pm; Summer/School Vacation, M-F: 7:00 am - 6:00 pm

LANGUAGES: English

BOYS AND GIRLS CLUBS OF LAKE AND SUMTER COUNTIES, INC. LEESBURG

After School Care and Children's Services **PHONE:** 352-787-0053 or 352-787-1937

400 Executive Boulevard LEESBURG, FL 34748 WEB: http://www.bgclsc.org/

SERVICES: To promote self-esteem by instilling a sense of belonging, usefulness, influence and competence. One-on-one relationships with adult professionals; fun, age-appropriate programs provide young people with the knowledge, skills and attributes needed to succeed in life. Five core areas: 1) sports/fitness/recreation; 2)character/leadership development; 3)arts; 4)health and life skills; 5)education and career development.

AGE GROUPS: 5 - 18

CONTACT: BETH WORK, Chief Professional Officer

EMAIL: mailto:info@bgclsc.org

FAX: 352-787-5258

AGENCY NEEDS: Volunteers. School/Office Supplies. Funding

HOURS: School Year: M-F: 2:00 - 6:00 pm; Summer/School Vacation: M-F: 7:00 am - 6:00 pm

FEES: \$ 25 per year. Summer Fee: \$100. Scholarships available if qualified.

TEEN ISSUES

CHILREN'S HOME SOCIETY

TAVARES

MODEL PROGRAM **PHONE:** 352-315-3900

POB 1659

TAVARES, FL 32778

WEB: http://www.chsfl.org/division

SERVICES: A one-to-one mentoring program for youth with who have a parent in jail. Each youth is matched with a trained adult mentor with the goal of building trust and communication that will help the child perform better in school, have stronger family relationships, and be more equipped to avoid negative activities or peer relationships.

AGE GROUPS: 4-15 years

HOURS: Vary **FEES:** None

LANGUAGES: English

CHRISTIAN MARTIAL ARTS COALITION, INC.

FRUITLAND PARK

PHONE: 352-250-2191

4546 Pine St.

FRUITLAND PARK, FL 344731 **WEB:** http://www.cmacsite.com/

SERVICES: Teaches martial arts to juveniles involved in crime or gang-related activities. Lessons are free and

are designed to instill confidence and discipline in these children.

AGE GROUPS: 3-103

CONTACT: RICKY ADAMS, Chairman

HOURS: Varied **FEES:** None

LANGUAGES: English

COVENANT HOUSE

Nineline-Crisis line

PHONE: 1-800-999-9999 WEB: http://wwwnineline.org/

SERVICES: A crisis line for teens, youth and their families. Counselors utilize a database of more than 30,000 social service and child welfare agencies so callers can be connected with immediate assistance no matter the state or territory from which a call originates.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

ECKERD YOUTH ALTERNATIVES-EYA

PHONE: 1-800-914-3937

FL

WEB: http://www.eckerd.org/

SERVICES: At-risk boys and girls-those who exhibit emotional and behavioral problems at home, at school and in the community. Re-entry services to youth and families following residential treatment.

HOURS: M-F: 8:00 am - 6:00 pm

TEEN ISSUES

FIRST BAPTIST CHURCH OF LEESBURG

LEESBURG

Neighborhood Accountability Board

PHONE: 352-787-1005 220 N. 13th St.

220 N. 13th St. Leesburg, FL 34778

SERVICES: Provides an innovative approach to dealing with minor juvenile offenses without formal prosecution. Offenders must repair harm to their victims and communities. They are directly accountable to those who were harmed. This allows the offender to understand the actual harm caused by their actions.

CONTACT: Pastor Ken Scrubbs

EMAIL: mailto:KenScrubbs@fbcleesburg.org

LANGUAGES: English

FIRST UNITED METHODIST CHURCH OF CLERMONT

CLERMONT

South Lake Teen MOPS (Mothers of Preschoolers)

PHONE: 321-206-8655 (South Lake only) OR 352-394-2412

950 Seventh Street CLERMONT, FL 34711

WEB: http://www.fumc-clermont.org/

SERVICES: For teens who are pregnant or have a child 6 years or younger. Teen mothers and expectant mothers gather with other girls who share similar life experiences. At Teen MOPS, these girls gain confidence, learn about mothering, and grow personally. Guest speakers. Creative activities. Fellowship. Dinner is served, childcare is provided and transportation is available.

AGE GROUPS: 12-19

CONTACT: DECEMBER HALL, Coordinator **EMAIL:** mailto:slteenmops@yahoo.com

FAX: 352-394-4899

HOURS: 2nd and 4th Mo. 5:30 pm - 8:00 pm during school year

FEES: None

LANGUAGES: English

FLORIDA'S HOMETOWN U.S.A. PROGRAM, INC.

FRUITLAND PARK

PHONE: 352-326-4217

P.O. Box 337

FRUITLAND PARK, FL 34731

WEB: http://www.flhometownusa.com/

SERVICES: Educates youth on the importance of volunteer community service. Students from throughout Florida are selected each year to participate in the program. They are active in volunteer programs that focus on children and the elderly.

AGE GROUPS: Youth

CONTACT: LINDA WATTS, Director **EMAIL:** mailto:linda6571@embarqmail.com

FEES: None

LANGUAGES: English

FOCUS ADOLESCENT SERVICES

PHONE: Website

FL.

WEB: http://www.focusas.com/

SERVICES: Excellent source for teen and family help.

TEEN ISSUES

GIRL SCOUTS OF CITRUS COUNCIL

PHONE: 352-669-1042

WEB: http://www.citrus-gs.org/

AGE GROUPS: 5-17

CONTACT: BARBARA BURDICK

EMAIL: mailto:lakecountygirlscouts@yahoo.com

AGENCY NEEDS: Adult mentors. Training and background checks provided.

HOURS: M-F: 9:00 am - 5:00 pm

LANGUAGES: English

LAKE COUNTY DEPT. OF JUVENILE JUSTICE

MT. DORA

Voluntary Intervention Program

PHONE: 352-383-5982 or 352-383-6321

2739 W. Old Hwy 441 Mt. Dora, FL 32757

SERVICES: Cooperative supervision between parents of troubled youth and probation officers to complete

sanctions given.

AGE GROUPS: Children & Teens

CONTACT: Adrian Mathena or Kim Dixon, Supervisors **EMAIL:** mailto:adrian.mathena@djj.state.fl.us

HOURS: Varied **FEES:** None

LANGUAGES: English

LAKE COUNTY GOVERNMENT

TAVARES

Fire Prevention & Safety Education Program

PHONE: 352-343-9458 315 W. Main St. #441 TAVARES, FL 32778

SERVICES: Course for youth who set fires, pull fire alarms, have an obsession with fire, interfere with fire

suppression equipment or commit any fire related offense.

AGE GROUPS: 5-15 and their Caregivers

CONTACT: KATHY EDWARDS, Fire Education Coordinator

EMAIL: mailto:kedwards@lakecountyfl.gov

FAX: 352-343-9516 **HOURS:** Vary **FEES:** None

TEEN ISSUES

NAB/FIRST BAPTIST CHURCH OF LEESBURG

LEESBURG

Neighborhood Accountability Board

PHONE: 352-787-1005

220 N. 13th St. Leesburg, FL 34778

WEB: http://www.fbcleesburg.org/

SERVICES: Approach to dealing with minor juvenile offenses without formal prosecution. It accepts referrals of first-time non-violent offenders, and requires them to attend a meeting, where they face their victim. Using the restorative justice concept, the victim, with the assistance of the NAB, determines the type and amount of punishment. This punishment can range from a simple letter of apology, to restitution paid to the victim, to physical labor cleaning the victimÆs yard, to painting a home, to washing cars, etc. The NAB monitors compliance with the determined punishment, and if the offender does not complete the program, the case will be referred back for formal prosecution. It will divert youth from being formally charged with a crime, while still holding them accountable for their actions.

AGE GROUPS: Youth

CONTACT: Pastor KEN SCRUBBS

EMAIL: mailto:KenScrubbs@fbcleesburg.org

HOURS: Vary

LANGUAGES: English

NATIONAL RUN-AWAY HOTLINE

CHICAGO

Runaways

PHONE: 1-800-786-2929 3080 North Lincoln Avenue CHICAGO, IL 60657

WEB: http://www.nrcrisisline.org/

SERVICES: Provides non-judgemental, confidential crisis intervention and referrals. Temporary shelter to runaways from any area and counseling to be re-united with their families. Agency and information lines: 1-800-

344-2785 or 773-880-9860 **FAX:** 773-929-5150 **HOURS:** 24/7 **FEES:** None

LANGUAGES: English, Spanish

NATIONAL TEEN DATING ABUSE HELPLINE

PHONE: 1-866-331-9474; TTY 1-836-331-8453

WEB: http://www.loveisrespect.org/

SERVICES: Options offered to teens in abusive relationships: private, one-on-one chat rooms and referrals to

local help agencies. **HOURS:** 24/7

LANGUAGES: English

PARENT AND TEEN SUPPORT ACTION

Crisis Counseling

PHONE: 1-800-282-5660

HOURS: 24/7

TEEN ISSUES

S.A.D.D.

Students Against Destructive Decisions **PHONE:** 1-888-SADD-INC or 352-250-9619

FL

WEB: http://www.sadd.org/

SERVICES: Awards, calendar, activities, programs promoting good decisions for youth today. Local chapter

information available through the Safe Climate Coalition of Lake County, Inc.

AGE GROUPS: Middle and High School aged youth CONTACT: DEBI MACINTYRE, Executive Director EMAIL: mailto:debi@safeclimatecoalition.org

LANGUAGES: English

S.A.D.L.E.S. UMATILLA

Visions Program

PHONE: 352-669-1012 41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Offers adventure based counseling, experiential education, outreach, rentoring and teambuilding.

AGE GROUPS: Teens and young adults **CONTACT:** CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on service provided

LANGUAGES: English

SHOUTING INSIDE: WHISPERS IN THE ROAR

Children of Parents Who have Alcohol or Drug-Related Issues

PHONE: Website

WEB: http://www.shoutinginside.com/

SERVICES: Blogs from children who are dealing with parents who have alcohol or drug-related issues.

AGE GROUPS: Any LANGUAGES: English

T.E.A.R.

Teens Experiencing Abusive Relationships

PHONE: Website

FL

WEB: http://www.teensagainstabuse.org/

SERVICES: Seminars, information on detecting potential abusers in dating relationships; how to break free

from the relationship and get help.

TEEN ISSUES

TEEN EXPRESS

Preventative Health Care **PHONE:** 321-843-5158.

FL WEB:

 $\frac{http://www.orlandohealth.com/ArnoldPalmerHospital/HowardPhillipsCenter/TeenXpress/TeenXpress.as}{px?Pid=663\&Wid=17}$

SERVICES: A mobile health unit that provides primary medical care, physicals, immunizations and counseling for at-risk youth in select Orange County middle and high schools and Covenant House treat uninsured and at-risk adolescents who would otherwise go without treatment.

LANGUAGES: English

TEEN HELP ADOLESCENT RESOURCES

ST. GEORGE

PHONE: 1-800-637-0701 225 North Bluff Street, Suite 5 ST. GEORGE, UT 84770

SERVICES: Assists parents, child care professionals and others in locating appropriate resources for the

treatment of adolescents struggling with making the best choices in their lives.

FAX: 435-674-4830 LANGUAGES: English

THE COOL SPOT

Alcoholism Prevention **PHONE:** Website

WEB: http://www.thecoolspot.gov/index.asp

SERVICES: The teen's place for info on alcohol and resisting peer pressure.

AGE GROUPS: Teens and young adults

HOURS: 24/7

LANGUAGES: English

UNIVERSITY OF FLORIDA LAKE COUNTY EXTENSION

TAVARES

Welcome to the Real World **PHONE:** 352-343-4101 1951 Woodlea Rd. TAVARES, FL 32778

WEB: http://http//lake.ifas.ufl.edu/

SERVICES: Class that helps youth learn to make good decisions and choose a career. During this class they go through stations, learning to write checks & make expenditures.

AGE GROUPS: Youth

CONTACT: JULIE ENGLAND, Program Coordinator

EMAIL: mailto:julieeng@ufl.edu

HOURS: Vary **FEES:** None

THRIFT SHOPS

1ST UNITED METHODIST CHURCH OF UMATILLA

UMATILLA

2nd HARVEST

PHONE: 352-669-2741 100 W. Guerrant Street UMATILLA, FL 32784

SERVICES: Thrift store. Food. **HOURS:** Tu-Sa: 9:00 am - 2:00 pm

LANGUAGES: English

HABITAT FOR HUMANITY

GROVELAND

PHONE: 352-429-9052 7432 W. Highway 50 GROVELAND, FL 34736

SERVICES: Clothing; furniture; appliances; household goods; building materials.

CONTACT: ELIZABETH CUNHA, Manager

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

EUSTIS

PHONE: 352-483-0410 710 S. Bay Street EUSTIS, FL 32728

SERVICES: Household goods, appliances, furniture and building supplies.

CONTACT: TESA FANSLER, Manager

LANGUAGES: English

HABITAT FOR HUMANITY OF LAKE COUNTY

LEESBURG

Thrift Shop

PHONE: 352-728-6366 200 N. Lone Oak Drive LEESBURG, FL 34748 LANGUAGES: English

HABITAT FOR HUMANITY THRIFT STORE

WILDWOOD

PHONE: 352-330-0881

County Road 149 off County Road 44

WILDWOOD, FL 34785

SERVICES: Furniture, household goods, appliances, clothing, building materials.

HOURS: M-F: 9:00 am - 5:00 pm; Sa: 9:00 am - 3:00 pm

LANGUAGES: English

LIFE-CHANGING MINISTRIES THRIFT STORE

EUSTIS

PHONE: 352-357-7201

100 W. Ardice Avenue Suite 2-A

EUSTIS, FL 32726

SERVICES: Thrift store. Also provides bread, vegetables and fruit. Occasionally gives small financial help

and/or work in exchange for goods.

HOURS: M-Th: 10:00 am - 6:00 pm; F: 10:00 am - 2:00 pm; Sun: Noon - 5:00 pm;

THRIFT SHOPS

MINISTRY VILLAGE THRIFT SHOP

LEESBURG

PHONE: 352-787-7583 606 W. Main Street LEESBURG, FL 34748

SERVICES: Clothing, household goods and furniture.

AGE GROUPS: ALL

CONTACT: HELENA or LARRY, Co-Directors

HOURS: Tu-Sa: 9:00 am - 4:00 pm

FEES: Per Item

LANGUAGES: English

MISSIONARY'S CLOSET

TAVARES

Thrift Store

PHONE: 352-217-5676

13041 Lane Park Cut Off Unit M

TAVARES, FL 32778

SERVICES: Low prices for the community. Help for people needing clothing and household items.

AGE GROUPS: All

CONTACT: CYNTHIA VIDAL EMAIL: mailto:v6442@comcast.net

AGENCY NEEDS: volunteers, household items, furniture and clothing donations, non-perishable items.

HOURS: M-Th: 10:00 am - 3:00 pm; F: 10:00 am - 6:00 pm; Sa: 8:00 am - 3:00 pm

LANGUAGES: English

SOUTH LAKE ANIMAL LEAGUE THRIFT SHOP

CLERMONT

PHONE: 352-394-1818 770 Montrose Street CLERMONT, FL 34711 WEB: http://www.slal.org/

SERVICES: Full-service thrift shop with proceeds going to the South Lake Animal League.

CONTACT: RONDA CLINE, Manager

EMAIL: mailto:shop@slal.org HOURS: Tu - Sa: 9:00 am - 3:00 pm

TRANSPORTATION

AIR AMBULANCE CENTRAL

PHONE: 1-800-843-8418
WEB: http://airambulance.net/

SERVICES: If non-ambulatory and on medical equipment you may be eligible for this service.

AGE GROUPS: Any HOURS: 24/7 FEES: Vary

LANGUAGES: English

ANGEL FLIGHT SOUTHEAST

LEESBURG

PHONE: 352-326-0761 8864 Airport Blvd. LEESBURG, FL 34788

WEB: http://www.angelflightse.org/

SERVICES: Arranges free air transportation by private aircraft to distant medical facilities when commercial

service is not available, impractical or simply not affordable.

AGE GROUPS: All

CONTACT: GREG CHURCH, Vice President of Operations

EMAIL: mailto:greg@afse.org
AGENCY NEEDS: Volunteer pilots

HOURS: 8 a.m. to 5 p.m.

FEES: None

LANGUAGES: English

LAKE COUNTY CONNECTION

Transportation for the Disadvantaged

PHONE: 352-326-2278

FL

SERVICES: Provides a variety of vehicles giving transportation for medical appointments, jobs, senior centers and shopping for elderly, disabled and low-income citizens. Determination of eligibility is made by Lake County Connection. Transportation Disadvantaged(TD) and medicaid service is provided for those who qualify.

Customers may schedule trips from 2 to 14 days ahead.

AGE GROUPS: All

HOURS: M-F: 8:00 am - 5:00 pm for reservations.

FEES: Varv

REQUIREMENTS: Written application.

LANGUAGES: English

LAKEXPRESS

PHONE: 352-326-8637

FL

WEB: http://www.ridelakexpress.com/

SERVICES: Fixed route bus service provides hourly transportation from Monday-Friday starting at 6:00am and ending at 7:00pm. Two bus routes-one travels to The Villages and the other towards Eustis. Will provide transportation to Florida Hospital Waterman and shopping malls.

AGE GROUPS: All CONTACT: BOB ROSE

HOURS: M-F: 6:00 am - 7:00 pm

FEES: \$1.00/ride, or \$3.00/day pass, or \$30/month pass. Half fare for seniors, disabled, school children with

school ID.

TRANSPORTATION

SOUTHEAST MERCY FLIGHT

Medical Transportation **PHONE:** 1-800-352-4256

SERVICES: Organ recipient transportation. Relocation of domestic violence victims.

REQUIREMENTS: Patient must be stable and able to walk. Services must not be available locally.

VETERANS SERVICES

AMERICAN LEGION SOUTH LAKE MEMORIAL POST 55

Veteran's Services. DAV.

PHONE: 352-394-6767 Post 55, Cmdr Rube Morehouse

FL

SERVICES: Sign up for Veteran's benefits. Entry into V.A. Veterans Emergency relief fund. Claims etc. All

Veteran's Assistance Programs Color Guard, Honor Guard

CONTACT: District 6 Service Officer CHARLIE FIRST 407-292-7837 VA Volunteers

EMAIL: mailto:cfirst@cfl.rr.com

LANGUAGES: English

DEPT. OF VETERAN'S AFFAIRS

PHONE: Website only

WEB: http://www1.va.gov/directory/guide/home.asp

SERVICES: Facilites locator and directory.

AGE GROUPS: 18+

FEES: None

LANGUAGES: English

KOREAN WAR VETERANS ASSOCIATION OF SOUTH LAKE COUNTY # 188 INC.CLERMONT

Honor Guard and Military Funerals

PHONE: 407-292-7837

POB 121708

CLERMONT, FL 34212-1708

SERVICES: Military funerals for churches registered at Bushnell National Cemetery in Lake County only. Recruiting Korean War Veterans from 1950 on. Speaking engagements. Certified service officers available. Scholarship funds to students at High Schools in South Lake County. Color Guard available for Flag Risings on Veteran's holidays.

CONTACT: CHARLIE FIRST, Commander

EMAIL: mailto:cfirst@cfl.rr.com FAX: 407-292-7837 Please call first.

FEES: None

LANGUAGES: English

U.S. GOVERNMENT

Military One Source **PHONE:** Website

WEB: http://www.militaryonesource.com/

SERVICES: Provides resources for military personnel and their families on a variety of topics, including health,

legal, and family concerns. **LANGUAGES:** English

U.S. MILITARY HEALTH SYSTEM

Military Health Benefit Information

PHONE: Website

WEB: http://www.health.mil/

SERVICES: Learn about health benefits from the US Department of Defense.

LANGUAGES: English

VETERAN'S ADMINISTRATION

PHONE: 1-800-827-1000

VETERANS SERVICES

VETERANS' HEALTH BENEFITS/U.S. GOVERNMENT

Veteran's Benefits

PHONE: 1-800-827-1000

WEB: http://www1.va.gov/health/index.asp

SERVICES: Provides information about health benefits for veterans.

LANGUAGES: English

VETERANS SERVICES OF LAKE COUNTY

TAVARES

Veteran's Medical and Financial Needs

PHONE: 352-742-6585

POB 7800

TAVARES, FL 32778

WEB: http://www.lakecountyfl.gov/

SERVICES: Provide free assistance to veterans and surviving spouses of veterans concerning VA programs and eligibility requirements for financial pension and disability compensation. Prepare claim forms for eligible

clients.

AGE GROUPS: All

CONTACT: TOM OSEBOLD, VSO Director **EMAIL:** mailto:tosebold@lakecountyfl.gov

FAX: 352-742-6588

HOURS: M-F: 8:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Proof of military service, DD-214 or equivalent document,

LANGUAGES: English, Spanish

VICTIM'S ASSISTANCE

ASTATULA POLICE DEPARTMENT

ASTATULA

PHONE: 352-742-2422

POB 172

ASTATULA, FL 34705-0172 **SERVICES:** Protect society.

FAX: 352-742-1970 LANGUAGES: English

BETTER BUSINESS BUREAU CENTRAL FLORIDA

Consumer Information **PHONE:** 1-800-275-6614

FL

HOURS: M-F: 9:00 am - 4:30 pm

CLERMONT POLICE DEPARTMENT

CLERMONT

Police

PHONE: 352-394-5588 CLERMONT, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

FLORIDA HIGHWAY PATROL

FRUITLAND PARK

PHONE: 352-360-6511

POB 37

FRUITLAND PARK, FL 34731-0037

FAX: 352-360-6515 **FEES:** None

LANGUAGES: English

FRUITLAND PARK POLICE

Police

PHONE: 352-360-6655

FL

SERVICES: Public safety.
AGE GROUPS: All

HOURS: 24/7 **FEES:** None

VICTIM'S ASSISTANCE

GROVELAND POLICE GROVELAND

Police

PHONE: 352-429-4166 GROVELAND, FL

SERVICES: Public protection

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

HOWEY-IN-THE-HILLS POLICE

HOWEY-IN-THE-HILLS

Administrative Office

PHONE: 352-324-2030 or 352-343-6644

HOWEY-IN-THE-HILLS, FL **SERVICES:** Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

LANGUAGES: English

LAKE COUNTY SHERIFF'S OFFICE

TAVARES

Law Enforcement
PHONE: 352-343-9500
360 W. Ruby Street
TAYARES EL 22778 28

TAVARES, FL 32778-3877 WEB: http://www.lcso.org/

SERVICES: Communications Center: 352-343-2101 Criminal Investigations: 352-343-9529 Criminal Justice Academy: 352-742-6463 Personnel: 352-343-9478 Warrants: 352-343-9785 Corrections Bureau: 352-742-4054 Court Services: 352-742-4200 Clermont Substation: 352-394-6661 Astor Substation: 352-759-2101 Hawthorne Substation: 352-314-3426 Lake Norris Substation: 352-589-1939 Paisley Substation: 352-669-6885

AGE GROUPS: All **FAX:** (352) 343-9500

AGENCY NEEDS: Volunteers

HOURS: 24/7 **FEES:** None

LANGUAGES: English

MASCOTTE POLICE DEPARTMENT

MASCOTTE

Police

PHONE: 352-429-3111 MASCOTTE, FL

SERVICES: Public protection. Phone answered by Lake County Sheriff's Department.

AGE GROUPS: All HOURS: 24/7 FEES: None

VICTIM'S ASSISTANCE

NATIONAL CENTER FOR VICTIMS OF CRIME

WASHINGTON

Helpline

PHONE: 1-800-394-2255 or 1-800-FYI-CALL

2000 M Street NW, Suite 480 WASHINGTON, DC 20036 WEB: http://www.ncvc.org/

SERVICES: Offers crime victims, victim service providers, criminial justice officials, attorneys and concerned individuals practical information on the most appropriate local services for victims of crime. Refers callers to an array of critical services.

FAX: 202-467-8701

HOURS: M-F: 8:30 am - 8:30 pm

FEES: None

LANGUAGES: English, Spanish

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

Resource Line

PHONE: 1-800-879-6682

SOUTHEAST MERCY FLIGHT

Medical Transportation **PHONE:** 1-800-352-4256

SERVICES: Organ recipient transportation. Relocation of domestic violence victims.

REQUIREMENTS: Patient must be stable and able to walk. Services must not be available locally.

THE VILLAGES NEIGHBORHOOD WATCH

THE VILLAGES

UMATILLA

Community Disturbance or Crime

PHONE: 352-753-0550 THE VILLAGES, FL

HOURS: 24/7

LANGUAGES: English

THE VILLAGES POLICE DEPARTMENT (SUMTER COUNTY SHERIFF'S OFFICE)THE VILLAGES

Police

PHONE: 352-330-1383 THE VILLAGES, FL

SERVICES: Public protection. **LANGUAGES:** English

UMATILLA POLICE

Police

PHONE: 352-669-3561 UMATILLA, FL

SERVICES: Public protection.

AGE GROUPS: All HOURS: 24/7 FEES: None

VISION

AMERICAN COUNCIL OF THE BLIND

PHONE: 1-800-424-8666 **HOURS:** M-F: 9:00 - 5:00 pm

FEES: None

LIGHTHOUSE OF CENTRAL FLORIDA - LAKE COUNTY EXTENSION THE VILLAGES

Blind Services

PHONE: 352-348-3677 -OR- 407-898-2483

THE VILLAGES, FL

SERVICES: Mobility-Occupational Rehabilitation. Employment Assistance. Job Training. Children's Classes.

Early Intervention.

EMAIL: mailto:cstolp@lighthousecentralflorida.org

HOURS: M - F: 8:00 am - 5:00 pm

FEES: None

LANGUAGES: English

LION'S CLUB CENTRAL FLORIDA

TAVARES

Free glasses and hearing aids. **PHONE:** 352-343-0180 TAVARES, FL 32778 **AGE GROUPS:** All

FEES: None

LANGUAGES: English

MOUNT DORA LIONS CLUB

MOUNT DORA

Service Organization **PHONE:** 352-735-9629

POB 131

MOUNT DORA, FL 32756 **WEB:** http://www.lionsclubs.org/

SERVICES: Blind and visually impared. Scholarships to Mt. Dora High School students. Supports Little

League.

AGE GROUPS: All

CONTACT: MARY T. PEZZO

EMAIL: mailto:mtpezzo@embarqmail.com

AGENCY NEEDS: Members

FEES: Membership fee for members, no fee for clients.

VISION

NEW VISION FOR INDEPENDENCE, INC. (NVI)

LEESBURG

PHONE: 352-435-5040

Lake-Sumter Community College 9501 U.S. Highway 441

LEESBURG, FL 34788

SERVICES: Free training for visually impaired and blind adults. Classes include: independent living skills, orientation and mobility, assistive technology, braille and advanced cooking. Computer programs: ZoomText (screen magnification for those with some usable vision) and JAWS (speech output for those without sight), Window Eyes, Quicken, Open Book and Typing. NVI's Family Workshops offer information, visual simulations and experiential activities for clients, family members and friends. Seven support groups.

AGE GROUPS: 18+

CONTACT: THERESA TABONE, Office Manager

EMAIL: mailto:info@n-v-i.org

FAX: 352-435-6303

AGENCY NEEDS: Volunteers for grant writing and fund raising.

HOURS: M-F: 9:00 am - 5:00 pm

FEES: None

REQUIREMENTS: Recent eye report must be submitted to Florida Division of Blind Services by NVI

LANGUAGES: English

OPTICALLY YOURS, INC.

BELLEVIEW

Low Vision Products **PHONE:** 352-307-6797
11781 S. U.S. Highway 441
BELLEVIEW, FL 34420

WEB: http://www.opticallyyours.com/

SERVICES: Serves Lake County. Free low-vision product consulting & trial. Specialists in the field of low-

vision needs. Also provide general optician's services.

AGE GROUPS: All

CONTACT: CATHERINE HERNANDEZ

EMAIL: mailto:optyours@att.net **HOURS:** M-F: 9:00 am - 5:00 pm

FEES: Consult: None. Products: As per selection

REQUIREMENTS: Type of vision loss **LANGUAGES:** English, Spanish

VOCATIONAL

BUILDING BLOCKS LEARNING CENTER

CLERMONT

Learning Center for Adults with Developmental Disabilities

PHONE: 352-536-9264

835 7th Street

CLERMONT, FL 34711

WEB: http://www.buildingblocksministries.com/

SERVICES: Adult day training program teaching life and job skills, providing employment couseling and

community volunteer opportunities. Parent support group. Christian counseling is available.

AGE GROUPS: 18 and Up. (Christian Counseling - all ages.)

CONTACT: DR. PAULA WHETRO, Director and Clinical Christian Counselor

EMAIL: mailto:buildingblocksministriesinc@yahoo.com

FAX: 352-243-9582

AGENCY NEEDS: In need of a permanent home (country setting with land for a baseball field for the Miracle League). Donations, craft and computer supplies, school supplies, TV, DVD/VCR player and microwave.

HOURS: M-F: 8:00 am - 4:00 pm

FEES: \$30.00 per day or MedWaiver is accepted - Christian Counseling is by donation.

REQUIREMENTS: Completed application(pick up at our centers). Possibly a Medwaiver authorization.

LANGUAGES: English

GOODWILL

Job Club

PHONE: 352-326-8919

FI

SERVICES: Program teaching how to make a resume, how to dress for an interview and how to interview for

youth age 16 and older. CONTACT: LINDA LANGUAGES: English

LAKE COUNTY SCHOOLS

HOWEY-IN-THE-HILLS

Career-Technical, Adult and Community Education

PHONE: 352- 253-6780 525 N. Georgia Avenue Howey-in-the-Hills, FL 32737 WEB: http://www.lake.k12.fl.us/

SERVICES: Please visit our website @ www.lake.k12.fl.us and click on Departments and then Career-Technical, Adult and Community Education for more information. Programs are available at the following middle and high schools: Carver Middle School, Cecil Gray Middle, Clermont Middle, Eustis Middle, Mt. Dora Middle, Oak Park Middle, Tavares Middle, Umatilla Middle, Windy Hill Middle, East Ridge High, Eustis High, Leesburg High, Mt. Dora High, South Lake High, Tavares High, Umatilla High.

AGE GROUPS: High school students CONTACT: Billy Birdsong, Director EMAIL: mailto:birdsongb@lake.k12.fl.us

HOURS: Varied

FEES: Scholarships available **LANGUAGES:** English

VOCATIONAL

LAKE SUMTER COMMUNITY COLLEGE - CROP

LEESBURG

Low Self-Image and Consequences

PHONE: 352-365-3588 9501 U.S. Highway 441 LEESBURG, FL 34788

WEB: http://www.lscc.edu/CROP

SERVICES: A statewide program designed to increase the number of students successfully completing a post-secondary education. The program is housed at Lake-Sumter Community College. Current schools being served are: East Ridge High, Eustis High, South Sumter Middle, South Sumter High, Wildwood High and Tavares High.

AGE GROUPS: 12 - 18 CONTACT: KEVIN BROWN EMAIL: mailto:brownk@lscc.edu

FAX: 352-243-0771

AGENCY NEEDS: Funding, parental supports, volunteers and transportation.

HOURS: M-F: 9:00 am - 5:00 pm (Some weekend activities) **FEES:** Usually NONE; Some trips require additional costs.

REQUIREMENTS: Completed application. Copy of report card. Recommendation from counselor or teacher.

Parental consent and SSN.

LANGUAGES: English, Spanish (limited)

LAKE-SUMTER COMMUNITY COLLEGE

LEESBURG

New Directions Program PHONE: 352-323-3613 9501 U.S. Highway 441 LEESBURG, FL 34788-8751

SERVICES: Displaced homemaker program serves both sexes. Single parent program. Lending Library-lends class text books to the needy based on book availability. C.L.A.S.S. (Change Leaves Adults Seeking Support) support group for adults in transition.

CONTACT: AUREN ALVELO, Manager EMAIL: mailto:alveloa@lscc.edu

FAX: 352-323-3624

HOURS: M-F: 8:00 am - 4:30 pm. May vary from time to time.

FEES: None

LANGUAGES: English, Spanish

LIFESTREAM BEHAVIORAL CENTER

LEESBURG

AIMS Program

PHONE: 352-360-6625

404 Webster Street (POB 491000)

LEESBURG, FL 34749
WEB: http://www.lsbc.net/

SERVICES: For psychiatrically-disabled persons. The focus is on recovery services that will provide skills and support for each member to live, learn, work successfully and/or socialize in the environment of their choice. A comprehensive array of recovery services including vocational programming, training, counseling and support.

AGE GROUPS: 18 and up

CONTACT: SHEILA LEFSKY, Supervisor

EMAIL: mailto:slefsky@lsbc.net **HOURS:** M-F: 8:30 am - 5:00 pm

FEES: Sliding scale **LANGUAGES:** English

VOCATIONAL

SENIOR WORKFORCE SOLUTIONS "EXPERIENCE WORKS"

Employment for Seniors **PHONE:** 1-800-901-7965

SERVICES: Job services training and/or temporary employment for those 55 or over with limited income. Services available for those who haven't worked in a long time, never worked outside the home, have limited

ability, receive SSI or lack a high school education.

FAX: 1-703-522-0140

SUNRISE ARC, INC. LEESBURG

Adults Overcoming Developmental Disabilities

PHONE: 352-787-3079 35201 Radio Road LEESBURG, FL 34788

WEB: http://www.sunrisearc.org/

SERVICES: Group homes: adult day training that teachs life, social and employment skills. Supported

employment program to raise the employment rate for persons with disabilities

CONTACT: SUSAN BENNETT, Director of Development

EMAIL: mailto:sbennett@sunrisearc.org

HOURS: M-F: 8:30 am - 4:30 pm

LANGUAGES: English, SpanishASL - American Sign Language

WEIGHT LOSS

GOLDEN TRIANGLE YMCA

TAVARES

Wellness and Fitness Programs **PHONE:** 352-343-1144 1465 David Walker Drive TAVARES, FL 32778

WEB: http://www.centralfloridaymca.org/

SERVICES: Programs: Wellness and Aquatic. Exercise Equipment. Child Care.

AGE GROUPS: All

CONTACT: TOM BRECK, Executive Director

EMAIL: mailto:tbreck@cfymca.org
AGENCY NEEDS: Volunteers

HOURS: M-F: 5:30 am - 9:00 pm; Sa: 8:00 am - 4:00 pm; Su: 11:00 am - 4:00 pm

FEES: Based on program selected REQUIREMENTS: Picture ID. LANGUAGES: English

NORTH LAKE PRESBYTERIAN CHURCH

LADY LAKE

OVEREATERS ANONYMOUS

PHONE: 352-753-8484 975 Rolling Acres Road LADY LAKE, FL 32159-5023 WEB: http://www.northlakepc.org/

SERVICES: Support group for those who over eat.

AGE GROUPS: All ages

EMAIL: mailto:beckym@northlakepc.org

FAX: 352-753-3982

HOURS: Every Thurs @ 10:00 am

FEES: None

LANGUAGES: English

OVEREATERS ANNONYMOUS, LADY LAKE

LADY LAKE

12 Steps

PHONE: 352-751-1879 Lady Lake Library LADY LAKE, FL 32159 CONTACT: ROSE HOURS: F: 10:00 am FEES: None

LANGUAGES: English

OVEREATERS ANONYMOUS, LADY LAKE

LADY LAKE

PHONE: 352-753-9064

Outpatient Surgery Center-East Campus 1501 U.S. Highway 441 1800 Building 2nd Floor Room 2

LADY LAKE, FL 32159-5023

CONTACT: ANNIE **HOURS:** Tu: 10:00 am

FEES: None

WEIGHT LOSS

OVEREATERS ANONYMOUS, LEESBURG

PHONE: 352-751-1879

Unity of Leesburg Church 826 E. Dixie Ave.

LEESBURG, FL 34748

WEB: http://www.oacfi.org/meetings.htm

AGE GROUPS: All

CONTACT: ROSE MARIE

EMAIL: mailto:meeting updates@oacfi.org

HOURS: M: 7:00 pm

FEES: None

LANGUAGES: English

T.O.P.S. - LEESBURG

LEESBURG

LEESBURG

Take Off Pounds Sensibly **PHONE:** 352-365-8318

Christ United Methodist Church 1313 Griffin Road

LEESBURG, FL 34748

SERVICES: Nutritional information and support regarding weight loss.

CONTACT: EDWARD LALONDE

HOURS: Th: 7:00pm FEES: \$24 a year plus \$5 month

WOMEN'S PROGRAMS

FLORIDA HOSPITAL WATERMAN

TAVARES

Prenatal Education PHONE: 352-253-3367 1000 Waterman Way TAVARES, FL 32778

WEB: http://www.fhwat.org/AHSISMidMenu4/CommunityProgramsHealthFairs/tabid/6683/Default.aspx

SERVICES: First-time parents, as well as experienced parents, will learn whatÆs new in maternity care. Classes provide information about nutrition, anatomy, and physiology, stages of labor, comfort measures, variations of labor and delivery, breast feeding, cesarean section, anesthesia, birthing films, postpartum care, newborn care, and car seat safety.

AGE GROUPS: Teens and adults

CONTACT: CHERYL FINOTTI RN, OB Educator

EMAIL: mailto:finotti.cheryl@ahss.org **HOURS:** Thursday evenings from 6-8 p.m.

FEES: \$45 per 5 week session **LANGUAGES:** English

FOCUS ON THE WORD AT THE FATHER'S HOUSE

LEESBURG

Women's Ministry **PHONE:** 352-315-1815 LEESBURG, FL 34748

SERVICES: Meet quarterly starting Dec. 2007

CONTACT: MICHELLE TEDDER, Executive Administrator

EMAIL: mailto:michellet@thefathershouse.com

HOURS: 1st Sa: 10:00 am - Noon

LANGUAGES: English

LAKE - SUMTER COMMUNITY COLLEGE

LEESBURG

Women's Program **PHONE:** 352-323-3613 9501 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Job placement for students. Financial aid. Special assistance for mothers and displaced homemakers returning to school and /or non-traditional careers. Women's programs. CAREER: Planning-Counseling-Changing-Non-Traditional and Interview Skills. Evening appointments may be arranged.

LANGUAGES: English

LAKE COUNTY HEALTH DEPARTMENT

LEESBURG

Women's Wellness Center **PHONE:** 352-360-6548 9836 U.S. Highway 441 LEESBURG, FL 34788

SERVICES: Maternity, Post Partum, Family Planning and STD (testing and treatment).

HOURS: M-F: 8:00 am - 5:00 pm

WOMEN'S PROGRAMS

LEESBURG WOMEN'S HEALTH CARE

LEESBURG

Health Care for Women **PHONE:** 352-360-0490 225 N. 1st Street LEESBURG, FL 34748

LANGUAGES: English, SpanishFrench, Creole

REJOYCE CENTER FOR WOMEN

MOUNT DORA

Wellness Center for Women **PHONE:** 352-385-1002 18440 Highway 441 MOUNT DORA, FL 32757

SERVICES: Classes on health issues, crafts, exercise, etc.

LANGUAGES: English

S.A.D.L.E.S. UMATILLA

Women's Empowerment **PHONE:** 352-669-1012 41025 Thomas Boat Landing

Umatilla, FL 32758

WEB: http://www.sadles.net/

SERVICES: Helps to enhance self image, confidence, emotional control and self esteem relating to both

personal and professional growth. **AGE GROUPS:** Teen and adult women

CONTACT: CHER MYERS, LCSW, MSW

FAX: 352-669-5554

HOURS: Vary with program

FEES: Vary depending on type of service used

LANGUAGES: English

THE BREAST CANCER SITE

FREE MAMOGRAM **PHONE:** Website

WEB: http://www.thebreastcancersite.com/

SERVICES: Click on this site and its sponsors will make a free mamogram available to a needy person.

WOMEN'S PROGRAMS

WOMEN IN TOUCH BELLEVIEW

Transitional Home and Spiritual Recovery Program

PHONE: 352-307-5610 6056 SE Agnew Road BELLEVIEW, FL 34420-4101

WEB: http://www.womenintouchministries.org/

SERVICES: Nine months to two year transitional home/ spiritual recovery program. First Baptist Church of

Belleview, Benevolence Ministry. **AGE GROUPS:** Adult Women **CONTACT:** DEE HILLMAN, Director

EMAIL: mailto:dee@womenintouchministries.org

FAX: 352-307-2139

AGENCY NEEDS: Transportation, mentors, teachers, penpals, and dental/medical care.

FEES: None

REQUIREMENTS: Make request for application/initial interview